**[ONLINE/PRINT VERSION]**

**Customer Satisfaction Survey**

**New State Data Coordinator Orientation**

**January 2024**

*You may also fill out the survey online at LINK.*

The objectives for today’s orientation were to help you:

* Learn about the PLS - its history, process, collection tool, and tips
* Meet your mentor and begin engaging with the SDC community

**Please complete this survey to help us plan future SDC orientations. This survey is completely voluntary, and you may skip any question you do not wish to answer.**

1. **For the *Exploring the PLS Ecosystem* session, please rate your level of agreement or disagreement with each item.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Agree** | **Strongly Agree** |
| The material was relevant to my needs. | 1 | 2 | 3 | 4 |
| The information was communicated effectively. | 1 | 2 | 3 | 4 |

1. **For AIR’s session introducing the PLS survey tool and FY23 collection, please rate your level of agreement or disagreement with each item.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Agree** | **Strongly Agree** |
| The material was relevant to my needs. | 1 | 2 | 3 | 4 |
| There was sufficient time for this session. | 1 | 2 | 3 | 4 |

1. **For the panel showcasing state similarities and differences, please rate your level of agreement or disagreement with each item.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Agree** | **Strongly Agree** |
| The material was relevant to my needs. | 1 | 2 | 3 | 4 |
| There was sufficient time for this session. | 1 | 2 | 3 | 4 |

1. **For the *SDC Community Support Available to You* session, please rate your level of agreement or disagreement with each item.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Agree** | **Strongly Agree** |
| The material was relevant to my needs. | 1 | 2 | 3 | 4 |
| There was sufficient time for this session. | 1 | 2 | 3 | 4 |

1. **For the *Meet Your Mentor* breakout session, please rate your level of agreement or disagreement with each item.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Agree** | **Strongly Agree** |
| The material was relevant to my needs. | 1 | 2 | 3 | 4 |
| There was sufficient time for this session. | 1 | 2 | 3 | 4 |

1. **To what extent has this orientation been useful? Please assess your level of agreement or disagreement with each of the following items.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Agree** | **Strongly Agree** |
| I learned something that will help me as State Data Coordinator (SDC). | 1 | 2 | 3 | 4 |
| I feel more confident in my role as SDC. | 1 | 2 | 3 | 4 |
| I intend to apply what I just learned. | 1 | 2 | 3 | 4 |
| I am more aware of resources to help me in my role as SDC. | 1 | 2 | 3 | 4 |
| **What was the most important thing you learned in this orientation?** |
| **How could IMLS improve future orientations for new State Data Coordinators?** |
| **What other topics, if any, would you like to have covered in today's session?** |

**Thank You!**