



U.S. Department of Veterans Affairs

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# GI Bill® School Feedback Tool

If you have an issue or complaint about a school or training facility that's eligible to receive GI Bill benefits, you can submit feedback to VA. You can submit feedback to us if your school isn't following the [Principles of Excellence](#) guidelines or if you have any other concerns or issues you'd like to raise with us. Your feedback tells us about practices that may pose risks to students.

VA will review the following types of complaints:

Recruiting/Marketing Practices	Post-Graduation Job Opportunities	Release of transcripts
Accreditation	Change in Degree Plan/Requirements	Transfer of Credits
Financial Issues (e.g. Tuition/Fee charges)	Quality of Education	Refund Issues
Student Loans	Grade Policy	Other

Questions about your eligibility and payments under the GI Bill should be directed to the ["Ask Va"](#) section of our website.

If you are not using VA education benefits please submit your complaint with the appropriate agency:

- Military Tuition Assistance or MyCAA - [Postsecondary Education Complaint System](#). Federal financial aid (e.g., Pell Grants and federal loans) - [Department of Education \(email complaint\)](#)
- Private student loans – [Consumer Financial Protection Bureau](#)

You can choose to submit your feedback anonymously or on behalf of someone else. We share all information with the school, but if you submit feedback anonymously we won't share your name with the school.

Get started right now by filling out a short form. Follow the steps below.

### **Sign in now to save your work in progress**

Here's how signing in now helps you:

- We can fill in some of your information for you to save you time.
- You can save your work in progress. You'll have 60 days from when you start or make updates to your application to come back and finish it.

**Note:** You can sign in after you start your application. But you'll lose any information you already filled in.

[Sign in to start your application](#)

[Start your application without signing in](#)

[Start your application without signing in](#)

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### Prepare

**To fill out this form, you'll need to:**

- Provide your school's name and address.
- Tell us the education benefits you're using.
- Give us your feedback. Please provide as much detail as possible to understand your issue.
- Let us know how you think we could resolve your issue.
- Provide your email address if you want us to respond to you directly.

2

### Submit Your Feedback

Fill out and submit this feedback form.

3

### VA Review

We'll review your feedback and send it to your school for their review and to provide a response to your feedback. Feedback that isn't related to VA education benefits may be forwarded to another agency for review.

4

### VA Processing

When the school provides a response to your feedback it will be reviewed and sent to you.

Respondent burden: **15 minutes**

OMB Control #: **2900-0797**

Expiration date: **08/31/2024**

[View Privacy Act Statement](#)

## Need help?

- **GI Bill Hotline:** [888-GIBILL-1 \(888-442-4551\)](tel:888-GIBILL-1)
- **Students Outside the U.S.:** [+1-918-781-5678](tel:+1-918-781-5678)
- **VA benefits hotline:** [800-827-1000](tel:800-827-1000)
- **MyVA411 main information line:** [800-698-2411](tel:800-698-2411)
- **Telecommunications Relay Services (using TTY)** [TTY: 711](tel:711)

Feedback



## Privacy Act Statement

**Respondent Burden:** We need this information to determine your eligibility for benefits (38 U.S.C. 3471). Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 15 minutes to review the instructions, find the information, and complete this form. The VA cannot conduct or sponsor a collection of information unless a valid OMB (Office of Management and Budget) control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). If desired, you can call [+1-800-827-1000](tel:+18008271000) to get information on where to send comments or suggestions about this form.

**Privacy Act Notice:** The VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or title 38, Code of Federal Regulations, section 1.576 for routine uses (e.g., the VA sends educational forms or letters with a veteran's identifying information to the Veteran's school or training establishment to (1) assist the veteran in the completion of claims forms or (2) for the VA to obtain further information as may be necessary from the school for VA to properly process the Veteran's education claim or to monitor his or her progress during training) as identified in the VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records - VA, and published in the Federal Register. Your obligation to respond is required to obtain or retain benefits. Giving us your SSN account information is voluntary. Refusal to provide your SSN by itself will not result in the denial of benefits. The VA will not deny an individual benefits for refusing to provide his or her SSN unless the disclosure of the SSN is required by a Federal Statute of law enacted before January 1, 1975, and still in effect. The requested information is considered relevant and necessary to determine the maximum benefits under the law. While you do not have to respond, VA cannot process your claim for education assistance unless the information is furnished as required by existing law (38 U.S.C. 3471). The responses you submit are considered confidential (38 U.S.C. 5701). Any information provided by applicants,

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# GI Bill<sup>®</sup> School Feedback Tool

## 1 of 5 Applicant Information

I'm submitting feedback on behalf of... (\*Required)

Myself

We'll only share your name with the school.

