Comment	Commenter Name	Comment	FSA Response	Change
#				to ICR
				or
				Form
			Note: Many of the comments submitted on this	
			collection pertain to general joint consolidation	
			separation policy issues or operational aspects of	
			implementing the Joint Consolidation Loan	
			Separation Act (JCLSA) and do not directly relate to	
			the content of the information collection. Generally,	
			we do not respond to these types of comments	
			here. However, additional guidance will be	
			published at a later date to address many of the	
			issues raised.	
0004	Joseph Hall	I am unsure of the need to have 2 people who don't	It is established practice for all federal student loan	No
		live in your household listed as references. The loans	promissory notes to require references. As explained	
		already exist, they are just being split. There is no	in the instructions, references may be contacted to	
		need for references. I have been paying on the loan	assist in locating the borrower if the Department is	
		for 30 years as well as my Joint holder. We do not	unable to reach the borrower by other means.	
		need to let family and friends know or be involved in	References are used only for this purpose. They are	
		this.	never held liable for repayment of the loan and are	
			not contacted as part of application process.	
0005	Scott Carlson	It might help to provide guidance or instructions on	The application will be revised to provide further	Yes
		what constitutes a valid "settlement agreement"	guidance on what constitutes a valid settlement	
		under Section 19 of the form. For example, does it	agreement.	

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		only have to be signed by the borrowers, or does it have to be notarized or witnessed.		
0006	Brian H.	Reviewed the entire joint consolidation separation document/applicationgreat rough draft! Let's get this application up and running so we can get the forgiveness we qualified for many years ago. Thank you!	We appreciate the commenter's support.	No
0007	Sarah Buell	"Under the joint application option, each joint consolidation loan co-borrower applies for an individual Direct Consolidation Loan. Unless the co-borrowers agree on an alternate amount specified in a divorce decree, court order, or settlement agreement, each co-borrowers new individual Direct Consolidation Loan will be made for an amount equal to the co-borrowers' portion of the remaining outstanding balance of the joint consolidation loan."  A clarifying statement on the consequences of separating the loans using an "alternate amount".  Example: Borrower A's portion of the joint consolidation loan is 90% and will be eligible for PSLF. Borrower B is not eligible for PSLF and his portion is 10%. Borrowers' divorce degree holds	The comment is outside the scope of this information collection.	No

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		borrower A responsible for all debt. Can the loans be separated and then Borrower A take responsibility for both loans, would borrower A have one consolidation loan? What is the impact on PSLF eligibility?		
0008	Brian Hardison	I've read twiceI can't find previous payments made on "joint federal consolidation loans" are counted toward 10 yr PSLF after consolidation into new direct federal loan. It does stateprevious payments made on "joint direct consolidation loan" will count toward 10 yr PSLF after consolidation into new direct federal loan. Almost all of us have the FFEL (joint federal consolidation loan) We are under the impression that if we made 10 yrs of payments on our joint federal consolidation loans that would count toward PSLF in the new direct federal loan.	The Department has already provided guidance that joint consolidation loan borrowers with commercially-held Federal Family Education Loans (FFEL) will receive retroactive application of the one-time income-driven repayment account adjustment once the separation process is implemented and the borrower or borrowers apply for separation and reconsolidation into the Direct Loan program. These borrowers will likewise receive credit towards Public Service Loan Forgiveness (PSLF) if the borrower was otherwise eligible. Because this is a one-time benefit that will not apply going forward, it is not described in the combined application and promissory note.	No
0009	Dawn Marie Hayes	I see the following language in item #7 in the Department of Education's blog here: <a href="https://blog.ed.gov/2023/12/seven-things-to-know-about-the-student-loan-payment-count-adjustment/">https://blog.ed.gov/2023/12/seven-things-to-know-about-the-student-loan-payment-count-adjustment/</a>	The comment is outside the scope of this information collection.	No

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		"Borrowers with joint consolidation loans managed by the Department are eligible for the adjustment and are being processed for forgiveness if the loans meet the threshold of 20 or 25 years' worth of qualifying payments. Borrowers with FFEL joint consolidation loans that are commercially managed will have their payment count adjusted when they split their loan into a Direct Consolidation Loan, even if the split occurs after the adjustment is complete."  I respectfully urge the DOE to apply the principle of retroactivity to the JCLS borrowers who had become eligible for PSLF while their loans were in legal limbo, granting them refunds of their overpayment from the date they otherwise had become eligible. Please, please consider doing this. It is the right thing to do.		
0010	Joshua Cohen	Why can't a person applying under box #20 use a divorce decree? Why is the divorce decree only used if both parties apply (box #19)? There is a reason these folks are divorced, and it is likely that many don't speak anymore. They have a legally binding agreement ordered through a state court.	The Joint Consolidation Loan Separation Act provides for a non-proportional separation of the joint consolidation loan debt in accordance with a divorce decree, court order, or separation agreement only in the case of a joint application	No

