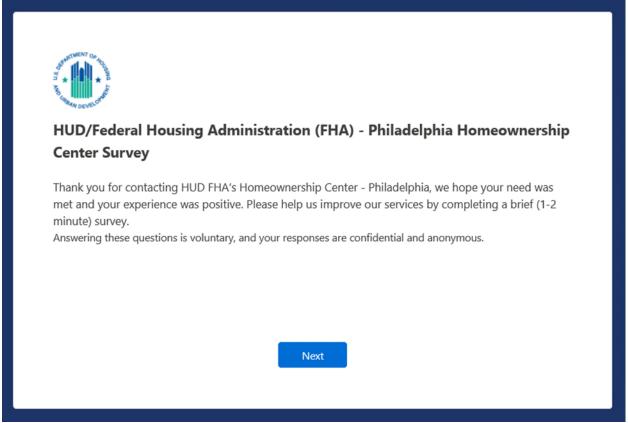
SAMPLE OF HUD-Federal Housing Administration (FHA) - Philadelphia Homeownership Center Survey



philadelphia

5 (Strongly Ag	ree)		
4 (Agree)			
3 (Neutral)			
2 (Disagree)			
1 (Strongly Dis	agree)		
My need wa	s addressed.		
5 (Strongly Ag			
5 (Strongly Ag 4 (Agree)			
My need was 5 (Strongly Ag 4 (Agree) 3 (Neutral)			
5 (Strongly Ag 4 (Agree)			

5 (Strongly Agree)	
4 (Agree)	
3 (Neutral)	
2 (Disagree)	
1 (Strongly Disagree)	
. Employees I interacted with were helpfu	ıl.
	ıl.
5 (Strongly Agree)	ıl.
Employees I interacted with were helpfo 5 (Strongly Agree) 4 (Agree) 3 (Neutral)	ıl.
5 (Strongly Agree) 4 (Agree)	ul.

(Strongly Agree)			
(Agree)			
(Neutral)			
(Disagree)			
(Strongly Disagree)			
It took a reasonable amo	unt of time to do what I ne	eded to do.	
It took a reasonable amo 5 (Strongly Agree)	unt of time to do what I ne	eded to do.	
	unt of time to do what I ne	eded to do.	
(Strongly Agree)	unt of time to do what I ne	eded to do.	
(Strongly Agree)	unt of time to do what I ne	eded to do.	

5 (Strongly Agree)			
4 (Agree)			
3 (Neutral)			
2 (Disagree)			
1 (Strongly Disagree)			
. My experience increase	d my trust in HUD/F	HA.	
5 (Strongly Agree)			
4 (Agree)			
3 (Neutral)			
2 (Disagree)			
2 (Disagree) 1 (Strongly Disagree)			
2 (Disagree) 1 (Strongly Disagree)	experience better?		
2 (Disagree) 1 (Strongly Disagree) How can we make your	experience better?		
3 (Neutral) 2 (Disagree) 1 (Strongly Disagree) How can we make your	experience better?		
2 (Disagree) 1 (Strongly Disagree) How can we make your	experience better?		



HUD/Federal Housing Administration (FHA) - Philadelphia Homeownership Center Survey

Thank you for taking the time to provide helpful feedback. Your responses are confidential and anonymous. We'll only use your feedback to improve the service quality of HUD FHA's Homeownership Centers. If you have any questions about the Survey, please contact the Survey Team at fhasurvey@hud.gov.

An official form of the United States government.

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