

ational Flood Insurance Program (NFIP)

PRE-DECISIONAL DRAFT NOT FOR DISTRIBUTION

Compliance Audit Toolkit V2.0 Community Information

**Audit Points of Contact** 

Audit Status and Follow On

# ADMINISTRATIVE INFO Please enter data in white blocks Information will automatically update

## Description of data to be entered

Community:

County:

Date of Diagnostic Assessment:

Community Contact Date (Diagnostic)

Date of Audit:

State (2-Letter ID):

CID:

Floodplain Administrator (FPA) Name:

FPA Phone:

FPA Email:

CEO Name:

**CEO Phone:** 

CEO Email:

Community Website

**Agency Conducting Audit:** 

Audit Conducted By:

**Auditor Phone:** 

**Auditor Email:** 

Audit Reviewed By:

Audit Reviewer Phone:

Audit Reviewer Email:

Referred Audit to FEMA:

Date Audit Closed:

CRS Community?:

CRS Candidate?:

# RMATION in format indicated te in other Worksheets

## **Data Entry Fields**

<enter name of agency>
<enter name of auditor and title>
<enter auditor phone>
<enter auditor email address>
<enter audit reviewer name>
<enter audit reviewer phone number>
<enter audit reviewer email address>

### **REFRESH TAB**

<enter name of agency>
<enter name of auditor and title>
<enter auditor phone>
<enter auditor email address>
<enter audit reviewer name>
<enter audit reviewer phone number>
<enter audit reviewer email address>

# Self-Assessment Form - PRE-DECISIONAL DRAFT **Compliance Audit Community Self Assessment V2.0 Community Information** Community Name: County: Date Assessment Done (e.g., 10/15/2022): Local official completing Self-Assessment Name: Local official completing Self-Assessment Email: Same as person Official responsible for NFIP enforcement Name: completing Self Official responsible for NFIP enforcement Email: Accaccmant Chief Executive Officer (CEO) Name: Chief Executive Officer (CEO) Email: 1. Floodplain Administrator Capability, Capacity and Institutional 1 (Does the official responsible for regulating/enforcing the NFIP have the 1.1 Is the local official completing the self-assessment the Flood Plain A 1.2 How long has this official (FPA) been responsible for regulating/enfor Is the FPA a Certified Floodplain Manager (CFM \$\sigma\_s^{YE}\$ 1.3 1.4 Does the community use Geographic Information System (GIS) tools 2. Floodplain Management Regulations (Is the community's ordinance up to date and how is it being enforced? 2.1 Does the community have current Floodplain Management Regulation 2.2 Does the community have other regulations related to floodplain ma (e.g., Drainage Regulations, Building Codes, Wind Codes, etc.)? in the designated flood hazard areas as shown on your community's 2.3 designated flood hazard areas as shown on your community's Flood Of development permits granted within the last three (3) calendar 2.4 years; how many were for substantial improvements to existing structures? 2.5 Over the last three (3) calendar years, how many local Floodplain Ma

	granted in the d	esignated flood haz	zard areas—as shown on your cor
2.6		tructures been built est FEMA FIRM effe	t with a lowest floor below the Bactive dat $\square_S^{YE}$ $\square_O^N$ $\square$
2.7			er standards? (i.e., exceeding the emer YES - Higher State Standards
2.8	If yes to questio	n 2.7, indicate the t	Type of stand□ Freeboard □ Smaller SI
3. M	lap Availability a	and Accuracy	
(1	s the community r	regulating/enforcing	g against its most accurate risk a
3.1	What is date of I	most recent FEMA F	Flood Insurance Rate Map (FIRM)?
3.2	What is date of y	your community's r	nost recent Flood Insurance Stud
3.3	What initial FIRM determination?	I date are you using	g for pre-/post-FIRM
3.4			ommunity's territorial or extrateri may include recent annexations
3.5		unity experienced a stantially damaç	an event (e.g., flood, fire, etc.,) in struc $\bigcap_{0}^{N}$ ??
3.6	Please indicate a	all of the flood zone	es within the community's bounda
	ΠA	☐ AE	□AO
	AE-Floodway	□V	□VE
	☐ A99	☐ X-Shaded	□x
	tandardized Pro Does the communi		e record-keeping process?)
4.1			onic/sortware permitting
4.2	If yes to questio	n 4.1, is the permit	ting process system GIS-Base□ <sup>YE</sup>
4.3	Does your comn	nunity have a docui	mented Standard Operating Proce

	the determination process for the following? (Check all that apply)
4.4	Does your community have a documented Standard Operating Proceeds the permitting process for the following? (Check all that apply)
4.5	Does your community have a documented Standard Operating Proceeds the inspection process for the following? (Check all that apply)
	uditor Validation (Note: the auditor and not the local communation as the auditor validated all information provided through the Self Asse
<b>5.1</b> H	ave all data provided by the community been reviewed by the auditor
<b>5.2</b> A	re there any specific questions or answers that were incomplete or ina
<b>5.3</b> lf	there are any additional details that were revealed during the validat

	State:
	CID:
	Date Assessment Sent:
	Title:
	Phone
	Title:
	Phone Additional Title:
	Additional Title:
	Phone
Support	
e required expertise, knowledge, techni	cal capabilities and instit
dministrator (FPA)?	Unknown - The Self Ass
rcing the NFIP in this com vacant	$\Box_{\text{Years}}^{0-2}$ $\Box_{\text{Years}}^{>2-5}$
	Notes:
☐ No, but actively pursuing	
to collect and/or analyz□S <sup>YE</sup> ta□O	
)	
YE N	2.1a Enter the title of cur
or□S □O	2.15 Fatantha average #
YE N	2.1b Enter the current flo
anagem□S □O	2.2 Enter other regulation
	2.2 Enter other regulation
Flood Insurance Rate Map (FIRM)?	2.3 Enter the number of (
Insurance Rate Map (FIRM)?	2.5 Effect the fidiliser of v
	2.4 Enter the number of
anagement Regulations variances	2 F Fatouth
anagement Regulations variances	2.5 Enter the number of t

nmunity's FIRM—for any floodplain
se Flood Elevation (BFE) since your  /Data Not Available
minimum  YES - Higher Local Standards  D O  2.8 Indicate the other sta
Threshold No MF in the SFHA Other
ssessment?)
3.1 Date of most recent  ' (MO/DA/YEAR) □ Date Unknown/Not Available
y (FIS)? (MO/DA Date Unknown/Not Available
3.3 Date for pre-/post-FIR
☐ Date Unknown/Not Available
ritorial boundaries that affected your ) since your current $\square_S^{YE}$ Ms? $\square_O^N$
the past ten (10) calendar years, Notes:
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edure(s) to	□ New Structures	Substantial Impro	vements	☐ Substantial Da
edure(s) to	New Structures	Substantial Impro	ovements	Substantial Da
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essment FOC does not know the FFA	
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- Tedis	
rent floodplain management regulations	
odplain management regulations effective date	
ns related to floodplain management	
development permits for new structures: enter as a numb	
pormits for substantial improvements to evicting structure	
permits for substantial improvements to existing structure	
floodplain management regulation variances (0-1000)	
noodplain management regulation variances (0-1000)	

indard(s) that exceed(s) minimums	
maara(3) that exceed(3) minimums	
FEMA FIDM: (MO/DAN/FAD 01/24/2020)	
FEMA FIRM: (MO/DA/YEAR - e.g., 01/24/2020)	
FIS: (MO/DA/YEAR - e.g., 01/24/2020)	
1.5. (1.15,5) (1.1.11 Cigi, 0.1,27,2020)	
RM Determination:	
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ng development All Floodplain Development	
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	ımage Repairs	All Floodplain Development	
questions or inaccuracies			
questions or inaccuracies			
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	questions or	inaccuracies	

# Ordinance Checklist PRE-DECISIONAL DRAFT V2

1 Ordinanc	e Review Summary and Overview
	Community Information:
	Community: <enter community="" here="" name=""></enter>
	County: <enter county="" here=""></enter>
	State: <enter 2-letter="" here="" id="" state=""></enter>
	CID: <enter 6-digit="" cid="" here=""></enter>
	Weblink to online location of
	regulations/ordinance
<b>'</b>	·
1.1	Location of Regulations/Ordinance:
	(selections are based on CIS, check as many as apply.)
	Standalone Ordinance (based on state model)
	Codified
	Zoning Ordinance
_	Subdivision Ordinance
	Other Ordinances/Regulations
	Building Code
1.3	Type of Bldg. Code Adopted (Select one)
	International Building Code (IBC)
	International Residential Code (IRC)
	State Building Code
	Other I-Codes
	ce Provisions
Do the	e ordinances contain the following provisions?
	uctions: Identify the filing section number in the local ordinance or regu ate whether this local reference is compliant. Add any additional reviewer
	on references to the NFIP Regulations
Section	and the second s
	NFIP Ordinance Provision/Other:
2.1	Citation of Statutory Authority for regulating land use [59.22(a)(2)]
	Framework for administering the ordinance (including permit system,
2.2	establishment of the office for administering the ordinance, record keening, etc.).

2.3	Adequate enforcement provisions (including a violation and penalty section specifying actions the community will take to assure compliance).
2.4	Variance section with evaluation criteria and insurance notice. [60.6(a)]
2.5	Adoption date of ordinance (MO/DA/YEAR - 01/12/2022)
2.6	Effective date of ordinance (MO/DA/YEAR - 01/12/2022)
2.7	Purpose section citing health, safety, and welfare reasons for adoption.
2.8	Disclaimer of Liability section
2.9	Abrogation and Greater Restriction section.
2.10	Severability section.
	im NFIP Criteria th definitions are included?
3.1	Note: The "check here if all present" capability is not Primary Definitions [59.1] - Check here if all pr⊕ nt:
	3.1a

3.2	3.1m
	3.2d ☐ Functionally dependent use 3.2e ☐ Freeboard 3.2f ☐ Highest adjacent grade (if AO zones present) 3.2g ☐ Historic structures 3.2h ☐ Levee
3.3	Adopt or reference correct map and date. [60.3(b)]
3.4	Adopt or reference correct Flood Insurance Study and date. [60.3(c), (d), and/or (e)]
3.5	Require permits If unmapped [60.3(a)(1)]: for all proposed construction or other development, to determine whether such construction or development is in a floodplain]
3.6	Require permits for all proposed construction and other development within SFHAs. $[60.3(b)(1): for (b), (c), (d), and/or (e)]$
4 Section	60.3(a)
4.1	Review permits to assure sites are reasonably safe from flooding [60.3(a) Anchoring (including manufactured homes) of New and SI construction to prevent flotation, collapse, or lateral movement of the structure. [60.3(a)(3)(i)]
4.2	Use of flood-resistant materials. [60.3(a)(3)(ii)]
4.3	Construction methods and practices that minimize flood damage. [60.3(a)(3)(iii)]

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- 4.4 Electrical, heating, ventilation, plumbing, air conditioning equipment, and other service facilities designed and/or located to prevent water entry to accumulation. [60.3(a)(3)(iv)]
  - Review subdivision proposals and other development, including manufactured home parks or subdivisions, to determine whether such proposals will be reasonably safe from flooding [60.3(a)(4)].
- 4.5 If a subdivision or other development proposal is in a flood-prone area, assure that such proposals minimize flood damage. [60.3(a)(4)(i)]
- 4.6 Ensure public utilities and facilities are constructed so as to minimize flood damage. [60.3(a)(4)(ii)]
- 4.7 Adequate drainage is provided in subdivisions to reduce exposure to flood hazards. [60.3(a)(4)(iii)]
- 4.8 Require new and replacement water supply and sanitary sewage systems to be designed to minimize or eliminate infiltration. [60.3(a)(5) and 60.3(a)(6)]
- 4.9 Require onsite waste disposal systems be designed to avoid impairment or contamination. [60.3(a)(6)(ii)]
- 4.10 Assure that all other State and Federal permits are obtained. [60.3(a) (2)]

