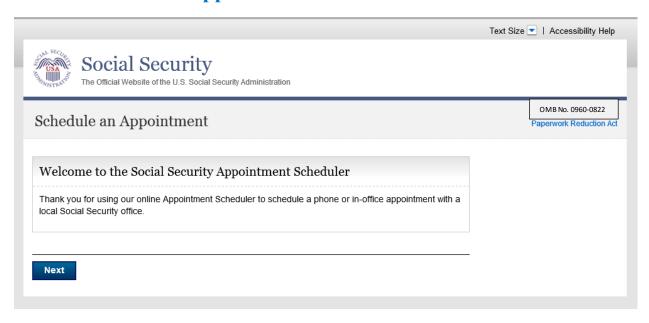
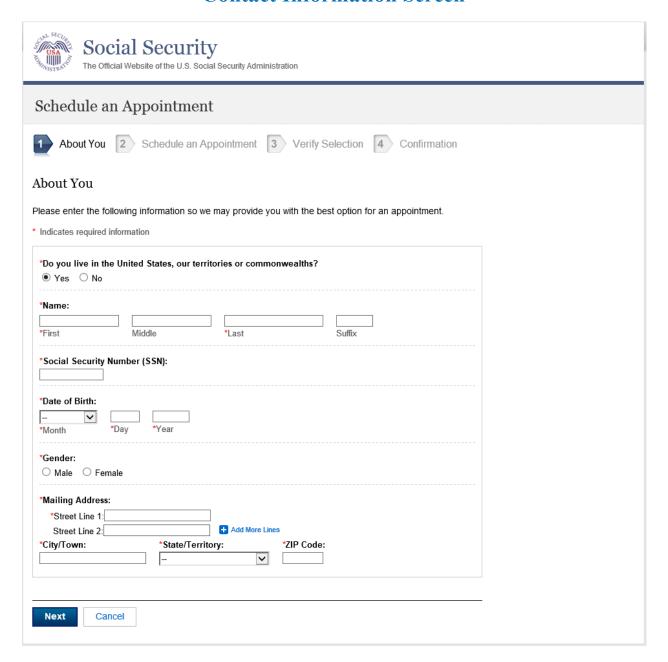
iAppointment Welcome Screen



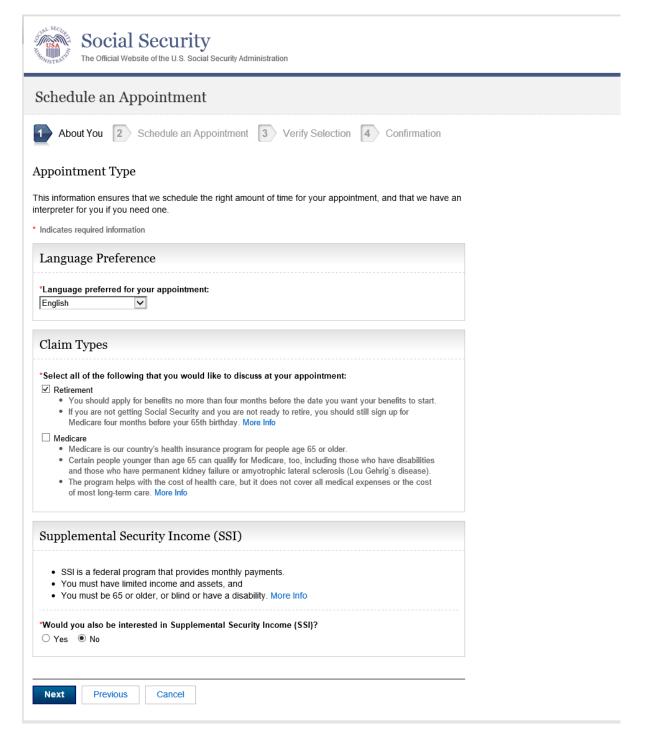
Individuals requesting establishing an online appointment will receive this screen first.

