

Survey Guide

Note - Survey respondents will only be presented information that is relevant to their self-identified experience. Screener questions will be used to map respondents to appropriate questions.

Screener (All Users)	
Q1. Screener	<p>Did you view your final scores and feedback in the QPP Portal this year?</p> <p>Yes/No</p>
Q2. Screener [Multi-select]	<p>Which pathway did you or your organization use to submit data? Select all that apply.</p> <ul style="list-style-type: none"> ● Traditional MIPS (Merit Incentive Payment System) ● MVP (MIPS Value Pathways) ● APP (APM Performance Pathway)
Q3. Screener [Multi-select] <i>Note: Before and After date will be set when program determines release date for Final Feedback which will not be until mid-summer. Response options will reflect this decision when available.</i>	<p>When did you access the QPP Portal to review your Performance Feedback? Select all that apply.</p> <ul style="list-style-type: none"> ● Before August ● Since August
	●
Feedback Experience - General	
Q 4. Feedback	<p>Rate how difficult or easy it was to access your QPP Performance Feedback.</p>

<p>Experience - General</p> <p>[Likert]</p>	<p>1= Very Difficult 2 3 4 5 = Very Easy</p>
<p>Q 5 Feedback Experience - General</p> <p>[Likert]</p>	<p>Rate how difficult or easy it was to understand how your scores were determined.</p> <p>1= Very Difficult 2 3 4 5 = Very Easy</p>
<p>Q 6 Feedback Experience - General</p> <p>[Likert]</p>	<p>Rate how difficult or easy it was to find your payment adjustment.</p> <p>1= Very Difficult 2 3 4 5 = Very Easy</p>
<p>Q 7. Feedback Experience - General</p> <p>[Likert]</p>	<p>Rate how difficult or easy it was to understand how your payment adjustment was calculated.</p> <p>1= Very Difficult 2 3 4 5 = Very Easy</p>
<p>Q 8 - Feedback Experience - General</p> <p>[Yes/No]</p> <p>Q8 a - Feedback Experience - General</p> <p>[Likert]</p> <p>Q 8b - Feedback Experience - General</p> <p>[Likert]</p>	<p>Did you download your data from the QPP Portal?</p> <p>Yes/No</p> <p>If Yes,</p> <p>Rate how difficult or easy it was to find your downloadable data within the QPP Portal.</p> <p>1= Very Difficult 2 3 4 5 = Very Easy</p> <p>Rate how unsatisfied or satisfied you were with the data available to download.</p> <p>1= Very Unsatisfied 2 3 4 5 = Very Satisfied</p>
<p>Experience Report Questions</p>	
<p>Q9 - Data Report use</p>	<p>Did you retrieve a copy of the following?</p>

<p>[Multi select]</p> <p>Q9a</p>	<ul style="list-style-type: none"> - Results at-a-glance - QPP Experience Report - QPP Public Use File, PUF Methodology, and PUF Data Dictionary - None of these
<p>[Multi-select]</p> <p>Q9b</p>	<p>Do you plan to retrieve the following sometime in the future?</p> <ul style="list-style-type: none"> - Results at-a-glance - QPP Experience Report - QPP Public Use File, PUF Methodology, and PUF Data Dictionary - None of these (if none of either skip section)
<p>Q9c</p>	<p>Have you read the QPP Experience Report?</p> <ul style="list-style-type: none"> - Fully - Partially - Not at all
<p>Q9d</p>	<p>Do you plan to read the QPP Experience Report some time in the future?</p> <ul style="list-style-type: none"> - Yes - Maybe - No
<p>Q9e</p>	<p>Which of the following best describes you?</p> <ul style="list-style-type: none"> - You have discussed the QPP Experience Report with colleagues within your organization - You have discussed the QPP Experience Report with colleagues outside of your organization - None of these
<p>Q9f</p>	<p>Which of the following QPP participation and performance data products have you used to inform quality improvement?</p> <ul style="list-style-type: none"> - QPP Participation and Performance Results at-a-Glance - QPP Experience Report - QPP Data Use Guide - QPP Public Use File (PUF), PUF Methodology, PUF Data Dictionary - None of these
<p>Q9g</p>	<p>Which of the following QPP participation and performance data products do you plan to use to inform quality improvement?</p> <ul style="list-style-type: none"> - QPP Participation and Performance Results at-a-Glance - QPP Experience Report - QPP Data Use Guide - QPP Public Use File (PUF), PUF Methodology, PUF Data Dictionary - None of these
	<p>Do you agree or disagree with the following statement?</p>

