

Appendix B – eDRS Home Page and Reports

Electronic Disqualified Recipient System **eDRS**

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-0492. The time required to complete this information collection is estimated to average 4 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-0492. The time required to complete this information collection is estimated to average 4 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: U.S. Department of Agriculture, Food and Nutrition Services, Office of Policy Support, 3101 Park Center Drive, Room 1014, Alexandria, VA 22302, ATTN: PRA (0584-0492). Do not return the completed form to this address.

OMB Control No.: 0584-0492
Expiration Date: xx/xx/xxxx

My eDRS

- Home
- Online Query
- Search Profiles/Contacts
- Ad-Hoc Report

Administration

- FNS Contact Administration
- State Contact Administration
- Information Profile
- Maintenance

Reports

- Disqualification Reports
- Administrative Reports
- Secondary Verification Reports
- SNAP Analysis Reports

Home Page

Welcome, Jennifer Ragan Help Print Log Out

Welcome to eDRS!

You have successfully logged into the Supplemental Nutrition Assistance Program's (SNAP) Electronic Disqualified Recipient System (EDRS). The eDRS application makes it easier for the SNAP fraud investigators, eligibility workers, and quality control specialists to perform their jobs by providing the most comprehensive and up-to-date nation-wide disqualification information at their fingertips.

The eDRS application allows authorized users to search the national database of Supplemental Nutrition Assistance Program (SNAP) disqualification records to make disqualification penalty and eligibility determinations. The eDRS application also supports SNAP control reviews verifying the accuracy of the SNAP eligibility determinations.

Note: The use of the eDRS application is restricted to persons directly concerned with the administration and/or enforcement of the Food and Nutrition Act (of 2008) or regulations. Any information obtained by persons authorized to use the eDRS application may not be further disclosed to anyone not connected with the administration and/or enforcement of the Food and Nutrition Act (of 2008) or regulations without the written approval of the Food and Nutrition Service. If you have questions concerning the eDRS application access, please contact your FNS regional office.

Helpdesk Information

Need help logging on to eDRS? You will not be able to view this information if you cannot log on so please contact the eAuthentication helpdesk using the link: <https://www.eauth.usda.gov/eauth/b/usda/helpdesk>.

Need help with a problem (other than logging on) or have a "How do I..." question concerning eDRS? The eDRS Helpdesk is available to answer your questions Monday through Friday from 8:00 AM to 7:00 PM EST. Email address: SM.FN.eDRS@usda.gov or use this [online form](#). Phone: **1-866-557-8330**. After business hours, please leave a brief message describing the problem, your name and a phone number where you can be reached. Someone will get back to you by the end of the next business day at the latest.

Announcements

Posted On 11/26/2019 7:22:49 AM

Keep eDRS User Account Active

All users must access eDRS online application at least once in 60 days in order to keep their account active. Users who do not access eDRS online application within 60 days of their last login, will have their account de-activated. In order to re-gain access, users will be required to submit a new FNS-674 form.