

NIST/OWM--Services Survey

NOTE: A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995 unless the information collection has a currently valid OMB Control Number. The approved OMB Control Number for this information collection is 0693-0031. Without this approval, we could not conduct this survey/information collection. Public reporting for this information collection is estimated to be approximately 3 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information collection. All responses to this information collection are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the: National Institute of Standards and Technology, Attn: Isabel Chavez Baucom; isabel.chavez.baucom@nist.gov OMB Control No.: OMB Control No 0693-0031. Expiration Date: 08/31/2024

Directions: OWM has scheduled **virtual training webinars** for select topics for the Weights and Measures community. Please indicate your evaluation of each item by circling the appropriate score and include additional comments where applicable. Use the bottom of the second page if necessary.

Select which training events that you have attended and/or would like to attend: _____

1. Overall Satisfaction:

This event met my expectations:
I would recommend this event to others:

Don't know or Doesn't Apply	Disagree	>	>	>	>	Agree
0	1	2	3	4	5	6
0	1	2	3	4	5	6

2. Satisfaction: Accessibility (Check all that apply).

Select the preferred training modes that you would like to use to participate in OWM Training and Outreach
Select the preferred venue for training, education and outreach would be of most value to your programs.

3. Satisfaction: Responsiveness:

Professionalism and courtesy of NIST staff:
Timeliness of delivery to respond to questions and issues:

Don't know or Doesn't Apply	Inadequate	Poor	Acceptable	Good	Very Good	Outstanding
0	1	2	3	4	5	6
0	1	2	3	4	5	6

Select the best or preferred mechanisms to interact with OWM Instructors and Technical Advisors (Check all that apply). _____

4. Application

How important is a return to in-person training to your program/jobs?
If you ranked this as (3) moderately important or greater, than please note what type of training is the highest priority (free _____

Don't know or Doesn't Apply	Not Important	Somewhat Important	Moderately Important	Important	Very Important
0	1	2	3	4	5

May we contact you in 45 days to follow up on the application of this service?

Yes	No
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Contact Information: Name: _____
 Address: _____
 Phone/Email: _____
 Member Type (drop-down list): _____

5. Needs Assessment

I need the following additional virtual training webinar topics to improve performance of my responsibilities:

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45 Day Follow-Up Questions

1. If you applied some aspect of this product/service, what did you apply and what has been the impact? Please describe.

2. If you have not applied any aspect of this product/service, but intended to do so, what are the barriers that have prevented your implementation?

Please explain.

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form text response).

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List of Events

- Laboratory Metrology
 - o Fundamental and Laboratory Auditing Program (LAP) Problems Preparation Course (2103)
 - o Basic Uncertainty Concepts (2500)
 - o Calibration Certificate Eval (2506)
 - o Calibration Method Validation (2510)
 - o Conducting an Effective Management Review (2515)
 - o Contract Review (2520)
 - o Document Control and Record Keeping (2525)
 - o Internal Auditing Best Practices (2535)
 - o Measurement Assurance Basics (2540)
 - o Proficiency Testing Follow Up Actions and Root Cause Analysis (2560)
 - o PT Analysis Using NIST Tools (2565)
 - o Laboratory Administration Workshop Online (2660)
 - o Software Verification and Validation (2570)
 - o State Laboratory Annual Submission Process (2575)
 - o Lab Metrology Info Hour - Assessing Field Standards for Calibration and Use (2990)
- Laws and Regulations
 - o NIST Handbook 130 - Overview of the Uniform Packaging and Labeling Regulation (3510)
 - o NIST Handbook 130 - Examination Procedure for Price Verification (3512)
 - o NIST Handbook 133 - How to Test Animal Bedding (3521)
 - o NIST Handbook 133 - Overview of Handbook 133 (3522)
 - o Weights and Measures Inspections - Evidence, Search and Seizure, and Due Process (3530)
 - o LPG (Propane) - Verifying the Net Contents of 20 lb Cylinders (Part 1) (3531)
- Metric Program
 - o Info Session-Metric System Education Resources (6000)
 - o Measurement System Basics: SI & U.S. Customary Units for Regulatory Officials (6002)
 - o Info Session-Metric System Estimation (6100)

Preferred Training Modes

In-person facilitated by Instructor

Webinar facilitated by Instructor

Self-paced (independent study/online portal)

In-person + Webinar

In-person + Self-paced

Webinar + Self-paced

In-person + Webinar + Self-paced

Preferred Venue for Training

NIST campus, Gaithersburg, Maryland

NIST campus, Boulder, Colorado

NIST Manufacturing Extension Partnership (MEP) Centers

In conjunction with regional or state Weights and Measures association meetings

State government hosts

Regional Measurement Assurance Program (RMAP) meetings

In conjunction with professional conferences (e.g., NCSLI, MSC, ASQ).

Industry facilities

Higher education facilities (e.g., universities, colleges)

Other (please describe)

Preferred Mechanisms	Member Type
Designated office hours	City Director/Sealer
Email responses	City W&M Official
Chat channels	Consultant
Topical forums	County Director/Sealer
Other (please describe)	County W&M Official
	Education – International
	Education – U.S.
	Federal (other than NIST)
	General Public
	Government – International
	Industry – International
	Industry – U.S.
	Instructor
	Media
	NIST
	Non-Profit Organization
	Retired
	State & Local Government (Non-W&M)
	State Director
	State W&M Official
	Trade Association
	Other (specify)_____