NIST HURRICANE MARIA STUDY, HURRICANE MARIA RECOVERY OF CRITICAL SOCIAL FUNCTIONS PROJECT: SCHOOL RECOVERY FOLLOWING HURRICANE MARIA SCHOOL RECOVERY SURVEY WAVE 1

SCHOOL RECOVERY FOLLOWING HURRICANE MARIA

ON	1B	Cont	rol#	06	93-	007	78
Exp	oire	ation	Date	7	/31	/20	22

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This survey asks questions about the following school: [Displays school name and address of record]

Is your school location today the same as it was at the time of Hurricane Maria?	
Yes No (the school has moved to a new location after Hurricane Maria)	
Were you employed at this school prior to Hurricane Maria?	
○ Yes ○ No	
Are you knowledgeable about Hurricane Maria's physical and non-physical impacts on this school, such as those to services, resources, and infrastructure?	
Yes, I know or can readily obtain this information	
Somewhat, but there is another individual at this institution who is better suited to provide the information on these topics	
○ No	

Can you provide us with the name and contact information for someone who meets these criteria?						
No, I do not know anyone who could provide this type of information for this school.						
Yes, please contact the following individual:						
Name						
Phone number						
Email address						
Linali address						
Section A: Information from Respondents						
Section A: Information from Respondents						
The first set of questions asks about your posabout your school.	sition and experience, as well as some basic information					
about your sorroot.						
	n in this school? [please list your job title or a brief					
description of your job]						
A2. How long have you worked for or with this	s school? (vears)					
7.2. Flow long have you worked for or with this	o donoon: (yeure)					
L						
A3. How long have you worked in this position	n for any school? (vears)					
[includes current school and any past experie						

A4. In the 2016-17 school year (before Hurricane Maria), what was your school's funding structure? Interviewer: read list of responses

O Public					
O Private					
O Charter					
Other (please	specify):				
		//			
A5. Has your s	chool's funding str	ucture changed sir	nce Hurricane Mari	a?	
0	Yes	(please specify co	urrent funding type):	
∩ No					
O 1.13					
Interviewer: rea	ad list, select one r ession or Econom a ria	esponse	acted your school's	ability to provide	e services?
	you characterize y		very from Hurrican ?	e Maria on a sca	le from 0 to 5,
0 = not at all rec v ered	1	²	3	⁴	5 = fully recovered

Section B: Changes in Resources and Service

In this survey, we will ask about different time periods. We are interested in the general situation for your school, to the best of your recollection, at the following times:

- Before Hurricane Maria, which is referred to as the 2016-17 school year;
- Approximately 1 year after Hurricane Maria, or the 2018-19 school year;
- And approximately 2 years after Hurricane Maria but before COVID-19, or the 2019-20 school year.

B1. What was your school's annual operating budget? (Report to the nearest thousand USD\$) Interviewer: read each statement and then record the response in the units specified. a. In the 2016-17 school year (before Hurricane Maria): b. In the 2019-20 school year (before COVID-19): Total B2. What was your school's average daily attendance? (Number of students) Interviewer: read each statement and then record the response in the units specified. a. In the 2016-17 school year (before Hurricane Maria): b. In the 2019-20 school year (before COVID-19): Total B3. What was the average class size? (Report to the nearest whole number#) Interviewer: read each statement and then record the response in the units specified. a. In the 2016-17 school year (before Hurricane Maria): b. In the 2019-20 school year (before COVID-19): Total B4. Approximately what percentage of classrooms had at least one fully functional internet-enabled computer? (Report to the nearest percent %) Interviewer: read each statement and then record the response in the units specified. % a. In the 2016-17 school year (before Hurricane Maria): % b. In the 2019-20 school year (before COVID-19): Total B5. How many teachers were employed in your school? Interviewer: read each statement and then record the response in the units specified. a. In the 2016-17 school year (before Hurricane Maria):

The next set of questions is about your school's resources before Hurricane Maria and before COVID-

