

# Screen Shots – Review & Dispute

The screen shots below illustrate the Review & Dispute process for the Open Payments system:

Select Review & Dispute where the yellow arrow is below:

**Open Payments (Sunshine Act)**  
Physician Switch User Type

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## Welcome to the Open Payments System

### Announcements

Program Year 2015 Data Published - The complete data set for program year 2015 has been published. Also published are refreshes of the 2013 and 2014 program year data sets. You can view the data sets at <https://openpaymentsdata.cms.gov/>. For assistance with navigating the publication, refer to the "Methodology Overview and Data Dictionary," available on the Open Payments website at <https://www.cms.gov/OpenPayments/Downloads/OpenPaymentsDataDictionary.pdf>.

Physicians and teaching hospitals may continue to review data about them and initiate disputes as needed through the end of the calendar year. CMS will publish a refreshed data set in early 2017.

Visit the Open Payments website at [www.cms.gov/openpayments](http://www.cms.gov/openpayments) for more information. For questions, contact the Open Payments Help Desk by email at [openpayments@cms.hhs.gov](mailto:openpayments@cms.hhs.gov) or by phone at 1-855-326-8366.

You can manage your user profile and perform the actions associated with your profile. Note: In order to be able to review all records submitted for you, you must have entered your NPI, if available, and all state licenses under your profile details in Open Payments system.

- Access the Open Payments User Guide [PDF, 37.3 MB]
- Need help with the website? Contact Us by email
- Review the Open Payments Privacy Policy [PDF, 102 KB]

Select your name and program year you wish to view:

## Open Payments (Sunshine Act)

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### Review and Dispute Overview

A field with an asterisk (\*) is required.

#### Physician Records

Select the physician (including principal investigators) and program year from the drop-down list below, then select "Show Records." This will display records relating to payments or other transfers of value, or ownership or investment interests for the selected physician or principal investigator and program year that are disputed.

Physicians, teaching hospitals, and principal investigators may initiate disputes with reporting entities from the start of the review and dispute period until the end of the calendar year. There is an initial 45-day review and dispute period for physicians, teaching hospitals, and principal investigators to review and dispute their data, followed by a 15-day correction period for reporting entities to resolve disputes and make necessary corrections to the data prior to publication.

Note: Only records on which a dispute was initiated at least once during the 45-day review and dispute period and not resolved within the 15-day correction period will be published as disputed in the initial data publication for that year.

Any disputes initiated for the first time after the 45-day review and dispute period and not resolved within the 15-day correction period will be published as not disputed in the initial data publication for that year.

Only records for which attestation was completed by the submission deadline in that calendar year will be eligible for the review and dispute process for that calendar year. Records that have not been attested to, or that have been edited and are awaiting re-attestation will not be visible to physicians until the entity has completed re-attestation for those records.

For a complete list of review and dispute rules, refer to the [Open Payments User Guide \[PDF, 37.3 MB\]](#) located under Resources on the [CMS Open Payments website](#).

\*Choose a Physician:

\*Program Year:

Show Records

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Then review your records, and use the check box to either “Affirm Record” or “Dispute Record”:

### Physician Records

Entity Making Payment: Record ID: Maximum 38 digits Dispute ID: Maximum 38 digits

Please Select

Review and Dispute Status:  Initiated  
 Acknowledged  
 Resolved No Change  
 Withdrawn  
 Resolved

Payment Category:  General Payments  
 Research Payments  
 Ownership or Investment Interest

Affirmed (Yes/No):  Yes  
 No

Reported As:  Recipient  
 Principal Investigator

[Download Zip File](#) [Search](#) [Clear All](#)

Showing Results for: [All]

Show Entries 10

[Affirm Record](#) [Dispute Record](#) [Withdraw Dispute](#)

Select	Entity Making Payment	Record ID	Payment Category	Physician Listed as PI only?	Dispute ID	Review and Dispute Status	History Of Dispute	Principal Investigators Associated?	Date of Payment	Total Payment Amount or Dollar Amount Invested	Value Of Interest	Delay in Publication of Research Payment Indicator	Affirmed (Yes/No)
<input type="checkbox"/>		29043083	Ownership or Investment Interest	N/A	5173	Initiated	<a href="#">View</a>	N/A		\$19,000.00	\$23,000.00	No	No
<input type="checkbox"/>		28998023	Research Payments	No	5168	Initiated	<a href="#">View</a>	No	2016-06-06	\$63,000.00		No	No
<input type="checkbox"/>		28997549	General Payments	N/A	5164	Initiated	<a href="#">View</a>	N/A	2016-05-10	\$20.00		No	No
<input type="checkbox"/>			General Payments	N/A	5167	Initiated	<a href="#">View</a>	N/A	2016-05-10	\$20.00		No	No
<input type="checkbox"/>		29043073	Research Payments	No	5165	Initiated	<a href="#">View</a>	No	2016-09-03	\$33.00		No	No
<input type="checkbox"/>		28997845	Ownership or Investment Interest	N/A	5162	Initiated	<a href="#">View</a>	N/A		\$5,000.00	\$10,000.00	No	No
<input type="checkbox"/>		28997849	Ownership or Investment Interest	N/A	5163	Initiated	<a href="#">View</a>	N/A		\$25,000.00	\$30,000.00	No	No
<input type="checkbox"/>		28998249	Ownership or Investment Interest	N/A	5161	Initiated	<a href="#">View</a>	N/A		\$19,000.00	\$27,000.00	No	No

Then enter the reason for your dispute and hit "Send Dispute"

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### Dispute Records

A field with an asterisk (\*) is required.