### **5 Section 60.3(b)**

- Require base flood elevation data for subdivision proposals or other developments greater than 50 lots or 5 acres. [60.3(b)(3)]
- In A Zones, in the absence of FEMA BFE data and floodway data, obtain, review, and reasonably utilize other BFE and floodway data as a basis for elevating residential structures to or above the base flood level, and for floodproofing or elevating non-residential structures to or above the base flood level. [60.3(b)(4)]
- Where BFE data are utilized in Zone A, obtain and maintain records of the lowest floor and floodproofing elevations for new and substantially improved construction. [60.3(b)(5)]

- In riverine areas, notify adjacent communities of watercourse alterations and relocations. [60.3(b)(6)]
- 5.5 Maintain the carrying capacity of an altered or relocated watercourse. [60.3(b)(7)]
- 5.6 Require all manufactured homes to be elevated and anchored to resist flotation, collapse, or lateral movement. [60.3(b)(8)]

New Priority 5.7 Substantial Improvement/Substantial Damage determination procedures (Cost of Work, Market Value, Calculate %, issue determination letters)



Require LOMC process: Within 6 months, notify FEMA of changes in the Base Flood Elevation by submitting technical or scientific data, so that insurance rates & floodplain management requirements will be based on current data. [65.3]

## 6 Section 60.3(c)

- Require all new and substantially improved residential structures within 6.1 A1-30, AE, and AH Zones have their lowest floor (including basement) elevated to or above the Base Flood Elevation. [60.3(c)(2)]
- In AO Zones<sup>2</sup>, require that new and substantially improved residential structures have their lowest floor (including basement) to or above the highest adjacent grade at least as high as the FIRM's depth number. [60.3(c)(7)]
- Require that new and substantially improved non-residential structures 6.3 within A1-30, AE, and AH Zones have their lowest floor elevated or floodproofed to or above the Base Flood Elevation. [60.3(c)(3)]
- In AO Zones², require new and substantially improved non-residential structures have their lowest floor elevated or completely floodproofed above the highest adjacent grade to at least as high as the depth number on the FIRM. [60.3(c)(8)]
- Require that for floodproofed non-residential structures, a registered professional engineer/architect certify that the design and methods of construction meet requirements at 60.3(c)(3)(ii). [60.3(c)(4)]

- Require, for all new construction and substantial improvements, that fully enclosed areas below the lowest floor that are used solely for parking of vehicles, building access or storage in an area other than a
- 6.6 basement and which is subject to flooding shall be designed to automatically equalize hydrostatic flood forces on exterior walls by allowing the entry and exit of floodwaters in accordance with the specifications in 60.3(c)(5). (Openings requirement)
- 6.7 Until a regulatory floodway is designated, no encroachment may increase the Base Flood level more than 1 foot. [60.3(c)(10)]
- In Zones AO and AH<sup>2</sup>, require drainage paths around structures on slopes to guide water away from structures. [60.3(c)(11)]
  - Require that manufactured homes placed or substantially improved within A1-30, AH, and AE Zones, which meet one of the following
- 6.9 location criteria, to be elevated such that the lowest floor is to or above the BFE and be securely anchored:
  - (i) outside a manufactured home park or subdivision;
  - (ii) in a new manufactured home park or subdivision;
  - (iii) in an expansion to an existing manufactured home park or subdivision;
  - (iv) on a site in an existing park which a manufactured home has incurred substantial damage as a result of a flood. [60.3(c)(6)]
- 6.10 In A-1-30, AH, and AE Zones, require that manufactured homes to be placed or substantially improved in an existing manufactured home park to be elevated so that
  - (i) the lowest floor is at or above the BFE;
  - (ii) OR the chassis is supported by reinforced piers no less than 36 inches in height above grade and securely anchored. [60.3(c)(12)]
  - In A1-30, AH, and AE Zones, all recreational vehicles to be placed on a site must
- 6.11 (i) be elevated and anchored; OR
  - (ii) be on the site for less than 180 consecutive days; OR
  - (iii) be fully licensed and highway ready. [60.3(c)(14)]

- 7.1 Designate a regulatory floodway which will not increase the Base Flood level more than 1 foot. [60.3(d)(2)]
- 7.2 In a regulatory floodway, prohibit any encroachment, unless hydrologic and hydraulic analyses prove that the proposed encroachment would not result in any increase in flood levels during the Base Flood discharge. [60.3(d)(3)]

## **8 Section 60.3(e)**

- In V1-30, VE, and V Zones, obtain and maintain the elevation of the 8.1 bottom of the lowest horizontal structural member of the lowest floor of
- 8.1 bottom of the lowest horizontal structural member of the lowest floor of all new and substantially improved structures [60 3(e)(2)]
- 8.2 In V1-30, VE, and V Zones, require that all new construction and substantial improvements:
- Are elevated and secured to anchored pilings or columns so that the 8.2a bottom of the lowest horizontal structural member is at or above the Base Flood Flevation [60 3(e)(4)]
- A registered professional engineer/architect certify that the design and 8.2b methods of construction meet elevation and anchoring requirements at 60.3(e)(4)(i) and (ii) 160.3(e)(4)1
- Have the space below the lowest floor either free of obstruction or constructed with breakaway walls. Any enclosed space shall be used solely for parking building access or storage [60 3(e)(5)]
- 8.2d All new construction is landward of mean high tide. [60.3(e)(3)]
- 8.2e Prohibit use of fill for structural support. [60.3(e)(6)]
- 8.2f Prohibit alteration of sand dunes and mangrove stands. [60.3(e)(7)]
- 8.3 Require that manufactured homes placed or substantially improved within V1-30, VE, and V Zones, which meet one of the following location criteria, meet the V Zone standards in 60.3(e)(2) through (e)(7):
  - (i) outside a manufactured home park or subdivision;
  - (ii) in a new manufactured home park or subdivision;
  - (iii) in an expansion to an existing manufactured home park or subdivision;
  - (iv) on a site in an existing park which a manufactured home has incurred substantial damage as a result of a flood. [60.3(e)(8)]

- 8.4 In V1-30, VE, and V Zones, require that manufactured homes to be placed or substantially improved in an existing manufactured home park to be elevated so that
  - (i) the lowest floor is at or above the BFE;
  - (ii) OR the chassis is supported by reinforced piers no less than 36 inches in height above grade and securely anchored. [60.3(e)(8)(iv)]
- In V1-30, VE, and V zones, all recreational vehicles to be placed on a site must
  - (i) be elevated and anchored; OR
  - (ii) be on the site for less than 180 consecutive days; OR
  - (iii) be fully licensed and highway ready. [60.3(e)(9)]

#### For Future Consideration

HIGHER STANDARDS
Freeboard (more than BFE + 1)
Cumulative Substantial Improvement (years =)
Dwelling design to ASCE 24
Limit Size of Enclosures
Limitation on use of fill
Nonconversion agreement
Prohibit enclosures
Repetitive Loss flooding
Compensatory Storage
Designating FPA
Determining BFE Unnumbered A
Flood Hazard study-map
Flood protection setback
Manufactured home limitations
Subdivision limitations
Compensatory Storage

#### Footnotes:

- 1 If a community has both floodways and coastal high hazard areas, it must meet the requirements of both k
- 2 Items about AO Zones are not required if the community has no AO Zones.
- 3 Item is not required if all streams have floodways designated.
- 4 Item is not required if the community has no AO or AH Zones.

	Summary of Findings (provide k
1.2	Reviewer's Determination (Sele (Check one, and enter the same correspondent)
	☐ The floodplair
	☐ Minor issues v
	□ Noncompliant
	on where the identified provision is containments as to the adequacy of the local c
	Local ordinance section Compliant?
	□ YE □ NO
	□YE □NO

	YE	$\square_{NO}$
	☐ YE	$\square_{NO}$
2.5 - Enter data below	1	
2.6 - Enter date below	1	
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evel	60.3(d) and 60.3(e).		

xey observations that lead to the determination below	):
ct after ordinance checklist is complete)	
conding check in Diagnostic Assessment tab, Question 13.1)	
n management regulations are fully compliant.	
vere identified.	
:: There are significant issues with the regulations.	
ained. itation.	
Reviewer comments	

Notes:	

Reviewer comments (as appropriate)  If the community has an automatic adoption provision in its ordinance,	
is it a valid provision?  If the community has an automatic adoption provision in its ordinance, is it a valid provision?	
Reviewer comments (as appropriate)	

	_
Reviewer comments (as appropriate)	•
(see spp. sp. see.	

Reviewer comments (as appropriate)	

Reviewer comments (as appropriate)	

Notes:	

Diagnostic Assessment Report PRE-DECISIONAL DRAFT lation	al Flood Insurance Program (NFIP) 🚱 FFM A
Addit Setermination Secision 1001	
audit determination. This summary is meant as a guide and to	ostic Assessment to assist the auditor in deciding the path forward for provide the means to document the decision. This report can be saved DF or Printed
Community: <enter community="" here="" name=""></enter>	Agency Conducting Audit: <enter agency="" name="" of=""> Audit Conducted By: <enter and="" auditor="" name="" of="" title=""> Audit Reviewed By: <enter audit="" name="" reviewer=""> Audit Auditor Phone: <enter auditor="" phone=""> Audit Auditor Email: <enter address="" auditor="" email=""> Audit Reviewer Phone: <enter <enter="" address="" audit="" community="" contact:<="" date="" email="" email:="" numb="" of="" phone="" report:="" reviewer="" td="" this=""></enter></enter></enter></enter></enter></enter>
Auditor Determination	
Summary of Auditor's Determination for Current Audit Process	Details/explanation behind compliance determination
Diagnostic Outcome (Select One):     Compliance Determined at Community Contact (Off-Ramp Compliance Determined at Enhanced Community Contact I sull Evaluation Needed     Other	
2. If Full Evaluation Needed (Select all that apply):	2. Details/explanation behind full evaluation determination
Diagnostic assessment scores indicated need for full evaluation Significant Red Flag issues identified during the Assessment Site Specifically requested a full evaluation Post Disaster Substantial Damage Reason 5 Reason 6 Reason 6 Reason 6 Reason 6	
3. Audit Follow up and Assistance Needed?  Yes No	3. Details/explanation about additional assistance required
Summary Findings Critical Process that are lacking and Red Flags that are present will at	utomatically populate into this section (Blank means no critical processes or red f
Q2.1 Fermitting using single/comprehensive	lags Present:
Floodplain Development Permit for ALL development types	Q1.4 Community does not have a permitting process
	Q3.4 The community does not use digital or paper FIRMs or FIS or does not determine flood zone or regulatory flood height.
	Q5.6 The community does not require or initiate Letters of Map Change
	Q6.4 SI/SD not administered
	Q8.3 NFIP Inspections only done for new structures (not other development)
	Q10.2 Records are not maintained indefinitely (are disposed at some determined interval); or are not accessible
	Q11.1 Recent floodplain development projects include watercourse alterations that change the BFE and/or location of SFHA Q13.1 An Ordinance review was completed and there were significant errors/sections mission (e.g., subdivisions, V zone Certs, RV standards) that would prevent entry into NFIP.
	Q13.6 State exempts certain classes of development from NFIP Regulations

### Graphics Summary: Graphics that summarize the findings and compare these to baseline values are presented in a table and two different graphics. The same data is used for all visuals Compliance Score Summary: Baseline **Community Score Critical Process** 60% 89% **Overall Diagnostic** Red Flags 80% 10% **Assessment Summary** 52% Permit Review Score Ordinance Health 70% 84% **Score** 55% 0% **Audit Determination Decision Tool** ■ Community Score # Compliance Baseline **Ordinance Health Permit Review Score Red Flags Critical Process** \* indicates scores that fall below baseline (expected) threshold

# Diagnostic Assessment V2 (NEW)-PRE-DECISIONAL DRAFT

Required to # complete diagnostic?

