# World Trade Center Health Program
# Enrollment, Treatment, Appeals & Reimbursement

## Emergency Clearance Submission

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## Supporting Statement B

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## B. Collections of Information Employing Statistical Methods

The World Trade Center (WTC) Health Program is a limited healthcare program administered by the National Institute for Occupational Safety and Health (NIOSH) at the Centers for Disease Control and Prevention (CDC). The goal of the WTC Health Program is to provide healthcare, medical monitoring, and treatment to responders of the terrorist attacks that occurred on September 11, 2011 ("9/11") at the World Trade Center in New York City; the Pentagon in Washington, D.C.; and Shanksville, Pennsylvania, as well as survivors in the New York City area. Healthcare monitoring and treatment services are provided to all eligible and enrolled WTC Health Program members. Information is collected to determine applicants' eligibility, provide the services and payments authorized by the Program, and adjudicate appeals. Statistical methods are not used to select respondents.

### 1. Respondent Universe and Sampling Methods

There are two categories of members addressed in this Emergency Clearance Submission.

- "Pentagon Responder" is a person who is an active or retired member of a fire or police department (fire or emergency personnel), worked for a recovery or cleanup contractor, was a volunteer, was an employee of the Department of Defense or any other Federal agency, worked for a contractor of the Department of Defense or any other Federal agency between September 11, 2001, and September 18, 2001, or was a member of a regular or reserve component of the uniformed services; and performed rescue, recovery, demolition, debris cleanup, or other related services at the Pentagon site of the terrorist-related aircraft crash of September 11, 2001, during the period beginning on September 11, 2001, and ending on November 19, 2001.

- "Shanksville Responder" is a person who is an active or retired member of a fire or police department (fire or emergency personnel), worked for a recovery or cleanup contractor, was a volunteer, was an employee of the Department of Defense or any other Federal agency, worked for a contractor of the Department of Defense or any other Federal agency between September 11, 2001, and September 18, 2001, or was a member of a regular or reserve component of the uniformed services; and performed rescue, recovery, demolition, debris cleanup, or other related services at the Shanksville, Pennsylvania site of the terrorist-related aircraft crash of September 11, 2001, during the period beginning on September 11, 2001, and ending on October 3, 2001.

### 2. Procedures for the Collection of Information

Modes of information collection for the Pentagon/Shanksville Application for Enrollment include mail, web, and fax.

### 3. Methods to Maximize Response Rates and Deal with No Response

WTC Health Program procedures have been designed to maximize flexibility and convenience to users. Applicants have various options for submitting applications, including electronic, hardcopy, and fax.

To facilitate the initial determination of eligibility for services, the WTC Health Program sends follow-up reminder letters when application forms are incomplete. The WTC Health Program also provides translations of forms or other communications as needed.

Finally, the WTC Health Program allows members to identify a Designated Representative to act on their behalf. This provides flexibility to members who experience barriers due to their health conditions, cognitive status, difficulties with language or communication, or other factors.

**4. Tests of Procedures or Methods to be Undertaken**

The program has been operating since **2011**. Current information collection procedures reflect the experience of WTC Health Program members, program management staff, and NIOSH's data collection contractor.

**5. Individuals Consulted on Statistical Aspects and Individuals Collecting and/or Analyzing Data**

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