

English ▼

**Consent Language - IF SURVEY IS TAKEN BY PHONE**

Enter the interviewer name:

#{e://Field/UID}

#{e://Field/NAME}

#{e://Field/ADDRESS}

The survey may be recorded for quality training purposes. If you feel uncomfortable answering any of the questions, you can skip them, or stop the survey at any time. Your participation is voluntary and without compensation. If you decide to participate in the study, you may withdraw your consent and stop participation at any time without penalty.

Your responses will never be linked to your individual identity or the identity of your hospital. Instead, findings will be attributed to a "hospital" at the commonwealth, regional, municipal, or ZIP code level. In cases where there is only one hospital in the municipality or ZIP code, the information collected will be combined or aggregated with information that we obtain from other hospitals at a larger geographic area. Information collected in this interview may be shared by NIST with researchers at NIST or with researchers outside NIST. The information that you provide may be used in future research. Any future research will include protections to ensure that both the sharing and use of the information complies with the conditions that I just described.

There are NO KNOWN RISKS or direct benefits to you. We hope to gain more knowledge on how your institution's functioning was affected by Hurricane Maria, so that we can learn from your experiences to help communities better prepare for similar events in the future.

*A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995 unless the information collection has a currently valid OMB Control Number. The approved OMB Control Number for this information collection is 0693-0078. Without this approval, we could not conduct this information collection. Public reporting for this information collection is estimated to be approximately 25 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information collection. All responses to this information collection are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the National Institute of Standards and Technology at: 100 Bureau Drive, Gaithersburg, MD 20899, Attn: Dr. Maria Dillard, Associate Team Lead for the NIST Hurricane Maria Program, NIST Engineering Laboratory; or contact at [maria.dillard@nist.gov](mailto:maria.dillard@nist.gov).*

Please confirm you are above 18 years of age, willing to participate in this survey, and consent to our using the information that you provide in the way described.

Respondent is above 18 years of age and consent to this survey.

Do you have any questions before we begin?

Thank you for taking the time to complete the survey!

### **Consent Language - IF SURVEY IS TAKEN ONLINE**

Welcome! We are conducting this survey on behalf of The US Department of Commerce National Institute of Standards and Technology (NIST) to help them better understand the recovery process for hospitals from Hurricane Maria in 2017.

These surveys will lead to recommended improvements in building codes, standards, and practices to make communities in Puerto Rico and across the United States more resilient to hurricanes and other disasters. This study is part of a larger program led by Drs. Joseph Main and Maria Dillard and is funded by the National Institute of Standards and Technology (NIST). You can also view a letter from NIST about the study here: [www.estudiomariahospital.com/carta](http://www.estudiomariahospital.com/carta).

Your hospital participated in our first survey. In this second survey, we are continuing to track recovery

over time to understand the progress and challenges experienced by hospitals across Puerto Rico.

There are questions that ask about your hospital's:

- Services and resources
- Repair and recovery process from Maria, including insurance and financial recovery assistance
- Actions taken to prepare for future events
- Physical and non-physical impacts of Hurricane Fiona

This survey should be completed by someone who:

- Was employed by the hospital at the time of Hurricane Maria
- Is knowledgeable about these topics or can readily obtain information from individuals who are knowledgeable about these topics.

In addition, we encourage you to gather input from colleagues for your responses, as necessary, to answer any questions on topics that are unfamiliar to you. Your responses will never be linked to your individual identity or the identity of your hospital. Instead, findings will be attributed to a "hospital" at the commonwealth, regional, municipal, or ZIP code level. In cases where there is only one hospital in the municipality or ZIP code, the information collected will be combined or aggregated with information that we obtain from other hospitals at a larger geographic area. Information collected in this interview may be shared by NIST with researchers at NIST or with researchers outside NIST. The information that you provide may be used in future research. Any future research will include protections to ensure that both the sharing and use of the information complies with the conditions that I just described.

If you prefer that this survey be completed by another individual at your institution, please send an email with their name and contact information (work phone, work email address and institution) to [admin@estudiomariahospital.com](mailto:admin@estudiomariahospital.com).