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		It is suggested that 19 be stricken and that the existing 18 and 20 have a sub box to check that requests the loan be split pursuant to a "divorce decree, court order, or settlement agreement" which is then attached to the application. There's no reason to complicate things and make the divorce decree a separate issue. It is a sub issue.  Also, if box 18 is checked, that the request is joint, why not have both parties sign the same application? Why make your servicers match up paperwork that could be received weeks apart? If the couple is married, or even divorced but still amicable enough to communicate, it's easy enough for them to sign one document and be done.	where both co-borrowers have submitted separation applications.  If box 18 or box 19 is checked, each joint consolidation loan co-borrower must sign and submit a separate Combined Application to Separate a Joint Consolidation Loan and Direct Consolidation Loan Promissory Note. This is because following the separation of the joint debt, each individual will have a new consolidation loan for which that individual alone is liable, and the combined form serves as that individual's legal agreement to repay the new consolidation loan. Therefore, it would not be possible to have both borrowers sign the same application and promissory note.	
0011	Gregg Betheil	While it is encouraging to finally see progress on development of the separation application after over 460' days since the law past, you also have an obligation to address accrued interest in the intervening time since the law was passed. As this was an administrative delay and the USDOE was negligent in directing servicers to grant non-capitalizing administrative forebearance on Joint	The comment is outside the scope of this information request.	No

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		loans pending the availability of a separation application, even though such guidance was available on studentaid.gov, the proposed process should now be explicit that any accrued interest will be cancelled and any payments made since October 11, 2022 will be refunded if eligible to PSLF or other forgiveness programs.		
0012	Anonymous	It is nice to see progress on the application but I agree with other comments, it is not going fast enough. Loan service providers are not allowing loans be placed in forbearance due to this act.  Mohela has declined forbearance because they don't have guidance on how to do it even though I have indicated I want my loan separated with the Ombudsman group.  As for the application, I think it is very challenging to require both parties apply for the separation. Most divorces are not amicable and one person should not be stuck with a consolidation loan if an ex spouse refuses to apply for separation. Especially when one borrower has no access to the account	Both joint consolidation loan co-borrowers are not required to sign the same application to separate the joint consolidation loan. If both co-borrowers apply to separate the joint debt, each co-borrower signs a separate application. It is also possible for just one of the co-borrowers to apply to separate the joint debt without an application from the other co-borrower, if the applying co-borrower certifies that they have experienced economic abuse or domestic violence by the co-borrower, or that they are unable to reach or access the loan information of the of the other co-borrower.  It is established practice for all federal student loan promissory notes to require references. As explained in the instructions, references may be contacted to	No

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		because it is solely under one borrowers name with the servicer.  Also, with PSLF what if the loan is separated by a divorce decree and the percentage is higher than what would be forgiven under PSLF for that borrower? Is the whole amount for that borrower forgiven based on the divorce decree or the amount the borrower originally had?  Lastly, asking for references on a loan that borrowers have had for 20 plus years is ridiculous.	assist in locating the borrower if the Department is unable to reach the borrower by other means.  References are used only for this purpose. They are never held liable for repayment of the loan and are not contacted as part of application process.  The other comments are outside the scope of this information collection.	
0013	Lisa Yamagata- Lynch	I am happy to see the progress for JCLS.  Comment 1: I see others commented on this, but unless it is legally required, it is not clear why there is a need for references in the application. People who have joint consolidated loans are individuals who consolidated before the middle of 2006 when it became outlawed. The youngest possible individual with JCL would be 40 years old at the current time, and most of us are in our 50s, 60s, and even 70s and higher.	It is established practice for all federal student loan promissory notes to require references. As explained in the instructions, references may be contacted to assist in locating the borrower if the Department is unable to reach the borrower by other means.  References are used only for this purpose. They are never held liable for repayment of the loan and are not contacted as part of application process.  The application does not request information about the co-borrower's employer because that information would be collected on the separate	No

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		Comment 2: If asking for borrower employer, would it be a good idea to ask for employer information for the co-borrower?  Comment 3: While I understand that it will not apply for all potential applicants, but it will for many, why not have some explanation for FFEL JCL holders who applied for PSLF during the limited waiver period. It can even be a link to a website for people who fit in that category. A little instructions on which repayment plan for them to apply if they are seeking PSLF through the limited waiver, which they already applied to and are on hold would be great.  For the limited wavier, I believe we were instructed that it did not matter what repayment plan we chose. Does that hold true for this application, or somehow not making the "correct choice" in this Application disqualify those who already followed direction at the time of the limited wavier.  All instructions that FFEL JCL holders who qualified	application submitted by the co-borrower (if both co-borrowers apply to separate the joint debt).  The one-time income-driven repayment account adjustment is a limited benefit that joint consolidation loan borrowers will receive after separation and consolidation. The Public Service Loan Forgiveness (PSLF) limited waiver is also a limited benefit that only borrowers who met specific requirements will benefit from. Because these are only temporary benefits, they are not discussed on the application.	
		for the limited PSLF waiver have received in the past have been unfairly unclear. I understand that having all that information on the set of instructions for this		

