



CUSTOMER
EXPERIENCE

Share your feedback with HUD

Thank you for your interest in sharing your feedback with the U.S. Department of Housing and Urban Development (HUD) and for being part of HUD’s effort to better understand the experience of affordable housing waitlists and ways it can be improved.

By filling this out, you are consenting to provide this data. The HUD Customer Experience team will store your data in a secure location and will not share your personal data with the rest of HUD or anyone else.

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According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. The time required to complete this information collection is estimated to average 5 minutes. All responses to this collection of information are voluntary. If you have comments or concerns regarding this collection, please contact HUD’s Customer Experience team at cx@hud.gov.

*** Required**

- 1. Please provide your first and last name ***



2. Please provide your email *

3. Please provide your phone number *

4. What best describes you? (Select one) *

- PHA
- PBCA
- Multifamily housing provider
- Housing organization
- Software vendor/provider
- Other: _____

5. For a virtual meeting (for example, Zoom), do you need any accommodation for a disability? *

- Yes. I do need an accommodation.
- No. I don't need an accommodation.

[Upon completing/submitting Microsoft Form]

Thanks!

Thank you for completing these questions! If you are chosen to participate, the HUD Customer Experience team will reach out to you via email.