Customer Service Application (CSA) Screen Package



Integrated Registration Services (IRES)

OMB Clearance Package OMB# 0960-0596

Note:

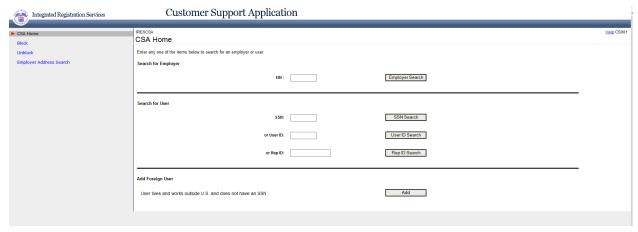
Screens captures with the blue bar are the latest UEF IRES/CSA screens. Screens captures with the red bar are the ones that we were not able to reproduce in the latest UEF format.

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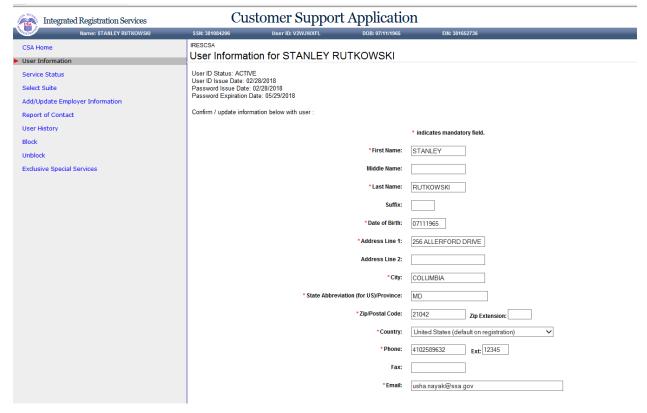
1. CSA Home



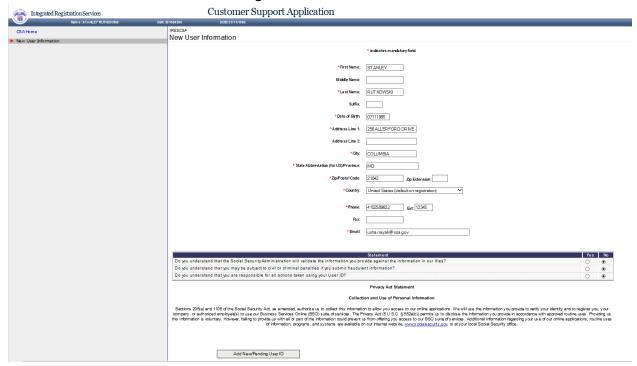
2. Multiple User IDs Found



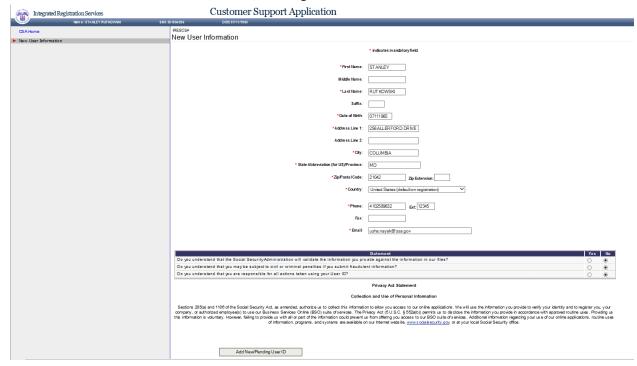
3. User Information for [User ID]



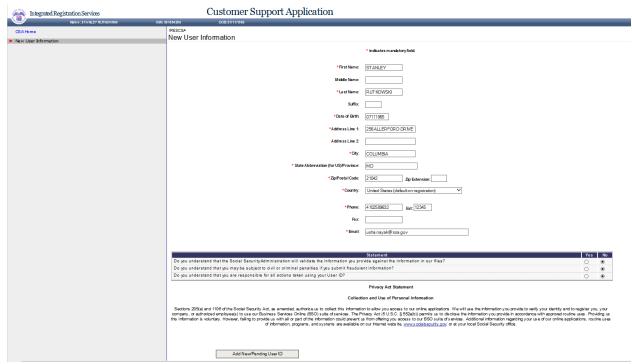
4. New User Information - Add Foreign User