The survey will take approximately 25 minutes to complete; however, you do not need to complete the entire survey at once. You may save your responses by clicking the "Save and Continue" button and continue the survey at a later time. If you feel uncomfortable answering any of the questions, you can skip them, or exit the survey at any time. Your participation is voluntary and without compensation. If you decide to participate in the study, you may withdraw your consent and stop participation at any time without penalty.

There are NO KNOWN RISKS or direct benefits to you. We hope to gain more knowledge on how your institution's functioning was affected by Hurricane Maria, so that we can learn from your experiences to help communities better prepare for similar events in the future.

**OMB Control # 0693-0078**

**Expiration Date 7/31/2022**

*A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995 unless the information collection has a currently valid OMB Control Number. The approved OMB Control Number for this information collection is 0693-0078. Without this approval, we could not conduct this information collection. Public reporting for this information collection is estimated to be approximately 25 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information collection. All responses to this information collection are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the National Institute of Standards and Technology at: 100 Bureau Drive, Gaithersburg, MD 20899, Attn: Dr. Maria Dillard, Associate Team Lead for the NIST Hurricane Maria Program, NIST Engineering Laboratory; or contact at [maria.dillard@nist.gov](mailto:maria.dillard@nist.gov).*

If you encounter any issues in completing this survey, please feel free to contact the survey helpdesk at [admin@estudiomariahospital.com](mailto:admin@estudiomariahospital.com) or 787-510-6478. If you have concerns about the content of this survey, please contact Dr. Maria Dillard at [maria.dillard@nist.gov](mailto:maria.dillard@nist.gov).

Thank you for taking the time to complete this survey!

Please confirm you are above 18 years of age, willing to participate in this survey, and consent to our using the information that you provide in the way described?

I am above 18 years of age and consent to this survey.

## SCREENING QUESTIONS

**This survey asks questions about the following hospital:**

**#{e://Field/NAME}**

**#{e://Field/ADDRESS}**

**01. Is your hospital location today the same as it was at the time of Hurricane Maria?**

- Yes
- No (the hospital has moved to a new location after Hurricane Maria)

**O2. Were you employed at this hospital prior to Hurricane Maria?**

- Yes
- No

**O3. Are you knowledgeable about Hurricane Maria's physical and non-physical impacts on this hospital, such as those to services, resources, and infrastructure?**

- Yes, I know or can readily obtain this information
- No

**O4. Can you provide us with the name and contact information for someone who is (or should be) knowledgeable about Hurricane Maria's physical and non-physical impacts to this hospital?**

- No, I do not know anyone who could provide this type of information for this hospital.
- Yes, please contact the following individual:

Name

Work phone number

Work email address

**O5. If needed, would you be willing to provide information for select topics on which you are knowledgeable?**

- No
- Yes, please contact me:

Name

Work phone number

Work email address

**Section A: Information from Respondents**

**Section A: Information from Respondents**

*The first set of questions asks about your position and experience, as well as some basic information about your hospital.*

A1. What best describes your current position in this hospital? [please list your job title or a brief description of your job]

A2. How long have you worked for or with this hospital? (*years*)

A3. How long have you worked in this position for any hospital? (*years*)

[includes current hospital and any past experience in the same position]

A4. What is your hospital's ownership structure?

*Interviewer: read list of responses*

- Public
- Public/Private
- Private - Single owner
- Private - Partnership (multiple owners)
- Private - Corporation or Franchise
- Private - Non profit
- Other (please specify):

A5. Which of the following has most negatively impacted your hospital's ability to provide services?

*Interviewer: read list, select one response*

- Economic recession or Economic downturn of 2008
- Hurricane Irma
- Hurricane Maria
- Earthquakes in 2019/2020
- COVID-19
- Supply Chain Disruptions
- Inflation
- Hurricane Fiona

A6. How would you characterize your hospital's recovery from Hurricane Maria on a scale from 0 to 5, where 0=Not at all recovered and 5=Fully recovered?

0 = Not at all  
recovered

1

2

3

4

5 = Fully  
recovered

## Section B: Changes in Resources and Service

### Section B: Changes in Resources and Service

The last time we met with a representative of your hospital, we asked about resources and services of your hospital during two time periods, after and immediately before Hurricane Maria. Now, we are interested in the general situation of your hospital to the best of your recollection:

- Approximately 3 years after Hurricane Maria.
- Approximately 5 years after Hurricane Maria.

