[ONLINE/PRINT VERSION]

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Customer Satisfaction Survey
New State Data Coordinator Orientation
January 2024

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You may also fill out the survey online at LINK.

The objectives for today's orientation were to help you:
- Learn about the PLS - its history, process, collection tool, and tips
- Meet your mentor and begin engaging with the SDC community

Please complete this survey to help us plan future SDC orientations. This survey is completely voluntary, and you may skip any question you do not wish to answer.

1. **For the *Exploring the PLS Ecosystem* session, please rate your level of agreement or disagreement with each item.**

	Strongly Disagree	Disagree	Agree	Strongly Agree
The material was relevant to my needs.	1	2	3	4
The information was communicated effectively.	1	2	3	4

2. **For AIR's session introducing the PLS survey tool and FY23 collection, please rate your level of agreement or disagreement with each item.**

	Strongly Disagree	Disagree	Agree	Strongly Agree
The material was relevant to my needs.	1	2	3	4
There was sufficient time for this session.	1	2	3	4

3. **For the panel showcasing state similarities and differences, please rate your level of agreement or disagreement with each item.**

	Strongly Disagree	Disagree	Agree	Strongly Agree
The material was relevant to my needs.	1	2	3	4
There was sufficient time for this session.	1	2	3	4

4. **For the *SDC Community Support Available to You* session, please rate your level of agreement or disagreement with each item.**

	Strongly Disagree	Disagree	Agree	Strongly Agree
The material was relevant to my needs.	1	2	3	4
There was sufficient time for this session.	1	2	3	4

5. **For the *Meet Your Mentor* breakout session, please rate your level of agreement or disagreement with each item.**

	Strongly Disagree	Disagree	Agree	Strongly Agree
The material was relevant to my needs.	1	2	3	4
There was sufficient time for this session.	1	2	3	4

6. **To what extent has this orientation been useful? Please assess your level of agreement or disagreement with each of the following items.**

	Strongly Disagree	Disagree	Agree	Strongly Agree
I learned something that will help me as State Data Coordinator (SDC).	1	2	3	4
I feel more confident in my role as SDC.	1	2	3	4
I intend to apply what I just learned.	1	2	3	4
I am more aware of resources to help me in my role as SDC.	1	2	3	4

What was the most important thing you learned in this orientation?

How could IMLS improve future orientations for new State Data Coordinators?

What other topics, if any, would you like to have covered in today's session?

Thank You!