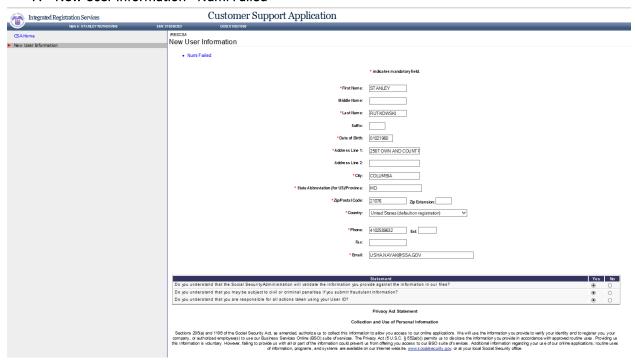
5. New User Information - Add New/Pending User ID



6. New User Information - No SSN FoundUser ID



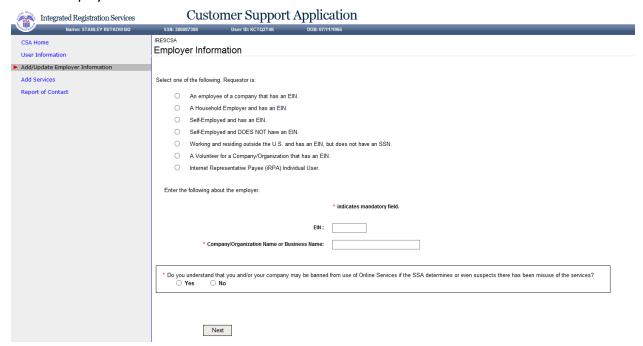
7. New User Information - Numi Failed



8. Users for Company

Integrated Registration Services **Customer Support Application** EIN: 060570975 CSA Home Users for Company ▶ Users Select a user name to apply actions. Sort by any underlined column name. Employer History Block <u>User ID</u> Service (s) Unblock RUTKOWSKI, STANLEY QFP4KBNT KZHBF73V RUTKOWSKI, STANLEY ATTORNEY FEE (Active) SSNVS (Active) RUTKOWSKI, STANLEY RKL2VC88 ATTORNEY FEE (Active) SSNVS (Active) WAGE REPORTING (Active) VIEW WAGE REPORT NAME/SSN ERRORS (Pending) RUTKOWSKI, STANLEY QCSDCV8N WALKER, DENISE 6BPMTCGV WALKER, DENISE YX7RH3CG ATTORNEY FEE (Active) RUTKOWSKI, STANLEY W45Z8523 RUTKOWSKI, STANLEY XGJ3F34N ATTORNEY FEE (Active) RUTKOWSKI, STANLEY R3DHXX7F WAGE REPORTING (Active) VIEW WAGE REPORT NAME/SSN ERRORS (Deactivated) SSNVS (Deactivated) RANDHAWA, KAMALJIT J6E26L21 CONSENT BASED SERVICES - SSNVS (Active) INTERNET REPRESENTATIVE PAYEE (Active) SSNVS (Deactivated) WAGE REPORTING (Deactivated) LACH8551 ATTORNEY FEE (Active) RANDHAWA, KAMALJIT WAGE REPORTING (Active) SSNVS (Deactivated)

9. Employer Information



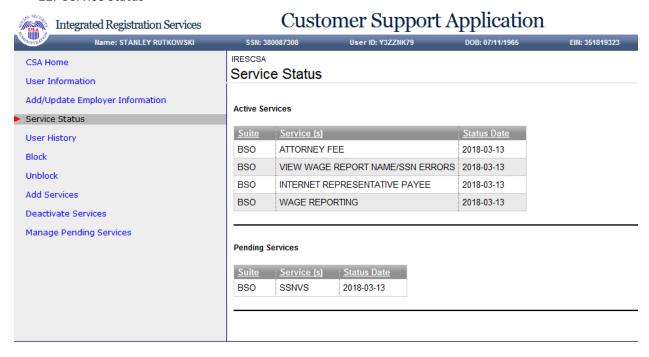
10. Add Services - NO SERVICES AVAILABLE



