OSI Program Health Evaluation LMD Community Feedback Survey
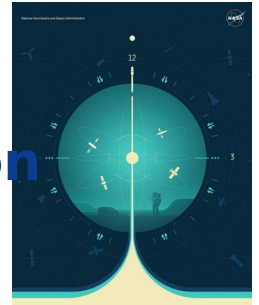
V1.0 – October 12, 2023

LMD Community Feedback Survey Questionnaire

Intro Text	As we embark in a new year, the Office of Strategic Integration (OSI) would like to ask a few minutes of your time to help us focus our improvement efforts within the Logistics Management Division (LMD). Your voluntary action to complete this survey will help us better shape the support you receive from LMD Headquarters going forward.
	Completing this survey should take approximately 5-10 minutes and the survey will be open for responses **from Wednesday 1/10/2024 to Thursday 1/25/2024**. The survey is anonymous and all personnel, Civil Servants & Contractors performing logistics functions across all Centers, are invited to participate.
	If you have questions at any time about the survey, you may contact OSI Strategic Integration Program Manager, Marina Kittel, at marina.kittel@nasa.gov.
	Thank you very much for your time and support.
	Paperwork Reduction Act Statement: This information collection meets the requirements of 44 U.S.C 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this information collection is 2700-0153 and it expires on 07/31/2024. We estimate that it will take about 10 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to marina.kittel@nasa.gov. Send only comments relating to our time estimate to this address.
Section 1 - Center	**Section 1 – Center**
	This first section only has one question to identify your center.
Sort - Location	1. Please select the NASA Center you report to - **Required**
	• ARC - Ames Research Center
	• AFRC – Armstrong Flight Research Center
	• GRC – Glenn Research Center
	• GSFC-GB - Goddard Space Flight Center Greenbelt
	• GSFC-WFF - Goddard Space Flight Center Wallops
	• HQ – Headquarters
	• JPL/NOJMO - NASA Office of JPL Management and Oversight
	• JSC – Johnson Space Center
	• JSC-WSFT – White Sands Testing Facility

	• KSC – Kennedy Space Center • LaRC – Langley Research Center • MSFC – Marshall Space Flight Center • MSFC-MAF – Michoud Assembly Facility • SSC – Stennis Space Center • Other (please specify in the box below)

Section 2 – Feedback
 	
dBK note: including "other" here in recognition of the fact that respondents may use different names across centers. Will be manually reconciled during data processing.
	Section 2 – Feedback
	
	This section explores specific LMD HQ's activities.
	
	Start by selecting the LMD activity/function you interact with the most. You will be presented with 5 questions about that activity. Next, you will be brought back to the list to select another activity for which to answer the same 5 questions. This cycle continues for as many activities as you wish. To exit the cycle, simply select the last box in the list ("I do not have additional feedback at this time") to complete the survey.
	
	2. Please select the LMD activity/function you interact with the most (you will have the option to provide feedback for additional activities next): - **Required**
	
	   o Contract Management
	   o Equipment Management
	   o Property Disposal
	   o Supplies & Materials Management
	   o Transportation (Freight)
	   o Transportation (Vehicles/Vessels)
	   o Other (please specify in the box below)

Relationship	3. How would you characterize your relationship with this activity?
	
	   o I am part of the Team that performs this activity/function, hands-on, for my center
	   o I participate in the performance of this activity/function in a support role
	   o I do not participate in this activity/function but observe its operations
	   o Other (please describe in the box below)

Support	4. On a scale of 1 to 5, where 5 is "Excellent" and 1 is "Very Poor", how would you characterize the support provided by LMD HQ related to the activity? - **Required**
	
	   • 5.- Excellent
	   • 4.- Good
	   • 3.- Fair
	   • 2.- Poor
	   • 1.- Very Poor

Strength	5. What is, in your opinion, the most value-adding work that is currently done within the activity and that we should do more of?
Weaknesses	6. Can you think of any non-value-adding work that is currently done within the activity but we should consider stopping (including redundant work or work that NASA should no longer perform)?
Threats	7. Is there anything that is not currently done within the activity but is so important that, even in our fiscally constrained environment, we should consider starting (e.g., responding to new/emerging needs)?
Opportunities	8. What other aspects of this activity could be improved (e.g., hurdles to mission work, inconsistencies)?

Feedback on next LMD HQ activity	9. If you would like to offer feedback for **a different LMD HQ activity**, please select it below to be presented with the same five questions. If not, just select "I do not have additional feedback at this time" to complete the survey: - **Required**
	
	Response..Branching
	
	  o Contract Management move to next
	  o Equipment Management move to next
	  o Property Disposal move to next
	  o Supplies & Materials Management move to next
	  o Transportation (Freight) move to next
	  o Transportation (Vehicles/Vessels) move to next
	  o Other (please specify in the box below) move to next
	  o I do not have additional feedback at this time move to Q10

	Repeat questions 3 to 9 up to 6 times, or until respondent selects "I do not have additional feedback", then move to Section 3.
Section 3	**Section 3 - Conclusion** This is the final section. It contains only 2 questions to wrap up the survey.
Advice	10. What is the one piece of advice you would give the LMD Leadership that would help them better support NASA mission as well as your center needs?
Additional Feedback	11. Please provide any other suggestions or feedback that you believe LMD HQ should be aware of.
Thank you page	Thank you for completing the LMD Community Feedback Survey. If you have any further comments that you would like to share with us, please feel free to contact marina.kittel@nasa.gov. To exit the survey, simply close this browser.