

## Instrument 4:

### Matrix and Starfish EHS/HS Intervention Group Caregiver Survey

#### Introduction

This is a research survey for [program name]. It will take about 5-8 minutes to complete. It's completely voluntary and private. You can skip any questions you don't want to answer. Click this link to complete the survey: [link].

1. At which [program name] center is your child enrolled? [drop down menu]

*This spring, [program name] sent you several text/email messages per week. Please share your thoughts about the following statements using the following scale: Strongly agree; agree; neither agree nor disagree; disagree; strongly disagree.*

2. The messages were helpful.
3. The messages helped me think more about setting routines the night before school.
4. The messages shared new information about the importance of my child's daily attendance at [program name].
5. I learned helpful information about resources (food, health, and other supports) from the messages.
6. I tried to get my child to [program name] more often because of the messages.
7. The messages made it easier to reach out to staff when I had a question or concern.
8. The messages improved my experience with [program name].
9. Since February, did a text or email ever lead you to reach out to a staff member?  
Response options: Yes/No/Not Sure
10. Since February, did a text or email ever lead you to reach out to another parent/guardian?  
Response options: Yes/No/Not Sure

The Paperwork Reduction Act Statement: This collection of information is voluntary and will be used to improve communication with and engagement for individuals who participate in Early Head Start/Head Start services. Public reporting burden for this collection of information is estimated to take no more than 8 minutes per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB number for this collection is 0970-0502 and the expiration date is 8/31/2025. The information collected will be maintained and protected as outlined in the system of records notice (SORN) for this collection, OPRE Research and Evaluation Project Records, 09-80-0361. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to Caitlin Anzelone at MDRC at 212-340-8841 or Caitlin.Anzelone@mdrc.org.