**Diagnostic Assessment Question** 

## **Community Contact Questions (Sections 1-4)**

1. FPA Capability, Capacity and Institutional Support: (Does the official responsible for regulating/enforcing the NFIP have the required expertise, knowledge, technical capabilities and institutional support?)

1	Yes	1.1 Since the last audit (CAV or CAC), has there been any development in the SFHA or is any currently planned?
1	Yes	1.2 How does the community accomplish permit development? (Select the response that best fits the community's situation or current practices).
2		1.2a If the community permitting process is through multiple departments or offices, list the departments/offices in the space shaded gold to the right.
3		1.2.b If the community contracts out the permitting process, describe your contractor selection criteria.
4	Yes	1.3 How does the community coordinate permit development? If coordination is through a single department select "Full Coordination".
5		1.3a If the coordination is across departments, or via contract, does the FPA receive notice of floodplain permit changes by other departments and reviews them for compliance?

6	Yes	1.4 Is the FPM program's position in the organization appropriate to ensure effectiveness in carrying out its duties?
7	Yes	1.5 With regard to enforcement, are stop work orders issued if any significant problems are identified?
8	Yes	1.6 With regard to enforcement, does the community have and use code enforcement authority?
9	Yes	1.7 With regard to enforcement, does the FPA review or is otherwise involved in appeals?
10	Yes	1.8 With regard to enforcement, does the FPA review variance request reviews or approvals?
11	Yes	1.9 Have there been any variances from local floodplain management ordinances in the SFHA for new and substantial improvement to structures <b>since the last CAV</b> ? (Evaluation Tool Q3.7)
12		1.9a If yes to Q 1.8, were the variances issued in complance with 44CFR 60.6? (e.g., Historic Structures, Agricultural Structures, Accessory Structures, other). Please list details in the space shaded gold to the right. (Evaluation Tool Q3.8)
13		1.9b If yes to Q 1.8, if there were variances, indicate the type and approximate number of variances from local floodplain management criteria in the SFHA in the space shaded gold to the right.
14	Yes	1.10 How does the community maintain records of floodplain development (Select the response that best fits the community's situation or current practices).

15	Yes	1.11 How does the community describe the support (direct and indirect) from the CEO and officials to enforce its ordinances? (Evaluation Tool Q1.8)
16	Yes	1.12 Where applicable, does the community use historic FIRM and FIS for permitting to verify the structure was built in compliance at the time of new construction?
17	Yes	1.13 Does the community maintain copies of Letters of Map Changes (LOMCs)? (Select the response that best fits the community's situation or current practices).

# 2. Map Availability and Accuracy: (Is the community regulating/enforcing against its most accurate risk assessment?)

18	Yes	2.1 During permitting, how are the flood zone and Base Flood Elevation (BFE), or regulatory flood height determined by the FPA or designee? (Select the response that best fits the community's situation or current practices).
19	Yes	2.2 In reference to how the BFE and regulatory flood are height checked during plan review: is the BFE determined by the FPA office and provided to the applicant at permit initiation?
20	Yes	2.3 In reference to how the BFE and regulatory flood height are checked during plan review: is the BFE generated by the applicant/surveyor and verified before the permit is issued?
21	Yes	2.4 Is there Base Flood Elevation (BFE) in this community (e.g., AE, Numbered A zones , only zone A,etc.)?

22		2.4a. If yes to Q 2.4, describe how the community assures elevations are appropriate relative to adjacent ground level in the space shaded gold to the right.
23	Yes	2.5 Are the most recent FIRMs and or FIS cited in the ordinance (for those communities without auto-adopt)? (Select the response that best fits the community's situation or current practices). (in guidance: if 60.3a community where no FEMA maps or data exist choose N/A)
24		2.5a. If the most recent <b>FIRMs</b> are cited, please indicate the date in the space shaded gold to the right .
25		2.5b. If the most recent <b>FISs</b> are cited, please indicate the date in the space shaded gold to the right .
26	Yes	2.6 Does the FPA use the MSC and/or NFHL when working with flood hazard map products, in addition to digital/paper FIRMs & FIS (where present)?
27	Yes	2.7 Is the community using other maps or studies for regulating the floodplain?
28	Yes	2.8 Has the community completed necessary actions (44CFR 64.4) if there has been a recent change to the community's territorial or extraterritorial boundaries that affected SFHA?
29	Yes	2.9 Does the community require and initiate Letters of Map Change (LOMC) when appropriate?
30		2.9a if Yes or Sometimes was selected in 2.9, indicate those instances when they are used in the space shaded gold to the right (e.g., If natural LAG>BFE, advise LOMA; If floodway impact, CLOMR and LOMR; If fill used, LOMR-F; If proposal changes BFE/SFHA, require CLOMR and LOMR)

# 3. Floodplain Management Regulations: (Is the community's ordinance up to date and how is it being enforced?)

31	Yes	3.1 Is the community actively ensuring as-built elevations are collected and reviewed?
32	Yes	3.2 Are other state and federal permits obtained and checked by the FPA office? (e.g. EPA, USACE 404 Permit, state environmental permits)
33	Yes	3.3 During permit review, are lowest floor and utilities checked against BFE (or grade) to ensure proper elevation is proposed?
34	Yes	3.4 An ordinance review was completed and can best be summarized as: (Select the response that best fits the community's situation or current practices).
35	Yes	3.4a Briefly summarize ordinance review findings in the space to the right, under your response, if needed.
36	Yes	3.5 For ordinances, does the state require higher standards than FEMA?
37		3.5a If Yes to 3.5, has the community adopted these higher standards?

38	Yes	3.6 Are other regulations in the community coordinated with the floodplain ordinance(s)?
39		3.6a If yes to 3.6, describe how these regulations are related/interrelated in the space shaded gold to the right.
40	Yes	3.7 Are certain classes of development exempted from NFIP regulations (at state/county/local level)?
41		3.7a If yes to 3.7, describe these exemptions in the space shaded gold to the right.
42	Yes	3.8 Indicate the approximate number of permits granted for development in the SFHA in the last three (3) years in the space to the right. If there were zero (0) indicate as such.

# 4. Standardized Processes: (Does the community have an effective record-keeping process?)

43		4.1 Which option best describes the community's permitting documentation?
44	Yes	4.1a Describe the permitting process narrative and coordination (e.g., through other departments/offices) and identify any gaps (e.g., types of developments that are not reviewed) in the process in the space to the right.

45	Yes	4.2 With regard to the community permitting process, and if the zones apply to the community, are floodway proposals reviewed and documented correctly?
46	Yes	4.3 With regard to the community permitting process, and if the zones apply to the community, are coastal high hazard areas V zones foundation and design standards met?
47		4.3a If yes to question 4.3, please indicate specifics (e.g., prohibit fill, open foundation or breakaway wall, lowest horizontal structural member (LHSM) above BFE )in the space shaded gold to the right.
48	Yes	4.4 Which option best describes the community's Substantial Improvement, Substantial Damage (SI/SD) administration?
49	Yes	4.4a Describe the community's SI/SD administration if the options in 4.2 are not fully descriptive or if there are gaps identified in the administration of the program (in the space to the right).
50	Yes	4.5 With regard to the market value source that the community uses or requires from applicant for SI/SD, what source does the community use?
51	Yes	4.6 How are the BFE and or the regulatory flood height checked during plan review?
52	Yes	4.7 Does the community have engineering staff or similar capacity at the permit review process, including floodway development reviews (H&H Study and supporting no-rise documentation) as applicable?
53	Yes	4.8 When are inspections of floodplain development performed by responsible community officials? (Select the response that best fits the community's situation or current practices).

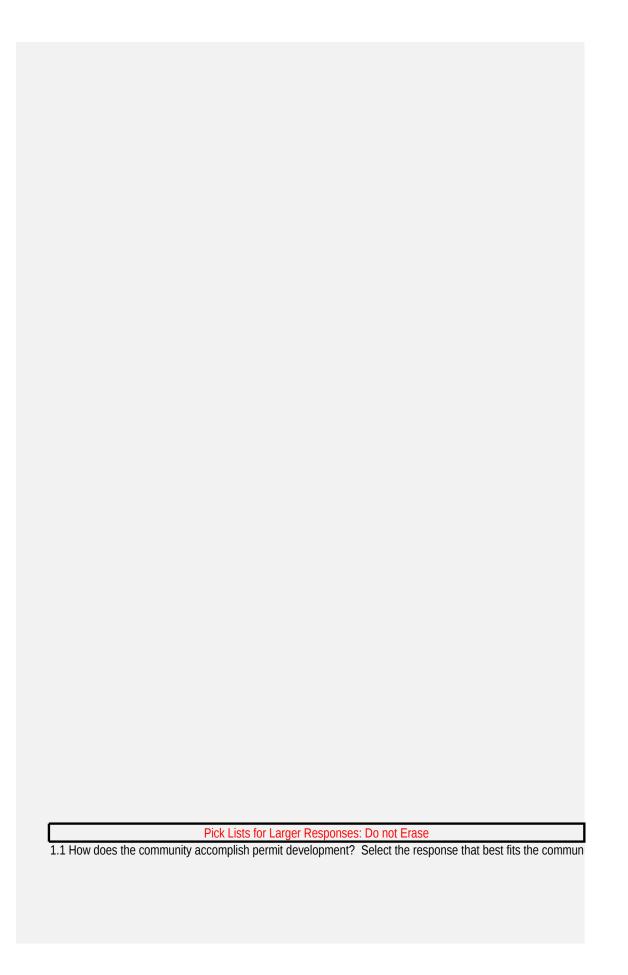
54	Yes	4.9 Are floodproofing certifications collected for non-residential structures?
55	Yes	4.10 Does the community have recent (within the last five years, or since the last audit) projects of the following type that may require review: watercourse alterations that change the BFE and/or location of SFHA?
56	Yes	4.11 Has the community had any watercourse alterations that change the BFE and/or location of SFHA have relevant/recent (within the last five years, or since the last CAV)?
57	Yes	4.12 Has the community had any capital improvement projects (e.g., roads and bridges) that may require review within the last five years of since the last CAV?
58	Yes	4.13 Has the community had any large construction projects that may require review within the SFHA over the last 5 years or since the last CAV?
59	Yes	4.14 Has the community had any projects that involve critical facilities within the SFHA that may require review over the last 5 years or since the last CAV.
60	Yes	4.15 With regard to the community permitting process, and if the zones apply to the community, are subdivisions and large developments in Zone A checked for 50 lot/5-acre threshold?
61	Yes	4.16 Has the community had any Non-structural development - items not typically covered by building permit (e.g., fill/grading, storage of equipment/materials, paving) within the last 5 years or since the last CAV?
62	Yes	4.17 If the community has experienced a flood disaster event <b>INSIDE the SFHA</b> in the past 5 years resulting in damaged structures, did they do substantial Damage determinations?

