



OSI Program Health Evaluation LMD Community Feedback Survey



V1.0 – October 12, 2023

LMD Community Feedback Survey Online version

Survey links

(Identical surveys in separate links. This allows aggregated responses to be contrasted and provide a more comprehensive impression)

- Link for Civil Servants: <https://forms.office.com/Pages/ResponsePage.aspx?id=WNQFcl5FrkiBQNO9qW3Rezo6-byOb8FKnNYzKPeALthURVpHWEQ1QVFGRUhDMEkwMEs5SjVKN1pBTS4u>
 - Link for Contractors: <https://forms.office.com/Pages/ResponsePage.aspx?id=WNQFcl5FrkiBQNO9qW3Rezo6-byOb8FKnNYzKPeALthUOU1FVTI3VU1BVzg0RDczVjJTUktIV0xSTC4u>
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OSI Program Health Evaluation - LMD Community Feedback Survey

OFFICE OF STRATEGIC INFRASTRUCTURE

LMD Community Feedback

As we embark in a new year, the Office of Strategic Integration (OSI) would like to ask a few minutes of your time to help us focus our improvement efforts within the Logistics Management Division (LMD). Your voluntary action to complete this survey will help us better shape the support you receive from LMD Headquarters going forward.

Completing this survey should take approximately **5-10 minutes** and the survey will be open for responses until **insert date**. The survey is **anonymous** and all personnel, Civil Servants & Contractors performing logistics functions across all Centers, are invited to participate.

If you have questions at any time about the survey, you may contact OSI Strategic Integration Program Manager, Marina Kittel, at marina.kittel@nasa.gov.

Thank you very much for your time and support.

*This information collection meets the requirements of 44 U.S.C. 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. **The OMB control number for this information collection is 2700-153 and it expires on 09/30/2021.** We estimate that it will take **about 5 to 10 minutes** to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to marina.kittel@nasa.gov.*



OSI Program Health Evaluation - LMD Community Feedback Survey

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* Required

Section 1 - Center

This first section only has one question to identify your center.

1. Please select the NASA Center you report to - **Required**

- ARC - Ames Research Center
- AFRC - Armstrong Flight Research Center
- GRC - Glenn Research Center
- GSFC-GB - Goddard Space Flight Center Greenbelt Campus
- GSFC-WFF - Goddard Space Flight Center Wallops Flight Facility
- HQ - Headquarters
- JPL/NOJMO - NASA Office of JPL Management and Oversight
- JSC - Johnson Space Center
- JSC-WSFT - Johnson Space Center White Sands Testing Facility
- KSC - Kennedy Space Center
- LaRC - Langley Research Center
- MSFC - Marshall Space Flight Center
- MSFC-MAF - Michoud Assembly Facility
- SSC - Stennis Space Center
- Other



OSI Program Health Evaluation - LMD Community Feedback Survey

OFFICE OF STRATEGIC INFRASTRUCTURE

LMD Community Feedback

* Required

Section 2 - Feedback

This section explores specific LMD HQ's activities.

Start by selecting the LMD activity/function you interact with the most. You will be presented with 5 questions about that activity. Next, you will be brought back to the list to select another activity for which to answer the same 5 questions. This cycle continues for as many activities as you wish. To exit the cycle, simply select the last box in the list ("I do not have additional feedback at this time") to complete the survey.

2. Please select the LMD activity/function you interact with the most (you will have the option to provide feedback for additional activities next); - **Required ***

- Contract Management
- Equipment Management
- Property Disposal
- Supplies & Materials Management
- Transportation (Freight)
- Transportation (Vehicles/Vessels)
- Other



OSI Program Health Evaluation - LMD Community Feedback Survey

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3. How would you characterize your relationship with this activity?

- I am part of the Team that performs this activity/function, hands-on, for my center
- I participate in the performance of this activity/function in a support role
- I do not participate in this activity/function but observe its operations
- Other

4. On a scale of 1 to 5, where 5 is "Excellent" and 1 is "Very Poor", how would you characterize the support provided by LMD HQ related to the activity? - **Required** *

☆ ☆ ☆ ☆ ☆

5. What is, in your opinion, the most value-adding work that is currently done within the activity and that we should do more of?

6. Can you think of any non-value-adding work that is currently done within the activity but we should consider stopping (including redundant work or work that NASA should no longer perform)?



OSI Program Health Evaluation - LMD Community Feedback Survey

OFFICE OF STRATEGIC INFRASTRUCTURE

7. Is there anything that is not currently done within the activity but is so important that, even in our fiscally constrained environment, we should consider starting (e.g., responding to new/emerging needs)?

Enter your answer

8. What other aspects of this activity could be improved (e.g., hurdles to mission work, inconsistencies)?

Enter your answer

9. If you would like to offer feedback for a **different LMD HQ activity**, please select it below to be presented with the same five questions. If not, just select "I do not have additional feedback at this time" to complete the survey - **Required** *

- Contract Management
- Equipment Management
- Property Disposal
- Supplies & Materials Management
- Transportation (Freight)
- Transportation (Vehicles/Vessels)
- I do not have additional feedback at this time
- Other

Repeat questions 3 to 9 up to 6 times, or until respondent selects "I do not have additional feedback", then move to Section 3.



OSI Program Health Evaluation - LMD Community Feedback Survey

OFFICE OF STRATEGIC INFRASTRUCTURE

LMD Community Feedback

Section 3 - Conclusion

This is the final section. It contains only 2 questions to wrap up the survey.

10. What is the one piece of advice you would give the LMD Leadership that would help them better support NASA mission as well as your center needs?

11. Please provide any other suggestions or feedback that you believe LMD HQ should be aware of.

[Back](#) [Submit](#) Page 3 of 3

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LMD Community Feedback

✔ Thanks!

Thank you for completing the LMD Community Feedback Survey.

If you have any further comments that you would like to share with us, please feel free to contact marina.kittel@nasa.gov.

To exit the survey, simply close this browser.

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