

Post-Event Questions

Please share your feedback by rating each item using the scale provided. Thank you for your participation!

Assessment Factors	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	NO BASIS TO JUDGE
The event contained information and ideas that will improve initiatives at my credit union for underserved and underbanked members.						
I plan on implementing change at my credit union based on the presentations at the event.						
My attendance at this event will add value to my credit union’s efforts to serve our members.						
I gained knowledge I can use to implement new policies, procedures, and products and services at my credit union.						
This event met my expectations.						
The event will help me meet the needs of my members.						
The event will help me meet my credit union’s mission or objectives.						
I found the following sessions beneficial and helpful:						
Please indicate your satisfaction of the various aspects of the event:						
Day 1, October 8, 2024						
Opening Remarks by NCUA Chairman Todd M. Harper						
Keynote Address						
Technical session: Determining demographics of your community – How to identify the makeup of your individual community and what it needs.						
Real Life MDI Story						
Breakout sessions: Pathways to Assisting Your Community.						
Breakout 1: Identifying the Need – Demographic Analysis						
Breakout 2: Identifying the Need – Holding Focus Groups to Learn What Is Needed						
Breakout 3: Field of Membership Expansion to Build Your Community						
Breakout 4: Utilizing Census Data						
Day 2, October 9, 2024						
Opening Remarks by NCUA Vice Chairman Kyle S. Hauptman						

Keynote Address							
Technical session: Growing your membership by serving their needs.							
Real Life MDI Story							
Breakout sessions: Developing partnerships for opportunities.							
Breakout 1: Identifying The Partners in Your Community							
Breakout 2: Engaging Your Stakeholders							
Breakout 3: Working With Your Regulator							
Breakout 4: Challenges And Resolutions							
Day 3, October 10, 2024							
Opening Remarks by NCUA Board Member Tanya Otsuka							
Keynote Address							
Technical session: Identifying Your 'Why, How and What' To Develop Your Outreach/Growth Plan.							
Real Life MDI Story							
Roundtable discussion on what credit unions have learned and what you will take back to your credit unions.							
Closing Keynote							
Please indicate your satisfaction of the various aspects of the event:							
Venue/Event Platform							
Date & Time of the Event							
Speakers							
Number of Sessions offered							
Quality of Sessions							
Networking Opportunities							
I would recommend others come to this event in the future.							

1. What topics would you like to see at a future MDI event?

2. What speakers would you like to see in the future?