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		form does not make sense, but if it can lead us to a		
		website that lays out clearly how to coordinate		
		different scenarios based on what we have already		
		done would be most helpful. Not all, but there are		
		number of individuals who qualified for the PSLF		
		limited waiver who are victims of domestic abuse.		
		There is no need to add to the burden they are		
		carrying every day trying to get their loan separated		
		and gain financial freedom from their abusive		
		divorced partners.		
		Alternatively, FSA already has information for FFEL		
		JCL holders who have applied for loan consolidation		
		for the PSLF limited waiver, and also filed a request		
		for Reconsideration as we were directed to do so.		
		We have case numbers. Thus, it seems a clear set of		
		instructions through email or snail mail for those		
		individuals who have taken every step available		
		during the limited PSLF waiver and how to		
		coordinate that effort by filling this JCLS application		
		would decrease confusion, frustration, and		
		ultimately calls made to the FSA Ombudsman Office.		

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0014	Katherine Craft	Section 23 (I) states that PSLF payments will be counted on Joint Direct Loans. Does this mean those of us in FFELP Joint Loans will not have our previous "qualifying" payments counted toward PSLF? Given the majority of us were not given the option to choose in our states, why are we punished because we are in a loan type discontinued in 2010? This seems like a cruel path. In addition PSLF wasn't in existence when most of us joined into a joint loan, so we could not make educated decisions for what we didn't know. Had many of us been given the option by our "advocates," we likely would have chosen a Direct Joint loan over a commercially-held loan.  I understand the Law does not have this provision in it; however, the Department of Education should make this right and provide counts toward PSLF based on Biden's recount. Will the recount apply?	Public Service Loan Forgiveness (PSLF) is available only for Direct Loan Program loans. When a Federal Family Education Loan (FFEL) Program joint consolidation loan borrower completes the Combined Application to Separate a Joint Consolidation Loan and Direct Consolidation Loan Promissory Note, their portion of the FFEL joint consolidation loan will be consolidated into the Direct Loan Program. Under the one-time incomebased repayment account adjustment, these borrowers who complete PSLF applications will receive retroactive eligibility if they were preforming eligible service while repaying their FFEL joint consolidation loans. This eligibility is applied to the new Direct Consolidation Loan. If the one-time account adjustment occurs prior to the separation process, these borrowers will receive this adjustment retroactively. Because this process is one-time and not part of the application or eligibility for separation, it is not covered on the form.	No
0015	Sharon Stone	1. Asking for references is unnecessary. These loans have been in place for years.	It is established practice for all federal student loan promissory notes to require references. As explained in the instructions, references may be	No

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		<ol> <li>If the JSCL is a Direct Consolidation Loan that has already had some forgiveness through PSLF (spouse A) resulting in a balance that belongs to only one spouse (spouse B) based on percentages of the original loan, will the new DCLs show the one spouse with 100% forgiveness and one spouse with the remaining amount? That's unclear.</li> <li>The JSCLs are both DCL and FFE; there should be some clarification in the application and directions because they have different histories.</li> </ol>	contacted to assist in locating the borrower if the Department is unable to reach the borrower by other means. References are used only for this purpose. They are never held liable for repayment of the loan and are not contacted as part of application process.  2. In the situation described in comment #2, the remaining balance of the joint consolidation loan after the partial forgiveness through the PSLF Program is still a joint debt, and it would be separated in accordance with the terms of the Joint Consolidation Loan Separation Act, as described in Section 4 of the application.  3. It is unclear from the comment what further clarification is being recommended.	
0016	Anonymous	Remove the requirement that applicants provide two references. References are not required for other Department of Education loan consolidation applications. To require JSCL holders desiring loan separation to provide references continues the unnecessary burden and mistreatment of these	It is established practice for all federal student loan promissory notes to require references. As explained in the instructions, references may be contacted to assist in locating the borrower if the Department is unable to reach the borrower by other means.  References are used only for this purpose. They are	No

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		holders compared to other federal student loan borrowers. There is no need for references.	never held liable for repayment of the loan and are not contacted as part of application process.	
0017	Kristin Logsdon	How can we ensure that our loan calculations will be correct when Navient can't even find our original promissory notes? This process needs to speed up, we are being charged hundreds to thousands in interest monthly, many of us are eligible for PSLF.  Our loans have exploded and we often owe double or triple than the original balances despite paying for decades. We deserve borrower defense protections, we have been scammed.	The comment is outside the scope of this information collection.	No
0018	Alexander Rogers	My wife and I have a Joint Consolidated student loan (JCL) with Navient that we have been paying since 2002 and never have been in default. Under the new IDR Account Adjustment, there are several statements that are consistent with my Navient loan. In particular, the accumulated time in repayment of at least 20 or 25 years, and PSLF.  My wife and I have been public employees for 17+ years. There were times that we initiated forbearance with the Navient loan. Once when my wife went back to school to acquire an Education	The comment is outside the scope of this information collection.	No

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		degree and another time when we struggled		
		financially during Hurricane Katrina (my wife lost her		
		job and we moved from Louisiana to Arkansas).		
		Other times were not initiated by us, but all times		
		under forbearance we were penalized with		
		capitalized interest that resulted in owing slightly		
		less than our original loan. We have paid out of		
		pocket over twice the original balance. I have		
		records to support all the things that I mention.		
		We've been told many times by DOE that my wife		
		does not qualify for the teacher forgiveness because		
		of this JCL with Navient. We both, being government		
		employees for 17+ years, should qualify for PSLF but		
		do not because of the JCL with Navient. We've been		
		told for years that our JCL must be consolidated to a		
		direct loan under DOE in order to qualify for these		
		benefits. However, a process has yet to be provided		
		for us.		
		We were hopeful and excited with the passing of law		
		PL117-200 but are extremely disappointed that it		
		cannot be implemented due to lack of funding.		

