Customer Service Application

(CSA)

Screen Package



**Integrated Registration Services (IRES)**

OMB Clearance Package OMB# 0960-0596

Note:

Screens captures with the blue bar are the latest UEF IRES/CSA screens. Screens captures with the red bar are the ones that we were not able to reproduce in the latest UEF format.

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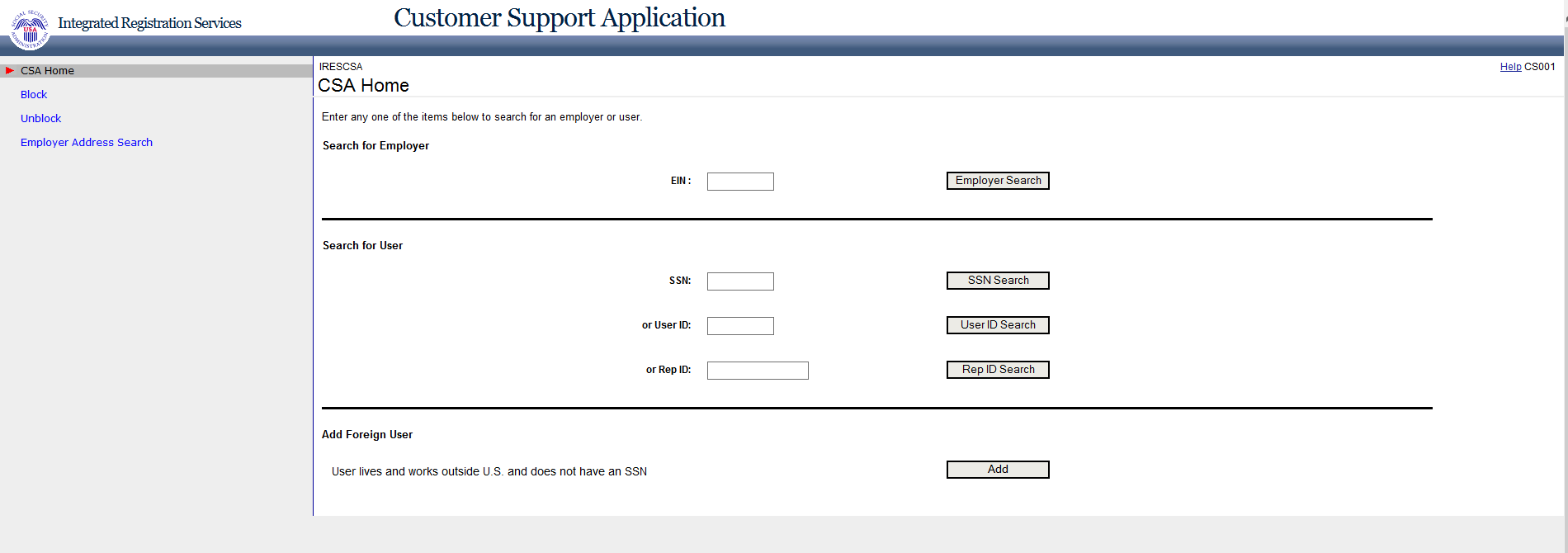
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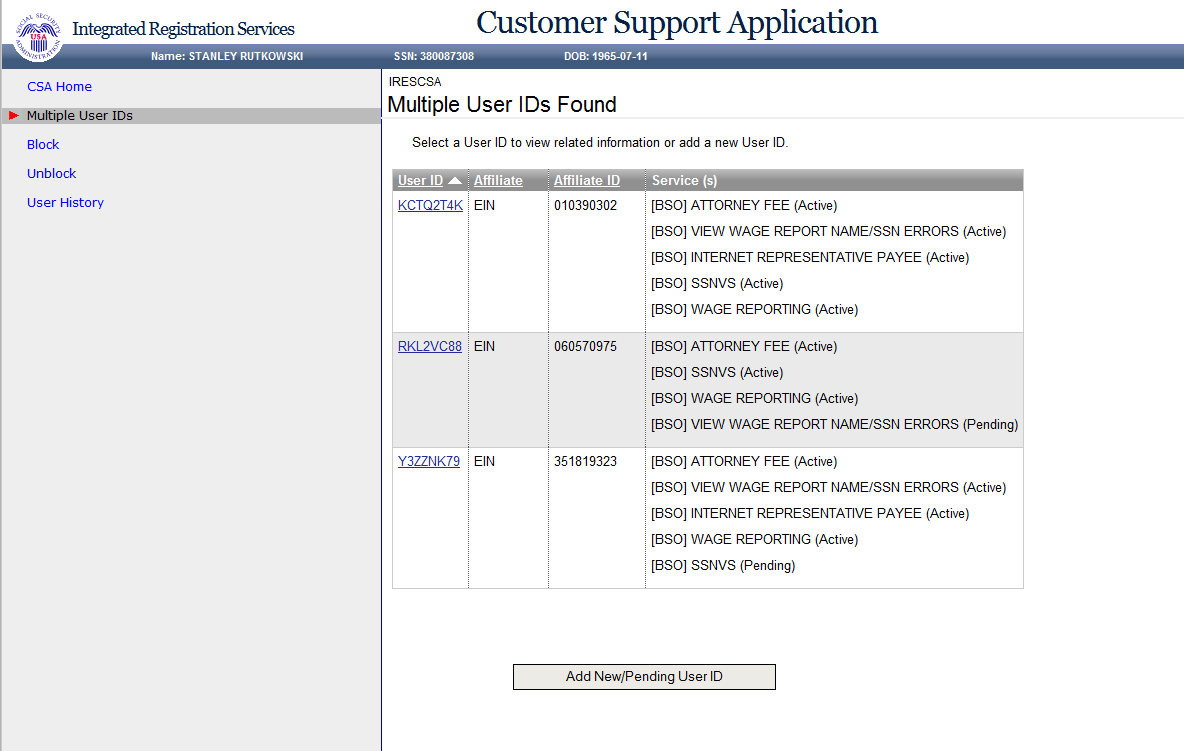
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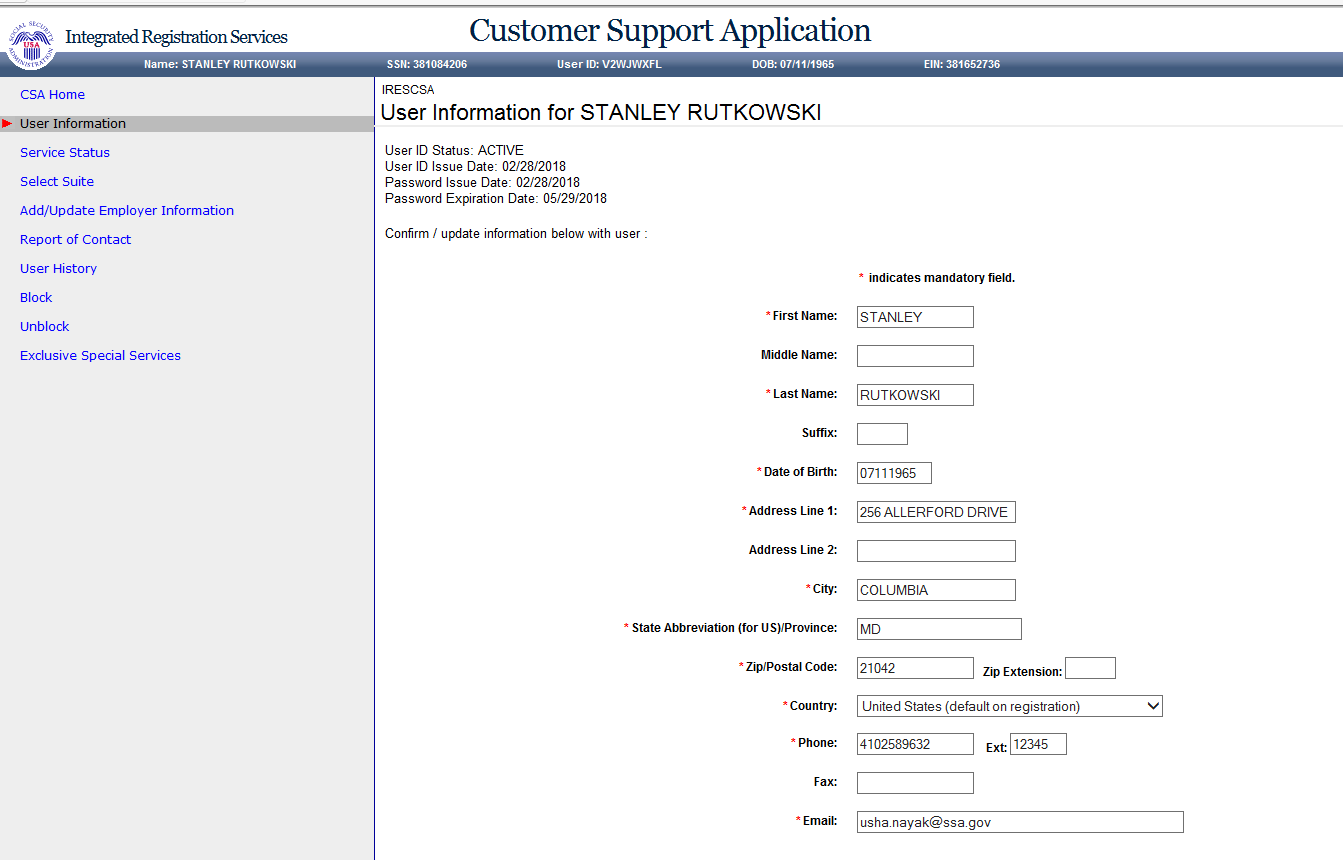
# **CSA Home**



