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(1) *Mail*: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue SW, Washington, DC 20250-9410;

(2) *Fax*: (833) 256-1665 or (202) 690-7442; or

(3) *Email*: [program.intake@usda.gov](mailto:program.intake@usda.gov).

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**Paul Kiecker,**  
Administrator.

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## ARCHITECTURAL AND TRANSPORTATION BARRIERS COMPLIANCE BOARD

[Docket No. ATBCB-2024-0002]

### Proposed Submission of Information Collection for OMB Review; Comment Request; Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

**AGENCY:** Architectural and  
Transportation Barriers Compliance  
Board.

**ACTION:** Notice and request for  
comments.

**SUMMARY:** In accordance with the Paperwork Reduction Act of 1995 (PRA), the Architectural and Transportation Barriers Compliance Board (Access Board) invites comment on the proposed extension of its existing generic clearance for the collection of qualitative feedback on agency service delivery, which expires in May 2024 (OMB Control No. 3014-0011). This information collection was developed as part of a Federal Government-wide effort to streamline the process for seeking feedback from the public on service delivery. With this notice, the Access Board solicits comments on extension of its existing generic clearance without change. Following review of comments received in response to this 60-day notice, the Access Board intends to submit a request to the Office of Management and

Budget (OMB) to renew its generic clearance for collection of qualitative feedback for another three-year term.

**DATES:** Send comments on or before April 8, 2024.

**ADDRESSES:** You may submit comments, identified by docket number ATBCB-2024-0002, by any of the following methods:

• *Federal eRulemaking Portal*: <http://www.regulations.gov>. Follow the instructions for submitting comments.

• *Email*: [docket@access-board.gov](mailto:docket@access-board.gov). Include docket number ATBCB-2024-0002 in the subject line of the message.

• *Mail*: Office of General Counsel, U.S. Access Board, 1331 F Street NW, Suite 1000, Washington, DC 20004-1111.

*Instructions:* All submissions must include the docket number (ATBCB-2024-0002) for this regulatory action. All comments received will be posted without change to <http://www.regulations.gov>, including any personal information provided.

*Docket:* For access to the docket to read background documents or comments received, go to <https://www.regulations.gov/docket/ATBCB-2024-0002>.

#### FOR FURTHER INFORMATION CONTACT:

Attorney Advisor Wendy Marshall, (202) 272-0043, [marshall@access-board.gov](mailto:marshall@access-board.gov).

#### SUPPLEMENTARY INFORMATION:

##### I. Background

Under the PRA and its implementing regulations (5 CFR part 1320), Federal agencies must obtain approval from OMB for each collection of information they conduct or sponsor (e.g., contractually-required information collection by a third-party). "Collection of information," within the meaning of the PRA, includes agency requests that pose identical questions to, or impose reporting or recording keeping obligations on, ten or more persons, regardless of whether response to such request is mandatory or voluntary. See 5 CFR 1320.3(c); see also 44 U.S.C. 3502(3). Before seeking clearance from OMB, agencies are generally required, among other things, to publish a 60-day notice in the **Federal Register** concerning any proposed information collection—including extension of a previously-approved collection—and provide an opportunity for comment. See 44 U.S.C. 3506(c)(2)(A); 5 CFR 1320.8(d)(1).

##### II. Proposed Renewal of Information Collection Request

The Access Board is providing notice of its intent to seek renewal of its

existing generic clearance for the collection of qualitative feedback with regard to agency services. To date, we have found the feedback garnered through qualitative customer satisfaction surveys (and similar information collections) to be beneficial, by providing useful insights in experiences, perceptions, opinions, and expectations regarding Access Board services or focusing attention on areas in need of improvement. We thus intend to seek approval to continue our current efforts to solicit qualitative customer feedback by seeking input from customers across our agency programs and services. Online surveys will be used unless the customer contacts the agency by phone for technical assistance or an individual otherwise expresses a preference for another survey format (i.e., fillable form in portable document format or paper survey). In addition, paper surveys may be used to garner feedback from participants at in-person trainings or similar events.

*OMB Control Number:* 3014-0011.

*Title:* Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

*Type of Request:* Extension without change.

*Abstract:* The proposed information collection activity facilitates collection of qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Federal Government's commitment to improving service delivery. By qualitative feedback we mean information collections that provide useful insights on perceptions and opinions but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insight into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training, or changes in operations might improve delivery of services. These collections will allow for ongoing, collaborative, and actionable communications between the Access Board and its customers and stakeholders.

*Respondents/Affected Public:* Individuals and Households; Businesses and Organizations; State, Local or Tribal Government.

*Burden Estimates:* In the table below (Table 1), the Access Board provides estimates for the annual reporting burden under this proposed information collection. The Access Board does not anticipate incurring any capital or other direct costs associated with this

information collection. Nor will there be any costs to respondents, other than their time.

TABLE 1—ESTIMATED ANNUAL BURDEN HOURS

Type of collection	Number of respondents	Frequency of response (per year)	Average response time (mins.)	Total burden (hours)
Customer feedback surveys .....	3,870	1	4	258

(Note: Total burden hours per collection rounded to the nearest full hour.)