19. Please provide your best estimate and answer to the best of your knowledge.

b. In the 2019-20 school year (befo	re COVID-19):				# 0 # 0
B6. How many school-wide staff mee	•			=	
	<1	1-3	4-6	7 or more	Don't know
a. In the 2016-17 school year (before Hurricane Maria):	0	0	0	0	0
b. In the 2019-20 school year (before COVID-19):	0	0	0	0	0
the following categories came from of Interviewer: then ask How about before COVID-19 (2019-2 in the following categories came from (Please provide your best estimate a Interviewer: Repeat for each Supply	20 school year), on outside of the Condition	what percer Commonwea best of you	nt of your so alth? ur knowledo		
a. Food	%	· Waria)	2013-2	%	VID-13)
b. Computers/Tablets	%			%	
c. Cleaning products	%			%	
d. Textbooks	%			%	
e. Paper	%			%	
Now we will focus on any changes in	the services pro	ovided by yo	our school.		
B8. Before Hurricane Maria (2016-17 services? (Select all that apply.) Interviewer: Repeat for each Service		d your scho	ool provide	any of the follo	wing

2016-17 (Before Hurricane Maria)

Yes No Don't know

2016-17 (Before Hurricane Maria)

	Yes	No	Don't know
Educational Services			
Classroom Instruction			
Standardized Tests requiring administration			
Technology Instruction (e.g., computer lab, tablets)			
Summer School Programs			
Field Trips/Learning Enrichment Activities			
Tutoring/Teaching Assistance for students			
Special Education Services			
Transportation Services			
Bus services to transport students to and from home			
Bus services for after school activities or field trips			
Support Services			
Health Services (e.g., temperature checks, monitor immunization records)			
School Guidance Counseling Services (e.g., help with student learning, address behavioral challenges)			
Kitchen/Cafeteria Services			
Record Management Services (e.g., process transcript requests)			
Before/After school care programs			
Teacher Training/Professional Development			
Community Services			
Family/Parenting Services			
Community Service Projects (e.g., recycling)			
Food Pantry/Food Bank			
Library/Book Rental			

2016-17 (Before Hurricane Maria)

	Yes	No	Don't know
Community Gardens			
For the following questions, p compare to your school's ser			
B9. About what percentage o			rd response.
a. In the 2018-19 school year	ar (approximately 1 ye	ar after Hurricane Maria)′	? 0 %
b. In the 2019-20 school yea	ar (before COVID-19)?	•	0 %
Total			0 %
programs, field trips,	learning enrichment a ecial education service of transportation service	<u>ces</u> was restored:	ching assistance
a. In the 2018-19 school yea	ar (approximately 1 ve	ar after Hurricane Maria)'	? 0 %
b. In the 2019-20 school year		,	0 %
Total			0 %
•	ces refers to: Bus serv ces for after school acti	ices to transport students ivities or field trips.	s to and from
B11. About what percentage Interviewer: Record from zero			rd response.
a. In the 2018-19 school yea	ar (approximately 1 ye	ar after Hurricane Maria)′	? 0 %
b. In the 2019-20 school year	ar (before COVID-19)?	•	0 %
Total			0 %

Support Services refers to: Health services (e.g., temperature checks, monitor immunization records), school guidance counseling services (e.g., help with student learning, address behavioral challenges), kitchen and cafeteria services, record management services (e.g., process transcript requests), before/after school care programs, teacher training and professional development.

B12. About what percentage of <u>community services</u> was restored: Interviewer: Record from zero to 100%. Read each statement and then record response.	
a. In the 2018-19 school year (approximately 1 year after Hurricane Maria)?	%
b. In the 2019-20 school year (before COVID-19)?	%
Total	%
Community Services refers to: Family and parenting services, community service projects (e.g., recycling), food pantry and food bank, library and book rental, and community gardens.	
Section C: Physical Impacts & Repair	
Section C: Physical Impacts & Repair The next set of questions focuses on physical damage and repairs to all buildings associated with school campus. If you are unsure of any responses, please just answer to the best of your ability.	your
C1. Did your school campus suffer any physical damage due to Hurricane Maria?	
) Yes) No) Don't know	
C1a. Is your school campus made up of more than one building?	
) Yes) No) Don't know	
) DOLL KILOW	

