

Attachment 4g.
Caregiver Survey
Recruitment Communications

Introductory Letter to Complete Online Survey - Caregiver



[Date]

Dear [Name],

The RTI International (RTI) and Implenomics Survey Teams are working on behalf of the U.S. Centers for Disease Control and Prevention (CDC) to collect information about barriers that newly diagnosed patients and their caregivers face at each stage of cancer care: screening, diagnosis, treatment, and post-treatment. We are also interested in learning about the barriers caregivers perceived their care recipients faced. We are inviting the adult caregivers of individuals who were first diagnosed in 2021 with colorectal, female breast, or cervical to participate in the study. We received your contact information from [NAME], who identified you as their caregiver. The survey contains questions about your personal and health background, your experience as a caregiver, your quality of life, and patient's barriers to care from the caregiver's perspective.

If you take part in the survey, there are protections in place to keep your responses confidential and private, and your name will not be linked to your responses. Your responses will be combined with other caregivers' responses for analyses. ***We hope you choose to participate because your experiences and perspectives are valuable.***

Completing this survey is voluntary and should take only about 15 minutes. You will have up to 2 weeks to complete the survey. **After you complete the survey, we will send you a \$40 check or gift card to thank you for your participation.** At the end of the survey, you can also volunteer for a 60-minute interview and 20 participants will be selected for the interview.

Please enter this link in your web browser (e.g., Google Chrome, Microsoft Edge, Firefox, Safari) to complete the survey: <https://survey.rti.org/SE/1/Caregiver/>. You will need to enter this unique **access code** to begin the survey: [PIN]

Please complete the survey at your earliest convenience. You can save your responses in case you need to complete the survey in more than one sitting. You can stop the survey anytime. If you already answered part of the survey but don't want your answers used, please contact us at CDC_CancerSurvey@rti.org or 1-833-997-2714, and we will permanently delete your survey responses.

If you have questions about the survey or any trouble with the survey, please contact us at CDC_CancerSurvey@rti.org or toll free at 1-833-997-2714 for assistance in English or Spanish. If you have any questions about your rights as a survey respondent, you may call RTI's Office of Research Protection toll free at 1-866-214-2043.

You may also access the survey by scanning this QR code with your smartphone or tablet.

Please enter your **access code** once you are ready to begin: [PIN]

Sincerely,

Florence K.L. Tangka, PhD, MS
Division of Cancer Prevention and Control
Centers for Disease Control and Prevention

Postcard Reminder to Complete Online Survey - Caregiver

Two weeks ago, we sent you a letter to invite you to complete an online survey about barriers that caregivers and individuals who have cancer or are living with cancer may face. The survey will improve our understanding of the role of caregivers and how best to support them.

You may also access the survey by scanning this QR code with your smartphone or tablet.

If you have already completed the survey, please accept our sincere thanks. If not, please do so today. Your response is important so we can capture the experience of different populations. Completing this survey is voluntary and should take only about 15 minutes. If you would like to opt out or do not want your survey responses used in this cancer research study, contact us at CDC_CancerSurvey@rti.org or 1-833-997-2714 and we will delete them. **After you complete the survey, we will send you a \$40 check or gift card to thank you for your participation.**

Please use this link (or QR code) to complete the survey: <https://survey.rti.org/SE/1/Caregiver/> and enter this unique access code: [insert participant ID#]. If you have questions about the survey, please contact us at CDC_CancerSurvey@rti.org or toll free at 1-833-997-2714 for assistance in English or Spanish.

Warm regards,

Florence K.L. Tangka, PhD, MS
Division of Cancer Prevention and Control
Centers for Disease Control and Prevention

Follow-up Nonresponse Letter to Complete Online Survey – Caregiver



[Date]

Dear [Name],

We recently reached out to you about a study led by the RTI International (RTI) and Implenumics Survey Teams on behalf of the U.S. Centers for Disease Control and Prevention (CDC) to collect information about barriers that individuals who had cancer or are living with cancer and their caregivers face at each stage of cancer care: screening, diagnosis, treatment, and post-treatment. We are inviting the caregivers of individuals who were first diagnosed in 2021 with colorectal, female breast, or cervical cancer to participate in the survey. We received your contact information from [NAME], who identified you as their caregiver. This survey will improve our understanding of the cancer care experience, and how experiences may vary for different populations.

The survey contains questions about your personal and health background, your experience as a caregiver, your quality of life, and barriers that both caregivers and individuals who have cancer or are living with cancer may face. Your name will not be linked to your responses. ***We hope you choose to participate because your experiences and perspectives are valuable.***

Completing this survey is voluntary and should take only about 15 minutes. You will have up to 2 weeks to complete the survey. **After you complete the survey, we will send you a \$40 check or gift card to thank you for your participation.** At the end of the survey, you can also volunteer for a 60-minute interview and 20 participants will be selected for the interview.

Please enter this link in your web browser (e.g., Google Chrome, Microsoft Edge, Firefox, Safari) to complete the survey: <https://survey.rti.org/SE/1/Caregiver/>. You will need to enter this unique **access code** to begin the survey: [PIN]

Please complete the survey at your earliest convenience.

