



Request for Approval under NASA's "Generic Clearance for the Collection of Routine Customer Feedback" (OMB Control Number: 2700-0153)

1. Title of information collection	NASA Transonic Dynamic Tunnel (TDT) External Stakeholders Feedback
2. Purpose	Gather information from customers for an assessment of TDT facility. This is one of the puzzle pieces of a deep dive assessment of TDT to help in determining future requirements and needs of customers. Will be used to improve the TDT to keep customers coming back and not going to other aeroelasticity wind tunnels in the world.
3. Description of respondents	Researchers from US / International governments and US / International commercial companies in the area of aeroelasticity issues for fixed-wing aircraft, helicopters, and tiltrotor configurations.

4. Type of collection (check one)

<input checked="" type="checkbox"/> Customer comment card/complaint form	<input type="checkbox"/> Customer satisfaction survey
<input type="checkbox"/> Usability testing (e.g., website, software)	<input type="checkbox"/> Small discussion group
<input type="checkbox"/> Focus group	<input type="checkbox"/> Other:

5. Personally identifiable information

Will PII be collected?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
If yes: will any information that is collected be included in records that are subject to the Privacy Act of 1974?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
If yes: has an up-to-date System of Records Notice (SORN) been published?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

6. Gifts or payments

Is an incentive provided to participants? (e.g., money, reimbursement of expenses, token of appreciation)	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
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7. Burden time per response

Category of respondent	Number of respondents	Participation time (list in minutes)	Burden time
US Federal Government Researchers (NASA, US military, OGA)	10	15	2.5 hours
US Commercial Aerospace Industry	35	15	8.75 hours
US Academia	5	15	1.25 hours
International Governments	1	15	0.25 hours
International Commercial Aerospace Industry	15	15	3.75 hours
International Academia	10	15	2.5 hours
Total	76		1140 mins / 19 hours

8. Federal cost (Typically listed as the total burden time in hours x \$30 = federal cost. This includes: printing, shipping, IT, contracting, and does not include salaries)

The estimated annual cost to the Federal government is 19 hours x \$30 = \$570
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9. The selection of your targeted respondents

Do you have a customer list or similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
<p>If yes, please provide a description of both below (attach a sampling plan if available). Potential respondents will be members of the Aerospace Flutter Dynamics Council, Aeroelastic Prediction Workshop Committee, International forum on Aeroelasticity & Structural Dynamics, and industry that has either tested or shown interest in the TDT wind tunnel.</p>		
<p>If no, please provide a description of how you plan to identify your potential group of respondents and how you will select them.</p>		

10. Administration of the instrument (check all that apply)

<input checked="" type="checkbox"/> Web-based, email	<input type="checkbox"/> Telephone	<input type="checkbox"/> In person	<input type="checkbox"/> Mail
<input type="checkbox"/> Other, please explain			
Will interviewers or facilitators be used?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Please provide the URL:			

11. Certification. Please certify the following to be true

<input checked="" type="checkbox"/> The collection is voluntary.
<input checked="" type="checkbox"/> The collection is low-burden for respondents and low-cost for the Federal Government.
<input checked="" type="checkbox"/> The collection is non-controversial and does <u>not</u> raise issues of concern to other federal agencies.
<input checked="" type="checkbox"/> The results are <u>not</u> intended to be disseminated to the public.
<input checked="" type="checkbox"/> Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.
<input checked="" type="checkbox"/> The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.
Name: Colleen Withrow
Center, division, & program: NASA Aeroscience Evaluation and Test Capabilities (AETC)