Contact Information Screen



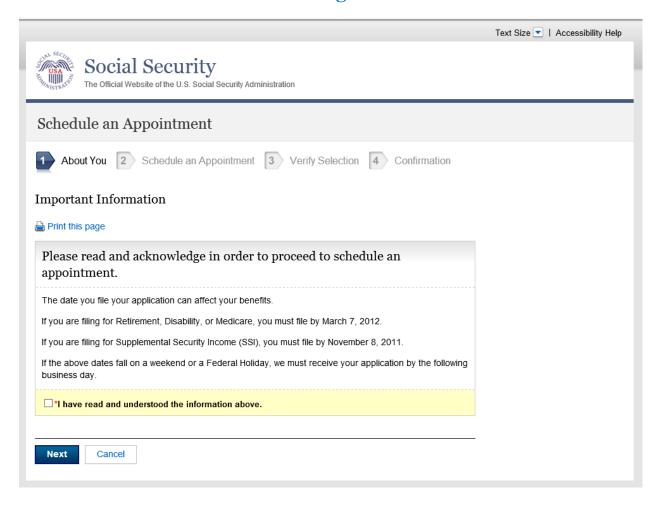
We request identifying and contact information for first-party applicants. We use this information for the scheduling process and send written acknowledgement of the scheduled appointment.

Appointment Type Screen



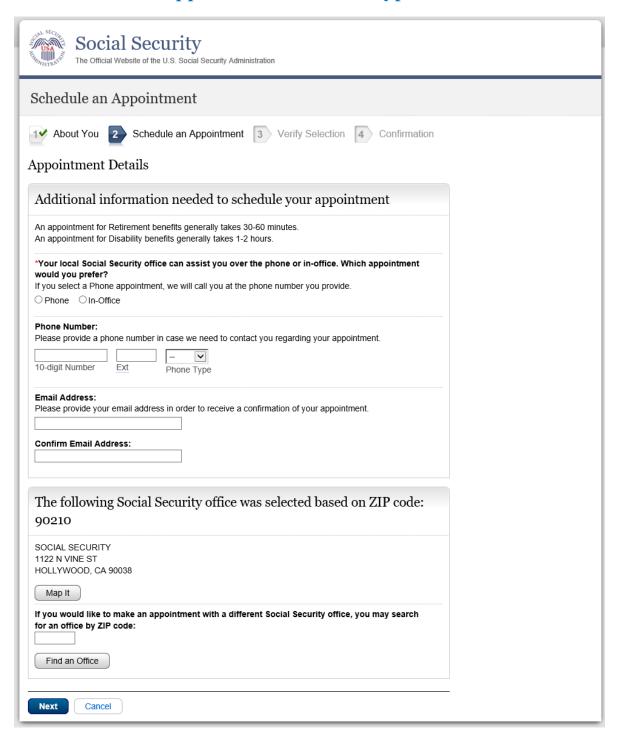
We ask individuals to indicate their language preference and the type of benefits they are interested on filing. This information allows the office conducting the appointment to properly prepare for the interview and accommodate any interpretive services as needed.

Protective Filing dates Screen



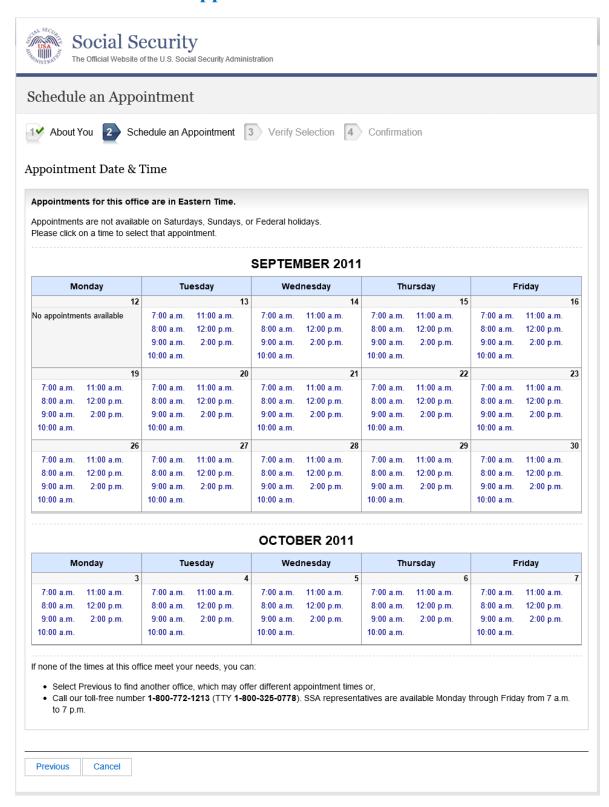
After individuals provide us with the requested information, we record their protective filing date in our systems, and we inform them about the dates SSA must secure an application based on their protective filing date.