63	Yes	4.18 If the community has experienced a non-flood disaster (e.g., fire, wind, earthquake) event <b>INSIDE the SFHA</b> in the past 5 years resulting in damaged structures, did they do substantial damage determinations?
64		4.19 If yes to either 4.16 or 4.17, describe the type of event, the impacted area, damage estimates or summary, and any declared disaster level (state/federal) in the space shaded gold to the right.
65	Yes	4.20 Has the community experienced any disaster event <b>OUTSIDE the SFHA</b> in the past 5 years resulting in flood damaged structures?
66		4.21 If yes to 4.20, describe the type of event, the impacted area, summary of flood damages, and possible indicators of map change (or flood study) needs in the space shaded gold to the right.

Enhanced Community Contact Record of Documents Reviewed and Recommend Next Steps			
66	Yes	5.1 The space to the right indicates the recommended number of permits to review during this assessment based on response to question 3.8 (i.e., approximately 10%).	
67	Yes	5.1a Indicate number of permits reviewed during this assessment in space to the right.	

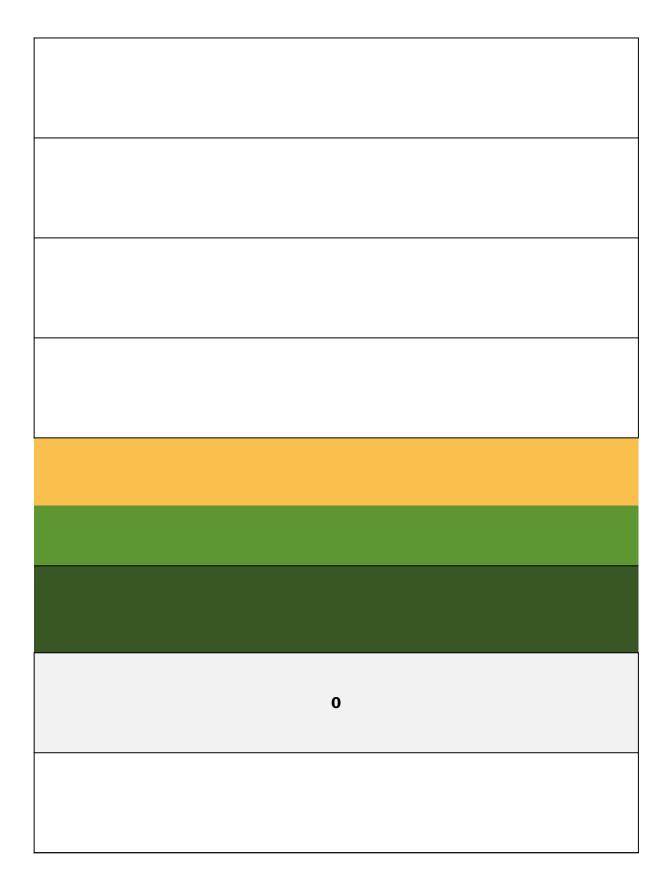
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68	Yes	5.1b Of the permits reviewed, indicate how many are noncompliant in the space to the right.
69	Yes	5.2 The space to the right indicates the recommended number of variances to review during this assessment based on response to question 1.8b (i.e., approximately 50%).
70	Yes	5.2a Indicate the number of variances reviewed during this assessment in space to the right.
71	Yes	5.2b Of the variances reviewed, indicate how many are noncompliant in the space to the right.
72	Yes	5.3 Describe the relative SFHA development pressure vs SFHA size in the community in the space to the right (e.g., 30% of the community is in the SFHA, but 75% of the building pressure exists there).
73	Yes	5.4 Indicate the number of documents reviewed of this type: <b>Elevation Certificates</b> .
74	Yes	5.4a Of ECs reviewed, indicate how many are noncompliant or indicate a potential violation in the space to the right (explain in findings and notes if needed).
75	Yes	DR.5 Indicate the number of documents reviewed of this type: Hydrologic and Hydrodynamic (H&H) Analysis.
76	Yes	DR.5a Indicate the number of documents reviewed of this type with issues: <b>H&amp;H Analysis.</b> (explain in findings and notes if needed)

77	Yes	5.6 Indicate the number of documents reviewed of this type: <b>No rise certifications.</b>
78	Yes	5.6a Indicate the number of documents reviewed of this type with issues: <b>No rise certifications</b> (explain in findings and notes if needed).
79	Yes	5.7 Does the community have any unresolved violations carried over from the last five-year period/last audit?
80		5.7a Describe these violations in detail and provide any context in the space to the right.
81	Yes	5.8 Is the community requesting full audit (virtual or inperson)?
82		5.8a Describe the nature and urgency of the request in the space to the right.
83	Yes	5.9 Has the community been non-responsive or could the POC not be reached?
84		5.9a Indicate how many times attempted contact was made and any details from these attempted contacts, and provide additional details in Findings and Notes if needed.

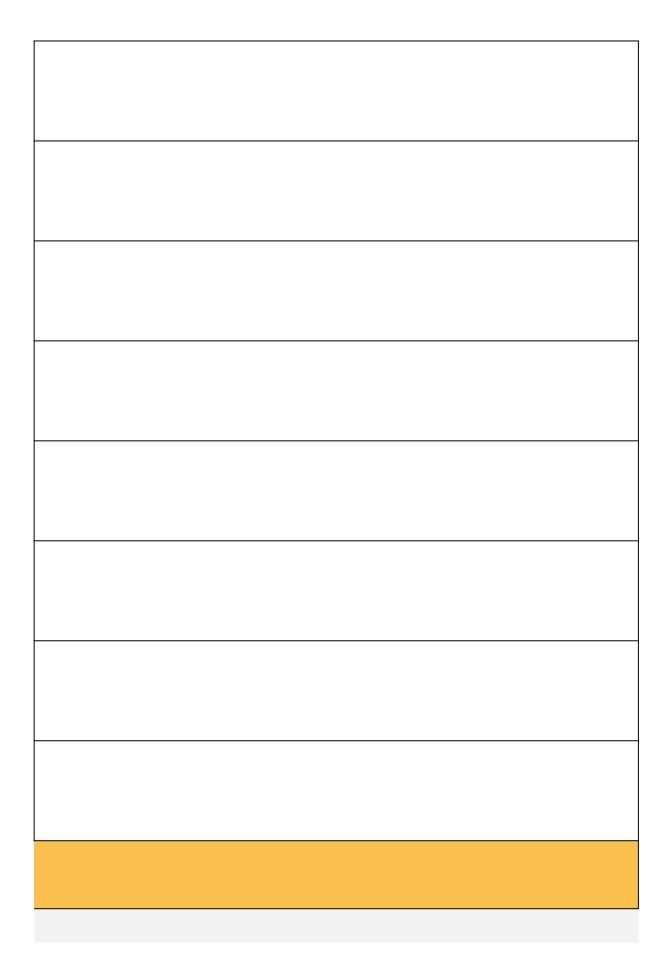


# Your Response (Auditor Data Entry) No (0)





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Findings and notes (Auditor Data Entry)	Weighted Score	Assigned Weight
	0	1
		1
		0
		0.5
		0.5

	1
	1.5
	1
	0.5
	0.5
	0.5
	2

		O
		0
		0
Subtotals of: FPA Capability, Capacity and Institutional Support (Section 1 above):	0	
		2
		1.5
		1.5
		0

	0
	0
	0
	0
	1

Subtotals of: Map Availability and Accuracy (Section 2 above):	0	
		1.5
		1
		1.5
		2
		0
		0

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		0.5
Subtotals of: Floodplain Management Regulations (Section 3 above):	0	
		1.5

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Subtotals of:Standardized Processes (Section 4 above):	0	
Diagnostic Assessment Total Score	0	

		0
		0
		0
Subtotals of: Document Review and Recommendations (Section 5 above):	0	

Max Possible Weighted Score	Area of Concern (AOC)?	Recommendation(s) (Auditor Data Entry)
0		
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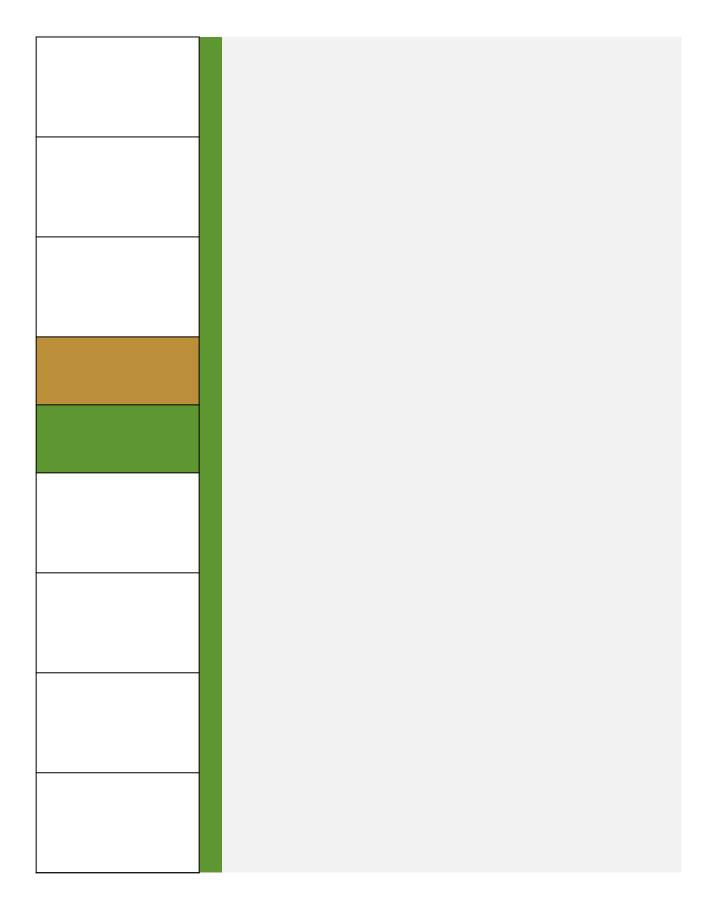
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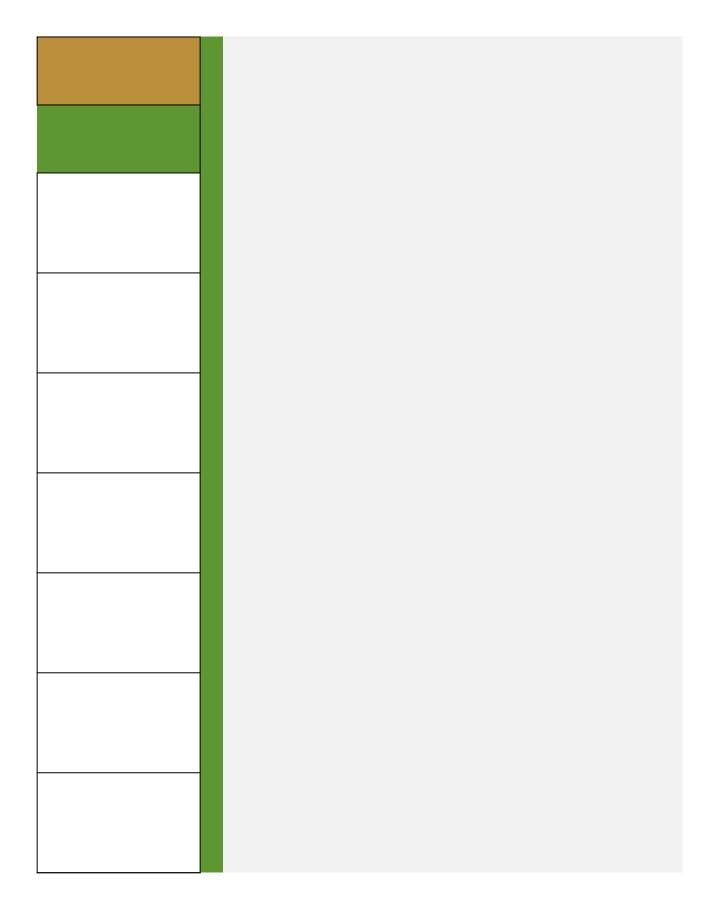
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Estimated Close Out Date (Auditor Data Entry)	

