



Share your feedback with HUD

Thank you for your interest in sharing your feedback with the U.S. Department of Housing and Urban Development (HUD) and for being part of HUD's effort to better understand the experience of affordable housing waitlists and ways it can be improved.

If you have applied for or found affordable housing in the past few years and you are interested in participating in a one-hour conversation with HUD, please fill out the form below. You must be 18 years or older to participate. Note: You will not receive money or another form of compensation for participating. However, your participation will contribute to improving this process to better serve people in the future.

Participating in this conversation will not impact your place on any waitlists. This conversation is solely about understanding your experience and receiving your feedback on ways to improve the waitlist process. If you're looking for assistance getting affordable housing, please reach out to your [local HUD office](#).

By filling this out, you are consenting to provide this data. The HUD Customer Experience team will store your data in a secure location and will not share your personal data with the rest of HUD or anyone else.

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According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. The time required to complete this information collection is estimated to average 3 minutes. All responses to this collection of information are voluntary. If you



have comments or concerns regarding this collection, please contact HUD's Customer Experience team at cx@hud.gov.

*** Required**

1. Please provide your first and last name *

2. Please provide your email *

3. Please provide your phone number *

4. For a virtual meeting (for example, Zoom), do you need any accommodation for a disability? *

- Yes. I do need an accommodation.
- No. I don't need an accommodation.

5. Are you currently on a housing waitlist? *

- Yes
- No

6. Have you ever applied to a housing waitlist? *



CUSTOMER
EXPERIENCE

Waitlist Data Management & Burden Improvement

Screener – Applicant

Yes

No

7. I understand participating in this conversation will not impact my place on any waitlists. If I'm looking for assistance getting affordable housing, I will reach out to my [local HUD office](#). *

I understand

[Upon completing/submitted Microsoft Form]

Thanks!

Thank you for completing these questions! If you are eligible to participate, the HUD Customer Experience team will reach out to you via email.