Appointment Contact Type Screen



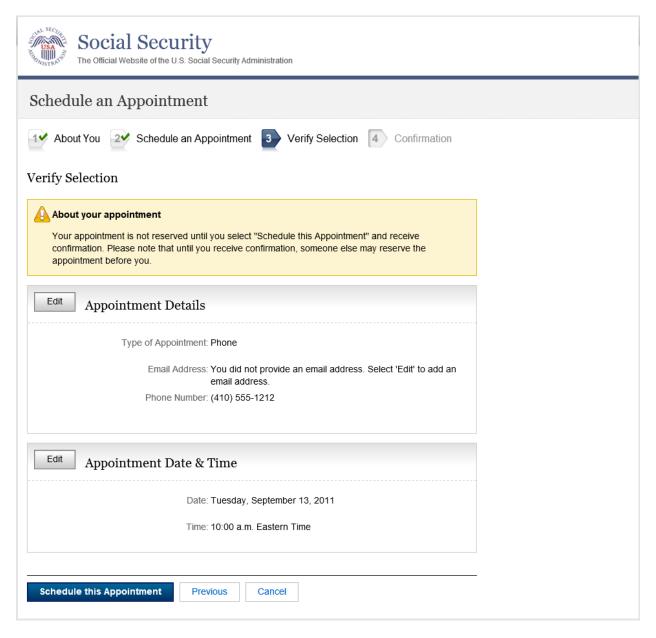
After collecting information about the individual, we request information specific about the appointment preferences which includes an email address to send a message confirming the appointment. We leverage the provided mailing address provided to locate their local office for their appointment. Appointment availability is based on the calendar of the zip code's servicing field office and individuals can change the zip code to locate other offices for their appointment.

Appointment Calendar Screen



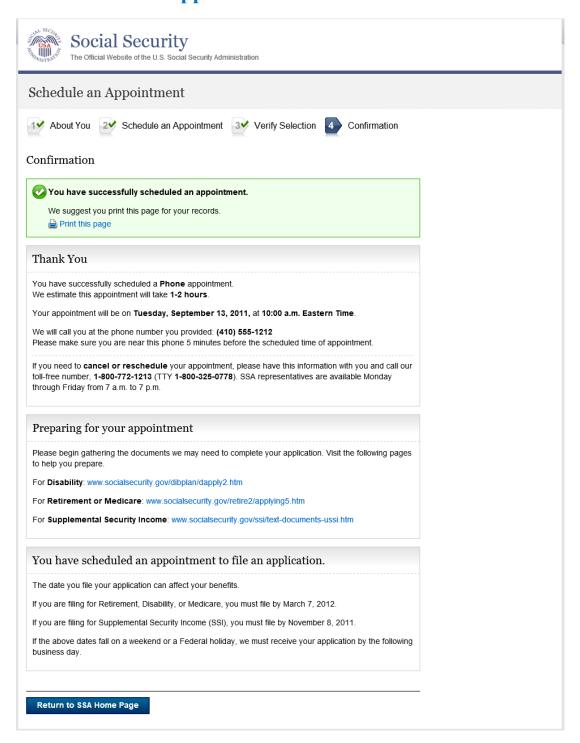
Once individuals complete the contact appointment screen, we display all the available appointments for their office.

Selection Verification Screen



Individuals are then presented with a summary page with type of appointment, their contact information, and the selected date and time for the appointment before confirming and reserving the space.

Appointment Confirmation Screen



The confirmation page shows the appointment date and time, and estimated length of the interview based on the type of the benefit application the individual is filing. Additionally, it provides resource links for preparation of the interview, and a reminder of the dates SSA must secure their application.