

## ENGAGING WITH FHEO IN THE DISCRIMINATION COMPLAINT PROCESS SURVEY

We want to better understand your experience as it relates to the discrimination complaint process.

The survey takes 5 minutes to complete. All questions are **optional**.

Please contact <u>CX@hud.gov</u> with any questions or concerns. This email is to support Customer Experience Feedback only. This mailbox is not for future use or customer support. For direct customer support not related to customer experience feedback, please contact <u>HUD customer service</u>.

OMB Control Number: 2511-0001

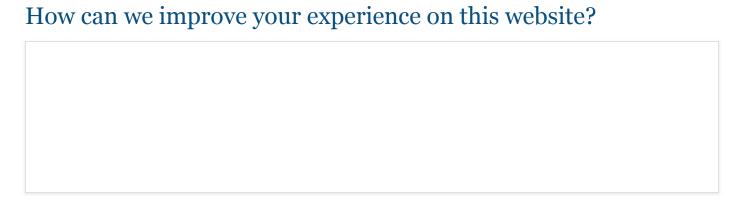
Expiration Date:09/30/2024

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. The time required to complete this information collection is estimated to average 5 minutes. All responses to this collection of information are voluntary. If you have comments or concerns regarding this collection, please contact CX@hud.gov

This interaction increased my trust in HUD.		
O Thumbs up		
O Thumbs down		
What about this interaction increased your trust in HUD? (Choose all that apply)		
The information on this site was useful		
It was easy to find what I needed		
I found what I needed on the site quickly		
I understood the information on the website		
Something else		
Why did this interaction not increase your trust in HUD? (Choose all that apply)		
The information on this site was not useful		
It was not easy to find what I needed		
It took a long time to find the information on the site		
I did not understand the information on the website		
Something else		

I was satisfied with my experience interacting with HUD.		
0	Strongly Disagree	
0	Disagree	
0	Neither agree nor disagree	
0	Agree	
0	Strongly Agree	
I came to the FHEO website primarily to:		
	File a housing discrimination complaint or learn about complaint process	
0	Get technical fair housing information (laws, regulations, and FHEO policy guidance)	
0	Get fair housing education	
0	Find contact information for FHEO staff	
0	Learn more about fair housing in general	
0	Other	
How	did you find the FHEO website?	
0	Search engine	
	HUD.gov	

Landlord			
Lawyer			
O HUD Employee			
Another government agency			
O HUD or FHEO social media			
I would describe myself primarily as:			
O Property Resident/Renter			
Homeowner			
Person who is homeless/unsheltered			
O Social Worker			
Legal Professional			
Fair Housing Initiatives Program (FHIP) Agency			
Fair Housing Assistance Program (FHAP) Agency			
Other Fair Housing or Civil Rights Professional			
Where are you located?			
- Select -			



Finish

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