

2025 CHALENG Survey -- Veteran

Number: 2900-0843

OMB Control

Avg: 6 minutes

Estimated Burden

XX/XX/20XX

Expiration Date:

Identification:

1. In which branch of the armed services did you serve?
- Army
 - Navy
 - Marine Corps
 - Air Force
 - Coast Guard
 - National Guard/Reserve

2. Where are you living now?
- Homeless - sheltered (in shelter)
 - Homeless - unsheltered (on streets, public encampment, in car)
 - Emergency Housing
 - Transitional Housing (Grant and Per Diem housing, VA Domiciliary, or community contract housing)
 - Permanent subsidized housing (including HUD-VASH and Section 8)
 - Unsubsidized housing (private apartment/house/condominium)

Please only answer these questions if you answered question #2 with "Homeless." All other Veterans should skip questions 2(a) and 2(b).

- 2(a) Which of the following options best describes how long you have been homeless?
- 0-3 months
 - 4-6 months
 - 7-12 months
 - 13-24 months
 - More than 24 months

- 2(b) Have you had four or more episodes of homelessness in the past three years?
- Yes
 - No

3. What gender do you identify as?
- Male
 - Transgender Male
 - Female
 - Transgender Female
 - Gender Non-conforming

4. What is your age?
- Less than 25
 - 25-34
 - 35-44
 - 45-54
 - 55-64
 - 65-74
 - 75-84
 - 85+

- 5a. What race do you most strongly identify with?
- American Indian or Alaska Native
 - Asian
 - Black or African American
 - Middle Eastern or North African
 - Native Hawaiian or Other Pacific Islander
 - White
 - Don't Know

- 5b. What ethnicity do you most strongly identify with?
- Non-Hispanic/Non-Latino
 - Hispanic/Latino
 - Don't Know

6. How many dependents under the age of 18 are residing with you?
- 0
 - 1
 - 2
 - 3
 - 4 or more

7. Are you currently enrolled in the VA?
- Yes
 - No
 - Unsure

8. Is your housing in any way at risk (do you have trouble making mortgage payments, or are your housing plans uncertain)?
- Yes
 - No

9. Do you live in a rural or frontier community?
- Yes
 - No

Please tell us in your own words: What is the most important resource/service that could help end your homelessness now, or if you are formerly homeless, what is the most important resource that will prevent you from being homeless in the future?

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Based on your experience as a Veteran experiencing homelessness or former homelessness, please help us understand how well your needs are being met. Within the past 3 months (or 90 days) how well are your needs being met in the following:

Never Met	← →		Always Met	N/A	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Housing
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1. Emergency/immediate Shelter
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2. Transitional Living Facility and Halfway House
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3. Long-term Permanent Housing
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4. Registered Sex Offender Housing
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5. Affordable Housing
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6. Eviction Prevention Services
				<input type="radio"/>	7. Preparation for Natural Disaster/ Extreme Emergency
				<input type="radio"/>	8. Assistance with safe firearms storage
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Treatment Services
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1. Medical Services
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2. Services for Emotional or Psychiatric Problems
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3. Substance Abuse Treatment
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4. HIV/AIDS Testing and Treatment
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5. Eye Care and Glasses
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6. Personal Hygiene (shower, haircut, etc.)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7. Elder Healthcare and Resources
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8. Complementary and Alternative Medicine (acupuncture, herbal medicine, meditation)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9. Case Management
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10. Military Sexual Trauma
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11. Gender Specific Health Care Provider Availability
				<input type="radio"/>	12. Dental Care:
					How would you describe the health of your teeth and gums?
				<input type="radio"/>	Excellent
				<input type="radio"/>	Very good
				<input type="radio"/>	Good
				<input type="radio"/>	Fair
				<input type="radio"/>	Poor
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Income/Benefits Services
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1. VA Disability/Pension
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2. Supplemental Security Income (SSI) and Social Security Disability (SSD)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3. Money Management and Budgeting
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4. Food
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5. Clothing
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6. Family Reconciliation Assistance/Family Counseling
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7. Move-In Assistance
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8. Utility Assistance
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9. Transportation
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10. Child Care

Never Met	← Always Met			N/A	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Legal Assistance
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1. Legal Assistance to Help Restore a Driver's License
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2. Financial Guardianship
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3. Re-Entry Services for Incarcerated Veterans
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4. Legal Assistance for Child Support Issues
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5. Legal Assistance for Outstanding Warrants and Fines
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6. Legal Assistance to Expunge a Criminal Record
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7. Legal Assistance for Credit Issues/Debt Collection/Bankruptcy
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8. ADA issues with rental housing (i.e. ramps for wheelchair access, accommodation of service animals)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9. Domestic Violence/Protection Orders
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10. Tax Issues
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11. Discharge Upgrade Appeals
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12. Family Law (i.e. divorce, child custody)

Never Met	← Always Met			N/A	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Education/Job Services
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1. Education
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2. Job Training
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3. Finding a Job or Getting Employment
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4. Vocational Rehabilitation (a process that enables people with functional, psychological, developmental, cognitive, or emotional impairments or health conditions to overcome barriers to accessing, maintaining, or returning to employment)

Yes	No	Don't Know	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Digital Access
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Do you use the internet, at least occasionally?
			How often do you access the Internet?
			<input type="radio"/> Never
			<input type="radio"/> At least once a day
			<input type="radio"/> At least once a week but not every day
			<input type="radio"/> At least once a month but less than once a week
			<input type="radio"/> Less than once a year
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Do you have a cell phone?
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Do you have a smart phone?
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Do you own a computer or laptop?
			Do you use the Internet to access VA services?
			Do you use any phone apps for your health care?

Not Accessible	Very Accessible			N/A	
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	VA and Community Coordination
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1. In general, how accessible do you feel VA services are to homeless Veterans in your community?
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2. How able is the VA to coordinate services for homeless Veterans?
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3. How aware of Veterans' needs and resources are Community Homeless Agencies?

VA Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 2900-0843, and it expires XX/XX/20XX. Public reporting burden for this collection of information is estimated to average 6 minutes per respondent, per year, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate and any other aspect of this collection of information, including suggestions for reducing the burden, to VA Reports Clearance Officer at VACOPaperworkReduAct@va.gov. Please refer to OMB Control No. 2900-0843 in any correspondence. Do not send your completed VA Form 10-10161 to this email address.

Privacy Notice: No Personally Identifiable Information (PII) or Protected Health Information (PHI) will be collected or maintained, and therefore the Privacy Act does not apply to this survey. However, your responses will be kept private and confidential to the extent provided by law. The results of this survey will be used to assess and plan services that meet the needs of homeless Veterans. Participation in this survey is voluntary, and your failure to respond will have no impact on any benefits to which you are entitled.

Thank you for your participation in the CHALENG survey! If you would like more information or if you have any concerns, please contact the Call Center for Homeless Veterans: <http://www.va.gov/homeless/nationalcallcenter.asp> | 1-877-4AID VET (1-877-424-3838)