C1b. Please identify the building where most of the services of your school are performed. (This is likely the building with the most classrooms.)

identified above.	` <u>\${q://QID418</u>	<u>/ChoiceTe</u>	xtEntryValue)	, the buildin	ig you ha
If you are unsure of any responses, pleas	e just answer	to the bes	t of your abili	ty.	
C2. How would you characterize the: Interviewer: Read list of responses. Repe	at list of respo	nses as n	eeded.		
	None	Minor	Moderate	Severe	Comple
a. Building damage?	0	0	\circ	0	0
b. Contents/inventory damage?	0	0	0	0	0
c. Machinery/equipment damage?	0	0	0	0	0
-	s the exterior p	part of the	roof system t	-	the build
Interviewer if needed: The roof covering is from the weather. Common types of roof of and built-up asphalt roofs. No roof cover damage Less than 25 % 25-50 % 51-75 % 76-100% Don't know	s the exterior p	part of the	roof system t	hat protects	the build
from the weather. Common types of roof of and built-up asphalt roofs. No roof cover damage Less than 25 % 25-50 % 51-75 % 76-100%	s the exterior p cover include a	part of the asphalt sh	roof system t ingles, clay til	hat protects les, rubber r	the build membrar

C5. About how many of the <u>windows and doors</u> were damaged by Hurricane Maria? None
O A few
Several Mach or all of thems
Most or all of them Don't know
C6. How many exterior walls were damaged by Hurricane Maria?
Interviewer if needed: Damage to the exterior walls of the building can range from very little or no visible damage, minor damages like marks or dents that need paint or patching for repair, partial failure of one wall, failure of one wall, to the failure of more than one wall.
○ None
O A few
Several Most or all of them
O Don't know
C6a. How would you describe the damage to the exterior walls caused by Hurricane Maria? Interviewer: Read list None Minor Moderate Severe Complete Don't know
C7. How would you describe the damage to the interior finishes (ceilings, paint, tile, carpet, etc.) and contents (furniture, appliances, books, etc.) caused by Hurricane Maria? Interviewer: Read listInterviewer if needed: Interior finish includes things like floors, walls, ceilings, tiles, marble, plastic, wood, and paint, whereas contents refers to the furniture, appliances/equipment and things inside of the building.
 None Minor Moderate Severe Complete Don't know

terms of building area, with 0% meaning no water came in and 100% meaning water entered all parts of the building? (Please provide your best estimate.)
Interviewer if needed: Water intrusion is the unwelcome and uncontrolled movement of water into a building. Water intrusion can originate from rain and floods.
Don't know
C9. Did flooding from rising water occur at the building site? For example, within a parking lot or a walkway leading to the facility.
Interviewer if needed: Flooding from rising water can involve the overflow of inland or tidal waters, the unusual and rapid accumulation of runoff surface waters from any source, or mudslides.
YesNoDon't know
C9a. Did flood water enter the building?
YesNoDon't know
C9b. About what was the maximum water height inside the building? (Please provide your best estimate in meters.)
Don't know
C10. Was equipment mounted on the roof damaged or dislodged by the hurricane?
Interviewer if needed: Roof-mounted equipment includes air conditioners, compressors, conduits, condensers, pipes, vents, ducts, etc.
YesNoDon't know

C8. How would you describe the extent to which water entered the building during Hurricane Maria, in

C11. Was the damage to this building similar to the damage to the other buildings on your school campus?

YesNoDon't know	
C11a. How would you describe the damage to the other buildings?	
Much higherHigherLowerMuch lower	
C12. When thinking about your entire school campus, did the damage cause your school to clo	se
Yes No Don't know	
C12a. How long did it take for your school to reopen at any level of service? (days)	
C12b. Did the damage directly inhibit your school's ability to provide any services following the event?	hazard
✓ Yes✓ No✓ Don't know	
The next set of questions asks about the impact of Hurricane Maria on utilities and the back up emergency reserves. Please answer to the best of your knowledge. If your school does not use particular utility, please indicate "Not Applicable".	
Utilities	
electric powerwater/sewerland-line telephoneInternet/IT	

