

**Crosswalk for the substantive change to the CMS 10123**

<b>Current version of notice</b>	<b>Proposed version of notice</b>	<b>Justification</b>
<p>If You Miss the Deadline to Request an Immediate Appeal, You May Have Other Appeal Rights:</p> <ul style="list-style-type: none"> <li>• If you have Original Medicare: Call the QIO listed on page 1.</li> <li>• If you belong to a Medicare health plan: Call your plan at the number given below.</li> </ul> <p>Plan contact information</p>	<ul style="list-style-type: none"> <li>• <b>If you miss the deadline</b> to ask for an immediate appeal, you still have appeal rights.</li> <li>• Call your QIO at <b>{insert QIO name and toll-free number of QIO}</b> to appeal, or if you have questions.</li> </ul>	<p>This change reflects the policy effective 1/1/2025, at 42 CFR Part 422.626 (a)(2)<sup>1</sup> which grants Medicare Advantage (MA) enrollees the right to appeal untimely to the QIO (Quality Improvement Organization), aligning the appeals process for MA and Original Medicare.</p>

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<sup>1</sup> Medicare Program; Contract Year 2025 Policy and Technical Changes to the Medicare Advantage Program, Medicare Prescription Drug Benefit Program, Medicare Cost Plan Program, and Programs of All-Inclusive Care for the Elderly; Health Information Technology Standards and Implementation Specifications (CMS 4205-F).