	<p>The knowledge I gained from these QPP participation and performance data products allows me or my organization to better engage with MIPS to improve the cost and quality of care.</p> <p>1 Strongly Disagree 2 3 4 5 Strongly Agree</p>
<p>Final Score Preview</p>	
<p>Q10 . Final Feedback Preview [Likert]</p> <p>Q11 . Final Feedback Preview [Likert]</p> <p>Q12 . Final Feedback Preview [Select one]</p>	<p>Take a moment to think about when you reviewed your scores between before August, during the Final Score Preview period.</p> <p>How unclear or clear were you that the score displayed was your Final Score without payment adjustment?</p> <p>1= Very Unclear 2 3 4 5 = Very Clear</p> <p><input type="checkbox"/> Did not view scores during Final Score Preview period</p> <p>Rate how unhelpful or helpful it was to view Final Scores before your payment adjustment was ready.</p> <p>1= Very Unhelpful 2 3 4 5 = Very Helpful</p> <p><input type="checkbox"/> Did not view scores during Final Score Preview period</p> <p>If there was something about your score that you thought was incorrect before August, what would you have done?</p> <ul style="list-style-type: none"> ● Wait until final scores are released ● Contact the QPP Service Center ● Other (Open text)
<p>MVP Feedback</p>	
	<p>●</p>
<p>Q13 MVP Feedback</p>	<p>Did your clinicians perform better or worse through an MVP than they did through Traditional MIPS?</p> <ul style="list-style-type: none"> ● Much better ● A little better ● About the same ● A little worse ● Much worse

<p>Q14 MVP Feedback</p>	<p>How would you rate your understanding of how MVP scoring is calculated compared to how Traditional MIPS is calculated?</p> <ul style="list-style-type: none"> ● Much better ● A little better ● About the same ● A little worse ● Much worse
<p>Q15 MVP Feedback</p>	<p>Does your clinicians' performance in an MVP make you more or less likely to report an MVP for the 2024 Performance Year?</p> <ul style="list-style-type: none"> ● More likely to report an MVP ● Doesn't change PY24 reporting plan ● Less likely to report an MVP
<p>Demographic Follow-Ups</p>	
<p>Q19 Size of Org (no. of NPIs reporting for)</p> <p>[Single Select]</p>	<p>About how many clinicians/providers total participate in QPP through your organization?</p> <ul style="list-style-type: none"> ● 1-5 providers ● 6-24 ● 25-99 ● 100-999 ● 1,000-4,999 ● 5,000 or more
<p>Q20 Organization</p> <p>[Single select]</p>	<p>What type of organization do you work for?</p> <ul style="list-style-type: none"> ● Primary Care ● Specialty ● Multi-Specialty ● CAH ● Hospital/Healthcare System ● ACO ● QCDR/Qualified Registry ● Professional Society ● EHR / EMR ● IT vendor ● Other [___]
<p>Q21 Role/Title</p> <p>[Select One]</p>	<p>What title best describes your role within your organization?</p> <ul style="list-style-type: none"> ● Clinician ● Office Manager ● Quality Director or Specialist ● Administrator ● Consultant ● IT Expert ● Independent Researcher

Q22 IA Credit Screener	Are you a MIPS eligible clinician ? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unsure
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