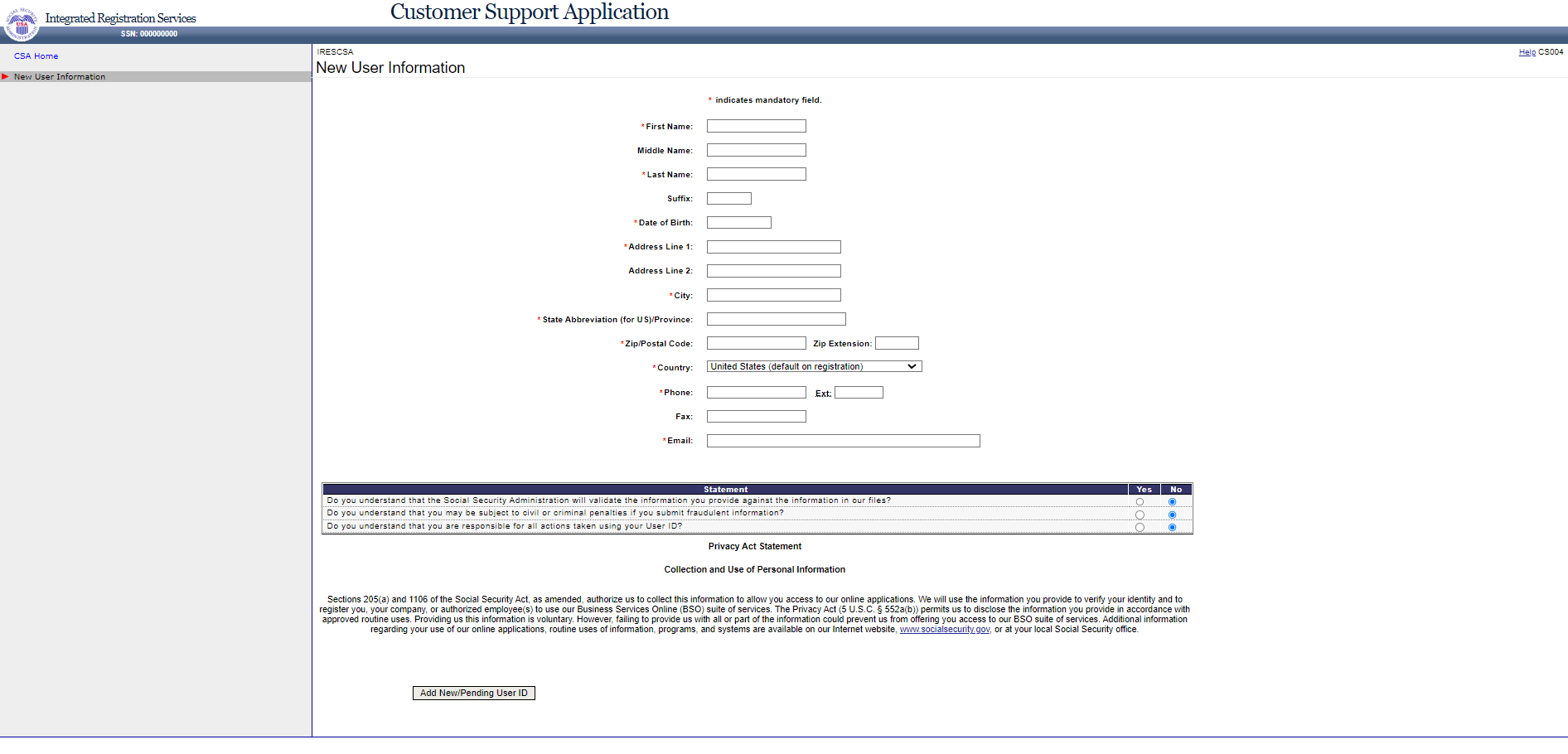
# **Multiple User IDs Found**



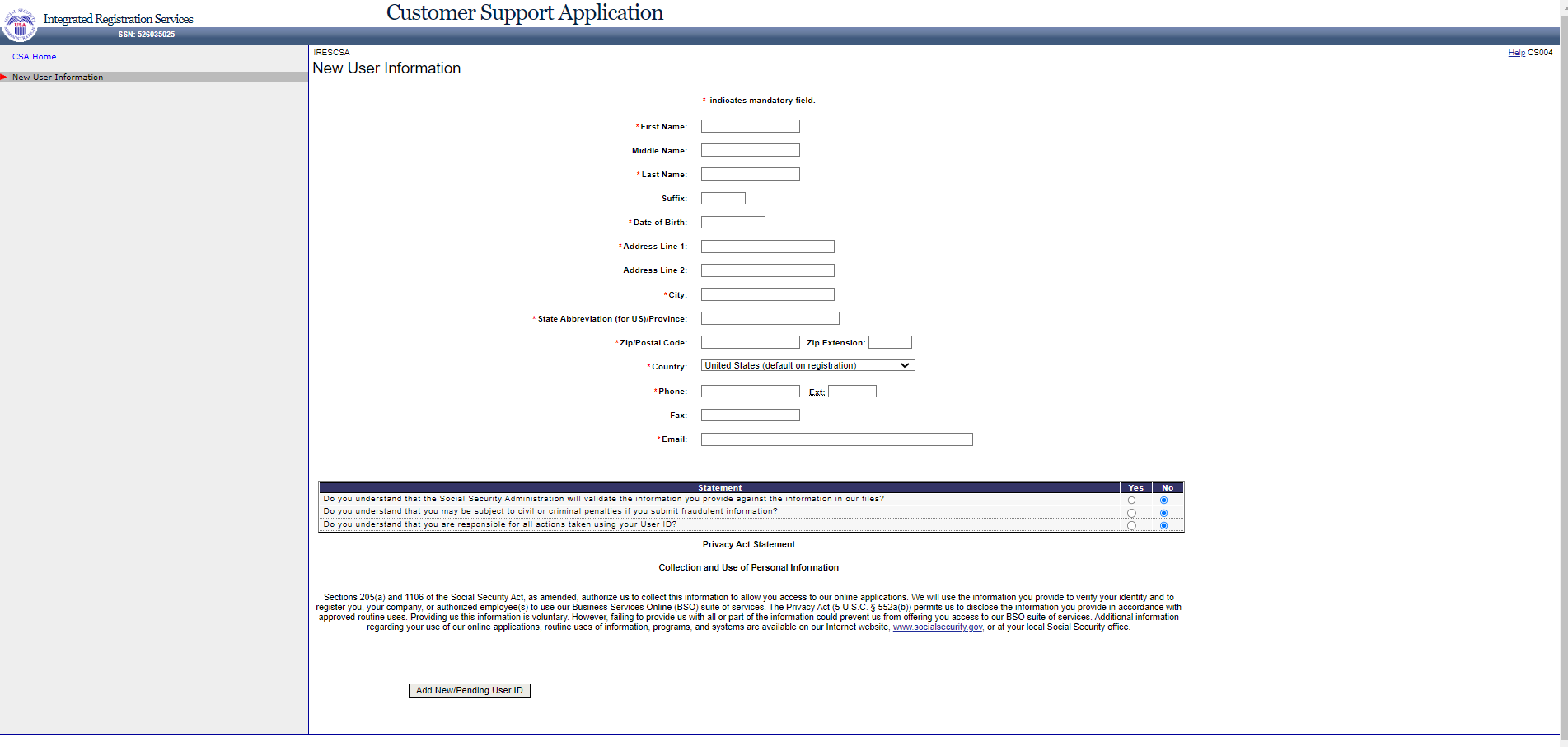