*The next set of questions is about your hospital's resources. Please provide your best estimate and answer to the best of your knowledge.*

B1. What was your hospital's annual operating budget: (Report to the nearest thousand USD \$)

*Interviewer: read each statement and then the record response in the units specified.*

a. In 2021:	\$	<input type="text" value="0"/>
b. In 2023:	\$	<input type="text" value="0"/>
Total	\$	<input type="text" value="0"/>

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B2. How many staffed beds did your hospital have: (Report to the nearest whole number #)

*Interviewer: read each statement and then record the response in the units specified.*

a. In 2021:	#	<input type="text" value="0"/>
b. In 2023:	#	<input type="text" value="0"/>
Total	#	<input type="text" value="0"/>

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B3. What was your hospital's average occupancy rate: (Report to the nearest percent %)

*Interviewer: read each statement and then record the response in the units specified.*

a. In 2021:	<input type="text" value="0"/>	%
b. In 2023:	<input type="text" value="0"/>	%
Total	<input type="text" value="0"/>	%

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B4. How many hospital-wide staff meetings were held each month, on average:

*Interviewer: read each statement and then record the response in the units specified.*

	<1	1-3	4-6	7 or more	Don't know
a. In 2021:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. In 2023:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

B5. What percent of your hospital's purchased supplies in the following categories came from outside of the Commonwealth in 2021?

*Interviewer: then ask*

How about in 2023?

*Interviewer: Repeat for each Supply Type.*

(Please provide your best estimate and answer to the best of your knowledge)

	2021	2023
a. Food	<input type="text"/> %	<input type="text"/> %
b. Computers/Tablets	<input type="text"/> %	<input type="text"/> %
c. Cleaning products	<input type="text"/> %	<input type="text"/> %
d. Pharmaceuticals/Medicines	<input type="text"/> %	<input type="text"/> %
e. Treatment supplies (e.g., dressings, splints, IV bags)	<input type="text"/> %	<input type="text"/> %

B6. About what percentage of clinical services was restored:

*Interviewer: Record from zero to 100%. Read each statement and then record response.*

a. In 2021?	<input type="text" value="0"/>	%
b. In 2023?	<input type="text" value="0"/>	%
Total	<input type="text" value="0"/>	%

*Clinical Services refers to: Emergency Services, Out-Patient Clinic Services, Surgical Services, Obstetrics/Delivery Services, Physical Therapy/Rehabilitation Services, Non-ICU Floor Services, ICU Services, Cardiac monitored/Non-ICU Services, and Intensive Care Unit Beds*

To what extent do you perceive Hurricane Fiona caused a delay in the restoration of clinical services in 2023?

- The delay was unrelated to Hurricane Fiona.
- Hurricane Fiona caused a Minor delay in service restoration.
- Hurricane Fiona caused a Moderate delay in service restoration.
- Hurricane Fiona caused a Major delay in service restoration.
- Don't know

B7. About what percentage of transportation services was restored:

*Interviewer: Record from zero to 100%. Read each statement and then record response.*

a. In 2021?	<input type="text" value="0"/>	%
b. In 2023?	<input type="text" value="0"/>	%
Total	<input type="text" value="0"/>	%

*Transportation Services refers to: Ground ambulance, Air medevac*

To what extent do you perceive Hurricane Fiona caused a delay in the restoration of transportation services in 2023?

- The delay was unrelated to Hurricane Fiona.
- Hurricane Fiona caused a Minor delay in service restoration.
- Hurricane Fiona caused a Moderate delay in service restoration.
- Hurricane Fiona caused a Major delay in service restoration.
- Don't know

B8. About what percentage of support services was restored:

*Interviewer: Record from zero to 100%. Read each statement and then record response.*

a. In 2021?	<input type="text" value="0"/>	%
b. In 2023?	<input type="text" value="0"/>	%
Total	<input type="text" value="0"/>	%

*Support Services refers to: Kitchen and Cooking Services, Housekeeping/Cleaning Services, Laundry Services, Medical Records Services, Hospital Administration Services, Laboratory Testing Services, Radiology Services, Pharmacy Services, Blood Bank Services, Chaplain Services*

To what extent do you perceive Hurricane Fiona caused a delay in the restoration of support services in 2023?

