1. **\*What was your role when interacting with Staffing and Classification Services?** 
   1. Hiring manager
   2. OCHCO Partner (HRBP, HRD, Deputy HRD, etc.)
   3. Administrative support
   4. New Hire
   5. Applicant
   6. Other
2. **\*Overall, how satisfied are you with our service?**

| Very Satisfied |  | Satisfied | Neither satisfied nor dissatisfied |  | Dissatisfied |  | Very Dissatisfied |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |

1. **\*Please indicate how much you agree with the following statements**

|  | Strongly Agree |  | Agree | Neutral |  | Disagree |  | Strongly Disagree |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| The appropriate Staffing/Classification Specialist was professional. |  |  |  |  |  |  |  |  |
| The Staffing/Classification Specialist was knowledgeable. |  |  |  |  |  |  |  |  |
| The Staffing/Classification Specialist was courteous. |  |  |  |  |  |  |  |  |
| The Staffing/Classification Specialist provided information that satisfied my request. |  |  |  |  |  |  |  |  |
| The Staffing/Classification Specialist provided information in a timely manner. |  |  |  |  |  |  |  |  |

1. **Briefly describe the service received and provide any additional information you would like us to know (e.g., explanation for responses above, improvement suggestions, employee recognition, etc.)**
   1. [FREE FORM]
2. **If you wish to be contacted for further follow up, please provide your name, contact information, and associated HRC number and a member of the team will contact you.** 
   1. [FREE FORM]