# **User Information for [User ID]**



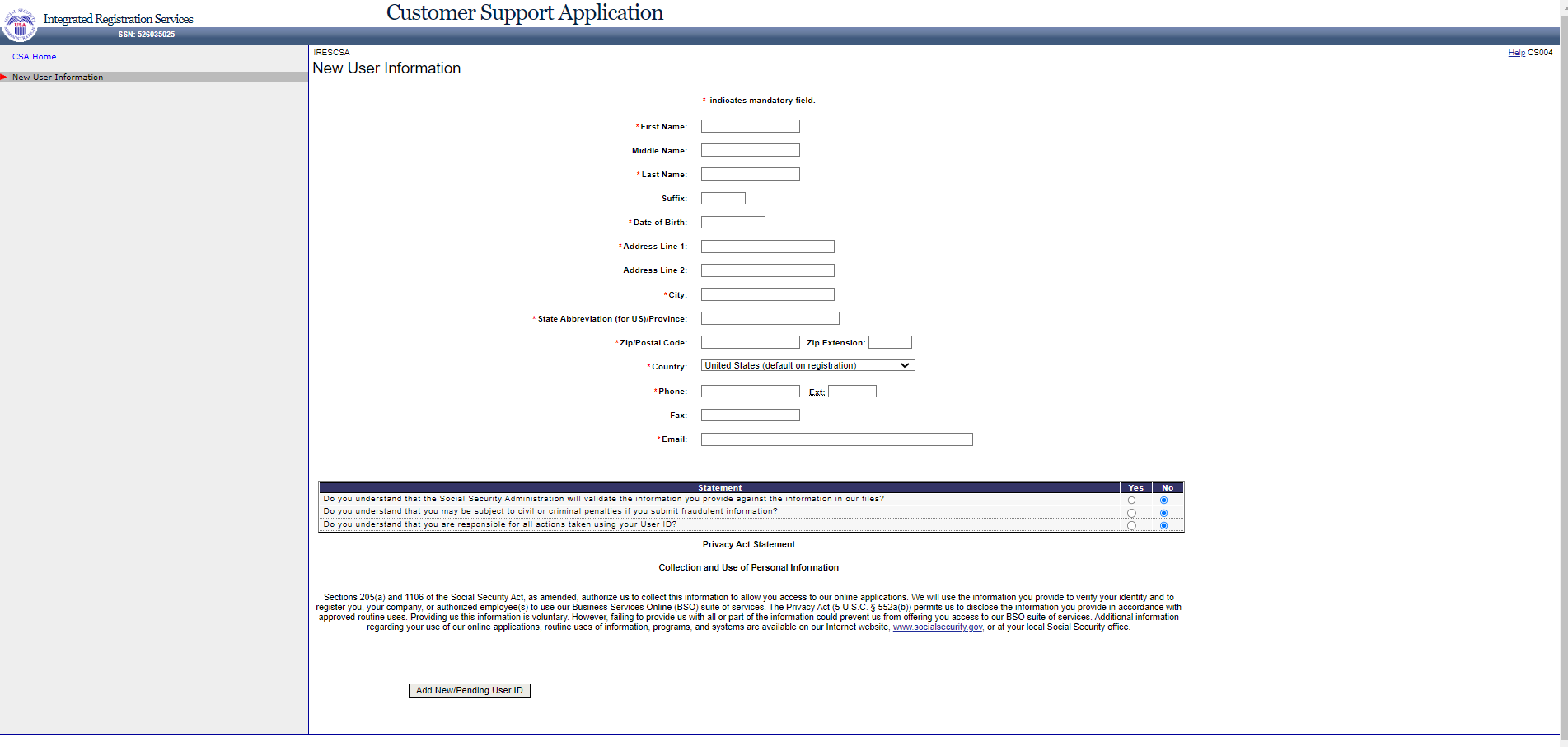
# **New User Information - Add Foreign User (update)**