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		We respectfully request that you support full funding to ED for execution of the law PL117-200.		
0019	Rachel	My spouse and I borrowed around 40,000 for	The comment is outside the scope of this	No
	Cunningham	graduate school, we have paid back over 100,000	information collection.	
		and we now owe 470,000 due to interest that keeps		
		accruing. Our loans were in hardship forbearances		
		and deferments for a long time because the "income		
		sensitive repayment" plans were not really income		
		sensitive as it included interest and it made the		
		payments too high. After that program was		
		revamped by Obama, we finally were able to make		
		payments. I could not get into the PSLF program		
		because we had already consolidated our loans. In		
		the mean time I have worked for 28 years for a		
		school district. These loans need to be forgiven if		
		they are over 20 years old and if the borrows have		
		paid back everything borrowed. We should not have		
		to continue making payments forever and we should		
		not have to pay taxes (state) on what is forgiven.		
0020	Theresa B.	There is no place on this application for a divorced	The Joint Consolidation Loan Separation Act does	No
		applicant to indicate that one party has made a	not provide for a co-borrower of a joint	
		disproportionate amount of payment. In cases of	consolidation loan to certify the amount they paid	

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		divorce, frequently one party has made more, the majority, or in many cases ALL of the payments with zero contribution from the other party. Whereas individuals have been managing these loans for 20 years or more, there needs to be a way for a borrower to certify that he or she has overpaid so that may be calculated into the separation result.	toward the combined debt compared to the other co-borrower.	
0021	Spousal Consolidation.Do Us Part!	Section 1  Making sure name matches with FSA sight  Section 2  Definition of Co-Borrower/ Primary  Name match up with FSA – hyphenated last names, problems putting last names into FSA program at times  Something in instructions as WHO is consider a co-borrower, WHO is the primary? who is secondary  Instructions as to which name should be used -prior names like other married names/maiden.  Section 3	We will revise and expand the instructions to more clearly explain the application process, and to clarify the terms "borrower" and "co-borrower." With regard to which name should be used, the form already asks for both the applicant's current name and any former names used.  It is established practice for all federal student loan promissory notes to require references. As explained in the instructions, references may be contacted to assist in locating the borrower if the Department is unable to reach the borrower by other means.  References are used only for this purpose. They are never held liable for repayment of the loan and are not contacted as part of application process.	Yes

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		References- Why do we need this?  Will both co-borrowers need separate references or can they use the same references?  Is form for both co-borrowers or does each spouse/borrower need to fill out separate forms?	If both joint consolidation loan co-borrowers apply to separate the joint debt, each individual must submit a separate application that will request information pertaining to that individual. It is permissible for both individuals to list the same references on their respective applications.	
		Makes perfect sense to have one spouse fill out then FSA give code for coborrower to complete their part. So both are submitted together.	With regard to what the interest rate will be for the separated loans, this is explained in Section 8, Item 6 of the application.	
		It would be better to do this process digitally like they do the IBR  Section 4  #18- 19 or 20	For the initial implementation of the Joint Consolidation Loan Separation Act, only a paper application process will be available. The time required to develop an online application process would further delay the implementation.	
		Very broad; borrowers may get caught up in unique circumstances and the application does not lend itself to considering those.	Other comments are outside the scope of this information collection.	
		Spouse A and Spouse B subsidized loans and unsubsidized loans were kept separated by the Department of Education. If a borrower only have unsubsidized loans, doing a separation could assign		

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		subsidized loans to a coborrower that didn't have subsidized loans.		
		Concern about the co-borrower being able to get information on loans, especially in the cases of domestic violence. Both parties should be able to make inquiries without the primary borrower.  Option for only contacting by mail – some people don't want texts and don't have cell phones, don't want to list cell phone. It doesn't say what to do with the application, will the servicers be proactive with the applications. Forms should be done through studentaid.gov, because how do we know that the servicers are getting the information? – huge disconnect, a borrower could be at the mercy of a commercial company. Question about what the interest rate will be for the new separated loans.		
0022	Spousal Consolidation.Do Us Part!	Comments being made are from the perspective of a group of Divorced, separated and or victims of domestic violence JCL Borrowers.  1.Title of application is not accessible for individuals	The word "Combined" in the title of the application simply indicates that the form serves as both an application and a promissory note. It does not mean that both joint consolidation loan co-borrowers	Yes
		no longer in contact with spouse.	must complete the same application. If both co- borrowers wish to separate the joint debt, each	