You can save your responses in case you need to complete the survey in more than one sitting. You can stop the survey anytime. If you already answered part of the survey but don't want your answers used, please contact us at CDC_CancerSurvey@rti.org or 1-833-997-2714, and we will permanently delete your survey responses. If you have questions about the survey or any trouble with the survey, please contact us at CDC_CancerSurvey@rti.org or toll free at 1-833-997-2714 for assistance in English or Spanish. If you have any questions about your rights as a survey respondent, you may call RTI's Office of Research Protection toll free at 1-866-214-2043.

Sincerely,

You may also access the survey by scanning this QR code with your smartphone or tablet.

Please enter your **access code** once you are ready to begin: [PIN]

Florence K.L. Tangka, PhD, MS
Division of Cancer Prevention and Control
Centers for Disease Control and Prevention

Final Nonresponse Letter to Complete Survey – Caregiver



[Date]

Dear [Name],

We recently reached out to you about a study led by the RTI International (RTI) and Implenomics Survey Teams on behalf of the U.S. Centers for Disease Control and Prevention's (CDC) to collect information about barriers that individuals who had cancer or are living with cancer and their caregivers face at each stage of cancer care: screening, diagnosis, treatment, and post-treatment. We are inviting the caregivers of individuals who were first diagnosed in 2021 with colorectal, female breast, or cervical cancer to participate in the survey. We received your contact information from [NAME], who identified you as their caregiver. This survey will improve our understanding of the cancer care experience, and how experiences may vary for different populations.

The survey contains questions about your personal and health background, your experience as a caregiver, your quality of life, and barriers to care. Your name will not be linked to your responses. Your responses will be combined with responses from other caregivers for analyses. ***We hope you choose to participate because your experiences and perspectives are valuable.***

Completing this survey is voluntary and should take only about 15 minutes. You will have up to 2 weeks to complete the survey. **After you complete the survey, we will send you a \$40 check or gift card to thank you for your participation.** At the end of the survey, you can also volunteer for a 60-minute interview and 20 participants will be selected for the interview.

You have the option to complete and return the enclosed printed survey (using the pre-paid business reply envelope), or you can enter this link in your web browser (e.g., Google Chrome, Microsoft Edge, Firefox, Safari) to complete the survey online: <https://survey.rti.org/SE/1/Caregiver/>. You will need to enter this unique **access code** to begin the survey: [PIN]

Please complete and submit/mail the survey by [DATE]. If you are completing the survey online, you can save your responses in case you need to complete the survey in more than one sitting. You can stop the survey anytime. If you already answered part of the survey but don't want your answers used, please contact us at CDC_CancerSurvey@rti.org or 1-833-997-2714, and we will permanently delete your survey responses. If you have questions about the survey or any trouble with the survey, please contact us at CDC_CancerSurvey@rti.org or toll free at 1-833-997-2714 for assistance. If you have any questions about your rights as a survey respondent, you may call RTI's Office of Research Protection toll free at 1-866-214-2043.

You may also access the survey by scanning this QR code with your smartphone or tablet.

Please enter your **access code** once you are ready to begin: [PIN]

Sincerely,

Florence K.L. Tangka, PhD, MS
Division of Cancer Prevention and Control
Centers for Disease Control and Prevention

Telephone Reminder Script - Caregiver

Hello [Name]!

We recently reached out to you about a study led by the RTI International and Implenomics Survey Teams on behalf of the U.S. Centers for Disease Control and Prevention about barriers that individuals who had cancer or are living with cancer and their caregivers may face during screening, diagnosis, treatment, and post-treatment. We are inviting the caregivers of individuals who were first diagnosed in 2021 with colorectal, female breast, or cervical cancer to participate in the survey. We received your contact information from [NAME], who identified you as their caregiver. This survey will improve our understanding of the cancer care experience, and how experiences may vary for different populations.

The survey contains questions about your personal and health background, your experience as a caregiver, your quality of life, and barriers to care. Your name will not be linked to your responses. Your responses will be combined with those from other caregivers for analyses.

Completing this survey is voluntary and should take only about 15 minutes. You will have up to 2 weeks to complete the survey. **After you complete the survey, we will send you a \$40 check or gift card to thank you for your participation.** At the end of the survey, you can also volunteer for a 60-minute interview and 20 participants will be selected for the interview.

Please enter this link in your web browser (e.g., Google Chrome, Microsoft Edge, Firefox, Safari) to complete the survey: <https://survey.rti.org/SE/1/Caregiver/>. You will need to enter this unique access code to begin the survey: [PIN].

Please complete the survey by [DATE]. You can complete the survey in more than one sitting. You can stop the survey anytime. If you already answered part of the survey but don't want your answers used, please contact us at CDC_CancerSurvey@rti.org or 1-833-997-2714, and we will permanently delete your survey responses. If you have any questions or trouble with the survey, please contact us at CDC_CancerSurvey@rti.org or toll free at 1-833-997-2714 for assistance in English or Spanish. If you have any questions about your rights as a survey respondent, you may call RTI's Office of Research Protection toll free at 1-866-214-2043.

We will not contact you again about participating in this survey. Thank you for your time.