Section C: Utilities Q13-16

(C13.\${lm://Field/2}. Did your school lose <u>\${lm://Field/1}</u> ?
0000	Yes No Don't know Not applicable
(C14.\${lm://Field/2}. About how many days until <u>\${lm://Field/1}</u> was fully repaired? (days)
(C15.\${lm://Field/2}. Did your school have backup systems or emergency reserves for <u>\${lm://Field/1}?</u>
0000	Yes No Don't know Not applicable
(C16.\${lm://Field/2}. Did your school use backup systems or emergency reserves for <u>\${lm://Field/1}</u> ? Yes
00000	No Don't know Back-up system damaged by Hurricane Maria Not applicable
(Section C: Physical Impacts & Repair Q17-Q21
	C17. Did utility issues following Hurricane Maria directly inhibit your school's ability to provide any services in the 2018-19 school year (approximately 1 year after Hurricane Maria)?
000	Yes No Don't know
5	C18. Did transportation issues (i.e. road/bridge closures) following Hurricane Maria directly inhibit your school's ability to provide any services in the 2018-19 school year (approximately 1 year after Hurricane Maria)?
000	Yes No Don't know

C19. What temporary measures were put into place to get your school back to a functional state?							
(Select all that apply)							
Interviewer, READ LIST, select all that	apply						
Mobile classrooms or other temporary Prepackaged food (MREs) Delivery of water Generators Other (please describe):							
C20. About what percentage of the rep Interviewer: read each statement and t	•	-	s were comple	eted			
a. In the 2018-19 school year (approximately 1 year after Hurricane Maria)?							
b. In the 2019-20 school year (approx COVID-19)?	b. In the 2019-20 school year (approximately 2 years after Hurricane Maria, before COVID-19)?						
Total					0 %		
Section D: Non-physical Impacts							
Section D: Non-physical Impacts The following set of questions focuses within the first year after Hurricane Man best of your ability.		•	•		•		
D1. To what extent were the following a Interviewer: Read list, ask	a problem witl	hin that first y	ear after Hurri	cane Maria?			
		Would	d you say this v	was?			
	Not a problem	Minor problem	Moderate problem	Major problem	Don't know		
a. Employees had trouble reporting to work due to transportation problems?	0	0	0	0	0		
b. Employees had trouble reporting to work due to housing problems?	0	0	0	0	0		

Would you say this was?

	Not a problem	Minor problem	Moderate problem		ajor olem	Don't know
c. Employees had trouble reporting to work because their children were not yet back to school?	0	0	0	C)	0
d. Employees had trouble reporting to work because their children were not yet back to daycare/childcare?	cause their					0
e. Employees had trouble reporting to work because of disaster-related physical health issues?	ing to work because of er-related physical health					
f. Employees had trouble reporting to work because of disaster-related mental health issues?	0	0	0	(O	0
D2. Within that first year after Hurricane Interviewer: Repeat lead-in for 2b throu		led				
				Yes	No	Don't know
a. Did your school transfer any studenthe hurricane?	ts <u>to other s</u>	achools as a	result of	0	0	0
b. Did your school accept any student a result of the hurricane?	transfers <u>fro</u>	om other sch	nools as	0	0	0
c. Did your school experience an increfor free and reduced meals?	ease in the fro	equency of re	equests	0	0	0
d. Did your school experience an increase in the frequency of requests for health services for students?					0	0
The next set of questions will reference second half of September 2017.	impacts in th	ne first 2 wee	ks after Hurri	icane M	aria, or	the
D3. Within the first two weeks after Hur related to the hurricane?	ricane Maria,	were there a	any DEATHS	in this f	acility d	irectly
) Yes						
) No Non't know						
) Don't know						

