

### Burden Statement

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### ARC-X User Satisfaction Survey

**Help us improve the Adaptation Resource Center!** The Environmental Protection Agency (EPA) would like to give you the opportunity to help improve the Climate Change Adaptation Resource Center (ARC-X) to better meet your needs. Your responses will help us enhance the ARC-X user experience. The information gathered will be confidential and non-attributable to any individual. The survey is designed to take no more than 5-10 minutes of your time, and all the questions are optional.

The goals of this survey are two-fold: 1) To capture how ARC-X users are using the ARC-X system to support their climate adaptation decision-making, and 2) To identify opportunities for improvements to ARC-X.

**About ARC-X:** The Climate Change Adaptation Resource Center (ARC-X) is an interactive resource available at [epa.gov/arc-x](http://epa.gov/arc-x). EPA launched the ARC-X system in 2016 to support local-level climate adaptation. The “Tailor Your Search” feature in the ARC-X system provides users with an opportunity to select a region of the country and the specific issues of concern to them — for example, air quality, water management, environmental justice, contaminated site management, ecosystem protection, etc. The system then provides them with an integrated package of information tailored specifically to their needs and interests.

1. How familiar are you with the ARC-X system?
  - I have used ARC-X many (6+) times
  - I have used ARC-X before, but only a few (1-5) times
  - I have never used ARC-X, but I am familiar with it
  - I have never used ARC-X, and this is my first time hearing about it

2. How **easy to navigate** is the ARC-X website? (Ease of navigation refers to how intuitive it is to interact with and click through ARC-X). Please indicate on a scale from 1 to 5, with 1 being very difficult and 5 being very easy).
- 1 - Very difficult
  - 2
  - 3
  - 4
  - 5 - Very easy
3. How **quickly** are you able to find the information you are looking for on ARC-X? Please indicate on a scale from 1 to 5, with 1 being very slowly and 5 being very quickly.
- 1 - Very slowly
  - 2
  - 3
  - 4
  - 5 - Very quickly
4. How would you rate the overall **usefulness** of ARC-X? (Separate from ease of use and how quickly you might be able to find your desired resource, how useful do you feel ARC-X's resources are to your tasks?) Please indicate on a scale from 1 to 5, with 1 being not useful at all and 5 being very useful.
- 1 - Not useful at all
  - 2
  - 3
  - 4
  - 5 - Very useful
5. a. When you visit ARC-X, what are you looking for? (Select all that apply)
- An integrated package of information based on your interests
  - Information on why adaptation matters
  - Adaptation strategies
  - Case studies
  - Tools for implementing adaptation strategies
  - Information on integrating considerations of environmental justice/climate justice into adaptation strategies
  - Adaptation funding resources
  - Information on relevant EPA offices and staff contact information
  - Underlying climate science information
  - Other (please specify): \_\_\_\_\_.
- b. When you visit ARC-X, are you able to find what you're looking for?
- Yes
  - No
  - Partially

c. Would you like to explain your answer to (b)? (optional)

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6. The following questions ask about how you **have used** or **would like to use** ARC-X to help you with adaptation-related tasks.

	Has ARC-X helped you with this task in the past?	Would you like ARC-X to help you with this task?
Understanding the impacts of climate change on your areas of interest	<input type="checkbox"/>	<input type="checkbox"/>
Making the case of why adaptation matters	<input type="checkbox"/>	<input type="checkbox"/>
Understanding what adaptation options exist	<input type="checkbox"/>	<input type="checkbox"/>
Making an adaptation plan for your organization or community	<input type="checkbox"/>	<input type="checkbox"/>
Understanding how adaptation actions can help address uneven climate impacts on different populations	<input type="checkbox"/>	<input type="checkbox"/>
Making decisions about adaptation investments	<input type="checkbox"/>	<input type="checkbox"/>
Finding and applying for funding	<input type="checkbox"/>	<input type="checkbox"/>
Finding technical assistance for adaptation efforts	<input type="checkbox"/>	<input type="checkbox"/>
Connecting with peer organizations or organizations in your region doing adaptation	<input type="checkbox"/>	<input type="checkbox"/>
Meaningfully engaging with community members in the adaptation process	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify) _____	<input type="checkbox"/>	<input type="checkbox"/>

7. What is your organization type?

- Local government agency
- State agency
- Federal agency
- Tribe or tribal organization

- Non-governmental organization
- Consultancy
- University
- Other (please specify):\_\_\_\_\_.

8. If you are associated with a local government, how would you characterize your municipality?  
(Check all that apply)

- Urban
- Rural
- Suburban
- 1.5 million or more residents
- Between 500,000 and 1.5 million residents
- Between 200,000 and 500,000 residents
- Between 50,000 and 200,000 residents
- Between 10,000 and 50,000 residents
- Fewer than 10,000 residents

9. If you are associated with a local government, what is your role in your organization?

- Decision-maker (e.g., mayor, city department head, county executive)
- Resilience officer
- Sustainability officer
- Staff in public works department
- Staff in environmental protection department
- Staff in transportation department
- Staff in public health department
- Staff in planning department
- Staff in emergency management department
- Other (please describe): \_\_\_\_\_

10. Is there anything else you would like to share about your experiences with ARC-X?

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11. Would you be interested in attending a focus group to improve ARC-X?

- Yes. (Please add your contact information to the prompt after submitting your survey response)
- No.

**Contact Information (optional)**

**Organization:**  
**Email Address:**

Thank you for participating in the ARC-X User Satisfaction Survey!

Please direct all comments, questions, or suggestions about this survey to:

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