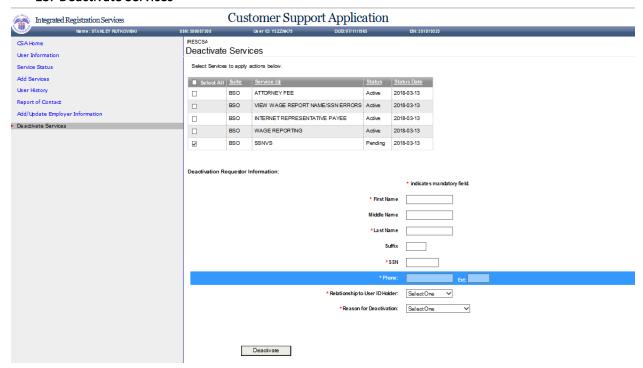
11. Add Services - With Services



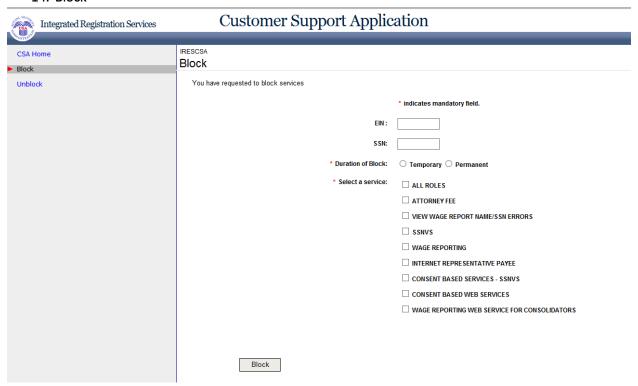
12. Service Status



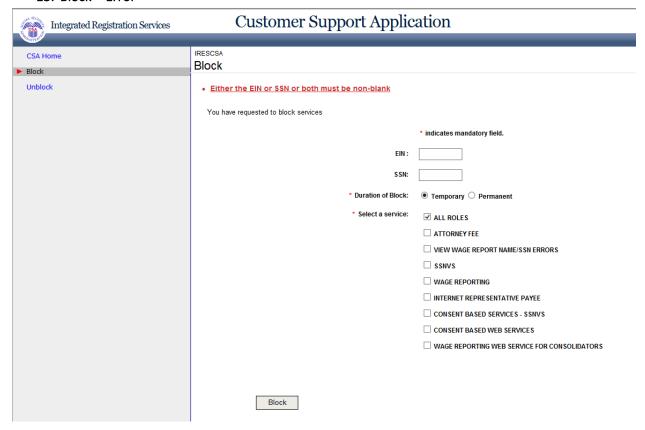
13. Deactivate Services



14. Block



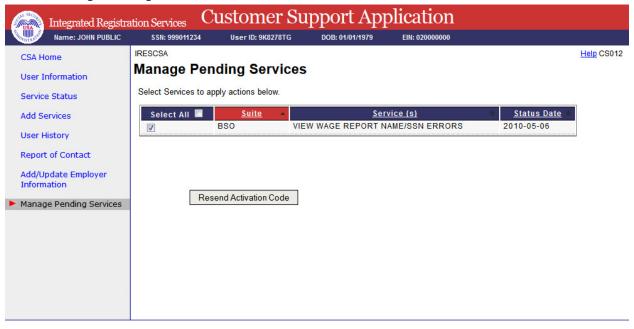
15. Block - Error



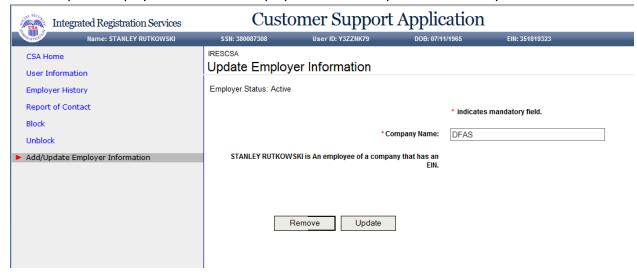
16. Confirmation of Blocking



17. Manage Pending Services



18. Update Employer Information - Employer information updated successfully



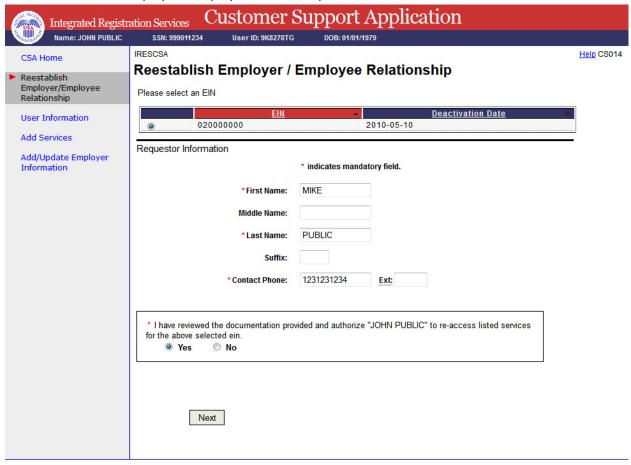
19. Update Employer Information - EIF & MEF failure