Someone else

Your name is shared with the school, not the name of the person you're submitting feedback for.

I want to submit my feedback anonymously

Anonymous feedback is shared with the school. Your personal information, however, isn't shared with anyone outside of VA.

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# GI Bill® School Feedback Tool

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## 1 of 5 Applicant Information

Prefix

Your first name (\*Required)

Your middle name

Your last name (\*Required)

Your suffix

Service affiliation (\*Required)

# GI Bill<sup>®</sup> School Feedback Tool

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## 1 of 5 Applicant Information

Branch of service

Service start date

Month

Day

Year

Service end date

Month

Day

Year

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# GI Bill® School Feedback Tool

## 1 of 5 Applicant Information

Country (\*Required)

Address line 1 (\*Required)

Address line 2

City (\*Required)

State (\*Required)

Postal code (\*Required)



Email address (\*Required)

Re-enter email address (\*Required)

Phone number

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Feedback

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## 2 of 5 Education Benefits

Which education benefits have you used? (Select all that apply)

(\*Required)

- Post-9/11 GI Bill (Chapter 33)
- Montgomery GI Bill - Active Duty (MGIB-AD, Chapter 30)
- Montgomery GI Bill - Selected Reserve (MGIB-SR, Chapter 1606)
- Tuition Assistance Top-Up
- Survivors' and Dependents' Assistance (DEA) (Chapter 35)
- Vocational Rehabilitation and Employment (VR&E) (Chapter 31)

Which military tuition assistance benefits have you used? (Select all that apply)

- Federal Tuition Assistance (TA)
- State-funded Tuition Assistance (TA) for Servicemembers on Active Guard and Reserve (AGR) duties
- Military Spouse Career Advancement Accounts (MyCAA)

Have you used any of these other benefits?

- Federal financial aid

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### 3 of 5 School Information

#### School Information (\*Required)

Select a school on this page. If you can't find your school, select the box to enter the school's name and address.

Enter your school's name or city to search for your school

Search Schools

Reset Search

I want to type in my school's name and address.

5 results for VETERANS MILITARY SCHOOL

DEPARTMENT OF MILITARY AND VETERANS AFFAIRS  
BUILDING S-0-47, FORT INDIANTOWN GAP, ANNVILLE, PA 17003

DEPARTMENT OF MILITARY AND VETERANS AFFAIRS  
BUILDING P-O-47, ROOM 102, FORT INDIANTOWN GAP, ANNVILLE, PA 17003

VETERANS HIGH SCHOOL  
340 PINE GROVE ROAD, KATHLEEN, GA 31047

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# GI Bill® School Feedback Tool

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## 4 of 5 Feedback Information

Which topic best describes your feedback? (Select all that apply)

(\*Required)

- Recruiting or marketing practices  
*The school made inaccurate claims about the quality of its education or its school requirements.*
- Accreditation  
*The school is unable to get or keep accreditation.*
- Financial concern  
*The school is charging you a higher tuition or extra fees.*
- Student loan  
*The school didn't provide you a total cost of your school loan.*
- Post-graduation job opportunity  
*The school made promises to you about job placement or salary after graduation.*
- Change in degree plan or requirements  
*The school added new hour or course requirements after you enrolled.*
- Quality of education  
*The school doesn't have qualified teachers.*
- Grade policy

- 
- Release of transcripts  
*The school won't release your transcripts.*
- Transfer of credits  
*The school isn't accredited for transfer of credits.*
- Refund issues  
*The school won't refund your GI Bill payment.*
- Other

Please write your feedback and any details about your issue in the space below. (\*Required)

32,000 characters maximum

What do you think would be a fair way to resolve your issue?  
(\*Required)

1,000 characters maximum

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[Continue »](#)

# GI Bill® School Feedback Tool


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5 of 5 Review application

Expand all +

Applicant Information	+
Education Benefits	+
School Information	+
Feedback Information	+

**Note:** According to federal law, there are criminal penalties, including a fine and/or imprisonment for up to 5 years, for withholding information or for providing incorrect information. (See 18 U.S.C. 1001)

Please read and accept the [privacy policy](#) .

I have read and accept the privacy policy. (\*Required)

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[Submit application](#)

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