

Introduction

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**Hello,**

**My name is \_\_\_\_\_, I'm with the United States Patent and Trademark Office. You recently completed one of our agency's courses through the StART program. In an effort to improve our training courses, I'd like to ask you a few questions regarding your efforts to file a patent application and how the course impacted those efforts. It should take no more than 20 minutes, and your responses will be kept confidential and all data will be analyzed in aggregated form only.**

**If that's ok we will proceed with the survey.**

*A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995, unless the information collection has a valid OMB Control Number. The OMB Control Number for this information collection is 0651-0080. Public burden for this survey is estimated to average 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information collection. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the Office of the Chief Administrative Officer, United States Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 or email [InformationCollection@uspto.gov](mailto:InformationCollection@uspto.gov).*

Course Evaluation

1. Which part of the training best enabled you to be successful in submitting a patent application?

2. Did the training have impact on your time, costs, or other area important to you?

3. Were there outside variables (not the training materials or the Pro Se Assistance Center) that supported you, for instance, legal assistance from another agency, colleagues, peers, or other paid or unpaid support?

4. Overall, how useful has the StART course been to facilitate your work on a patent application?

- Not at all useful     Somewhat useful     Reasonably useful     Very useful

5. Is there anything else about your experience you would like to share?

**Thank you for completing our survey. Your responses will help us to evaluate and, if necessary, improve the course.**