

Appendix 2 – eDRS Home Page and Reports

Electronic Disqualified Recipient System **eDRS**

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-0492. The time required to complete this information collection is estimated to average 4 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

USDA United States Department of Agriculture

My eDRS
 Home
 Online Query
 Secondary Verification
 Search Profiles/Contacts
 Add/Modify/Delete
 Disqualifications
 Approve Disqualifications
 Ad-Hoc Report

Administration
 User Administration
 Secondary Verification
 Contact Administration
 FNS Contact Administration
 State Contact Administration
 Announcement
 Administration
 Information Profile
 Maintenance
 Helpdesk Query Tool

Reports
 Disqualification Reports
 Administrative Reports
 Secondary Verification Reports
 SNAP Analysis Reports

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-0492. The time required to complete this information collection is estimated to average 4 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: U.S. Department of Agriculture, Food and Nutrition Services, Office of Policy Support, 3101 Park Center Drive, Room 1014, Alexandria, VA 22302, ATTN: PRA (0584-0492). Do not return the completed form to this address.

OMB Control No.: 0584-0492
 Expiration Date: xx/xx/xxxx

Welcome, Help Desk Help Print Log Out

Home Page

Welcome to eDRS!

You have successfully logged into the Supplemental Nutrition Assistance Program's (SNAP) Electronic Disqualified Recipient System (eDRS). eDRS makes it easier for SNAP fraud investigators, eligibility workers, and quality control specialists to perform their jobs by providing the most comprehensive and up-to-date nation-wide disqualification information at their fingertips.

eDRS allows authorized users to search the national database of Supplemental Nutrition Assistance Program (SNAP) disqualification records to make disqualification penalty and eligibility determinations. eDRS also supports SNAP control reviews verifying the accuracy of SNAP eligibility determinations.

Note: Use of eDRS is restricted to persons directly concerned with the administration and/or enforcement of the Food and Nutrition Act (of 2008) or regulations. Any information obtained by persons authorized to use eDRS may not be further disclosed to anyone not connected with the administration and/or enforcement of the Food and Nutrition Act (of 2008) or regulations without the written approval of the Food and Nutrition Service. If you have questions concerning eDRS access, please contact your FNS regional office.

Help Desk Information

Need help logging on to eDRS? You will not be able to view this information if you cannot log on so **please write down the following information for contacting the FNS eAuthentication Helpdesk**. Email address: eAuthHelpDesk@ftc.usda.gov
 Phone: **1-800-457-3642**

Need help with a problem (other than logging on) or have a "How do I..." question concerning eDRS? The eDRS Help Desk is available to answer your questions Monday through Friday from 8:00 AM to 7:00 PM EST. Email address: Chris_Caufield@sra.com or use this online form. Phone: **1-866-557-8330**. After business hours, please leave a brief message describing the problem, your name and a phone number where you can be reached. Someone will get back to you by the end of the next business day at the latest.

Announcements

Posted On 7/1/2015 12:35:08 PM

Federal Offices Closed July 3, 2015
Federal Offices Closed July 3, 2015
 Federal Offices will be closed July 3, 2015 for the 4th of July Holiday. E-mails and voicemails sent to the eDRS Help Desk during this timeframe will be answered when offices re-open on Monday, July 6, 2015.

Posted On 4/17/2015 12:17:56 PM

eDRS Regulations
eDRS Regulations
 The eDRS Regulations document comprises the more common regulations germane to states for implementing the Electronic Disqualified Recipient System (eDRS).

[eDRS Regulations](#)

Posted On 4/17/2015 12:10:22 PM

eDRS Online Training Guides are now available!
eDRS Online Training Guides are now available!
 The Training for Basic Users, Intermediate Users (Add/Modify/Delete & Reporting), and Administrators are now available at the links below. These training slides augment the information in the respective training guides.

[eDRS Basic User Training](#)
[eDRS Intermediate User Training](#)