Section 1  1. Not clear who the borrower is.  2. Application does not apply to spouses that dont communicate with their former spouse. Doesn't address divorced persons with no ability to contact the spouse.  4. Define who the borrower, is co-borrower and how will those individuals be represented This language should be changed from "Borrower and Coherrower" to "Applicant"  individual must submit their or application and promissory no We will revise and expand the clearly explain the application the terms "borrower" and "co apply (without an application apply (without an application apply (without an application apply (without an application and promissory no we will revise and expand the clearly explain the application the terms "borrower" and "co application and promissory no we will revise and expand the clearly explain the application the terms "borrower" and "co application and promissory no we will revise and expand the clearly explain the application the terms "borrower" and "co apply (without an application and promissory no we will revise and expand the clearly explain the application the terms "borrower" and "co apply (without an application apply (without an apply to apply (without an apply to apply (without an apply (without an apply to apply (without an apply apply apply (without an apply apply apply apply apply appl	Change to ICR
1. Not clear who the borrower is.  2. Application does not apply to spouses that dont communicate with their former spouse. Doesn't address divorced persons with no ability to contact the spouse.  4. Define who the borrower, is co-borrower and how will those individuals be represented This language should be changed from "Borrower and wielence or that they are unable to the provision of the applying co-business and expand the clearly explain the application the terms "borrower" and "co lit is possible for just one of the apply (without an application the terms borrower, if the applying co-business are victims of economic and promissory no we will revise and expand the clearly explain the application the terms borrower and "co lit is possible for just one of the apply (without an application the terms borrower, if the applying co-business are victims of economic and promissory no we will revise and expand the clearly explain the application the terms borrower and "co lit is possible for just one of the apply (without an application the terms borrower, if the terms borrower, if the applying co-business are victims of economic and promissory no we will revise and expand the clearly explain the application the terms borrower.	Form
Coborrower" to "Applicant".  Section 2 same as above  Section 3 Reference information  This section does not seem necessary, why is the borrower providing references for loans that are already in process.  Should be included in the application for direct consolidation.  Streamlined separate process for divorced spouses.  Section 4  Section 2 same as above  It is established practice for all promissory notes to require rein the instructions, references assist in locating the borrower unable to reach the borrower References are used only for to never held liable for repayment not contacted as part of application Loan Separate process for divorced spouses.  Section 4	instructions to more process, and to clarify borrower."  e co-borrowers to from the other co-borrower certifies that abuse or domestic ole to reach or access ther co-borrower.  I federal student loan eferences. As explained may be contacted to fit the Department is by other means. his purpose. They are not of the loan and are cation process.  Separation Act (JCLSA) rating a joint

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		Does not cover enough scenarios- This section should outline different sections for different situations.  18 joint application based on the previous balance on the loan is confusing Are both borrowers applying for separation at the same time?  19 joint application based on a court order Divorce was prior to more information about the loan.  All debts and loans were separated equally, but that was not an option then.  Court ordered documents 20 years ago is not an accurate reflection where we are.  20 There needs to be an additional section for JCL borrowers who are separated to apply for separation with credit for the payments they have made without the co borrower.  Ability to provide supporting documentation with court orders and rulings against a former spouse.	specifically what is required for a joint consolidation loan to be separated in a non-proportional manner. We do not have the authority to deviate from these statutory requirements. Likewise, the JCLSA does not provide for a co-borrower of a joint consolidation loan to certify the amount they paid toward the combined debt compared to the other co-borrower. A joint consolidation loan co-borrower who certifies that they have experienced economic abuse or domestic violence is not required to provide supporting documentation. The individual's self-certification is sufficient.  With regard to the comment about borrowers with other loans that are not part of the joint consolidation, Section 8, Item 5 explains that other loans may be added after the joint consolidation loan has been separated.  Other comments are outside the scope of this information collection.	

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		Distribute the remaining debt proportion equally based on the spouse who has made the payments.  Some borrowers have made ALL of all the payments made.		
		There needs to be a place where borrowers can ask to certify the number of payments we made and get credit.		
		Some divorced spouses paid part of the debt jointly and part of the debt together.		
		At the time of separation there was no law to govern how these separations should take place. Lawyers didn't even know what do with these loans and many factors were not considered at the time of divorce.		
		One spouse became a sole-earner while the other spouse re-married and had income to pay loan so the other spouse would not qualify for IBR or other programs that would have been available to them otherwise.		
		Some spouses were also entitled to child support that was used to pay for student loans		

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		Some spouses never received child support, but still maintained regular payments of the loans. This was an unnecessary burden to the responsible person who made the payments.  Those who would have qualified for IBR or other programs outlined by the Department of Education but could not because of the joint nature of the Joint Consolidated Loan.  How is the borrower supposed to certify that they are victims of economic abuse?  There may be other repercussions of certifying abuse — children upset that one parent is claiming abuse to separate a loan.  Does intent need to be defined for this classification or do we self-certify?  More information in this section is needed: the wording needs to be clear and concise regarding what is required. Some borrowers may be victims of neglect or circumstance.		

