Thank you for attending Day 2 of the Legal Secretaries and Administrators Conference (LSAC). Please help us evaluate our training session and, if necessary, make any improvements, by completing this short 10-minute survey. Your voluntary response is confidential and data will be analyzed in aggregated form only.

For questions regarding the purpose of the survey, contact SETD@uspto.gov. If you encounter any problems with the survey instrument, contact Michael Easdale (michael.easdale@uspto.gov).

Thank you in advance for your honest feedback in this important survey.

Click 'Next' below to begin.

Program Evaluation

1. What is your experience level working in the IP field?

○ < 1 year

○ 1 to 3 years

○ 3+ to 5 years

○ 5+ to 10 years

○ 10+ years

2. In which state do you currently reside?

[⬍]

3. Which of the following best describes your role?

○ Paralegal　　　　　　　　　　　　○ Entrepreneur/Business owner

○ Legal Assistant　　　　　　　　　　○ Inventor

○ Legal Secretary　　　　　　　　　　○ Student

○ Attorney　　　　　　　　　　　　　○ Teacher/Educator

○ Other (please specify)

[   ]

4. Which of the following best describes your organization?

○ Law Firm　　　　　　　　　　　　　○ Government

○ Small Business　　　　　　　　　　　○ College/University

○ Large Business　　　　　　　　　　　○ Business based outside the U.S.

○ Nonprofit　　　　　　　　　　　　　○ N/A - Individual

○ Other (please specify)

[   ]

Ease of Following

5. When thinking about the course content and presentations on Day 2, please rate each session on its flow and sequencing - how difficult or easy was it to follow.

	Very difficult to follow	Somewhat difficult to follow	Somewhat easy to follow	Very easy to follow
Trademarks overview, What's new, Searching tips, Requirements and filing tips, Scam prevention tips - Office of the Commissioner for Trademarks (TM)	○	○	○	○
Patent Cooperation Treaty (PCT) overview, National Stage application prosecution - Office of International Patent Cooperation (OIPC): International Patent Legal Administration (IPLA)	○	○	○	○
Global Dossier, Best Practices, Current programs and initiatives, Worksharing - Office of International Patent Cooperation (OIPC); International Outreach and Administration (IOA)	○	○	○	○
Available services, Help Desk Best Practices, Paralegal Resources - Office of Patents Stakeholder Experience (OPSE)	○	○	○	○

Usefulness

6. When thinking about the course content and presentations on Day 2, please rate each session on how useful it was for you.

	Not useful at all	Somewhat useful	Reasonably useful	Very useful
Trademarks overview, What's new, Searching tips, Requirements and filing tips, Scam prevention tips - Office of the Commissioner for Trademarks (TM)	○	○	○	○
Patent Cooperation Treaty (PCT) overview, National Stage application prosecution - Office of International Patent Cooperation (OIPC): International Patent Legal Administration (IPLA)	○	○	○	○
Global Dossier, Best Practices, Current programs and initiatives, Worksharing - Office of International Patent Cooperation (OIPC); International Outreach and Administration (IOA)	○	○	○	○
Available services, Help Desk Best Practices, Paralegal Resources - Office of Patents Stakeholder Experience (OPSE)	○	○	○	○

Overall

7. Please rate your level of agreement with the following statements regarding today's sessions.

	Strongly Disagree	Somewhat Disagree	Neither Disagree or Agree	Somewhat Agree	Strongly Agree
Information presented was relevant and applicable to me.	○	○	○	○	○
My knowledge and skills increased as a result of attending this program.	○	○	○	○	○
The knowledge I have gained will be used in my current position.	○	○	○	○	○
The instructor(s) was prepared and presented the material in a relatable manner.	○	○	○	○	○
I had ample opportunity to ask questions and discuss course topics.	○	○	○	○	○

8. Considering the content of the Day 2 course, was the overall training time sufficient?

○ Too short   ○ Just right   ○ Too long

9. Overall, how satisfied were you with Day 2 of the LSAC conference?

○ Very dissatisfied   ○ Somewhat dissatisfied   ○ Neither satisfied nor dissatisfied

○ Somewhat satisfied   ○ Very satisfied

10. Would any of today's topics benefit from a breakout session for a more interactive experience? (Check all that apply)

☐ Trademarks overview, What's new, Searching tips, Requirements and filing tips, Scam prevention tips

☐ Patent Cooperation Treaty (PCT) overview, National Stage application prosecution

☐ Global Dossier, Best Practices, Current programs and initiatives, Worksharing

☐ Available services, Help Desk Best Practices, Paralegal Resources

11. What changes would you recommend to improve Day 2 of the LSAC course?

12. When considering both Day 1 and Day 2 together, how likely would you be to recommend LSAC to others?

○ Not at all likely   ○ Somewhat likely   ○ Reasonably likely   ○ Very likely

13. What changes or other topics would you recommend be utilized or covered to improve the LSAC course (e.g. demonstrations, software tools, additional forms). Please provide any additional comments regarding the overall program and its effectiveness.

Thank you for attending day 2 of LSAC and completing our survey. Your responses will help us to evaluate and improve the course.

Clicking 'Done' below will submit your answers, close the survey window, and redirect you to the external USPTO website.

When you are satisfied that your responses are complete, click 'Done'.