



Customer Survey

Paperwork Reduction Act Statement - The OMB control number for this information collection is 2700-xxxx and it expires on xx/xx/xxxx. This information collection meets the requirements of 44 U.S.C § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995, and is part of a Federal Government-wide effort to streamline the process for seeking feedback on service delivery. This data will only be used internally for service improvement and program management purposes. We estimate it will take about 5 minutes to read the instructions, gather the facts, and answer the questions. Responses to this collection are voluntary, and you should not respond to any agency's information collection unless such collection displays a valid Office of Management and Budget control number. You may send comments on our time estimate above to Lisa.M.Williams@nasa.gov. Please send only comments relating to your time estimate to this address.

What service did you utilize? *

- Vehicle Fleet
- Industrial Property Office
- Disposal
- Export Control
- Freight
- Shipping / Receiving
- Bicycle Program
- Bus Program
- Railroad
- Supply / Materials
- Personal Property

How satisfied were you with the responsiveness of your request? *

- 1 - Extremely Dissatisfied
- 2 - Dissatisfied
- 3 - Neutral
- 4 - Satisfied
- 5 - Extremely Satisfied

Were you confident with the accuracy of your logistics solution? *

- 1 - Extremely not confident
- 2 - Not confident
- 3 - Neutral
- 4 - Confident
- 5 - Extremely confident

Was the information and/or actions provided by KSC Logistics personnel reliable? *

- 1 - Extremely unreliable
- 2 - Unreliable
- 3 - Neutral
- 4 - Reliable
- 5 - Extremely reliable

How satisfied were you with the overall professionalism of KSC Logistics personnel? *

- 1 - Extremely Dissatisfied
- 2 - Dissatisfied
- 3 - Neutral
- 4 - Satisfied
- 5 - Extremely Satisfied

What is your overall opinion of the service provided by the KSC Logistics Branch? *

- 1 - Extremely Dissatisfied
- 2 - Dissatisfied
- 3 - Neutral
- 4 - Satisfied
- 5 - Extremely Satisfied

If you have more detailed feedback to share, good or bad, we want to hear about it.

If you would like to provide your name, you may enter it here (optional).