## OMB Control 2025 CHALENG Survey -- Provider Number: 2900-0843 Estimated Burden Avg: 6 minutes Expiration Date: XX/XX/20XX Please only answer if you indicated that you work for a Federal agency other Respondent Identification than the VA. 1. Which of the following best describes your reasons for taking the CHALENG survey? 1b. Which of the following best describes your organizational affiliation? o I work for the VA Department of Housing and Urban Development o I work for another Federal Agency Department of Labor I work for a state or local government agency or a community-based United States Interagency Council on Homelessness homeless provider Department of Health and Human Services I am an interested member of the community Department of Education Department of Defense 2. Did you complete a CHALENG survey last year? Social Security Administration o Yes o No Department of Agriculture Department of Justice Department of Transportation **Provider's Identification** Department of Interior Please only answer if you indicated that you work for the VA Other 1a. Which of the following best describes your organization and affiliation? o Veterans Health Administration Central Office Veterans Benefit Administration Central Office VA National Cemetery Administration Central Office Please only answer if you DO NOT work for the federal government. 1c. Which of the following best describes your organizational affiliation? **VA Medical Center or Outpatient Clinic** State Department of Veterans Affairs **VA Regional Office** State or Local Health and Human Services Agency Vet Center o State or Local Mental Health Department **VA Cemetery** State or Local Correctional Agency or Law Enforcement Organization Other State or Local Government Agency **Veterans Services Organization** Non-profit Community-based Organization For-profit Community-based Organization 0 Other

Please tell us in your own words: What is the most important resource/service that could help end Veteran homelessness in your community?

Based on your experience serving homeless Veterans, please help us understand how well the needs of Veterans are being met. Within the past 3 months (or 90 days) how well are Veterans' needs being met in the following areas:

Never	Always	N/A LI	
Met	Always Met	п	ousing  Emergane //immediate Shelter
0	0 0 0	0 1.	
0	0 0 0	0 2.	
0	0 0 0	O 3.	
0	0 0 0	0 4.	
0	0 0 0	O 5.	
O Never	O O O	O 6.	
Met	Met		reatment Services
0	0 0 0	0 1.	
0	0 0 0	0 2.	
0	0 0 0	0 3.	
0	0 0 0		HIV/AIDS Testing and Treatment
0	0 0 0	O 5.	
0	0 0 0	O 6.	
0	0 0 0	0 7.	
0	0 0 0	0 8.	
0	0 0 0	0 9.	
0	0 0 0		D. Case Management
0	0 0 0		1. Military Sexual Trauma
0	0 0 0		2. Gender Specific Health Care Provider Availability
			3. Dental Care:
		Н	ow would you describe the health of your teeth and gums?
			O Excellent
			O Very good
			O Good
			O Fair
Never	Always	N/A Inc	O Poor
Met	Met	In	come/Benefits Services
0	0 0 0		VA Disability/Pension  Supplemental Security Income (SSI) and Secial Security Disability (SSD)
0	0 0 0		Supplemental Security Income (SSI) and Social Security Disability (SSD)
0	0 0 0		Money Management and Budgeting
0	0 0 0	_	Food
0	0 0 0		Clothing  Figure 1: Description Assistance (Figure 1: Open a line)
0	0 0 0		Family Reconciliation Assistance/Family Counseling
0	0 0 0	_	Move-In Assistance
0	0 0 0		Utility Assistance
0	0 0 0		Transportation
0	0 0 0	0 10	D. Child Care

Never Met	<b>←</b>	<b>→</b>	Always Met	N/A	Legal Assistance
0	0	0	О	0	Legal Assistance to Help Restore a Driver's License
0	0	0	Ο	О	2. Financial Guardianship
0	0	0	Ο	0	3. Re-Entry Services for Incarcerated Veterans
0	Ο	О	0	О	4. Legal Assistance for Child Support Issues
0	Ο	О	0	О	5. Legal Assistance for Outstanding Warrants and Fines
0	Ο	О	0	О	6. Legal Assistance to Expunge a Criminal Record
0	0	0	О	О	7. Legal Assistance for Credit Issues/Debt Collection/Bankruptcy
0	0	0	О	О	8. ADA issues with rental housing (i.e. ramps for wheelchair access, accommodation of service animals)
0	Ο	О	0	О	9. Domestic Violence/Protection Orders
0	Ο	О	0	О	6. Tax Issues
0	Ο	О	0	О	11. Discharge Upgrade Appeals
0	0	0	0	0	12. Family Law (i.e. divorce, child custody)
Never Met	•	<b>→</b>	Always Met	N/A	Education/Job Services
0	Ο	О	0	О	1. Education
0	Ο	О	0	О	2. Job Training
0	Ο	О	О	О	3. Finding a Job or Getting Employment
0	Ο	О	0	О	4. Vocational Rehabilitation (a process that enables people with functional, psychological, developmental, cognitive, or emotional impairments or
					health conditions to overcome barriers to accessing, maintaining, or returning to employment)
Not Accessib	do		Von		
	_	_	Very Access		VA and Community Coordination
O Not Able	C	) (	) O Mostly		1. In general, how accessible do you feel VA services are to homeless Veterans in your community?
	_	_	Able		
O Not Aware	C	) (	) O Mostly		2. How able is the VA to coordinate services for homeless Veterans?
	_		Aware		
0	(	) (	0	(	O 3. How aware of Veterans' needs and resources are Community Homeless Agencies?

**VA Burden Statement:** An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 2900-0843, and it expires XX/XX/20XX. Public reporting burden for this collection of information is estimated to average 6 minutes per respondent, per year, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate and any other aspect of this collection of information, including suggestions for reducing the burden, to VA Reports Clearance Officer at <a href="VACOPaperworkReduAct@va.gov">VACOPaperworkReduAct@va.gov</a>. Please refer to OMB Control No. 2900-0843 in any correspondence. Do not send your completed VA Form 10-10162 to this email address.

**Privacy Notice:** This information is collected under the authority of Title 38 U.S.C. 527. Although VA will not collect direct personally identifiable information about individuals and will not use a name or any other personal identifier to routinely retrieve records from the information collected, VA is collecting indirect personal information. The information collected will be stored on the VA Informatics and Computing Infrastructure (VINCI) platform, a secure data environment behind the VA firewall. All data collected will be kept private and confidential to the extent provided by law. The results of this survey will be used to assess and plan services that meet the needs of homeless Veterans. Participation in this survey is voluntary, and your failure to respond will have no impact on any benefits to which you are entitled.

Thank you for your participation in the CHALENG survey! If you would like more information or if you have any concerns, please contact the Call Center for Homeless Veterans: http://www.va.gov/homeless/nationalcallcenter.asp | 1-877-4AID VET (1-877-424-3838)