

Tell us about your interaction.

Responding to this survey is voluntary and anonymous. No personal information is collected or maintained in conjunction with your response to this survey. HUD obtained approval to conduct this survey from the Office of Management and Budget under control number 2511-0001. That authority expires on 9/30/2024. HUD may not collect this information, and you are not required to respond, after that expiration date. According to the Paperwork Reduction of Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. The time required to complete this information collection is estimated to average 2 minutes.

If you have comments or concerns regarding this collection, please contact HUD's Customer Experience team at CX@hud.gov (<mailto:CX@hud.gov>).

* Required

1. I would rate the the interaction I had with HUD: *



2. I trust HUD to fulfill its mission to create strong, sustainable, inclusive communities and quality affordable homes for all. *

- Strongly Disagree
- Disagree
- Neither Agree nor Disagree
- Agree
- Strongly Agree

3. Please rate the following statements. *

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
My issue was resolved.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It took a reasonable amount of time to resolve my issue.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was treated fairly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The employee I interacted with was helpful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Is there anything else about your experience that you would like to share?

This content is neither created nor endorsed by Microsoft. The data you submit will be sent to the form owner.