



**CUSTOMER REGISTRATION AND SATISFACTION REPORT CARD
FOR NIST STANDARD REFERENCE MATERIALS**

To be notified of any updates or developments of a product, please register your Standard Reference Material (SRM).

We also invite you to rate our services. Information provided by you is very valuable to our continued efforts to enhance our features and content of our measurement services.

You can complete and return this card.

Please Print

Instead, submit an online product survey, customer service survey and/or registration. Go to <https://www.nist.gov/srm/registration-and-surveys>.

Visit us at
<https://www.nist.gov/srm>

Thank you.

PURCHASE INFORMATION		
SRM/RM Number:		
Date Shipped:		
NIST Division:		
NIST Sales Order Number: Example (0800000)		
Customer Purchase Order Number:		
Lot Number:		
Serial Number:		
Purchased directly from NIST?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
CUSTOMER INFORMATION		
User First Name:		
User Surname:		
Organization/Company:		
Address:		
Address (continued):		
City, State/Province:	City:	State/Province:
Country, Postal Code:	Country:	Postal Code:
E-mail:		
Phone:		

Do NOT cut.

Fold, staple, and mail.

Do NOT cut.

Please rate your SRM purchasing experience and product by checking the appropriate box in the table below.

Category	Question	Excellent	Very Good	Good	Fair*	Poor*	N/A
Website	Navigation and usability						
	SRM product information and table(s) for product selection						
Order Placement	SRM availability for purchase						
	Response time with your request						
	Customer service experience						
Order Fulfillment	Timeliness of delivery						
	Carrier treatment of shipment						
	Order accuracy						
Product	Certificate / Report						
	Safety Data sheet / SRM Exemption Letter						
	Overall SRM Quality						
	Overall SRM Value						

How could NIST serve you better in the future?

*Let us know why any score was Fair or Poor.

What is the intended use of this SRM to your work?

Other comments?



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NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL
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POSTAGE WILL BE PAID BY THE ADDRESSEE

**NATIONAL INSTITUTE OF STANDARDS AND TECHNOLOGY
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