1			

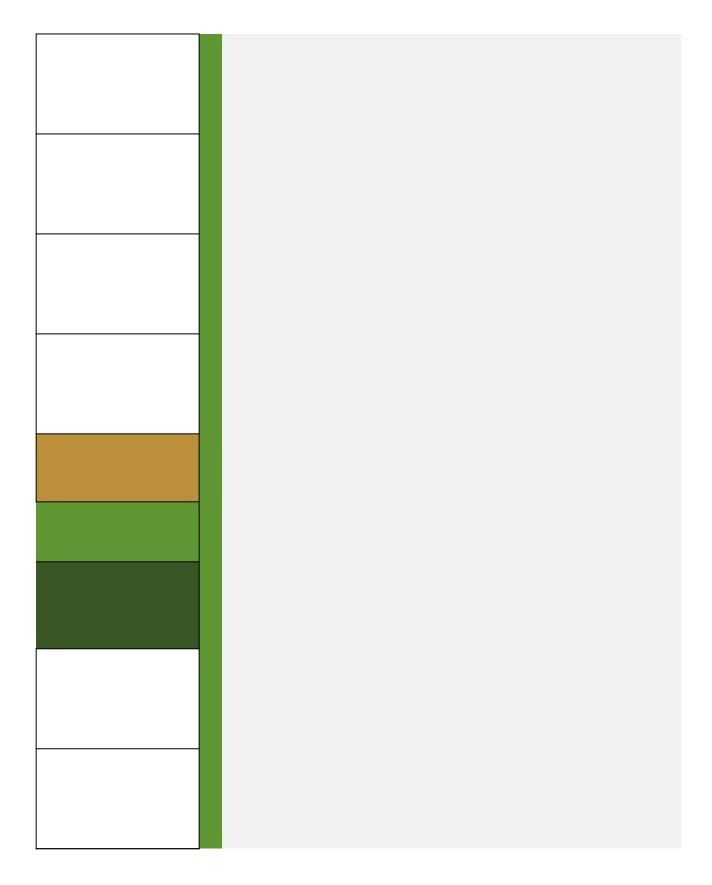


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NFIP Severity Classification Schema The severity classification includes a single word identifier, a more detailed description and a numerical value to indicate severity.	Minor
A problem categorized as significant requires immediate attention. It poses, or has a high likelihod to pose a direct and immediate threat to human health and safety.	Management Practice (MP)
A major deficiency requires action, but not necessarily immediate action. Major deficiencies may pose a threat to human health and safety. Any immediate threat, however, must be categorized as significant.	Positive

Minor deficiencies are usually administrative in nature, even though those findings may possibly result in a notice of violation. This category may also include temporary or occasional instances of noncompliance.	3
MP findings are those for which there is no specific regulatory requirement.	2
A positive finding is for a job, activity, or person who has gone above and beyond the regulatory requirements.	-2



## National Flood Insurance Program (NFIP) **DIAGNOSTIC ASSESSMENT SUMMARY REPORT V2**

<enter county here>

כוט:<enter o-aigit כוט <enter FPA email address>

Floodplain Administrator: < Enter FPA Name Here> Agency Conducting Audit: <enter name of agency>

Phone: <enter FPA phone number>

Audit Conducted by: <enter name of auditor and title> Audit Reviewed by: <enter audit reviewer name>

Location: <enter community name here>

Community Contact Date: <enter date of community contact MM/DD/YYYY>

Phone: <enter auditor phone> Phone: <enter audit reviewer phone number>

Provide additional details as needed:

Provide additional details as needed:

<enter auditor email <enrei auddtiefiewei einaii <enter ใช้เส้นให้ระวาย uate

0

Date Audit Closed <enter date audit closed>

Diagnostic Assessment Date: **Overall Diagnostic Score Overall Evaluation Score** 

MM/DD/YYYY~

CRS Community: <enter Yes/No>

**Auditor Determination** 

Summ	nary of <i>I</i>	Auditor's	5 Determ	ination fo	r Diagnostic	c Assessment	t Process

1. Diagnostic Assessment Outcome. Select the most descriptive option: Compliance Determined at Community Contact (Off-Ramp)

Compliance Determined at Enhanced Community Contact (Off-Ramp)

Full Evaluation Needed

Category

Other

2. If a full evaluation is needed select all that apply:

Diagnostic assessment scores indicated need for full evaluation

Significant Areas of Concern identified during the Assessment

Community Specifically requested a full evaluation

Post Disaster Substantial Damage

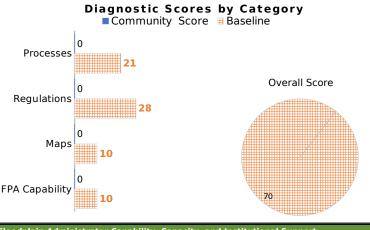
**Processes** 

3. Does the community require follow-up or technical assistance following completion of the diagnostic Assessment?

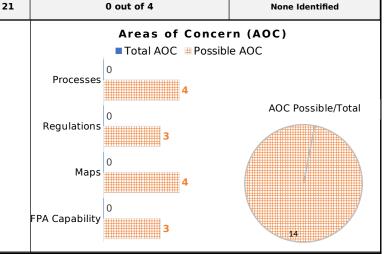
Yes No

Provide additional details as needed:

**Diagnostic Assessment Summary Scores Area of Concern Total Community Score** Baseline **Questions of Concern Total Diagnostic Score** 0 70 0 out of 14 No Concern 0 0 out of 3 None Identified **FPA Capability** 10 Maps 0 10 0 out of 4 None Identified 28 0 out of 3 Regulations O None Identified



0



Floodplain Administrator Capability, Capacity, and Institutional Support			Section Score: 0		
Question	Response	Score	Findings and Notes	Recommendations	
1.1 How does the community accomplish permit development?	0				
1.1a If the community permitting process is through multiple departments or offices, list the departments/offices.	Answer Not Required				
1.1.b If the community contracts out the permitting process indicate how this contract is managed	Answer Not Required				
1.2 How does the community coordinate permit development?	0				

Question	Response	Score	Findings and Notes	Recommendations
1.2a If the coordination is across departments or via contract, does the FPA receive notice of floodplain permit changes by other departments and reviews for compliance?	Answer Not Required			
1.3 Is the FPM program's position in the organization appropriate to ensure effectiveness in carrying out its duties?	0			
1.4 With regard to enforcement, are stop work orders issued if any significant problems are identified?	0			
1.5 With regard to enforcement, does the FPA have code enforcement authority?	0			
1.6 With regard to enforcement, does the FPA review or is otherwise involved in appeals?	0			
1.7 With regard to enforcement, does the FPA review variance request reviews or approvals?	0			
1.8 Have there been any variances from local floodplain management ordinances in the SFHA for new and substantial improvement to structures in the last three (3) years?	0			
I.8a If yes to Q I.8, what were the reasons? (e.g., Historic Structures, Agricultural Structures, Accessory Structures, other).	Answer Not Required			
1.8b If yes to Q 1.8, if there were variances, indicate the approximate number of variances from local floodplain management criteria in the SFHA.	Answer Not Required			
1.9 How does the community maintain records of floodplain development?	0		0	
1.10 How does the community describe the support (direct and indirect) from the CEO and officials to enforce its ordinances?	0			
1.11 Where applicable, does the community use historic FIRM and FIS for permitting to verify the structure was built in compliance at the time of new construction?	0			
1.12 Does the community maintain copies of Letters of Map Changes (LOMCs)?	0			
Map Availability and Accuracy		-	Section Score:	
Question 2.1 During permitting, how are the flood zone and Base Flood Elevation (BFE), or regulatory flood height determined by the	Response 0	Score	Findings and Notes  0	Recommendations
EPA or designee? 2.2 In reference to how the BFE and regulatory flood are height checked during plan review: is the BFE determined by the FPA office and provided to the applicant at permit initiation?	0			
2.3 In reference to how the BFE and regulatory flood height are checked during plan review: is the BFE generated by the applicant/surveyor and verified before the permit is issued?	0			
2.4 Is there no Base Flood Elevation (BFE) in this community (e.g., only zone A)?	0			
2.4a. If yes to Q 2.4, describe how the community assures elevations are appropriate relative to adjacent ground level.	Answer Not Required			
2.5 Are the most recent FIRMs and or FIS cited in the ordinance?	0			

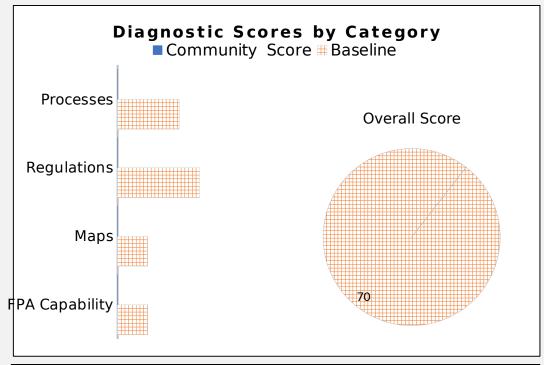
Ougation	Doggogo	Coore	Findings and Notes	Recommendations
Question 2.5a. If the most recent FIRMs	Response	Score	Findings and Notes	Recommendations
are cited, please indicate the date.	Answer Not Required			
2.5b. If the most recent FISs are cited, please indicate the date.	Answer Not Required			
2.6 Does the FPA use the MSC and/or NFHL when working with flood hazard map products, in addition to digital/paper FIRMs & FIS (where present)?	0			
2.7 Is the community using other maps or studies for regulating the floodplain?	0		0	
2.8 Has there been a recent change to the community's territorial or extraterritorial boundaries that affected SFHA?	0			
2.9 Does the community require and initiate Letters of Map Change (LOMC) when	0			
2:9a TY'es or Sometimes was selected in 2.9, indicate those instances when they are used.	Answer Not Required			
Floodplain Management Regu	lations		Section Score:	0
Question	Response	Score	Findings and Notes	Recommendations
3.1 Is the community actively ensuring as-built elevations are collected and reviewed?	0		-	
3.2 Are other state and federal permits obtained and checked by the FPA office?	0			
3.3 During permit review, are lowest floor and utilities checked against BFE (or grade) to ensure proper elevation is proposed?	0			
3.4 An ordinance review was completed and can best be summarized as:	0			
3.4a Briefly summarize ordinance review findings.	0			
3.5 For ordinances, does the state require higher standards than FEMA?	0			
3.5a If Yes to 3.5, has the community adopted these higher standards?	Answer Not Required			
3.6 Are other regulations in the community coordinated with the floodplain ordinance(s)?	0			
3.6a If yes to 3.6, describe how these regulations are related/interrelated.	Answer Not Required			
3.7 Are certain classes of development exempted from NFIP regulations (at state/county/local level)?	0			
3.7a If yes to 3.7, describe these exemptions.	Answer Not Required			
3.8 Indicate the approximate number of permits granted for development in the SFHA in the last three (3) years.	0			
Standardized Processes			Section Score:	0
Question	Response	Score	Findings	Recommendations
4.1 Which option best describes the community's permitting process?	0		0	
4.1a Describe the permitting process narrative and 4.22 With Tegard to the	0			
a:22 with regard to the community permitting process, and if the zones apply to the community, are floodway proposals reviewed and documented correctly?	0			

