



Housing Discrimination Complaint Process Survey

We want to better understand your experience as it relates to the discrimination complaint process.

The survey takes 5 minutes to complete.

Please contact CX@hud.gov with any questions or concerns. This email is to support Customer Experience Feedback only. This mailbox is not for future use or customer support. For direct customer support not related to customer experience feedback, please contact [HUD customer service](#).

OMB Control Number:2511-0001

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According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. The time required to complete this information collection is estimated to average 5 minutes. All responses to this collection of information are voluntary. If you have comments or concerns regarding this collection, please contact CX@hud.gov

→ Required

I trust HUD to address housing discrimination.

<input type="radio"/> Strongly Disagree
<input type="radio"/> Disagree
<input type="radio"/> Neither Agree nor Disagree
<input type="radio"/> Agree
<input type="radio"/> Strongly Agree

How would you rate your experience with the services received from HUD?

<input type="radio"/> ☆	<input type="radio"/> ☆	<input type="radio"/> ☆	<input type="radio"/> ☆	<input type="radio"/> ☆
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→ Required

What factors contributed to your rating? (choose all that apply)

<input type="checkbox"/> Investigation not effective
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Process not clear

Investigation not fair

Investigation process difficult

Time to complete investigation

HUD employees not helpful

How can we improve your experience? (optional)

Finish

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