

Appendix A. DPDB Generic Webinar Survey

National Practitioner Data Bank (NPDB) Webinar Registration Survey

[Webinar Title]

1. First Name
2. Last Name
3. Email
4. Phone
5. Job Title
6. Organization Type
 - Agent Reporting/Querying
 - Ambulatory Clinic/Center
 - Assisted Living
 - Federal Government
 - FQHC/Community Health Center
 - Group Medical Practice
 - Health Care Practitioner
 - Health Center
 - Health Plan
 - Hospital
 - Law Enforcement Agency
 - Medicaid Fraud Control Unit
 - Medical Malpractice Payer
 - Mental Health Facility/Center
 - Nursing/Skilled Nursing Facility
 - Organization Under Government Contract
 - Other Health Care Entity
 - Other Healthcare Services Provider
 - Private Accreditation Organization
 - Professional Society
 - Residential Treatment Facility/Program
 - State Licensing and Certification Agency
 - Utilization and Quality Control Peer Review Organization
7. Organization Name
8. Organization State

9. Which of the following best describes your primary role with the NPDB?

- Data Bank administrator
- Querying
- Reporting
- Other

10. How familiar are you with the NPDB?

- Extremely
- Very
- Moderately
- Slightly
- Not

11. What [webinar topic] questions would you like NPDB staff to answer during the Q&A portion of the webinar? *Open-ended text response*

12. Would you like to receive National Association of Medical Staff Services (NAMSS) CE?

Appendix B. DPDB Generic Webinar Survey

National Practitioner Data Bank (NPDB) Webinar Satisfaction Survey *[Webinar Title]*

1. Overall, how satisfied were you with the webinar?
 - Extremely satisfied
 - Satisfied
 - Neutral
 - Dissatisfied
 - Extremely dissatisfied
 - What made you choose this answer? *Open-ended text response*
2. To what extent did this webinar improve your knowledge of *[Webinar Title]* to the NPDB?
 - Greatly improved knowledge
 - Moderately improved knowledge
 - Slightly improved knowledge
 - Did not improve knowledge
 - What made you choose this answer? *Open-ended text response*
3. To what extent did the content of the webinar meet your expectations?
 - Completely
 - Mostly
 - Slightly
 - Did not
4. Did other people join you to watch the webinar? If so, how many?
 - 0
 - 1-2
 - 3-5
 - 6-10
 - 10+
5. What aspects of the webinar did you find most beneficial or informative? *Open-ended text response*
6. How would you rate the speakers' knowledge of the topic?
 - Excellent
 - Good
 - Average
 - Poor

7. How would you rate the speakers' presentation skills?

- Excellent
- Good
- Average
- Poor

8. What topics most interest you for future webinars? (Please select one from below)

- Authorized Agents
- Compliance
- Credentialing Software
- Data Bank Administrator
- Disputes
- Medical Malpractice Payments Reporting Requirements
- NPDB 101
- Querying
- Reporting
- Research and Data
- State Licensure Reporting Requirements
- User Accounts
- Other (Please Specify)

9. Did any elements of the webinar confuse you? If so, please explain. **Open-ended text response.**

10. How can the NPDB improve future webinars? *Open-ended text response*