

Crosswalk for the substantive change to the CMS 10123

Current version of notice	Proposed version of notice	Justification
<p>If You Miss the Deadline to Request an Immediate Appeal, You May Have Other Appeal Rights:</p> <ul style="list-style-type: none"> • If you have Original Medicare: Call the QIO listed on page 1. • If you belong to a Medicare health plan: Call your plan at the number given below. <p>Plan contact information</p>	<ul style="list-style-type: none"> • If you miss the deadline to ask for an immediate appeal, you still have appeal rights. • Call your QIO at {insert QIO name and toll-free number of QIO} to appeal, or if you have questions. 	<p>This change reflects the policy effective 1/1/2025, at 42 CFR Part 422.626 (a)(2)¹ which grants Medicare Advantage (MA) enrollees the right to appeal untimely to the QIO (Quality Improvement Organization), aligning the appeals process for MA and Original Medicare.</p>

¹ Medicare Program; Contract Year 2025 Policy and Technical Changes to the Medicare Advantage Program, Medicare Prescription Drug Benefit Program, Medicare Cost Plan Program, and Programs of All-Inclusive Care for the Elderly; Health Information Technology Standards and Implementation Specifications (CMS 4205-F).