D3a. Were these deaths from injuries caused by damage to the building (falling ceiling, broken glass, etc.)?
✓ Yes✓ No✓ Don't know
D3b. Were these deaths from flooding (drowning)?
Yes
O No
On't know
D3c. Were these deaths because conditions worsened by loss of power, water or other limitations?
○ Yes
○ No
On't know
D4. Within the first two weeks after Hurricane Maria, were there any INJURIES in this facility directly related to the hurricane?
○ Yes
○ No
On't know
D4a. Were these injuries caused by damage to the building (falling ceiling, broken glass, etc.)?
○ Yes
○ No
On't know
D4b. Were these injuries because of clean-up or recovery activities?
○ No
O Don't know
D4c. Were these injuries because conditions worsened by loss of power, water or other limitations?
○ Yes
○ No
O Don't know

Section E: Decisions, Planning and Communication

Section E: Decisions and Planning

The following set of questions focuses on decisions, planning and communication. If you are unsure of any responses, please just answer to the best of your ability.

	E1. <u>Before Hurricane Maria</u> (2016-17 school year), how would you characterize the culture of your school in relation to natural hazard risks? Interviewer: read list of responses, select one
CCC	
C	Did not discuss or plan for natural hazard risks Deliberately avoided the topic of natural hazard risks
	E2. Please indicate to what extent you agree with the following statement:
	Before Hurricane Maria (2016-17 school year), my school was adequately prepared for potential hurricane impacts. Interviewer: read list of responses, select one
	Agree) Somewhat agree) Neither agree, nor disagree) Somewhat disagree) Disagree
	E3. <u>Before Hurricane Maria</u> (2016-17 school year), did your school have an emergency plan for natural hazard events such as hurricanes in place?
CCC) Yes) No) Don't know
	E3a. What percentage of school administration and/or staff was familiar with the plan and its contents? (%)

E3b. How would you characterize the implementation of the emergency plan during Hurricane Maria? Interviewer: read list of responses, select one

\bigcirc	Very Good
$\tilde{\bigcirc}$	Good
$\tilde{\cap}$	Acceptable
\sim	Poor
\sim	Very Poor
\cup	
	E4. <u>Before Hurricane Maria</u> (2016-17 school year), how would you rate your school's connection to
	other local organizations (e.g., businesses, hospitals, churches)?
	Interviewer: For example, did you co-sponsor events, offer space, or help promote activities of these
	organizations?
	Would you say:
	Interviewer: read list of responses, select one
\sim	Vary connected
\sim	Very connected
\bigcirc	Somewhat connected
\bigcirc	Average
Ō	Somewhat disconnected
\bigcirc	Very disconnected
	E6. <u>Before COVID-19</u> (2019-20 school year), how would you rate your school's connection to other
	local organizations (e.g., businesses, hospitals, churches)?
	Interviewer: For example, did you co-sponsor events, offer space, or help promote activities of these
	organizations?
	Would you say:
	Interviewer: read list of responses, select one
_	
O	Very connected
0	Somewhat connected
0	Average
0	Somewhat disconnected
0	Very disconnected
	Section F: Recovery F1-F7
	Section F: Recovery
	The last set of questions address the recovery of your school and surrounding areas. If you are unsure
	of any dates, please just answer to the best of your ability.
	F1. Regarding the <u>recovery of the entire Commonwealth of Puerto Rico</u> since Hurricane Maria, would
	you say it is:
	Interviewer: read list of responses, select one
_	
\bigcirc	Fully recovered
\cup	Partially recovered

Still in survival/response mo	ode		
Will never recover (please e	explain)		
F2. Regarding the <u>recovery or</u> the municipios are: Interviewer: read list of respo		<u>chool serves,</u> since Hurri	cane Maria would you say
Fully recovered Partially recovered Still in survival/response mo			
	//		
F3. Regarding the <u>recovery or</u> Interviewer: read list of respo	-	rricane Maria, would you	say it is:
Fully recovered Partially recovered Still in survival/response mo	ode		
Will never recover (please e			
F4. Before Hurricane Maria, o	did your school have pr	ivate insurance coverage	on any of the following?
	Yes	No	Don't know
The Buildings	0	0	0
The Contents (for example, furniture, books, computers)	0	0	0
Business interruption	0	0	0

F4a. Did your school file claims for insurance on the following insurance types?