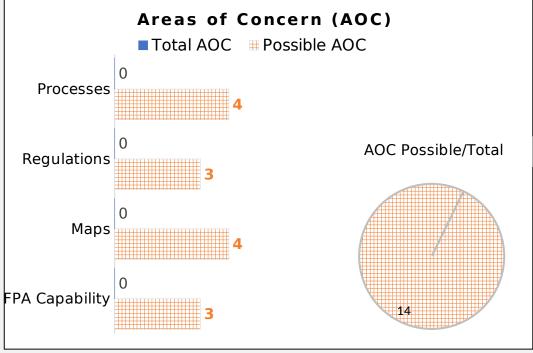
Question	Response	Score	Findings and Notes	Recommendations
4.3 With regard to the community permitting process, and if the zones apply to the		Corc	angs and notes	
community, are coastal high hazard areas V zones foundation and design standards met?	0			
4.3a If yes to question 4.3, please indicate specifics.	Answer Not Required			
4.4 Which option best describes the community's Substantial Improvement, Substantial Damage (SI/SD) administration?	0			
4.4a Describe the community's SI/SD administration.	0			
4.5 With regard to the market value source that the community uses or requires from applicant for SI/SD, what source does the community use?	0			
4.6 How are the BFE and or the regulatory flood height checked during plan review?	0			
4.7 Does the community have engineering staff or similar capacity at the permit review process, including floodway development reviews (H&H Study and supporting no-rise documentation) as applicable?	0			
4.8 When are inspections of floodplain development performed by responsible	0			
4.9 Are floodproofing certifications collected for non- residential structures?	0			
4.10 Does the community have recent watercourse alterations that change the BFE and/or location of SFHA?(within the last five years, or since the last audit)?	0			
4.11 Does the community have recent capital improvement projects (e.g., roads and bridges, etc.,)(within the last five years, or since the last audit) that may require review. ?	0			
4.12 Does the community have recent other large construction projects (within the last five years, or since the last audit)?	0			
4.13 Does the community have recent critical facilities projects (within the last five years, or since the last audit)?	0			
4.14 With regard to the community permitting process, and if the zones apply to the community, are subdivisions and large developments in Zone A checked for 50 lot/5 acre threshold?	0			
4.15 Does the community have recent (within the last five years, or since the last audit) non-structural development - items not typically covered by building permit (e.g., fill/grading, storage of equipment/materials, paving) that may require review?	0			
4.16 Has the community experienced a flood disaster event INSIDE the SFHA in the past 5 years resulting in	0			
damaged structures? 4.17 Has the community experienced a non-flood disaster (e.g., fire, wind, earthquake) event INSIDE the SFHA in the past 5 years resulting in damaged structures?	0			

describe the type of event, the impacted area, damage estimates or summary, and any declared disaster level (state/federal) in the space shaded gold to the right.  4.19 Has the community experienced any disaster event OUTSIDE the SFHA in the past 5 years resulting in flood damaged structures?  4.20 If yes to 4.19, describe the type of event, the impacted area, summary of flood damages, and possible indicators of map change (or flood study) needs in	Question	Response	Score	Findings and Notes	Recommendations
4.19 Has the community experienced any disaster event OUTSIDE the SFHA in the past 5 years resulting in flood damaged structures?  4.20 If yes to 4.19, describe the type of event, the impacted area, summary of flood damages, and possible indicators of map change (or flood study) needs in the space shaded gold to the	4.18 If yes to either 4.16 or 4.17, describe the type of event, the impacted area, damage estimates or summary, and any declared disaster level (state/federal) in the space shaded gold to the right.	Answer Not Required			
type of event, the impacted area, summary of flood damages, and possible indicators of map Answer Not Required change (or flood study) needs in	experienced any disaster event OUTSIDE the SFHA in the past 5 years resulting in flood damaged	0			
right.	type of event, the impacted area, summary of flood damages, and possible indicators of map change (or flood study) needs in the space shaded gold to the				



## Jational Floodplain Inst





## urance Program (NFIP

## Diagnostic

**Table 1: Audit Score Summary by FPM Program Category** 

Theme	Your Community's Score	Max Score
Floodplain Administrator Capability, Capacity, and Institutional Support	0	15
Map Availability and Accuracy	0	15
Floodplain Management Regulations	0	40
Standardized Processes	0	30
Total Score	0	100

**Table 2: Audit Score Summary** 

Floodplain Administratof Capability, Capacity, and	Your Community's Score
Institutional Support	
Map Availability and Accuracy	0
Floodplain Management Regulations	0
Standardized Processes	0
Total Score	0

# Assessment Summary V2

Percent Contribution (current)	Percent Contribution (goal)	Number of Questions
15%	15%	17
15%	15%	13
40%	40%	12
30%	30%	24
100%	100%	66

Max Score	Percent
15	0%
15	0%
40	0%
30	0%
100	0%

### **Evaluation Tool V2.0**

### # Question

1.4.2: Local GIS Software

FPA Capability, Capacity and Institutional Support: (Does the official responsible for regulating/enforcing the NFIP have the required expertise, knowledge, technical capabilities and institutional support?)

1.1: How many years of floodplain management experience does the Floodplain Administrator have? 1.2: Is the Floodplain Administrator a Certified Floodplain Manager (CFM)? 1.3: What is the Floodplain Administrator's familiarity with FEMA maps and study data? Specifically, what products are being used 3 when reviewing permits? For each type/row in question 1.3.1-1.3.5 please select one response. **MULTIPART QUESTION, SEE 1.3.1 - 1.3.5 BELOW** 1.3.1: Are effective flood insurance rate maps (digital or paper) used? 1.3.2: Are effective flood insurance study (digital or paper) used? 1.3.3: Are historic FIS or FIRMs used? 1.3.4: Are letters of map change (digital or paper) used? 1.3.5: Are other best available data used? 1.4: What sources does the FPA use when working with FEMA map products and study data? 1.4.1: FEMA Map Service Center (MSC) and/or National Flood Hazard Layer (NFHL) tool

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	5	1.5: Is the Floodplain Management program adequately staffed?
	6	1.6: Is the Floodplain Management program adequately resourced (i.e., has sufficient budget)?
	7	1.7: Is the FPM program's position in the organization appropriate to ensure effectiveness in carrying out its duties?
	8	1.8: Does the FPA sufficiently interact/communicate with the mayor/council/CEO to ensure continued community support for the FPM program?

# Map Availability and Accuracy: (Is the community regulating/enforcing against its most accurate risk assessment?)

9	2.1: In the past 3-5 years has the community experienced significant flooding outside of the mapped SFHA and provided that information to FEMA?
10	2.2: Has the community adopted the correct FIRMs and FIS for the entirety of its community boundary (including any recent annexations)?
11	2.3: Is the community properly obtaining LOMCs to reflect current or changing flood risk?

Floodplain Management Regulations:
(Is the community's ordinance up to date and how is it being enforced?)

	3.5.9 Not following Letter of Map Change (LOMC) procedures (changing drainages or streams, undocumented watercourse alterations)
	3.5.10 In Zone A, developments (>50 lots or 5 acres) lacking development of BFEs
	3.5.11 In AO-Zone, developments (>50 lots or 5 acres) lacking development of BFEs
	3.5.12 Unpermitted fill/grading
	3.5.13 Other (non-structural) development (e.g., dredging, storage of materials, insufficient drainage, non-compliant RVs)
	3.5.14 Insufficient elevation or floodproofing of building service machinery in non-residential structures
17	3.6: How many variances (non-complaint 44CFR 60.6) has the community granted to its floodplain management standards?
18	3.7 How many of the variances in question 3.6 above are not in accordance with the community's own floodplain management policies/standards?
19	3.8 When you encounter conflicting regulations do you always enforce the stricter regulation?

# Standardized Processes: (Does the community have an effective record-keeping process?)

- 4.1. Does the Floodplain Management Program have a permitting process developed and in use for the following options within the SFHA?
  - 4.1.1 Residential structures (including subdivisions)
  - 4.1.2 V Zone construction (certification, review)

4.1.3 Floodway encroachment (no-rise analysis review)
4.1.4 Commercial/non-residential structures
4.1.5 Substantial Improvement (SI) of structures
4.1.6 Substantial Damage (SD) of structures
4.1.7 Variances
4.1.8 CLOMR/LOMR (e.g., watercourse alterations, floodway development, culverts)
4.1.9 Recreational Vehicles
4.1.10 Accessory structures
4.1.11 Agricultural structures
4.1.12 Fill/grading
4.1.13 Other non-structural development as defined in 59.1
4.1.14 Other federal/state/local necessary permits
4.2: Does the community conduct inspections to ensure that every structure is built in accordance with floodplain management regulations?
4.3 When does the community conduct inspections to ensure that structures are built as required for flood regulations?
4.4: Are the Floodplain Management program's SOPs and processes/procedures consistently used to perform the functions of the FPM program?

24	4.5 Are permit records well organized and easily accessible?
25	4.6 Are variance records well organized and easily accessible?
26	4.7: Are the Floodplain Management program's SOPs and processes/procedures reviewed and updated on a regular basis (e.g., every 3 years)?
27	4.8: Does the community coordinate with other departments on floodplain management regulations?

Your Response (Auditor Data Entry)	Max Possible Weighted Score	Assigned Weight
	4	1
	2	0.5
	2	0.5
	2	0.5
	2	0.5
	2	0.5
	2	0.5
	2	0.5
	2	0.5

	_	
	4	1
	2	0.5
	_	0.0
	4	1
	4	1
Subtotal from Section 1 Above	15	
	2	0.5
	2	0.5
	2	0.5
Subtotal from Section 2 Above	2	0.5

Yes	2	0.5
	4	1
	4	1
	10	2.5
Your Response: (Auditor Data Entry) How many current compliance issues have been identified in each area	12	
		-2
		-2
		-1
		-1
		-1
		-1
		-0.5
		-0.5

	-0.25
	-0.25
	-0.25
	-0.25
	-0.25
	-0.25
	-0.25
4	1
4	1
33	
8	
	1
	33

	1
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	1
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	0.143
	0.143
	0.143
	0.143
	0.143
	0.143
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4	1
4	1
4	1

	4	1
	4	1
	4	1
	4	1
Subtotal from Section 4 Above	31	
Weighted Total Score	94	

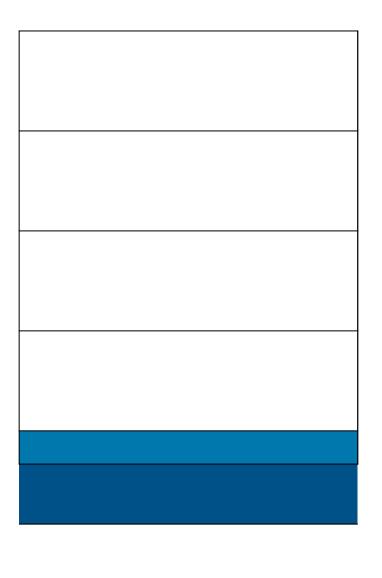
# Findings (Auditor Data Entry)

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Refo (Audito	erence(s) r Data Entry)

