

United States
Office of Personnel Management
 Retirement Services and Management
 Post Office Box 440
 Boyers, PA 16017-0440

Date:

It's Time to Sign Up for Direct Deposit or Direct Express

The United States Department of the Treasury will pay all federal benefits electronically by Direct Deposit or by Direct Express.

You can be paid by Direct Deposit into your account in a bank, credit union, savings bank, or thrift institution. Many financial institutions offer basic, low-cost accounts, as well as full-service accounts. Direct Deposit is safe, reliable, and convenient for you. You do not have to take care of a paper check (*which could be delayed in the mail, lost, or stolen*).

For more information about Direct Deposit, call us on 1-888-767-6738 (*hearing-impaired users should utilize the Federal Relay Service by dialing 711 or their local communications provider to reach a Communications Assistant*) Monday through Friday from 7:30 AM to 7:45 PM Eastern time. It is easy to sign up. You can call us toll-free using the numbers shown above. If you do not want to call us to enroll, you can fill this form out and FAX it to 724-794-6633. Or, you can mail this form to our Boyers, Pennsylvania, address shown at the top of this page.

If you are not enrolled in the Direct Deposit program, you will need to arrange for a Direct Express debit card provided by the Department of the Treasury. To obtain a debit card, go to www.godirect.gov. You will also find complete information about Direct Express on this website. Your payments will be electronically placed on the Direct Express debit card. You can use this card like cash to make purchases; you can obtain cash from bank or credit union tellers or from ATM machines.

If you are not enrolled in the Direct Deposit program or in Direct Express, you must contact the Department of the Treasury at 1-800-333-1795 to discuss your options for receiving payment. If you do not take action, the Department of the Treasury will contact you.

Retirement Operations

Enclosure: Return Envelope

Privacy Act Statement

Pursuant to 5 U.S.C. § 552a(e)(3), this Privacy Act Statement serves to inform you of why OPM is requesting the information on this form. **Authority:** OPM is authorized to collect the information requested on this form by Public Law 104-134 which requires that regular annuity payments must be paid by Direct Deposit through Electronic Funds Transfer (EFT), unless receiving this payment electronically would cause the annuitant hardship. **Purpose:** OPM will use this form to provide an opportunity for the annuitant to elect Direct Deposit or Direct Express. This election is required only once: when a person is first put on our rolls. **Routine Uses:** The information requested on this form may be shared externally as a "routine use" to other Federal, state, or local agencies and organizations in order to determine benefits under their programs, to obtain information necessary for a benefit determination, or to report income for tax purposes. OPM may also share your information with law enforcement agencies if it becomes aware of a violation or potential violation of civil or criminal law. A complete list of routine uses can be found in the *OPM/Central 1 Civil Service Retirement and Insurance Records system of records notice*, available at www.opm.gov/privacy. **Consequences of Failure to Provide Information:** Providing this information to OPM is voluntary. However, failure to provide an immediate response may prevent or delay the administering of financial benefit to the annuitant.

Public Burden Statement

The public reporting burden to complete this information collection is estimated at 30 minutes per response, including for reviewing instructions, searching data sources, gathering and maintaining the data needed, and the completing and reviewing the collected information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection information, including suggestions for reducing this burden to the Office of Personnel Management, RS Publications Team at RSPublicationsTeam@OPM.gov. Current information regarding this collection of information – including all background materials -- can be found at <https://www.reginfo.gov/public/do/PRAMain> by using the search function to enter either the title of the collection or OMB Control Number 3206-0226.

