Survey Guide

Note - Survey respondents will only be presented information that is relevant to their self-identified experience. Screener questions will be used to map respondents to appropriate questions.

Screener (All Users)	
Q1. Screener	Did you view your final scores and feedback in the QPP Portal this year? Yes/No
Q2. Screener [Multi-select]	Which **pathway** did you or your organization use to submit data? Select all that apply. ● Traditional MIPS (Merit Incentive Payment System) ● MVP (MIPS Value Pathways) ● APP (APM Performance Pathway)
Q3. Screener [Multi-select] *Note: Before and After date will be set when program determines release date for Final Feedback which will not be until mid-summer. Response options will reflect this decision when available.*	**When did you access the QPP Portal** to review your Performance Feedback? Select all that apply. ● Before August ● Since August
	●
Feedback Experience - General	
Q 4. Feedback	Rate how difficult or easy it was to **access your QPP Performance Feedback.**

Experience - General [Likert]	1= Very Difficult 2 3 4 5 = Very Easy
Q 5 Feedback Experience - General [Likert]	Rate how difficult or easy it was to **understand how your scores were determined.** 1= Very Difficult 2 3 4 5 = Very Easy
Q 6 Feedback Experience - General [Likert]	Rate how difficult or easy it was to **find your payment adjustment.** 1= Very Difficult 2 3 4 5 = Very Easy
Q 7. Feedback Experience - General [Likert]	Rate how difficult or easy it was to **understand how your payment adjustment was calculated.** 1= Very Difficult 2 3 4 5 = Very Easy
Q 8 - Feedback Experience - General [Yes/No] **Q8 a - Feedback Experience - General** [Likert] **Q 8b - Feedback Experience - General** [Likert]	Did you **download your data** from the QPP Portal? Yes/No If Yes, Rate how difficult or easy it was to **find your downloadable data** within the QPP Portal. 1= Very Difficult 2 3 4 5 = Very Easy Rate how unsatisfied or satisfied you were with the **data available to download.** 1= Very Unsatisfied 2 3 4 5 = Very Satisfied
Experience Report Questions	
Q9 - Data Report use	Did you retrieve a copy of the following?

[Multi select] Q9a [Multi-select]	- Results at-a-glance - QPP Experience Report - QPP Public Use File, PUF Methodology, and PUF Data Dictionary - None of these Do you plan to retrieve the following sometime in the future?
Q9b	- Results at-a-glance - QPP Experience Report - QPP Public Use File, PUF Methodology, and PUF Data Dictionary - None of these (if none of either skip section) Have you read the QPP Experience Report?
Q9c	- Fully - Partially - Not at all Do you plan to read the QPP Experience Report some time in the future?
Q9d	- Yes - Maybe - No Which of the following best describes you?
Q9e	- You have discussed the QPP Experience Report with colleagues within your organization - You have discussed the QPP Experience Report with colleagues outside of your organization - None of these Which of the following QPP participation and performance data products have you used to inform quality improvement?
Q9f	- QPP Participation and Performance Results at-a-Glance - QPP Experience Report - QPP Data Use Guide - QPP Public Use File (PUF), PUF Methodology, PUF Data Dictionary - None of these Which of the following QPP participation and performance data products do you plan to use to inform quality improvement?
Q9g	- QPP Participation and Performance Results at-a-Glance - QPP Experience Report - QPP Data Use Guide - QPP Public Use File (PUF), PUF Methodology, PUF Data Dictionary - None of these Do you agree or disagree with the following statement?

	The knowledge I gained from these QPP participation and performance data products allows me or my organization to better engage with MIPS to improve the cost and quality of care. 1 Strongly Disagree 2 3 4 5 Strongly Agree

Final Score Preview	
Q10 . Final Feedback Preview [Likert] **Q11 . Final Feedback Preview** [Likert] **Q12 . Final Feedback Preview** [Select one]	Take a moment to think about when you reviewed your scores between before August, during the Final Score Preview period. How unclear or clear were you that **the score displayed was your Final Score without payment adjustment**? 1= Very Unclear 2 3 4 5 = Very Clear [ ] Did not view scores during Final Score Preview period Rate how unhelpful or helpful it was to **view Final Scores before your payment adjustment was ready**. 1= Very Unhelpful 2 3 4 5 = Very Helpful [ ] Did not view scores during Final Score Preview period If there was **something about your score that you thought was incorrect before August** , what would you have done? ● Wait until final scores are released ● Contact the QPP Service Center ● Other (Open text)

MVP Feedback	
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Q13 MVP Feedback	Did your clinicians perform better or worse through an MVP than they did through Traditional MIPS? ● Much better ● A little better ● About the same ● A little worse ● Much worse

Q14 MVP Feedback	How would you rate your understanding of how MVP scoring is calculated compared to how Traditional MIPS is calculated? ● Much better ● A little better ● About the same ● A little worse ● Much worse
Q15 MVP Feedback	Does your clinicians' performance in an MVP make you more or less likely to report an MVP for the 2024 Performance Year? ● More likely to report an MVP ● Doesn't change PY24 reporting plan ● Less likely to report an MVP
Demographic Follow-Ups	
Q19 Size of Org (no. of NPIs reporting for) [Single Select]	About how many **clinicians/providers total** participate in QPP through your organization? ● 1-5 providers ● 6-24 ● 25-99 ● 100-999 ● 1,000-4,999 ● 5,000 or more
Q20 Organization [Single select]	What **type of organization** do you work for? ● Primary Care ● Specialty ● Multi-Specialty ● CAH ● Hospital/Healthcare System ● ACO ● QCDR/Qualified Registry ● Professional Society ● EHR / EMR ● IT vendor ● Other [___]
Q21 Role/Title [Select One]	What title best describes **your role within your organization**? ● Clinician ● Office Manager ● Quality Director or Specialist ● Administrator ● Consultant ● IT Expert ● Independent Researcher

Q22 IA Credit Screener	Are you a **MIPS eligible clinician**? ● Yes ● No ● Unsure