Recommendation(s) (Auditor Data Entry)	Estimated Close Out Date (Auditor Data Entry)

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Location: inter community name here><enter county here><enter 2-letter state ID here CID:<enter 6-digit CID here> <enter FPA phone number><enter FPA email address> Floodplain Administrator: < Enter FPA Name Here> **Agency Conducting Audit:** <enter name of agency> Audit POC: <enter name of auditor and title> <enter auditor phone> <enter auditor email address> <enter audit reviewer emair Audit Reviewer: <enter audit reviewer name> <enter audit reviewer phone number> <enter diatinostic date Community Contact Date: nter date of community contact MM/DD/YYY|Diagnostic Assessment Date: MM/DD/YYYY> **Date Audit Closed** <enter date audit closed> Overall Diagnostic Score 0 **CRS Candidate:** <enter Yes/No> **Overall Evaluation Score** 0

The following are from the Audit Evaluation Tool and represent input and observations from the Auditor organized and summarized for this report

### Audit Follow Up and Assistance

Does the community require follow-up of technical assistance following completion of the addit: (Drop

		Audit Score Snapshot	GOME	
40 — 30 — 20 — 10 — 0 —	To The state of th	15 Map Availability and Accuracy	Floodplain Management Regulations	Standardized Processes
		# Your Community's So	ore /// Max Score	

Floodplain Administrator Capabili	ty, Capacity, and Institut	tional Support	Section Score:	Section Incomplete
Question	Response	Score	Findings	Recommendations
floodplain management experience does the Floodplain Administrator	0	#N/A		
1.2: Is the Floodplain Administrator a Certified Floodplain Manager (CFM)?	0	#N/A		
1.3: What is the Floodplain Adminis	strator's familiarity with I	FEMA maps and stud	ly data, and what products are	used when reviewing permits?
insurance rate maps (digital	0	0		
1.3.2: Are effective flood insurance study (digital or paper) used?	0	0		
1.3.3: Are historic FIS or FIRMs used?	0	0		
1.3.4: Are letters of map change (digital or paper) used?	0	0		
1.3.5: Are other best available data used?	0	0		
1.4: What sources does the FPA us	e when working with FEN	AA map products and	d study data?	
1.4.1: FEMA Map Service Center (MSC) and/or National Flood Hazard Layer (NFHL)	0	0		
1.4.2: Local GIS Software	0	0		
1.5: Is the Floodplain Management program adequately staffed?	0	#N/A		
1.6: Is the Floodplain Management program adequately resourced (i.e., has sufficient budget)?	0	#N/A		
1.7: Is the FPM program's position in the organization appropriate to ensure effectiveness in carrying out its duties?	0	#N/A		

Overtica	D	Carra	Elections -	December
Question	Response	Score	Findings	Recommendations
1.8: Does the FPA sufficiently interact/communicate with the mayor/council/CEO to ensure continued community support for the FPM program?	0	#N/A		
Map Availability and Accura			Section Score:	Section Incomplete
Question 2.1: In the past 3-5 years has	Response	Score	Findings	Recommendations
the community experienced significant flooding outside of the mapped SFHA and provided that information to FEMA?	0	#N/A		
2.2: Has the community adopted the correct FIRMs and FIS for the entirety of its community boundary (including any recent annexations)? 2.3: Is the community	0	#N/A		
properly obtaining LOMCs to reflect current or changing flood risk?	0	#N/A		
Floodplain Management Re			Section Score:	Section Incomplete
Question	Response	Score	Findings	Recommendations
3.1: Since the last audit (CAV or CAC), has there been any development in the SFHA or is any currently planned?	Yes	0		
3.2: If yes to question 3.1 above, how many permits has the Floodplain Administrator issued for development (both structural and non-structural) in the SFHA since the last audit?	0	#N/A		
3.3: How does the community maintain as-built elevation data?	0	#N/A		
3.4: Is the community's current FPM Regulation compliant with NFIP minimum standards? (Auditor to complete Floodplain Management Regulations Review Checklist)	0	#N/A		
3.5: How many compliance iss				
Question 3.5.1 Floodways	Response	Score	Findings	Recommendations
(unpermitted encroachments, permitted without no-rise analysis, or no-rise analysis inaccurate/insufficient) 3.5.2 V Zone standards not	0	0		
3.5.2 V Zone standards not met (foundation type, breakaway walls, V Zone certification)	0	0		
3.5.3 Basements (new construction or SI)	0	0		
3.5.4 Insufficient elevation of residential structures	0	0		
3.5.5 Insufficient elevation/floodproofing of non-residential structures	0	0		
3.5.6 Insufficient flood openings (all structure types)	0	0		

Question	Response	Score	Findings	Recommendations
3.5.7 As-built elevation information lacking (all structure types)	0	0		
3.5.8 Lacking SI/SD assessments	0	0		
3.5.9 Not following Letter of Map Change (LOMC) procedures (changing drainages or streams, undocumented watercourse alterations) 3.5.10 In Zone A,	0	0		
developments (>50 lots or 5 acres) lacking development of BFEs	0	0		
3.5.11 In AO-Zone, developments (>50 lots or 5 acres) lacking development of BFEs	0	0		
3.5.12 Unpermitted 3.5.13 Other (non-sil/geading)	0	0		
development (e.g., dredging, storage of materials, insufficient drainage, non- compliant RVs)	0	0		
3.5.14 Insufficient elevation or floodproofing of building service machinery in non- residential structures	0	0		
3.6: How many variances (non-complaint 44CFR 60.6) has the community granted to its floodplain management standards? 3.7 How many of the	0	0		
variances in question 3.6 above are not in accordance with the community's own floodplain management policies/standards?	0	4		
3.8 When you encounter conflicting regulations do you always enforce the stricter regulation?	0	#N/A		

Standardized Processes			Section Score:	Section Incomplete
Question	Response	Score	Findings	Recommendations
4.1. Does the Floodplain Manage	ement Program have a permi	tting process dev	reloped and in use for these option	ons within the SFHA?
4.1.1 Residential structures (including subdivisions)	0	0		
4.1.2 V Zone construction (certification, review)	0	0		
4.1.3 Floodwaý encroachment (no-rise analysis review)	0	0		
4.1.4 Commercial/non- residential structures 4.1.5 Substantial	0	0		
Improvement (SI) of	0	0		
4.1.6 Substantial Damage (SD) of structures	0	0		
4.1.7 Variances	0	0		
4.1.8 CLOMR/LOMR (e.g., watercourse alterations, floodway development, culverts)	0	0		
4.1.9 Recreational Vehicles	0	0		
4.1.10 Accessory structures	0	0		
4.1.11 Agricultural structures	0	0		
4.1.12 Fill/grading	0	0		

Question	Response	Score	Findings	Recommendations
development as defined in	0	0		
4.1.14 Other federal/state/local necessary	0	0		
4.2: Does the community 4.2: Does the community conduct inspections to ensure that every structure is built in accordance with floodplain management	0	#N/A		
community conduct inspections to ensure that structures are built as required for flood	0	#N/A		
মূল্য দ্রিভিণ্টোর্ন Floodplain Management program's SOPs and processes/procedures consistently used to perform the functions of the FPM	0	#N/A		
program? 4.5 Are permit records well organized and easily accessible?	0	#N/A		
4.7: Are the Floodplain Management program's SOPs and processes/procedures reviewed and updated on a regular basis (e.g., every 3 years)?	0	#N/A		
4.8: Does the community coordinate with other departments on floodplain management regulations?	0	#N/A		

No.	Category	Question	Score represents Impact to Compliance Enter score from () in "Raw Score" Column Minimal to no impact (Score 4) Low Impact (Score 3) Moderate Impact (Score 2) Hight Impact (Score 1) Very High Impact (Score 0)	Enter Score Value	Multiplier	Weighted Score (Score Value times Multipler)	Findings (Auditor Data Entry)	Reference(s) (Auditor Data Entry)	Recommendation(s) (Auditor Data Entry)	Estimated Close Out Date (Auditor Data Entry)
1		1.1: How long has the Floodplain Administrator been in this role?	□ More than 10 years (4) □ 5-10 years (3) □ 2-5 years (2) □ Less than 2 years (1) □ No one is currently in role (0)		1					
2		1.2: Is the Floodplain Administrator a Certified Floodplain Manager (CFM)?	□ Yes (4) □ No (3)		0.5					
		1.3: What is the Floodplain Administrator's fam permits? For each data type/row please select	iliarity with FEMA maps and study data, and what products are used when reviewing one response. MULTIPART QUESTION, SEE 1.3.1 - 1.3.5 BELOW							
	pport	1.3.1: Effective Flood Insurance Rate Maps (Digital or Paper)	☐ Yes uses these tools (4) ☐ No does not use these tools (0)		0.5					
3	Capacity, and Institutional Support	1.3.2: Effective Flood Insurance Study (Digital or Paper)	☐ Yes uses these tools or NA (4) ☐ No does not use these tools (0)		0.5					
	stitutic	1.3.3: Historic FIS or FIRMs	☐ Yes uses these tools or NA (4) ☐ No does not use these tools (0)		0.5					
	and In	1.3.4: Letters of Map Change (Digital or Paper)	☐ Yes uses these tools or NA (4) ☐ No does not use these tools (0)		0.5					
	oacity,	1.3.5: Other best available data	☐ Yes uses these tools or NA (4) ☐ No does not use these tools (0)		0.5					
	ity, Cap	1.4: What sources does the FPA use when wo	rking with FEMA map products and study data?							
4	Capability,	1.4.1: FEMA Map Service Center (MSC) and/or National Flood Hazard Layer (NFH) tool	☐ Yes uses these tools (4) ☐ No does not use these tools (0)		0.5					
	trator (	1.4.2: Local GIS Software	☐ Yes uses these tools (4) ☐ No does not use these tools (0)		0.5					
5	Floodplain Administrator	1.5: Is the Floodplain Management program adequately staffed?	□ FPM is staffed to meet current and expected future needs (4) □ FPM is staffed to meet current but not future needs (3) □ FPM is staffed to meet periodic or emergent needs only (2) □ FPM is rarely adequately staffed (1) □ FPM is not adequately staffed (0)		1					
6	Flood	1.6: Is the Floodplain Management program adequately resourced (i.e., has sufficient budget)?	□ FPM is resourced to meet current and expected future needs (4) □ FPM is resourced to meet current but not future needs (3) □ FPM is resourced to meet periodic or emergent needs only (2) □ FPM is rarely adequately resourced (1) □ FPM is not adequately resourced (0)		0.5					
7		organization appropriate to ensure	□ Yes (4) □ No (0)		1					
8		1.8: Does the FPA sufficiently interact/communicate with the mayor/council/CEO to ensure continued community support for the FPM program	□ Yes (4) □ No (0)		1					
				Subtotal From S	ection 1 Above:					

