Appendix 2 – eDRS Home Page and Reports

Electronic Disqualified Recipient System **eDRS**

USDA United States Department of Agriculture

My eDRS

Home
Online Query
Secondary Verification
Search Profiles/Contacts
Add-Modify-Delete Disqualifications
Approve Disqualifications
Ad-Hoc Report

Administration

User Administration
Secondary Verification
Contact Administration
FNS Contact Administration
State Contact Administration
Announcement Administration
Information Profile Maintenance
Helpdesk Query Tool

Reports

Disqualification Reports
Administrative Reports
Secondary Verification Reports
SNAP Analysis Reports

Home Page

Welcome, Help Desk ∨ Help 🖨 Print ⏏ Log Out

Welcome to eDRS!

You have successfully logged into the Supplemental Nutrition Assistance Program's (SNAP) Electronic Disqualified Recipient System (eDRS). eDRS makes it easier for SNAP fraud investigators, eligibility workers, and quality control specialists to perform their jobs by providing the most comprehensive and up-to-date nation-wide disqualification information at their fingertips.

eDRS allows authorized users to search the national database of Supplemental Nutrition Assistance Program (SNAP) disqualification records to make disqualification penalty and eligibility determinations. eDRS also supports SNAP control reviews verifying the accuracy of SNAP eligibility determinations.

Note: Use of eDRS is restricted to persons directly concerned with the administration and/or enforcement of the Food and Nutrition Act (of 2008) or regulations. Any information obtained by persons authorized to use eDRS may not be further disclosed to anyone not connected with the administration and/or enforcement of the Food and Nutrition Act (of 2008) or regulations without the written approval of the Food and Nutrition Service. If you have questions concerning eDRS access, please contact your FNS regional office.

Help Desk Information

Need help logging on to EDRS? You will not be able to view this information if you cannot log on so **please write down the following information for contacting the FNS eAuthentication Helpdesk**. Email address: **eAuthHelpDesk@ftc.usda.gov** Phone: **1-800-457-3642**.

Need help with a problem (other than logging on) or have a "How do I..." question concerning eDRS? The eDRS Help Desk is available to answer your questions Monday through Friday from 8:00 AM to 7:00 PM EST. Email address: **Chris_Caufield@sra.com** or use this online form. Phone: **1-866-557-8330**. After business hours, please leave a brief message describing the problem, your name and a phone number where you can be reached. Someone will get back to you by the end of the next business day at the latest.

Announcements

Posted On   7/1/2015 12:35:08 PM

Federal Offices Closed July 3, 2015

Federal Offices Closed July 3, 2015
Federal Offices will be closed July 3, 2015 for the 4th of July Holiday. E-mails and voicemails sent to the eDRS Help Desk during this timeframe will be answered when offices re-open on Monday, July 6, 2015.

Posted On   4/17/2015 12:17:56 PM

eDRS Regulations

eDRS Regulations
The eDRS Regulations document comprises the more common regulations germane to states for implementing the Electronic Disqualified Recipient System (eDRS).

eDRS Regulations

Posted On   4/17/2015 12:10:22 PM

eDRS Online Training Guides are now available!

eDRS Online Training Guides are now available!
The Training for Basic Users, Intermediate Users (Add/Modify/Delete & Reporting), and Administrators are now available at the links below. These training slides augment the information in the respective training guides.

eDRS Basic User Training

eDRS Intermediate User Training

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