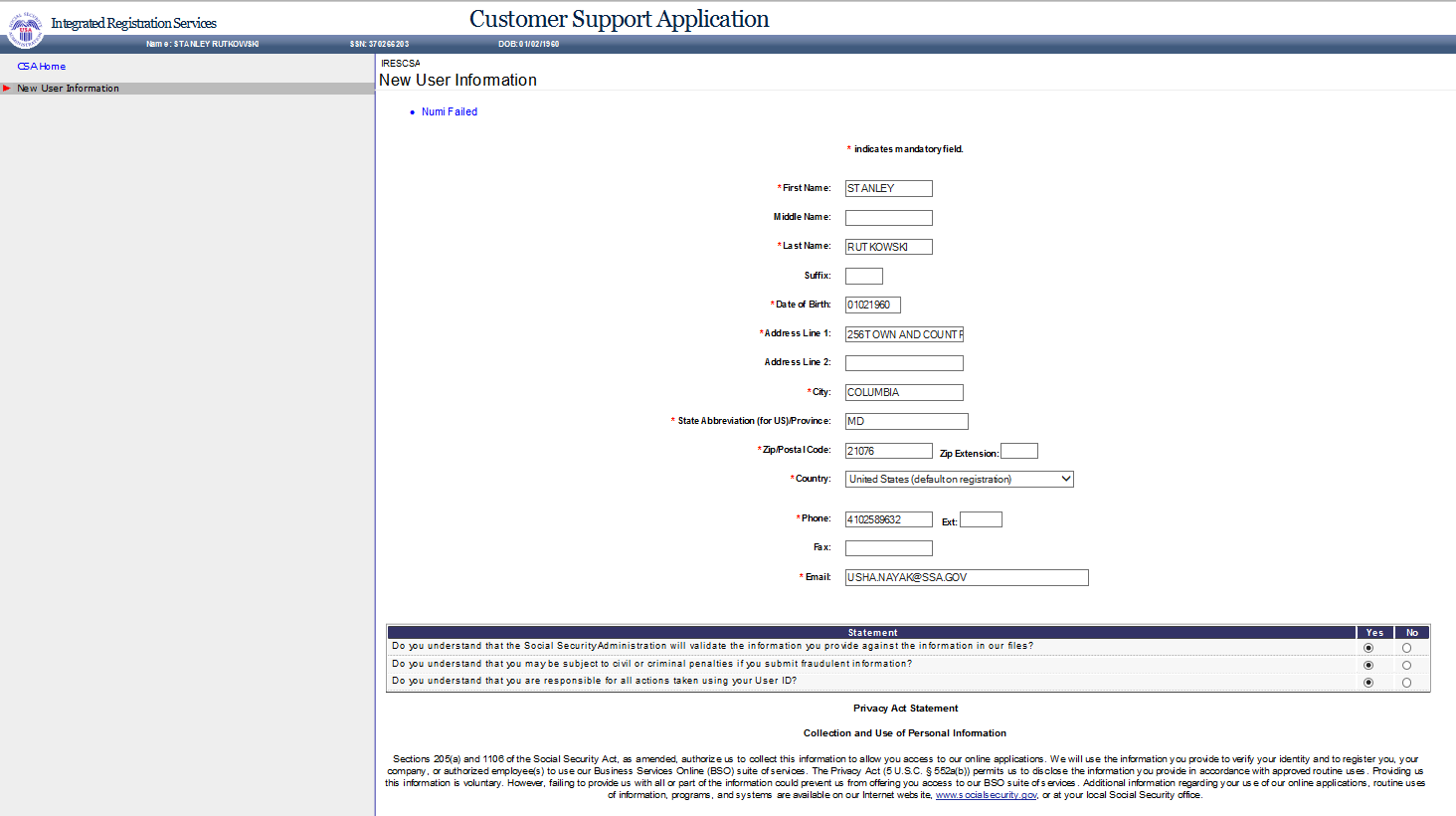
# **New User Information - Add New/Pending User ID (update)**



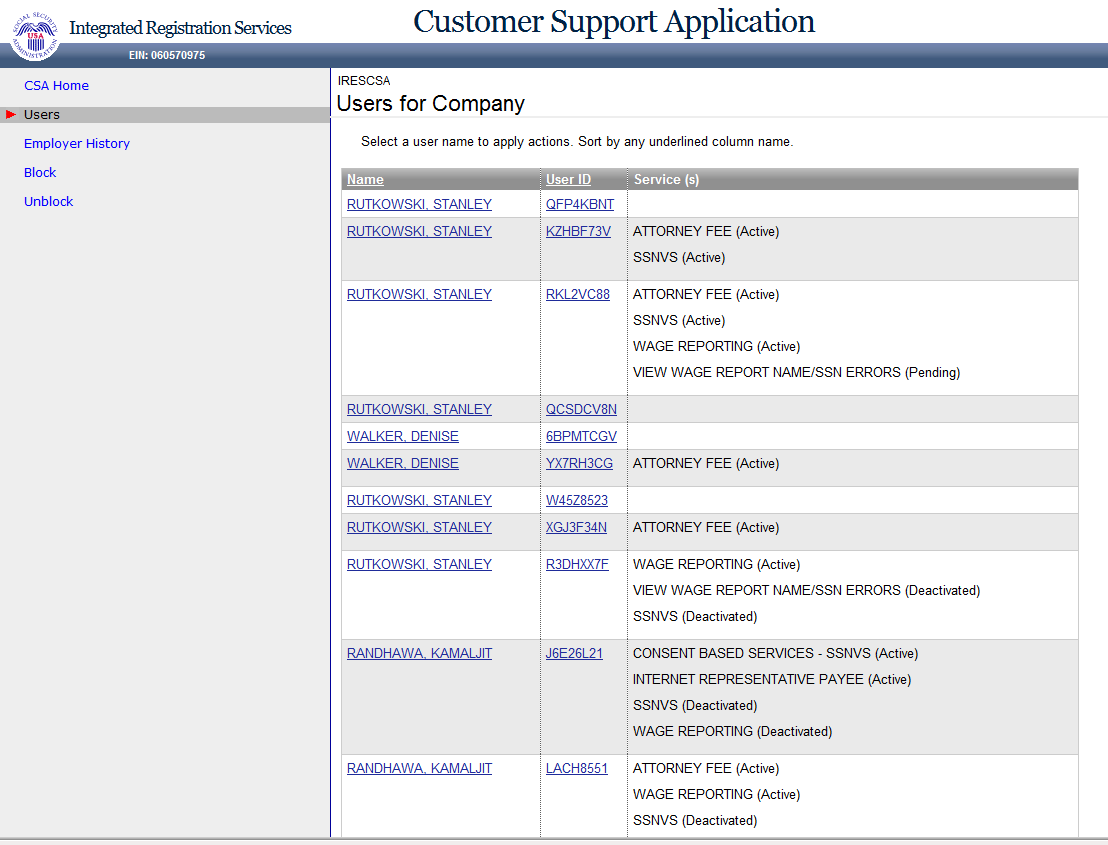
# **New User Information - No SSN FoundUser ID (update)**