No.	Category	Question	Score represents Impact to Compliance Enter score from () in "Raw Score" Column Minimal to no impact (Score 4) Low Impact (Score 3) Moderate Impact (Score 2) Hight Impact (Score 1) Very High Impact (Score 0)	Enter Score Value	Multiplier	Multiply Score Value times Multipler	Findings (Auditor Data Entry)	Reference(s) (Auditor Data Entry)	Recommendation(s) (Auditor Data Entry)	Estimated Close Out Date (Auditor Data Entry)
9	Accuracy	experienced significant flooding outside of the	□ No (4) □ Yes (0)		1					
10	Availability and A	2.2: Has the community adopted the correct FIRMs and FIS for the entirety of its community boundary (including any recent annexations)?	□ Yes (4) □ No (0)		0.5					
11	Мар Аvа	2.3: Is the community properly obtaining LOMCs to reflect current or changing flood risk?	☐ Yes or NA - No Recent Development Pressure Requiring LOMCs (4) ☐ No (0)		1					
		'		Subtotal From S	ection 2 Above:					
No.	Category	Question	Score represents Impact to Compliance Enter score from () in "Raw Score" Column Minimal to no impact (Score 4) Low Impact (Score 3) Moderate Impact (Score 2) Hight Impact (Score 1) Very High Impact (Score 0)	Enter Score Value	Multiplier	Multiply Score Value times Multipler	Findings (Auditor Data Entry)	Reference(s) (Auditor Data Entry)	Recommendation(s) (Auditor Data Entry)	Estimated Close Out Date (Auditor Data Entry)
12	ons	there been any development activity in the	□ No (4) □ Yes (0)		0.5					
13	Floodplain Management Regulations	permits has the Floodplain Administrator issued for development (both structural and	□ Less than 10 or N/A (4) □ 10 to 99 (3) □ 100 to 499 (2) □ 500 to 999 (1) □ 1000 or more (0)		1					
14	odplain Manag	3.3: How does the community maintain as- built elevation data?	□ As built data is maintained with ECs     □ As built data is maintained but do not use ECs     □ As built elevation data not maintained or unknown		1					
15	H <sub>0</sub>	3.4: Is the community's current FPM ordinance compliant with NFIP minimum standards? (Auditor to complete Ordinance Review Checklist)	□ Yes (4) □ No (0)		2.5					

No.	Category	Question	Score represents Impact to Compliance Enter score from () in "Raw Score" Column Minimal to no impact (Score 4) Low Impact (Score 3) Moderate Impact (Score 2) Hight Impact (Score 1) Very High Impact (Score 0)				Findings (Auditor Data Entry)	Reference(s) (Auditor Data Entry)	Recommendation(s) (Auditor Data Entry)	Estimated Close Out Date (Auditor Data Entry)
16		3.5: How many compliance issues does the community currently have by category? (Multi-part question: enter whole numbers for 3.5.1 - 3.5.13 below; a blank indicates zerolnone for that category) (Enter WHOLE number)		Enter Number	Multiplier	Multiply Number times Multipler				
		3.5.1 Floodways (unpermitted en	croachments, permitted without no-rise analysis, or no-rise analysis inaccurate/insufficient)		-2					
			3.5.2 V Zone standards not met (foundation type, breakaway walls, V Zone certification)		-2					
			3.5.3 Basements (new construction or SI)		-1					
			3.5.4 Insufficient elevation of residential structures		-1					
		3.5.5 Insufficient elevation/floodproofing of non-residential structures			-1					
		3.5.6 Insufficient flood openings (all structure types)			-1					
		3.5.7 As-built elevation information lacking (all structure types			-0.5					
	Su	3.5.8 Lacking SI/SD assessments			-0.5					
	Floodplain Management Regulations	3.5.9 Not following Letter of Map Change (LOMC) procedures (changing drainages or streams, undocumented watercourse alterations)			-0.25					
	ent Re	3.5.10 In Zone A, developments (>50 lots or 5 acres) lacking BFE creation			-0.25					
	nagem	3.5.11 In AO-Zone, developments (>50 lots or 5 acres) lacking BFE creation			-0.25					
	ain Ma	3.5.12 Unpermitted fill/grade			-0.25					
	ldpool	3.5.13 Other (non-structural) development (e.g., dredging, storage of materials, insufficient drainage, non-compliant RVs			-0.25					
	"	3.5.14 Insufficient elevation or floodproofing of building service machinery			-0.25					
		Add up all the negative values from the number of compliance issues and the multiplie		Add total Scores Nega	(May be Zero or tive)					
			Use this to arrive at a score for section 3.6: The score can be 0-12	Add Score to 12	. Enter value to					
19		3.6: How many variances has the community granted to its floodplain management standards since its last audit?	□ 0 Variances (4) □ 1 Variance (3) □ 2 Variances (2) □ 3 Variances (1) □ 4 or more Variances (0)		2					
		3.7 How many of the variances in question 3.6 above are not in accordance with the community's own floodplain management policies/standards?	□ 0 Variances (4) □ 1 Variance (3) □ 2 Variances (2) □ 3 Variances (1) □ 4 or more Variances (0)		1					
		3.8 When you encounter conflicting regulations do you always enforce the stricter regulation?	□ Yes (4) □ No (0)		1					
				Subtotal From S	ection 3 Above:					

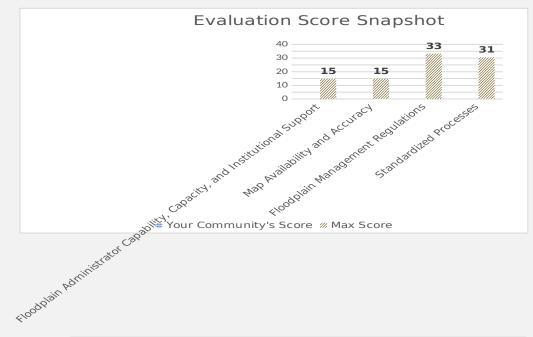
No.	Category	Question	Score represents Impact to Compliance Enter score from () in "Raw Score" Column Minimal to no impact (Score 4) Low Impact (Score 3) Moderate Impact (Score 2) Hight Impact (Score 1) Very High Impact (Score 0)	Enter Score Value	Multiplier	Multiply Score Value times Multipler	Findings (Auditor Data Entry)	Reference(s) (Auditor Data Entry)	Recommendation(s) (Auditor Data Entry)	Estimated Close Out Date (Auditor Data Entry)
21		4.1. Does the Floodplain Management Program	m have a permitting process developed and in use for these options within the SFHA?							
		4.1.1 Residential structures (including subdivisions)	☐ Yes or N/A (1) ☐ No (0)		1					
		4.1.4 V Zone construction (certification, review)	☐ Yes or N/A (1) ☐ No (0)		1					
		4.1.3 Floodway encroachment (no-rise analysis review)	☐ Yes or N/A (1) ☐ No (0)		1					
		4.1.4 Commercial/non-residential structures	☐ Yes or N/A (1) ☐ No (0)		1					
		4.1.5 Substantial Improvement (SI) of structures	☐ Yes or N/A (1) ☐ No (0)		1					
	Processes	4.1.6 Substantial Damage (SD) of structures	☐ Yes or N/A (1) ☐ No (0)		1					
		4.1.7 Variances	☐ Yes or N/A (1) ☐ No (0)		1					
	Standardized P	4.1.8 CLOMR/LOMR (e.g., watercourse alterations, floodway development, culverts)	□ Yes or N/A (1) □ No (0)		0.143					
	Standa	4.1.9 Recreational Vehicles	☐ Yes or N/A (1) ☐ No (0)		0.143					
	0,	4.1.10 Accessory structures	☐ Yes or N/A (1) ☐ No (0)		0.143					
		4.1.11 Agricultural structures	☐ Yes or N/A (1) ☐ No (0)		0.143					
		4.1.12 Fill/grade	☐ Yes or N/A (1) ☐ No (0)		0.143					
		4.1.13 Other non-structural development (e.g., dredging, storage of materials, drainage paths around structures, etc.)	□ Yes or N/A (1) □ No (0)		0.143					
		4.1.14 Other federal/state/local permits	☐ Yes or N/A (1) ☐ No (0)		0.143					
			Use this to arrive at a score for section 4.1: The score can be 0-8	Sum scores abo	ve and enter to ht.					

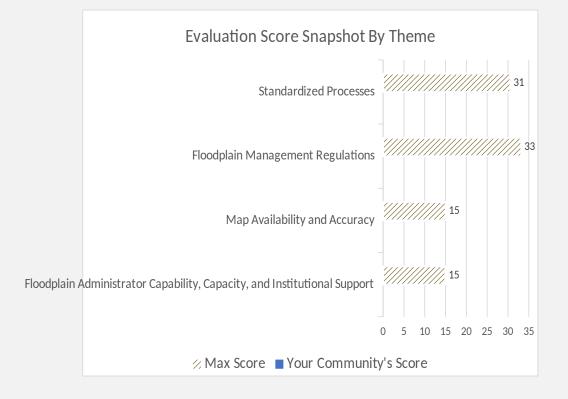
No.	Category	Question	Score represents Impact to Compliance Enter score from () in "Raw Score" Column Minimal to no impact (Score 4) Low Impact (Score 3) Moderate Impact (Score 2) Hight Impact (Score 1) Very High Impact (Score 0)	Enter Score Value	Multiplier	Multiply Score Value times Multipler	Findings (Auditor Data Entry)	Reference(s) (Auditor Data Entry)	Recommendation(s) (Auditor Data Entry)	Estimated Close Out Date (Auditor Data Entry)
22		4.2: Does the community conduct inspections to ensure that every structure is built in accordance with floodplain management regulations?			1					
23		4.3 When does the community conduct inspections to ensure that structures are built as required for flood regulations?	☐ BOTH at foundation completion before beginning vertical AND at as builts before certificate of occupancy (4) ☐ At as builts before certificate of occupancy (3) ☐ At oundation completion before beginning vertical (1) ☐ Never (1)		1					
24	Proc	4.4: Are the Floodplain Management program's SOPs and processes/procedures consistently used to perform the functions of the FPM program?	Used for all activities (4) Used for most activities with some gaps (3) Not used for most activities (1) Not used for any activities or unknown (0)		1					
25	Standardized	4.5 Are permit and variance records well organized and easily accessible?	□ Permits are accessible within 1 business day (4) □ Permits are accessible within 2-5 business days (3) □ Permits are accessible within 6-10 business days (1) □ Permits are accessible after 10 business days (0)		1					
26		4.6: Are the Floodplain Management program's SOPs and processes/procedures reviewed and updated on a regular basis (e.g., every 3 years)?	☐ All undergo regular review and update (4) ☐ Many undergo regular review and update (3) ☐ Few undergo regular review and update or only update in response to a process change (1) ☐ No SOPs exist or none undergo regular review and update (0)		1					
27		4.7: Does the community coordinate with other departments on floodplain management regulations?	☐ Full coordination across all other departments (4) ☐ Coordination across some but not all departments (2) ☐ No coordination outside the planning department (0)		1					
	Subtotal From Section									
				Grand Total (	Sections 1-4)					



## **Jational Floodplain Inst**

### **Example Figure 1: Evaluation Score Summary by FPM Program Then**





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### **Example Table 1: Audit Score Summary by FPM Program Category**

Theme	Your Community's Score	Max Score
Floodplain Administrator Capability, Capacity, and Institutional Support	Section Incomplete	15
Map Availability and Accuracy	Section Incomplete	15
Floodplain Management Regulations	Section Incomplete	33
Standardized Processes	Section Incomplete	31
Total Score	0	94

### **Example Table 2: Audit Score Summary**

Theme	Your Community's Score			
Floodplain Administrator Capability, Capacity, and Institutional Support				
Map Availability and Accuracy	Section Incomplete			
Floodplain Management Regulations	Section Incomplete			
Standardized Processes	Section Incomplete			
Total Score	0			

# ation Tool Summary

Percent Contribution (current)	Percent Contribution (goal)	Number of Questions
16%	15%	8
16%	15%	3
35%	40%	8
33%	30%	8
100%	100%	27

Max Score	Percent
15	Section Incomplete
15	Section Incomplete
33	Section Incomplete
31	Section Incomplete
94	0%