The Customer Interaction Center **CBS Webinar Training** Thank you for attending the Commerce Business Systems (CBS) Webinar. We would like your feedback to better assist us with improving future training webinars. NOTE: A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995 unless the information collection has a currently valid OMB Control Number. The approved OMB Control Number for this information collection is 0693-0031. Without this approval, we could not conduct this survey. Public reporting for this information collection is estimated to be approximately one (1) minute per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information collection. All responses to this information collection are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the National Institute of Standards and Technology, 100 Bureau Drive, Gaithersburg, Maryland, 20899-1630, ATTN: Greg Eichelberger greg.eichelberger@nist.gov OMB Control No. 0693-0031 Expiration Date 6/30/2021 1. Please select the instructor(s) who facilitated your webinar session. Q 0

Dana Ni
Cindy Wallach

* 2. Please select the webinar you attended from the following list: Q 0
Analyzing CBS Downloads Using Excel Pivot Tables
Budget Solvency Tool (BST)
○ C.Request
Business Objects (BOB4)
CBS Portal Overview
CBS Reports and Downloads Training
CPCS Approving Official Training
CPCS Cardholder Training
Estimated Accruals Training
Grants Management Information System (GMIS)
Excel's Five Fantastic Features to Use with CBS Downloads
Project Code Maintenance and Authorization (CM004 and FM066)
○ Travel Manager
Undelivered Orders (UDO) Review Application
3. Please enter the date of your webinar. Q 0
Webinar Date:
Date
MM/DD/YYYY 🔠
4. Are you located in the Metropolitan DC area? ♀ 0
○ Yes
○ No

5. Why did you decide to attend the webinar versus a classroom training? Q 0
6. Was the on-line webinar easy to access and user-friendly? Q 0
Strongly Agree
○ Agree
O Neutral
O Disagree
O Strongly Disagree
7. Were the learning objectives clearly stated, and the course content clear, sufficient and useful in meeting those objectives? Q 0
○ Strongly Agree
○ Agree
O Neutral
O Disagree
O Strongly Disagree
8. Was enough time provided to understand the course content? Q 0
Strongly Agree
O Agree
O Neutral
O Disagree
O Strongly Disagree

9. Did the trainer(s) provide sufficient support and guidance? Q 0
Strongly Agree
○ Agree
O Neutral
O Disagree
O Strongly Disagree
10. Has your knowledge of the subject area improved after completing the course? Q 0
O Strongly Agree
O Agree
Neutral
O Disagree
O Strongly Disagree
11. Would you recommend this webinar to others in your field? Q 0
○ Yes
○ No
12. Is there anything you could suggest to help improve this training? \bigcirc 0
13. What topics for future webinars would you suggest to enhance your use/knowledge of the CBS financial systems? \bigcirc 0