**Category: Accessibility**

Not Yet Approved by OMB 3060-0874 (Estimated average burden per person is 15 minutes.)

Privacy Statement

Email address

Subject

Description

Accessibility issues

 Closed Captioning on TV

 Closed Captioning over the Internet

Display of Closed Captioning

 Emergency Information on TV

 Hearing Aid Compatibility of Wireless Phones

 Hearing Aid Compatibility of Wireline Phones

 National Deaf-Blind Equipment Distribution Program

Real-Time Text (RTT)

 TRS

 TV and Set-top Box Controls, Menus, and Program Guides

 Video Description

Preferred method of response

Name of company complaining about

City of company complaining about

State of company complaining about

Zip code of company complaining about

Phone number of company complaining about

Name of state program complaining about

Please provide the model of the telephone

Hearing aid compatibility make

Date of your issue/problem

Time of your issue/problem

Your TV method

Name of subscription service

Contact the company (y/n)

Name of company and person contacted

Date contacted

TV channel

Call sign

Network

Name of TV program

City where program was viewed/heard

State where program was viewed/heard

Program distributor/owner

Device or software used

Your First name

Your Last name

Address 1

Address 2

City

State

Zip code

Phone (where you can be contacted)

Filing on behalf of someone (y/n)

 If yes, your relationship (on behalf of)

 First name (on behalf of)

 Last name (on behalf of)

 Company name (on behalf of)

 Address (on behalf of)

 City (on behalf of)

 State (on behalf of)

Zip code (on behalf of)

Age of Complaint Filer

Under 18

18-24

25-34

35-44

45-54

55-64

65 or older

Ethnicity

Hispanic or Latino

Not Hispanic or Latino

Race - Select one or more:

American Indian or Alaska Native

Asian

Black or African American

Native Hawaiian or Other Pacific Islander

White

Primary language spoken at home- Select one or more:

English

Spanish

Chinese

French

Tagalog

Vietnamese

German

Korean

Other

Total Household Income

0-$20,000

$20,001-60,000

$60,001 - $100,000

$100,001 - $150,000

$150,001+

Housing

Multi-Unit Building (Apartment or Condo)

Single Family Home (House, Mobile Home, Townhome)

Other

Attestation

Can the FCC share your description (minus PII) of your complaint with the public on our website? y/n

Attachments