**Customer Satisfaction Survey: PSEFMP Application Process**

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Questions

1. Overall, how well does the new Wizehive Zengine application site meet your needs for completing your application? *[Select one]*

* Extremely well
* Very well
* Somewhat well
* Not so well
* Not at all well

1. How easy was it to find what you were looking for on the application site? *[Select one]*

* Extremely easy
* Very easy
* Somewhat easy
* Not so easy
* Not at all easy

1. Did it take you more or less time than you expected to complete an application? *[Select one]*

* A lot less time
* A little less time
* About what I expected
* A little more time
* A lot more time

1. How easy is it to understand the information on the application site? *[Select one]*

* Extremely easy
* Very easy
* Somewhat easy
* Not so easy
* Not at all easy

1. Did the application site training video sent via email at the launch of the application site help you in navigating the site? *[Select one]*

* A great deal
* A lot
* A moderate amount
* A little
* Not at all
* I did not watch the training video

1. Did you attend any of the office hours available for questions about your application?

* Yes
* No

1. Did the office hours help in completing your application and answering your application questions? *[Select one]*

* A great deal
* A lot
* A moderate amount
* A little
* Not at all

1. Did you have any other comments or suggestions about how we can improve, or what you liked about the application site and/or award process for future funding years? *[Short answer]*