		Yes		No		Don't kr	now
» The Buildings		0		0		0	
The Contents (for example, furniture, books, computers)		0		0		0	
» Business interruption		0		0		0	
F4b. When did you receiv best recollection of the tim	-		_	ince policy o	claims? <u>P</u>	lease provid	<u>e your</u>
	Less than 6 mos	6 - 12 mos	12 - 18 mos	18 - 24 mos	24+ mos	NEVER	Don't know
» The Buildings	0	0	0	0	0	0	0
The Contents (for example, furniture, books, computers)	0	0	0	0	0	0	0
» Business interruption	0	0	0	0	0	0	0
F5. Did your school apply	for any of the	ne followin	g assistanc	e types?			
		Ye	es	No)	Don't	know
Federal financial assista FEMA Public Assis Program for Educa Facilities Department of Edu Immediate Aid to F School Operations Restart) program Department of Edu Project School Em Response to Violei (SERV) (includes N Disasters) USDA Disaster Nu Assistance (regula waivers)	stance Itional Restart (K-12 Ication ergency nce Natural)	C))
Commonwealth/Puerto F financial assistance	Rico)	С)	C	
Municipal government fir assistance	nancial)	С)	C)
Private/bank loans		0		0		0	

F5a. When did you receive funding from the following assistance types? <u>Please provide your best recollection of the timing of funds received.</u>

	Less than 6 mos	6 - 12 mos	12 - 18 mos	18 - 24 mos	24+ mos	NEVER	Don't know
Federal financial assistance FEMA Public Assistance Program for Educational Facilities Department of Education Immediate Aid to Restart School Operations (K-12 Restart) program Department of Education Project School Emergency Response to Violence (SERV) (includes Natural Disasters) USDA Disaster Nutrition Assistance (regulatory waivers)	0	0	0	0	0	0	0
» Commonwealth/Puerto Rico financial assistance	0	0	0	0	0	0	0
» Municipal government financial assistance	0	0	0	0	0	0	0
» Private/bank loans	0	0	0	0	0	0	0

F6. To what extent did the following factors make important contributions to your school's recovery in the 2018-19 school year (approximately 1 year after Hurricane Maria)? Interviewer read: "Major contribution, minor contribution, no contribution or not applicable" for the following:

	Major contribution	Minor contribution	No contribution	Not applicable
Effective leadership and sound decision making	0	0	0	0
A clearly understood process for making and approving decisions	0	0	0	0
The provision of adequate and timely financial resources (including disaster assistance)	0	0	0	0
Having materials easily accessible (e.g., building materials)	0	0	0	0

		Major contribution	Minor contribution	No contribution	Not applicable				
	Having needed equipment accessible (e.g., construction equipment, generators)	0	0	0	0				
	Being able to hire contractors for building repairs	0	0	0	0				
	Teachers and Staff	0	0	0	0				
	Students	0	0	0	0				
	Recovered utility services	0	0	0	0				
	Personal networks/knowing the right people	0	0	0	0				
	Sharing resources with other organizations in the community	0	0	0	0				
	Interviewer: Read list								
	» Being able to hire contract» Teachers and Staff	cors for building	Tepalis						
	» Students								
	» Recovered utility services								
	» Personal networks/knowing the right people								
	» Sharing resources with other organizations in the community								
	F7. Was this school used as a shelter?								
000	○ Yes ○ No								
_									

F7a. Can you provide contact information for someone who was involved with the operation?							
First Name &	Affiliation						
Work Phone							
Work Email							
F7b. Did use of the building for this purpose delay reopening for educational purposes? Yes No Don't know F7c. Can you please provide your best estimate of how long it took to transition from shelter to school?							
	Number		Į	Unit of time			
		Days	Weeks	Months	Don't know		
		0	0	0	0		
END F8. We would like to hear more from you about your school's experience of Hurricane Maria and the process of recovery through a more discussion-based approach. Would you be willing to share your school's story in a face-to-face interview or by video conference?							
Yes No Maybe							

O Don't know

If you encounter any issues in completing this survey, please feel free to contact the survey helpdesk at EstudioHMhelp@erg.com or 787-510-6736.

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