20. Update Employer Information - EIF Failure



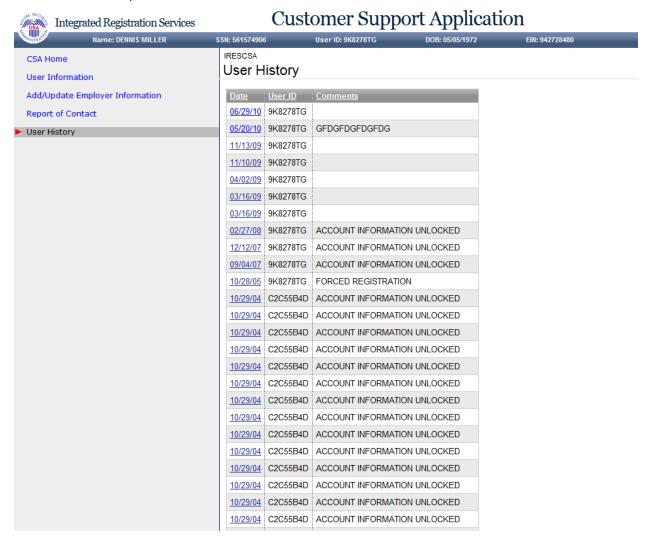
21. Reestablish Employer / Employee Relationship