- The delay was unrelated to Hurricane Fiona.
- Hurricane Fiona caused a Minor delay in service restoration.
- Hurricane Fiona caused a Moderate delay in service restoration.
- Hurricane Fiona caused a Major delay in service restoration.

Don't know

B9. About what percentage of community services was restored:

*Interviewer: Record from zero to 100%. Read each statement and then record response.*

a. In 2021?	<input type="text" value="0"/> %
b. In 2023?	<input type="text" value="0"/> %
Total	<input type="text" value="0"/> %

*Community Services refers to: Birthing/Parenting Training, First aid/CPR Training, Fitness Classes, Food Pantry/Food Bank, AA/Al-Anon Meetings*

To what extent do you perceive Hurricane Fiona caused a delay in the restoration of community services in 2023?

- The delay was unrelated to Hurricane Fiona.
- Hurricane Fiona caused a Minor delay in service restoration.
- Hurricane Fiona caused a Moderate delay in service restoration.
- Hurricane Fiona caused a Major delay in service restoration.
- Don't know

### **Section C: Physical Impacts & Repair**

#### **Section C: Physical Impacts & Repair**

*The next set of questions focus on physical damage and repairs associated with your hospital campus. These questions address physical damage and repairs from both Hurricane Maria and Hurricane Fiona. If you are unsure of any responses, please just answer to the best of your ability.*

C1. Did your hospital campus suffer any physical damage due to Hurricane Fiona?

- Yes
- No
- Don't know

C2. How would you characterize the:

*Interviewer: Read list of responses. Repeat list of responses as needed.*

	None	Minor	Moderate	Severe	Complete Loss
a. Building damage from Hurricane Fiona?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Contents/inventory damage from Hurricane Fiona?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Machinery/equipment damage from Hurricane Fiona?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

C3. Did your hospital campus suffer any physical damage due to Hurricane Maria?

- Yes
- No
- Don't know

C4. What percentage of Hurricane Maria-related repairs to your hospital campus had been completed prior to Hurricane Fiona?

C4.1. Did the lack of completed repairs to your hospital campus result in any additional damage from Hurricane Fiona?

- Yes
- No
- Don't know

C4.2. Apart from physical damage, has the lack of completed repairs to your hospital campus resulted in any other negative impacts from Hurricane Fiona?

- Yes
- No
- Don't know

C5. What percentage of Hurricane Maria-related repairs to your hospital campus have been completed as of 2023?

*The next set of questions asks about the relationship between utilities and services provided by your hospital following Hurricane Maria.*

C6. Did utility issues following Hurricane Maria directly inhibit your hospital's ability to provide any services...

- |             | Yes                   | No                    | Don't know            |
|-------------|-----------------------|-----------------------|-----------------------|
| a. In 2021? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. In 2023? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

C7. Did ground transportation issues (i.e. road/bridge closures) following Hurricane Maria directly inhibit your hospital's ability to provide any services...

- |             | Yes                   | No                    | Don't know            |
|-------------|-----------------------|-----------------------|-----------------------|
| a. In 2021? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

	Yes	No	Don't know
b. In 2023?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

C8. Did air transportation issues (i.e. air traffic control, damage to landing pad) following Hurricane Maria directly inhibit your hospital's ability to provide any services...

	Yes	No	Don't know
a. In 2021?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. In 2023?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

C9. What temporary measures, if any, does your hospital continue to rely on to remain in a functional state? Select all that apply.

*Interviewer: READ LIST, select all that apply.*

- Tents, trailers, or other temporary structures
- Prepackaged food (MREs)
- Delivery of water
- Generators
- Other (please describe):

*The next set of questions asks about the availability of utilities and back up or emergency reserves following Hurricane Maria. Please answer to the best of your knowledge. If your hospital does not use a particular utility, please indicate "Not Applicable".*

Utilities

- electric power
- water/sewer
- internet/IT

- land-line telephone
- oxygen

**Section C: Utilities Q13-16**

C10.  $\{Im://Field/2\}$ . Does your hospital currently have backup systems or emergency reserves for  $\{Im://Field/1\}$ ?

- Yes
- No
- Don't know
- Not applicable

C11.  $\{Im://Field/2\}$ . Over the past 12 months, how often has there been testing and/or maintenance of backup systems or emergency reserves?