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In the "Dispute Details" text box below, explain the reason for disputing the record. You may also use this text box to provide contact information for reporting entities to directly contact you.

If you are listed as a principal investigator, you may only dispute your association with the payment or any inaccurate identifying information.

If multiple disputes are initiated at the same time across multiple reporting entities, the text entered in the "Dispute Details" text box will be sent to all of those reporting entities. If you have different reasons for disputing each record, you should dispute each one individually.

When finished, select "Send Dispute" the status of the dispute will then be updated to "Initiated."

To return to the previous page, select "Cancel."

For more information about the review and dispute process, refer to the [Open Payments User Guide \[PDF, 37.3 MB\]](#).

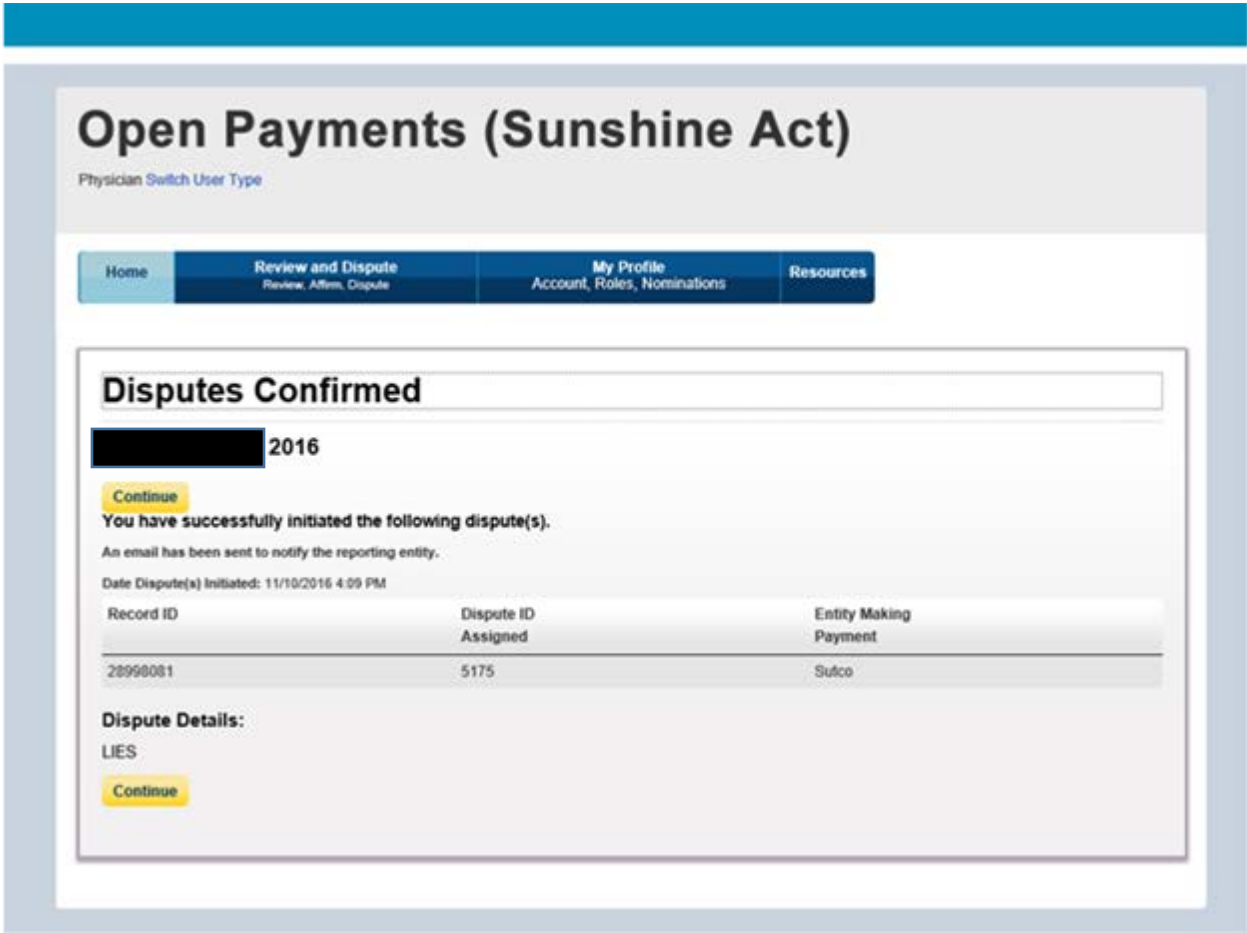
You have selected the following [1] record(s):

Record ID	Entity Making Payment	Date of Payment	Amount (\$)	Record Status	Review and Dispute Status
28997549	[REDACTED]	2016-06-10	\$20.00	Attested	Initiated

\*Dispute Details:  
4,000 characters maximum

**Cancel** | **Send Dispute**

This is what you will see when your dispute has been confirmed



Now the entity will go back into their review and dispute page and can either edit or delete the record. If the record is modified you can repeat the above process to verify the changes or re-dispute the record.