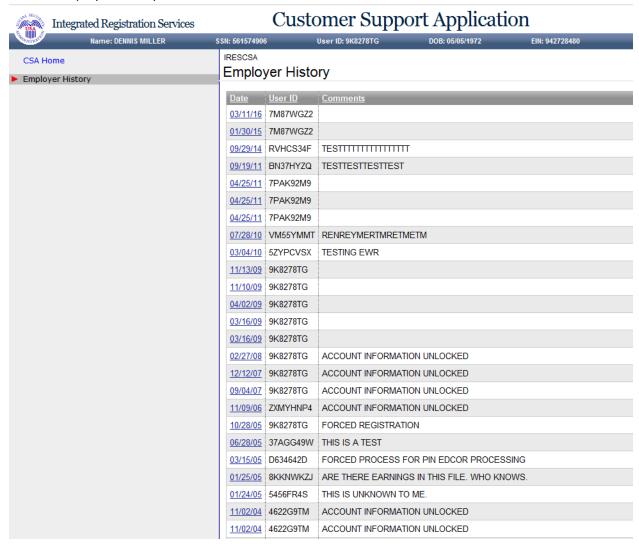
22. User History



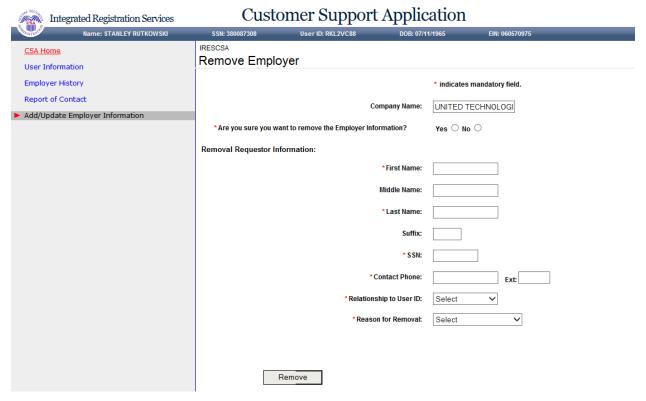
23. User History - for SSN



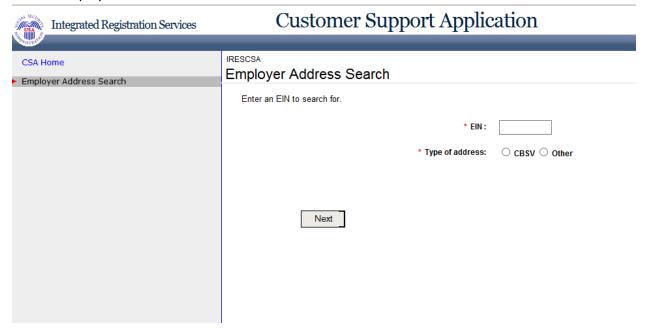
24. Employer History



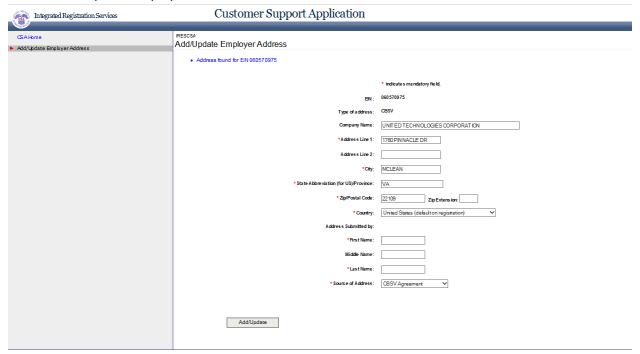
25. Remove Employer



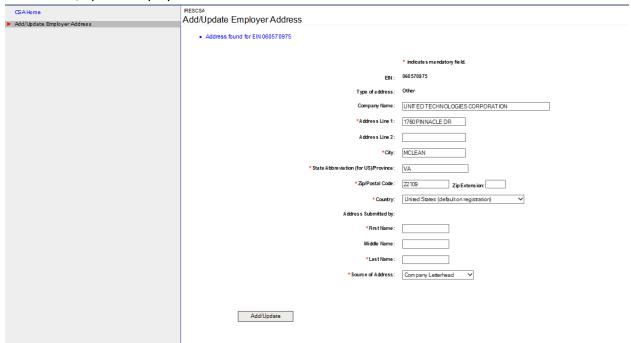
26. Employer Address Search



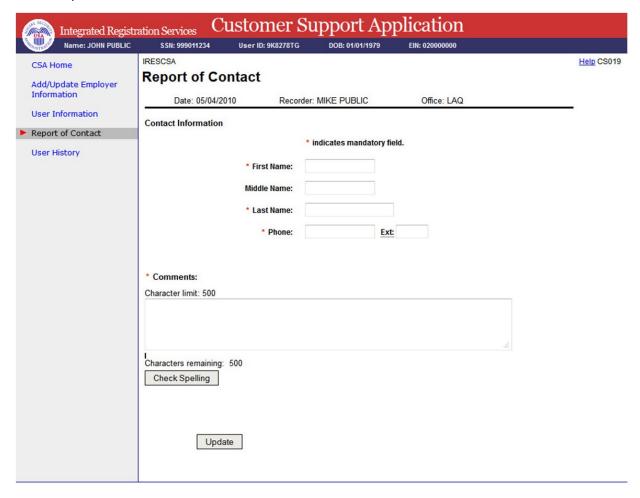
27. Add/Update Employer Address - CBSV Address



28. Add/Update Employer Address - Other Address



29. Report of Contact - Global



30. Specialized Services - No Services Available



31. Exclusive Special Services - No Services Available



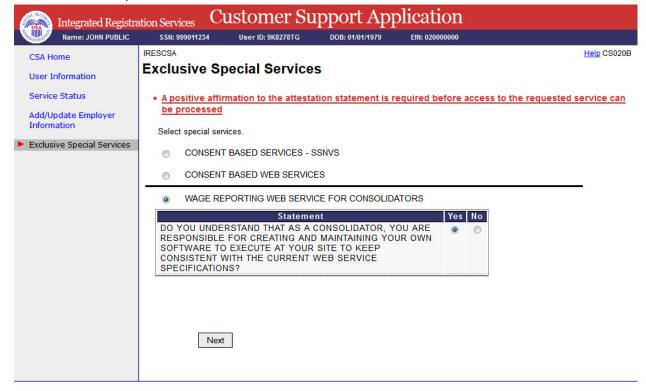
32. Exclusive Special Services - No Employer Info



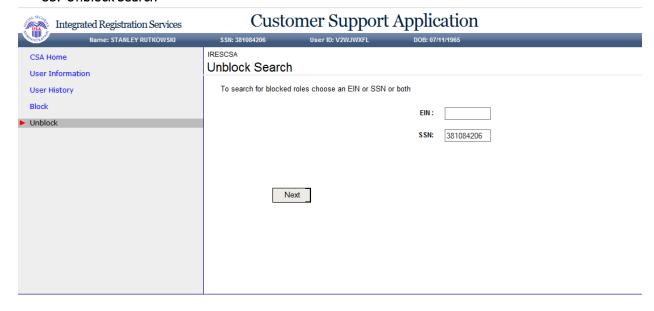
33. Exclusive Special Services - With Services