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or
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		Address the co-borrower, borrower language again in this section – suggest changing the language to applicant and spouse or former spouse.  If a borrower was taken advantage of because of the nature of this situation, language needs to reflect those situations here to cover multiple scenarios.		
		Flexible enough to include large numbers of people.  Violence against Women Act?		
		Focused on women, but there may be men in this situation as well.		
		The intent of the law needs to exclude gender.		
		The last line does not indicate who is responsible for the debt and accrued interest if only one person is applying.		
		How will this work if the two separate individuals apply under two different items or numbers?		
		Borrower is either both jointly certifying that they are applying for separation or they are not.		

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
				FOITH
		What happens in the instance of retribution when		
		one spouse does not agree?		
		Section 6		
		Some borrowers have other loans that are not part		
		of the consolidation, but there is nothing addressing		
		this situation.		
		Some borrowers have multiple servicers –		
		Administrative forbearance needs to be provided for		
		all the loans.		
		This section makes it seem like the clock is starting		
		over on these loans.		
		Some borrowers have Parent Plus loans that are entering repayment.		
		Public Student Loan Forgiveness needs to be mentioned here.		
		Non-profit work, teachers etc.		
		What happens when a former spouse submits one of these applications fraudulently?		

Comment #	Commenter Name	Comment  Language makes it seem like the loan starts over and	FSA Response	Change to ICR or Form
		re-payment time goes day by day.		
0023	Jamie Wilson	I am widowed and STILL cannot get PSLF even though I AND my late husband fulfilled several years over the 10year/120 months requirement as public school teachers in qualifying school districts because our FFEL loans initiated as a spousal consolidation FFEL in 2004. We have paid back more than double what we originally consolidated, and though his portion was "discharged upon death" in May 2020, my remaining balance is still classified as a spousal consolidation and, therefore, I continue to get denied PSLF.	These comments are outside the scope of the information collection.	No
0024	Lori Klein	Section 1: Borrower Information  Why do you need my employer?  Section 3: Reference Information  Why are you asking for references? These have been provided, and I am not in default  Section 4:  Item 19 offers a provision to separate loans based on the terms of a divorce decree or separation	Other federal loan promissory notes also require a borrower to provide information about their employer. The employer may be contacted to assist in locating the borrower if the Department is unable to reach the borrower by any other means. The employer information is used only for this purpose, and the employer is not contacted in connection with the application process.	No

agreement, but Item 20 (for abused ex-spouses) does not.  My abusive former spouse signed a settlement agreement defining our ownership as 50/50, which differs from the proportion originally borrowed. He then left the country, never making a single payment. (Nor did he pay child support or alimony; the financial burden has been profound.) Any payments made (since 1993 in fact) were made by me alone. We consolidated in 2005, and I was still the only one who made payments.  It seems Item 20 should offer the same option for those abused, as Item 19 does.  And a sworn statement specifying whether the other spouse ever made payments, and adjusting accordingly, seems only fair.  I also believe payments made prior to consolidating should be included in payment counts  Section 5: Repayment Plan selection The instructions state that IDR plans should be requested directly  It is established practice for all federal student loan promissory notes to require references. As explained in the instructions, references may be contacted to assist in locating the borrower if the Department is unable to reach the borrower by other means. References are used only for this purpose. They are never held liable for repayment of the loan and are not contacted as part of application process.  The Joint Consolidation Loan Separation Act (ICLSA) allows for separation of a joint consolidation loan in a non-proportional manner only in cases where both co-borrowers agree and have provided legal documentation specifying an alternate amount. The law does not allow for this if just one co-borrower applies.  With regard to counting payments made prior to consolidation, the application reflects the regulatory requirements of the Direct Loan Program.  The capitalization that may occur after the joint consolidation loan has been separated into a new	Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
through StudentAid.gov. When would we do that? individual Direct Consolidation Loan (for example, at			does not.  My abusive former spouse signed a settlement agreement defining our ownership as 50/50, which differs from the proportion originally borrowed.  He then left the country, never making a single payment. (Nor did he pay child support or alimony; the financial burden has been profound.) Any payments made (since 1993 in fact) were made by me alone. We consolidated in 2005, and I was still the only one who made payments.  It seems Item 20 should offer the same option for those abused, as Item 19 does.  And a sworn statement specifying whether the other spouse ever made payments, and adjusting accordingly, seems only fair.  I also believe payments made prior to consolidating should be included in payment counts  Section 5: Repayment Plan selection The instructions state that IDR plans should be requested directly	promissory notes to require references. As explained in the instructions, references may be contacted to assist in locating the borrower if the Department is unable to reach the borrower by other means. References are used only for this purpose. They are never held liable for repayment of the loan and are not contacted as part of application process.  The Joint Consolidation Loan Separation Act (JCLSA) allows for separation of a joint consolidation loan in a non-proportional manner only in cases where both co-borrowers agree and have provided legal documentation specifying an alternate amount. The law does not allow for this if just one co-borrower applies.  With regard to counting payments made prior to consolidation, the application reflects the regulatory requirements of the Direct Loan Program.  The capitalization discussed in Section 6, Item 23.J is capitalization that may occur after the joint	