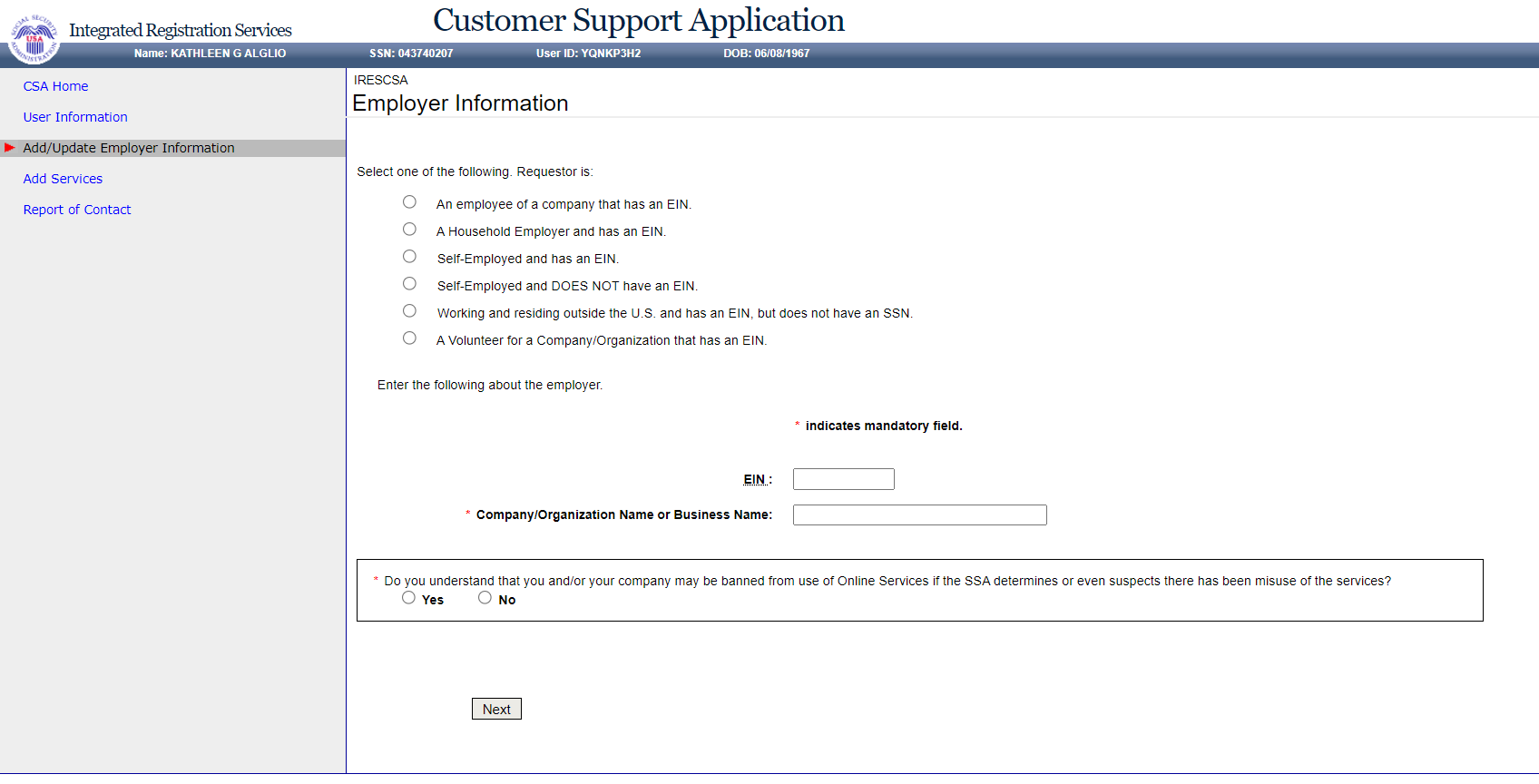
# **New User Information - Numi Failed**