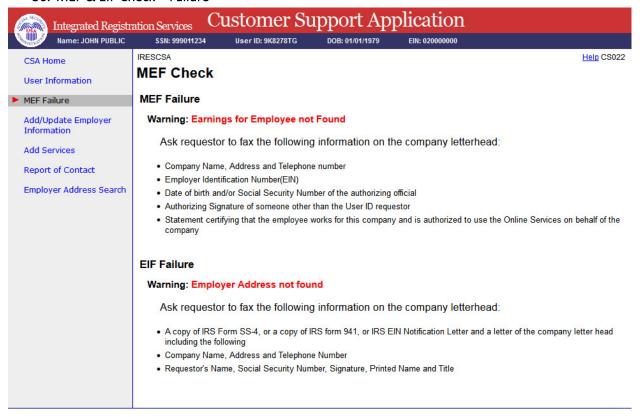
34. Exclusive Special Services - With Services - Error



35. Unblock Search



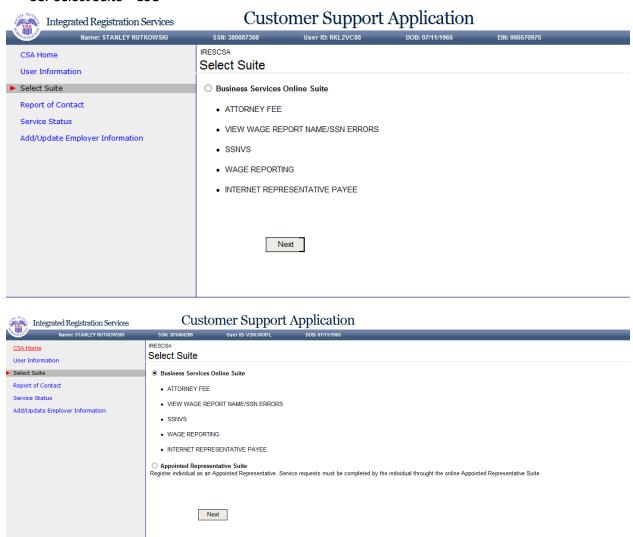
36. MEF & EIF Check - Failure



37. Unblock



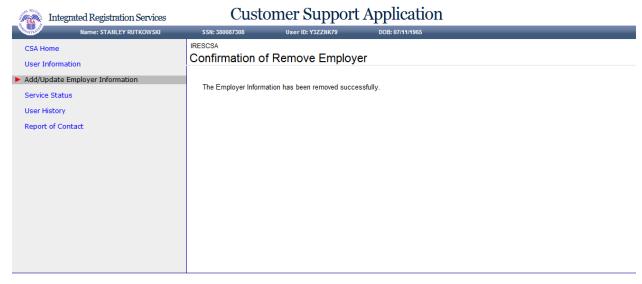
38. Select Suite - BSO



39. Select Suite - AR



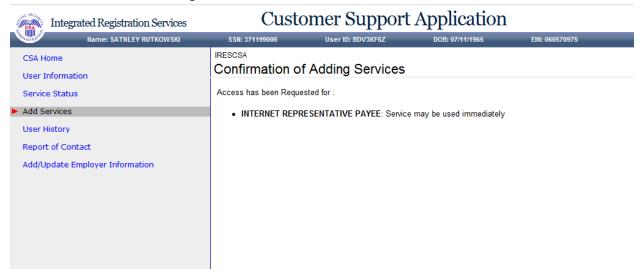
40. Confirmation of Remove Employer



41. Confirmation of Adding Services - ATTORNEY FEE



42. Confirmation of Adding Services - INTERNET REPRESENTATIVE PAYEE



43. Confirmation of Adding Services - CONSENT BASED SERVICES - SSNVS



44. Confirmation of Adding Services - WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS





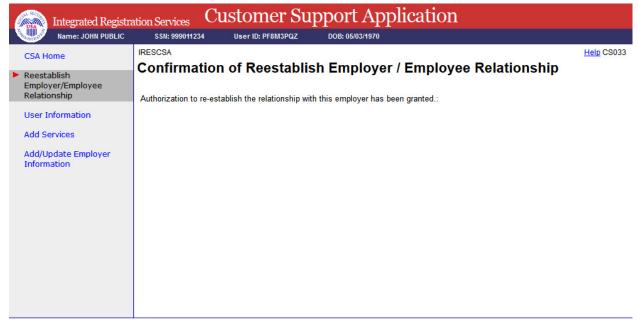
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47. Confirmation of Reestablish Employer / Employee Relationship



48. Record ID Information



49. Print Activation Code for eFolder



50. View Activation Code for eFolder

