

ECCR Long Term Group Facilitation Participant Questionnaire

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The U.S. Environmental Protection Agency, Conflict Prevention and Resolution Center (CPRC) requests your assistance in evaluating this facilitated process. As a part of this evaluation, we ask the various participants who have been involved in this project or case to provide us with information about their experience. The data compiled will be used to improve future facilitation services provided by the CPRC.

The CPRC will not report information from this evaluation in a way that respondents or their organizations can be identified.

Section 1: Reactions

We would first like to hear more from you about the outcomes of the facilitated process.

- 1. Please tell us more about how this facilitated process contributed to achieving progress toward the group's purpose. Using the scale provided, please rate your level of agreement with the following statement.**

	Strongly agree	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	Strongly Disagree	NA
The facilitated process helped make progress toward the group's purpose.								

- 2. Please use the space below to elaborate on any progress made.**

{Open-ended box}

- 3. Please use the space below to elaborate on any challenges in making progress.**

{Open-ended box}

4. Were any decisions made as part of this process?
- Yes
 - No [Move to QError: Reference source not found]
 - I don't know. [Move to QError: Reference source not found]

5. Using the scale provided below, please rate your level of agreement with the following statements regarding decisions made as part of this process.

	Strongly agree	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	Strongly Disagree	NA
Any decisions made through the facilitated process took account of our key interests.								
Any decisions made effectively resolved or will resolve the key issues considered in this process.								
Any decisions reached can be implemented.								
I am satisfied with the decisions these facilitated discussions contributed to.								
The process helped break an impasse on this matter.								
Breaking an impasse was important to the overall result of the process.								

6. Please use the space below if you wish to elaborate on any of your responses to the questions above.

{Open-ended box}

7. To what extent do you agree with the following statements about the ability of participants to work together following participation in this process?

	Strongly agree	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	Strongly Disagree	NA
Participating in this process improved our ability to work together cooperatively.								
Participating in this								

process increased our trust in each other.								
Participating in this process increased our mutual understanding of each other's perspectives.								

8. Please use this space if you wish to elaborate on changes in the levels of cooperation, trust, and understanding.

{Open-ended box}

Section 2: Process Effectiveness

In this set of questions, we would like you to reflect on the effectiveness of the facilitated process you participated in.

9. Please rate your level of agreement with the following about the participants involved in the facilitated dialogue process:

	Strongly agree	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	Strongly Disagree	NA
The participants, as a group, included everyone who needed to be part of the discussions.								
The participants continued to be engaged so long as their involvement was needed.								
I had the resources (e.g., time, money) needed to participate effectively in the process.								

10. Please use this space if you wish to elaborate on your answers to any of these questions.

{Open-ended box}

11. We'd like to learn more about your experiences with the facilitated process. Using the scale provided, please rate your level of agreement with the following statements:

	Strongly agree	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	Strongly Disagree	NA
The process enabled me								

to gain a good <u>understanding</u> of the issues important to the other participants.								
The process enabled me to understand <u>why</u> issues addressed in the process were important to other participants.								
The process enabled participants to be civil to each other.								
This was an appropriate process to address the matter.								
The process helped us identify key issues that needed to be addressed.								
The other participants listened to me.								
The other participants respected the views I expressed.								
I would recommend this type of facilitated process to colleagues in a similar situation.								

12. Please use this space if you wish to elaborate on your answers to any of these questions.
 {Open-ended box}

13. We'd like to hear your thoughts about the facilitator for this process. Using the scale provided, please rate your level of agreement with the following about the facilitator:

	Strongly agree	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	Strongly Disagree	NA
When needed, the facilitator helped us find ways to move forward constructively.								
The facilitator dealt with all participants fairly.								
I trusted the facilitator.								
The facilitator ensured my views and perspectives								

were considered in the process.								
The facilitator helped participants test the practicality of the options under discussion.								
The facilitator's involvement was important to achieving convergence of views among participating interests.								
I would recommend this facilitator to colleagues in a similar situation.								

14. Please use this space if you wish to elaborate on your answers to any of these questions.

{Open-ended box}

15. Did or will the facilitated process contribute to the group's purpose in ways that would not have happened without this process? Please check one.

- Yes
- No [Move to Q17.]
- Don't know [Move to Q17.]
- Too soon to tell [Move to Q17.]

16. Please describe how the group's purpose was or will be enhanced by using a facilitated process.

{Open-ended box}

17. Based on your experience, what was the greatest advantage of the facilitated process?

{Open-ended box}

18. Based on your experience, what was the greatest disadvantage of the facilitated process?

{Open-ended box}

19. What is your top suggestion on how this facilitated process could have been improved? Please indicate "none" if you feel this process could not have been improved.{Open-ended box}

20. Please use the space below for any additional comments you would like to make.

{Open-ended box}

Thank you for taking the time to complete this questionnaire.

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Burden Statement: Public reporting burden for this collection of information is estimated to average 32 minutes per response, including the time for reviewing instructions, gathering information, and completing and reviewing the collection of information. Send comments on the Agency's need for this information, the accuracy of the provided burden estimates, and any suggestions for reducing the burden, including the use of automated collection techniques to:

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