Comment Commenter Name #	Comment	FSA Response	Change to ICR or Form
	Until the loans are separated, those applications are considered ineligible.  Section 6.23.j: "Capitalization"  More? Really? The \$40K I originally borrowed has capitalized over and over and is now showing a principal due of \$178,063.45 with \$47,378.90 in unpaid interest. I'm going to be 60 in July. Are we really going to continue to capitalize these loans?  Section 8.6: Interest rate  Does this mean the same interest rate will apply? I've been locked in at 8.25% since 1982  Section 8.7 Payment of Interest  Will we be consolidating into a direct subsidized or unsubsidized consolidation loan? Do we have a choice? Which is more advantageous?  Unsubsidized seems to accrue interest in almost every scenario. Is the SAVE Plan an option for both subsidized and unsubsidized loans?  Section 10 Repaying	the end of a deferment period). This capitalization is required by law. If a joint consolidation loan has an outstanding unpaid interest balance at the time the loan is separated, federal regulations specify that the unpaid interest becomes part of the principal balance of the borrower's new Direct Consolidation Loan.  The JCLSA specifies that the interest rate on a borrower's new individual Direct Consolidation Loan will be the same as the interest rate of the joint consolidation loan before it was separated.  A Direct Consolidation loan may have up to two components, subsidized and unsubsidized, that are determined based on the types of loans that are repaid by the consolidation loan. A borrower who applies for a Direct Consolidation Loan may not choose between subsidized and unsubsidized.  The repayment terms for Direct Consolidation Loans are determined by federal law and regulations and cannot be changed.	

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		These are terms of 10 - 30 years, and most of us are in our 50s, 60s, and 70s.  Are we going to pay these until we die, even though we have already carried these loans since age 17 in most cases?  Income Driven Repayment (IDR) - this is based on family size and income, but does not take into account those of us caring (financially and otherwise) for family members with medical issues who cannot work, drive or contribute.  Will expenses be factored into the equation?  In the interest of paper reduction and efficiency, does it make sense to gather the following information at this time:  1) First generation college attendees  2) Pell Grant Recipients  3) Bankruptcy  4) Spousal abuse	Other comments are outside the scope of this information collection.	
		5) Age of loans		

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		<ul> <li>6) Age of borrowers</li> <li>7) Loan balance today versus amount originally borrowed</li> <li>8) Medical conditions</li> <li>9) Dependent or close family with medical conditions</li> </ul>		
0025	Anonymous	The following note located on Page 7, Section 8 of the Combined Application states:  NOTE: Amendments to the Act may change the terms of this Note. Any amendment to the Act that changes the terms of this Note will be applied to your loan in accordance with the effective date of the amendment. Depending on the effective date of the amendment, amendments to the Act may modify or remove a benefit that existed at the time that you signed this Note.  Who in their right mind would sign a contract knowing that the terms of the contract can be changed in the future and any changes will likely harm the borrowers? JC Loan borrowers have lived with the detrimental effects of changes made to the	This is standard language used in all federal student loan promissory notes. Similar language was included in the promissory notes that were used to make joint consolidation loans. This language is necessary because future changes to federal law or regulations may modify or expand upon the loan terms and conditions as described in the promissory note. The Joint Consolidation Loan Separation Act (JCLSA) is an example. The original promissory notes that were used to make joint consolidation loans stated that these loans would always be joint debts regardless of any change in the marital status of the co-borrowers, but the JCLSA modified this requirement by allowing joint consolidation loans to be separated under certain conditions.	No

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		HEA when Congress covertly struck Joint Consolidation Loans from statute in 2006 leaving us with no regulatory protections and requiring us to fight to get a new law passed in Congress that neither Congress wants to fund and Dept of Education want to implement. This is not fair and it isn't at all just.		
0026	SpousalConsolidati on.DoUsPart!	(comments are in a separate document)	(responses are in a separate document)	
0027	NCHER and SLSA	Effective July 1, 2024 [new regulation 685.209(k)(4)(vi)(A)] underlying qualifying FFELP loan payments count towards forgiveness on a Direct Consolidation loan. The qualifying payments include those made under 682.209(a)(6)(vi) and 682.215, which includes the following payments on or after July 1, 2009:  Standard 10-year period payments  Payments under an IBR plan, including:	We will modify the language in Section 6, Item 23.G to read as follows:  G. If I am applying to separate a joint Federal Consolidation Loan into a new Direct Consolidation Loan and I choose to repay my Direct Consolidation Loan under an IDR plan, the following will count as qualifying payments toward IDR loan forgiveness on my new consolidation loan: (1) any payments made on or after July 1, 2009 on the joint Federal Consolidation Loan under the IBR Plan, the Standard Repayment Plan with a 10-year repayment period, or any other repayment plan if the payment amount is not less than an amount calculated for a 10-year	Yes