*Request for Comment:* The Access Board seeks comment on any aspect of the proposed renewal of its existing generic clearance for the collection of qualitative feedback on agency service delivery, including (a) whether the proposed collection of information is necessary for the Access Board’s performance; (b) the accuracy of the estimated burden; (c) ways for the Access Board to enhance the quality, utility, and clarity of the information collection; and (d) ways that the burden could be minimized without reducing the quality of the collected information. Comments will be summarized and included in our request for OMB’s approval of renewal of our existing generic clearance.

**Christopher Kuczynski,**  
General Counsel.

[FR Doc. 2024–02512 Filed 2–6–24; 8:45 am]

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**COMMISSION ON CIVIL RIGHTS**

**Notice of Public Meetings of the Delaware Advisory Committee to the U.S. Commission on Civil Rights**

**AGENCY:** Commission on Civil Rights.

**ACTION:** Announcement of meetings.

**SUMMARY:** Notice is hereby given, pursuant to the provisions of the rules and regulations of the U.S. Commission on Civil Rights (Commission), and the Federal Advisory Committee Act (FACA), that, starting in March, the Delaware Advisory Committee to the Commission will hold monthly virtual planning meetings on the first and third Wednesdays at 1 p.m. (ET). The purpose of the meetings is to discuss and vote to submit the Committee’s COVID 19 health disparities report to the agency’s Office of the General Counsel for the legal sufficiency review and to the Staff Director for publication. These meetings are open to the public and votes will be taken, as required.

**DATES:**

*First Wednesdays:* 1st Wednesdays of the month at 1 p.m. (ET): March 6, April 6, May 1, and June 5, 2024.

*Meeting Link for 1st Wednesdays at 1 p.m. ET (Audio/Visual):* <https://tinyurl.com/2sstbf6v>; password: USCCR–DE.

*Join by Phone for 1st Wednesdays at 1 p.m. ET (Audio Only):* 1–833–435–1820 USA Toll-Free; Meeting ID: 160 832 3278#.

*Third Wednesdays:* 3rd Wednesdays of the month at 1 p.m. ET: March 20, April 17, and May 15, 2024.

*Meeting Link for 3rd Wednesdays at 1 p.m. ET (Audio/Visual):* <http://tinyurl.com/yc7k4bv7>; password: USCCR–DE.

*Join by Phone for 3rd Wednesdays at 1 p.m. ET (Audio Only):* 1–833–435–1820 USA Toll-Free; Meeting ID: 160 604 6452#.

**FOR FURTHER INFORMATION CONTACT:** Ivy Davis, Designated Federal Official at [ero@usccr.gov](mailto:ero@usccr.gov) or by phone at 1–202–530–8468.

**SUPPLEMENTARY INFORMATION:** Members of the public may attend these Committee meetings through the registration link above. Any interested member of the public may listen to the meetings. An open comment period will be provided to allow members of the public to make brief statements as time allows. Per the Federal Advisory Committee Act, public minutes of the meetings will include a list of persons who attend the meetings. If joining via phone, callers can expect to incur regular charges for calls they initiate over wireless lines, according to their wireless plan. The Commission will not refund any incurred charges. Callers will incur no charge for calls they initiate over land-line connections to the toll-free telephone number. Closed captioning will be available for individuals who are deaf, hard of hearing, or who have certain cognitive or learning impairments. To request additional accommodations, please email Evelyn Bohor, [ebohor@usccr.gov](mailto:ebohor@usccr.gov), at least 10 business days prior to a meeting.

Members of the public are entitled to submit written comments; the comments must be received in the regional office within 30 days following each meeting. Written comments may be

emailed to the attention of Ivy Davis at [ero@usccr.gov](mailto:ero@usccr.gov). Persons who desire additional information may contact Evelyn Bohor at [ebohor@usccr.gov](mailto:ebohor@usccr.gov).

Records generated from each meeting may be inspected and reproduced at the Regional Programs Coordination Unit Office, as they become available, both before and after each meeting. Records of meetings will be available via [www.facadatabase.gov](http://www.facadatabase.gov) under the Commission on Civil Rights, Delaware Advisory Committee link. Persons interested in the work of this Committee are directed to the Commission’s website, <http://www.usccr.gov>, or may contact Evelyn Bohor at [ebohor@usccr.gov](mailto:ebohor@usccr.gov).

**Agenda**

- I. Welcome and Roll Call
- II. Project Planning, Report Discussion and Vote(s), as needed
- III. Other Business
- IV. Next Planning Meeting
- V. Public Comments
- VI. Adjourn

Dated: February 2, 2024.

**David Mussatt,**

*Supervisory Chief, Regional Programs Unit.*

[FR Doc. 2024–02482 Filed 2–6–24; 8:45 am]

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**COMMISSION ON CIVIL RIGHTS**

**Notice of Public Meetings of the Arkansas Advisory Committee**

**AGENCY:** Commission on Civil Rights.

**ACTION:** Announcement of meeting.

**SUMMARY:** Notice is hereby given, pursuant to the provisions of the rules and regulations of the U.S. Commission on Civil Rights (Commission) and the Federal Advisory Committee Act that the Arkansas Advisory Committee (Committee) will hold a meeting Monday, February 5, 2024 at 10:00 a.m. Central Time. The purpose of the meeting is to plan a series of upcoming briefings to gather testimony regarding right to counsel for the Committee’s current civil rights study.