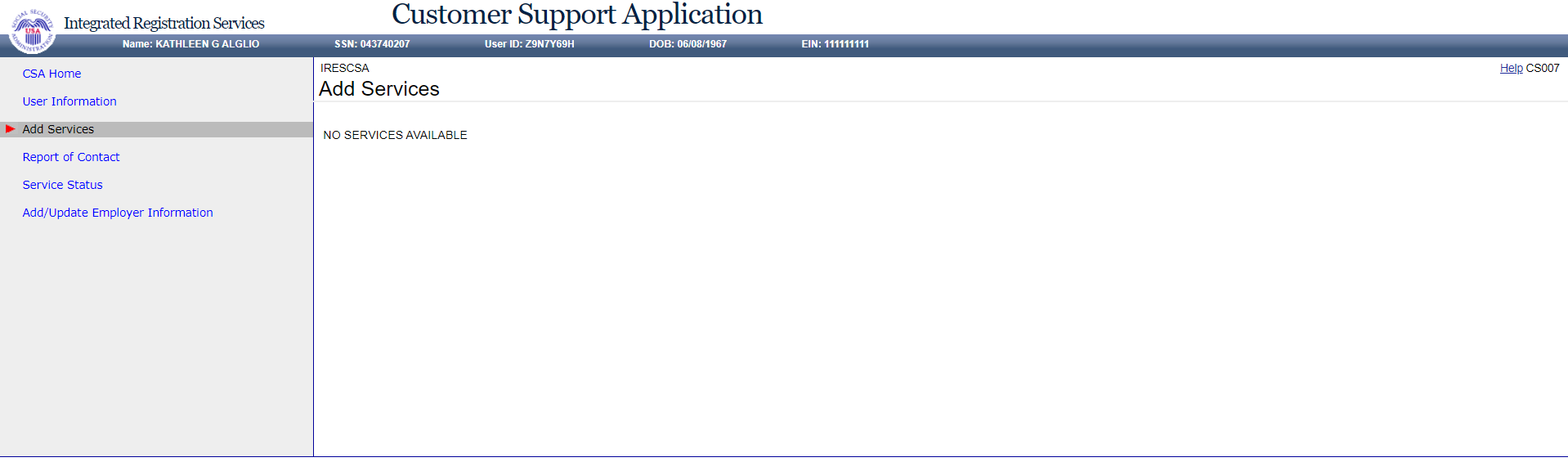
# **Users for Company**



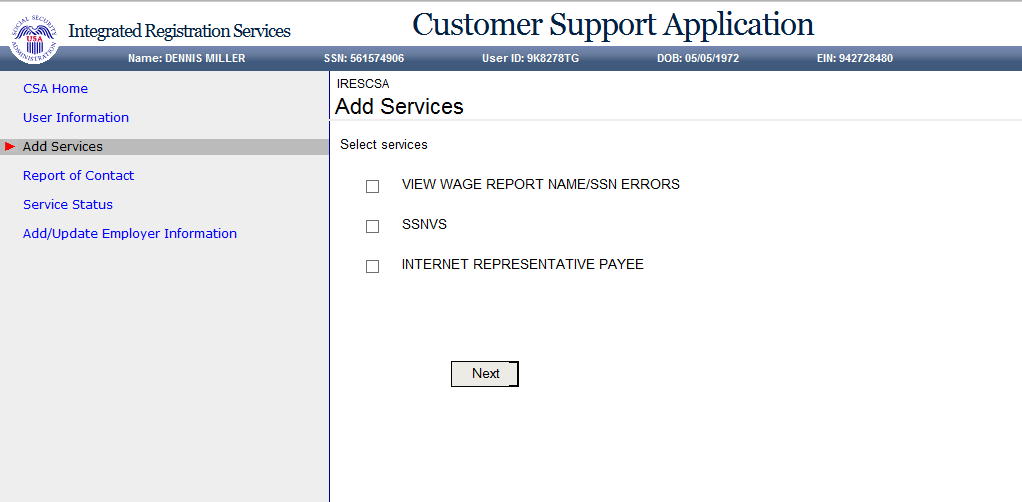
# **Employer Information (update)**



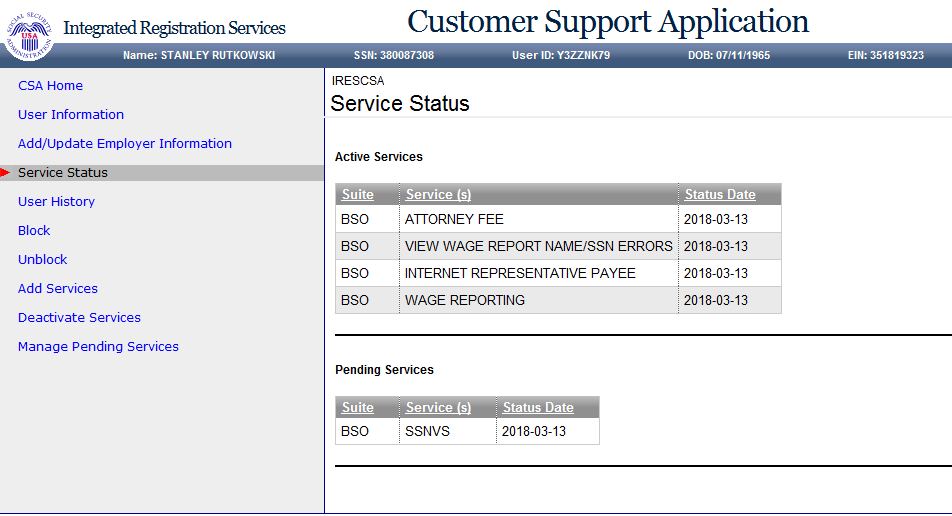
# **Add Services - NO SERVICES AVAILABLE (update)**