Comment	Commenter Name	Comment	FSA Response	Change
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		o partial financial hardship (PFH)	repayment period based on the loan balance	
		payments	outstanding when I entered repayment on the joint	
		o permanent-standard payments	Federal Consolidation Loan; or (2) any months on or after July 1, 2009 of economic hardship deferment	
		o standard-standard payments	on the joint Federal Consolidation Loan.	
		<ul> <li>expedited-standard payments</li> </ul>		
		Other plan payments (Graduated, Extended, ISR, Alternative) not less than standard-standard payments, and		
		Periods of Economic Hardship Deferment (EHD)     on or after July 1, 2009		
		Proposed Change		
		Edit section 6, item 23.G. for clarity to reflect the regulatory provisions to read:		
		G. If I am applying to separate a joint Federal Consolidation Loan into a new Direct Consolidation Loan and I choose to repay my Direct Consolidation		
		Loan under an IDR plan, any payments made <u>on or</u> <u>after July 1, 2009</u> on the joint Federal Consolidation		
		Loan under the IBR Plan or the Standard Repayment		
		Plan with a 10-year repayment period <u>or other plans</u>		

Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
		(i.e., Graduated, Extended, Income-sensitive) not less than an amount calculated for a 10-year repayment period based on the loan balance outstanding when I entered repayment on the joint Federal Consolidation Loan or any months on or after July 1, 2009 of economic hardship deferment on the joint Federal Consolidation Loan, will count as qualifying payments toward IDR loan forgiveness on my new consolidation loan.		
0028	James Achuff	General: Define Borrower and Co-Borrower or call them both Co-Borrower.  Application Section 1: Driver's license State and Number seems unnecessary information as does Employer's Name, address and work phone number.  Application Section 2: Should require exactly the same information as in Section 1 with the caveat that if filing as a separate application what minimal information is required.  Application Section 3: This is unnecessary.  Application Section 4: It will be truly interesting to see what proportion the Department is able to come	We will revise the form to clarify the terms "borrower" and "co-borrower."  It is standard practice on federal student loan promissory notes to collect driver's license and employer information. This is used to help locate the borrower if the Department is unable to reach the borrower by other means. The employer is not contacted during the application process.  Section 2 (co-borrower information) does not collect driver's license and employer information because that information would be collected on the separate application submitted by the co-borrower (if the two	Yes

Comment	Commenter Name	Comment	FSA Response	Change
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		up with. I know what mine should be, but many of us	co-borrowers both submit applications to separate	
		who have these loans probably don't and I suspect	the joint debt).	
		that neither do the servicers.	It is established practice for all federal student loan	
		Guidance for those eligible for PSLF needs to be clear	promissory notes to require references. As explained	
		and concise. None of us wants to risk the chance	in the instructions, references may be contacted to	
		that our application will be delayed or rejected or	assist in locating the borrower if the Department is	
		that our chances for forgiveness will be ruined if we	unable to reach the borrower by other means.	
		make an incorrect choice.	References are used only for this purpose. They are	
			never held liable for repayment of the loan and are	
			not contacted as part of application process.	
			Guidance on the one-time income-driven repayment	
			account adjustment and Public Service Loan	
			Forgiveness (PSLF) can be found on <u>StudentAid.gov</u> .	
			Because the one-time account adjustment is a	
			temporary benefit, it is not covered on the form.	
0029	SpousalConsolidati on.DoUsPart!	(comments are in a separate document)	(responses are in a separate document)	
0030	Student Borrower	(comments are in a separate document)	(responses are in a separate document)	
	Protection Center,	(comments are ma separate assument)	(. sapanata are ma sapanata assament)	
	et al.			
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Comment #	Commenter Name	Comment	FSA Response	Change to ICR or Form
0031	Student Borrower Protection Center	(comments are in a separate document)	(responses are in a separate document)	
0032	Dawn Baker	It is imperative that payments made on "joint direct consolidation loan" will count toward the ten year Public Service Loan Forgiveness.	This is addressed in Section 6, Item 23.I.	No
0033	Anonymous	I was under the impression that once separated we would still be eligible for the one time adjustment that was granted to borrowers last year (IDR forgiveness count) yet I see no mention of this in that section. Why? Also what's the point of references for something that we already have been paying for years. Third requiring a married couple to file two forms instead of one jointly seems counterproductive, as well as messy with a larger chance of error	Guidance on the one-time income-driven repayment account adjustment and Public Service Loan Forgiveness (PSLF) can be found on StudentAid.gov. Because the one-time account adjustment is a temporary benefit, it is not covered on the form.  It is established practice for all federal student loan promissory notes to require references. As explained in the instructions, references may be contacted to assist in locating the borrower if the Department is unable to reach the borrower by other means.  References are used only for this purpose. They are	No

Comment	Commenter Name	Comment	FSA Response	Change
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			never held liable for repayment of the loan and are	
			not contacted as part of application process.	
			If both joint consolidation loan co-borrowers wish to	
			separate the joint debt into individual Direct	
			Consolidation Loan, it is necessary for each	
			individual to submit a separate application because	
			the application also serves as a promissory note for	
			the new Direct Consolidation Loan. Because the new	
			consolidation loans are no longer joint debts, each	
			individual must sign a separate application and	
			promissory note.	