- 0 times
- 1-3 times
- 4-6 times
- 7-8 times
- 9-11 times
- 12 or more times
- Don't know
- Not applicable

C12.  $\{Im://Field/2\}$ . Over the past 12 months, how many times has  $\{Im://Field/1\}$  been unavailable for a 12-hour period or longer?

- 0 times
- 1-3 times
- 4-6 times
- 7-8 times
- 9-11 times
- 12 or more times
- Don't know



Not applicable

C12a.  $\{Im://Field/2\}$ . Over the past 12 months, what is the longest your hospital went without  $\{Im://Field/1\}$ ? (hours)

C13.  $\{Im://Field/2\}$ . Did your hospital's backup systems or emergency reserves meet operational needs during  $\{Im://Field/1\}$  disruptions in the past 12 months?

- Yes
- No
- Don't know
- Not applicable

**Section D: Non-physical Impacts**

**Section D: Non-physical Impacts**

*The following set of questions focuses on non-physical impacts resulting from Hurricane Fiona which made landfall in September 2022. If you are unsure of any responses, please just answer to the best of your ability.*

D1. To what extent were the following a problem after HURRICANE FIONA?

*Interviewer: Read list, ask*

*Would you say this was?*

Not a problem      Minor problem      Moderate problem      Major problem      Don't know

a. Employees had trouble reporting to work due to transportation problems?

-

Would you say this was?

	Not a problem	Minor problem	Moderate problem	Major problem	Don't know
b. Employees had trouble reporting to work because their children were not yet back to school?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Employees had trouble reporting to work because their children were not yet back to daycare/childcare?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Employees had trouble reporting to work because of disaster-related physical health issues?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Employees had trouble reporting to work because of disaster-related mental health issues?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

D2. Following HURRICANE FIONA...

Interviewer: Repeat lead-in for 2b through 2d if needed

	Yes	No	Don't know
a. Did your hospital transfer any patients <b><u>to other hospitals</u></b> as a result of the hurricane?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Did the utility loss result in the need to transfer patients <b><u>to other hospitals</u></b> ?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Did your hospital accept any patient transfers <b><u>from other hospitals</u></b> as a result of the hurricane?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Did your hospital accept any patients transferred <b><u>from other facilities</u></b> such as nursing homes as a result of the hurricane?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Section E: Decisions and Planning

### Section E: Decisions and Planning

*The following set of questions focuses on decisions, planning and communication. If you are unsure of any responses, please just answer to the best of your ability.*

E1. How would you characterize the culture of your hospital in relation to natural hazard risks during 2023?

*Interviewer: read list of responses, select one*

- Regularly planned for potential natural hazards and set aside funds to minimize risks
- Occasionally planned for potential natural hazards and set aside funds to minimize risks
- Acknowledged natural hazard risks, but did not have financial or other means to help minimize risks
- Did not discuss or plan for natural hazard risks
- Deliberately avoided the topic of natural hazard risks

E2. How about in 2021? How would you characterize the culture of your hospital in relation to natural hazard risks during 2021?

*Interviewer: read list of responses, select one*

- Regularly planned for potential natural hazards and set aside funds to minimize risks
- Occasionally planned for potential natural hazards and set aside funds to minimize risks
- Acknowledged natural hazard risks, but did not have financial or other means to help minimize risks
- Did not discuss or plan for natural hazard risks
- Deliberately avoided the topic of natural hazard risks

E3. Please indicate to what extent you agree with the following statement:

My hospital is adequately prepared for potential hurricane impacts.

*Interviewer: Read list of responses, select one*

- Agree

- Somewhat agree
- Neither agree, nor disagree
- Somewhat disagree
- Disagree

E4. Does your hospital have an emergency plan for natural hazard events such as hurricanes in place?

- Yes
- No
- Don't know

E4a. What percentage of hospital administration and/or staff is familiar with the plan and its contents? (%)

E4b. How would you characterize the implementation of the emergency plan during HURRICANE FIONA?

*Interviewer: read list of responses, select one*

- Very Good
- Good
- Acceptable
- Poor
- Very Poor

E5. How would you rate your hospital's connection to other local organizations (e.g., businesses, schools, churches) during 2023?

