



## DEPARTMENT OF LABOR Office of Workers' Compensation Programs

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### Division of Coal Mine Workers' Compensation (DCMWC)

C.O.A.L. (Claimant Online Access Link) Mine

The Claimant Online Access Link (C.O.A.L.) Mine Portal is an electronic document submission system that allows Division of Coal Mine Workers' Compensation (DCMWC) claimants to file a new claim or electronically submit documents to their case file. Electronically submitted documents will be available to DCMWC claims staff immediately after the document upload is complete.

Please select one of the five options below:

Voluntary Demographic Surveys & Customer Experience Surveys **MUST** be uploaded separately using the 'Upload Voluntary Surveys' options below.

#### FILE A NEW CLAIM

Complete and electronically sign Form CM-911 (Miner's Claim Form), Form CM-911a (Employment History), or Form CM-912 (Survivor's Claim Form) to initiate a claim.

#### UPLOAD DOCUMENT TO EXISTING CASE

Submit employment records, medical reports, and additional forms needed by DCMWC claims staff during the adjudication process.

**New claim forms (CM-911, CM-911a and CM-912) cannot be submitted using this feature.**

#### CHECK STATUS

Verify that your documents were successfully submitted.

#### UPLOAD VOLUNTARY SURVEYS

Submit Voluntary Demographic Survey (Form CM-411)  
Submit Voluntary Customer Experience Survey

**No other forms can be submitted using this function.**

#### ONLINE CONTACT FORM

This form is used only for updates to the following:

- Address Change
- Direct Deposit
- Report of Death
- Requesting reports, status, or reporting issues.