



United States Department of the Interior

OFFICE OF THE SECRETARY
Washington, DC 20240

November 17, 2025

Dear <name>:

This is a final reminder that the Department of the Interior's customer service survey will be closing in just 2 days. If you haven't yet completed the survey, please take a few minutes to share your valuable feedback by **November 16**. The Office of Management and Budget (OMB) has reviewed and approved this survey and assigned OMB Control Number 1040-0001, expiration January 31, 2028.

Your input is crucial in helping us improve our services. Access the survey here: [Survey Link]. If you have any questions, feel free to reach out directly to me, or the Office's point of contact for the survey instrument Melissa Braybrooks at melissa_braybrooks@ios.doi.gov.

Thank you for your participation!

Sincerely,

Bill Hague
Acting Assistant Secretary – Insular and International Affairs
Department of the Interior