*Interviewer: For example, did you co-sponsor events, offer space, or help promote activities of these organizations?*

Would you say:

*Interviewer: read list of responses, select one*

- Very connected
- Somewhat connected
- Average
- Somewhat disconnected
- Very disconnected

E6. How about in 2021? How would you rate your hospital's connection to other local organizations (e.g., businesses, schools, churches) during 2021?

*Interviewer: For example, did you co-sponsor events, offer space, or help promote activities of these organizations?*

Would you say:

*Interviewer: read list of responses, select one*

- Very connected
- Somewhat connected
- Average
- Somewhat disconnected
- Very disconnected

## **Section F: Recovery**

### **Section F: Recovery**

*This set of questions addresses the recovery of your hospital and surrounding areas, as well as the application for and receipt of recovery funding. These questions may appear familiar since we asked them previously. We are asking again due to the long timeline associated with receiving recovery funding. If you are unsure of any dates, please just answer to the best of your ability.*

F1. Regarding the recovery of the entire Commonwealth of Puerto Rico since Hurricane Maria, would you say it is:

*Interviewer: read list of responses, select one*

- Fully recovered
- Partially recovered

- Still in survival/response mode
- Will never recover (please explain)

F2. Regarding the recovery of the municipios your hospital serves, since Hurricane Maria would you say the municipios are:

*Interviewer: read list of responses, select one*

- Fully recovered
- Partially recovered
- Still in survival/response mode
- Will never recover (please explain)

F3. Regarding the recovery of your hospital since Hurricane Maria, would you say it is:

*Interviewer: read list of responses, select one*

- Fully recovered
- Partially recovered
- Still in survival/response mode
- Will never recover (please explain)

F4. Did your hospital file claims for insurance on the following insurance types?

	Yes	No	Don't know	Did not have this insurance	Filed claim for disaster other than Hurricane Maria
The Buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Contents (for example, furniture, medical supplies, medical equipment)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business interruption	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

F4b. When did you receive money from the following insurance policy claims? *Please provide your best recollection of the timing of funds received.*

	Less than 6 mos	6 - 12 mos	12 - 18 mos	18 - 24 mos	24 - 36 mos	36 - 48 mos	48 - 60 mos	60+ mos	NEVER	Don't know
» The Buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» The Contents (for example, furniture, medical supplies, medical equipment)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Business interruption	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

F5. Did your hospital apply for any of the following assistance types?

	Yes	No	Don't know
Federal financial assistance (FEMA, SBA, HHS, Medicare/Medicaid, Other)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Yes	No	Don't know
Commonwealth/Puerto Rico financial assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Municipal government financial assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private/bank loans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

F5b. When did you receive funding from the following assistance types? Please provide your best recollection of the timing of funds received.

	Less than 6 mos	6 - 12 mos	12 - 18 mos	18 - 24 mos	24 - 36 mos	36 - 48 mos	48 - 60 mos	60+ mos	NEVER	Don't know
» Federal financial assistance (FEMA, SBA, HHS, Medicare/Medicaid, Other)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Commonwealth/Puerto Rico financial assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Municipal government financial assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Private/bank loans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

F6. To what extent did the following factors make important contributions to your hospital's recovery in 2023 (approximately 5 years after Hurricane Maria)?

*Interviewer read: "Major contribution, minor contribution, no contribution or not applicable" for the following:*



	Major contribution	Minor contribution	No contribution	Not applicable
Effective leadership and sound decision making	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A clearly understood process for making and approving decisions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The provision of adequate and timely financial resources (including disaster assistance)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having materials easily accessible (e.g., building materials)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having needed equipment accessible (e.g., construction equipment, generators)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being able to hire contractors for building repairs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recovered utility services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal networks/knowing the right people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sharing resources with other organizations in the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

F6a. Of these factors, please rank the 3 most important to your hospital's recovery where 1 is the most important factor:

*Interviewer: Read list*

- » Effective leadership and sound decision making
- » A clearly understood process for making and approving decisions
- » The provision of adequate and timely financial resources (including disaster assistance)
- » Having materials easily accessible (e.g., building materials)
- » Having needed equipment accessible (e.g., construction equipment, generators)

- » Being able to hire contractors for building repairs
- » Employees
- » Patients
- » Recovered utility services
- » Personal networks/knowing the right people
- » Sharing resources with other organizations in the community

**END**