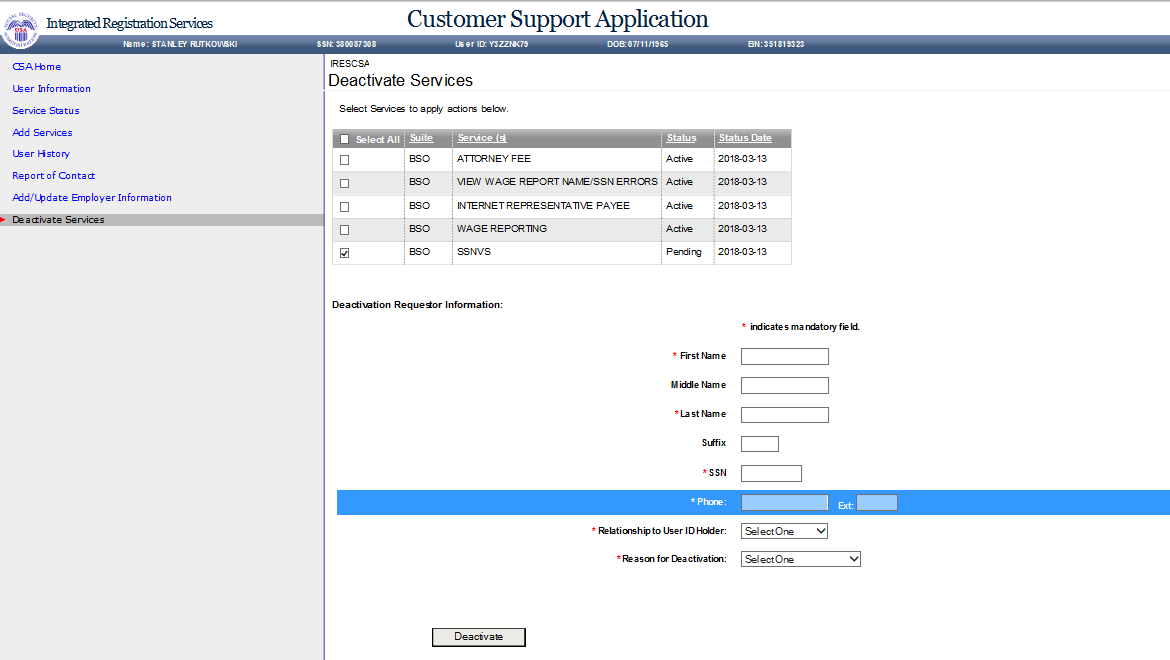
# **Add Services - With Services**



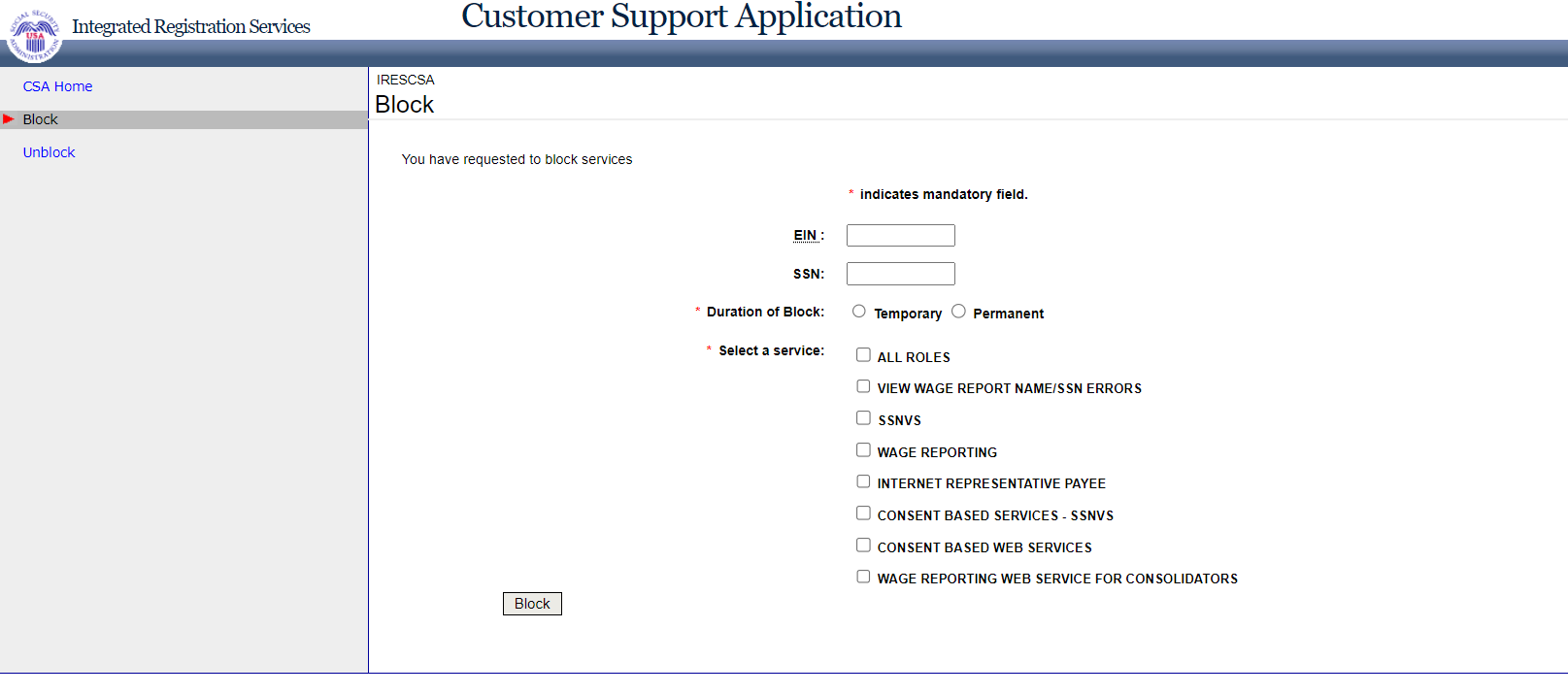
# **Service Status**



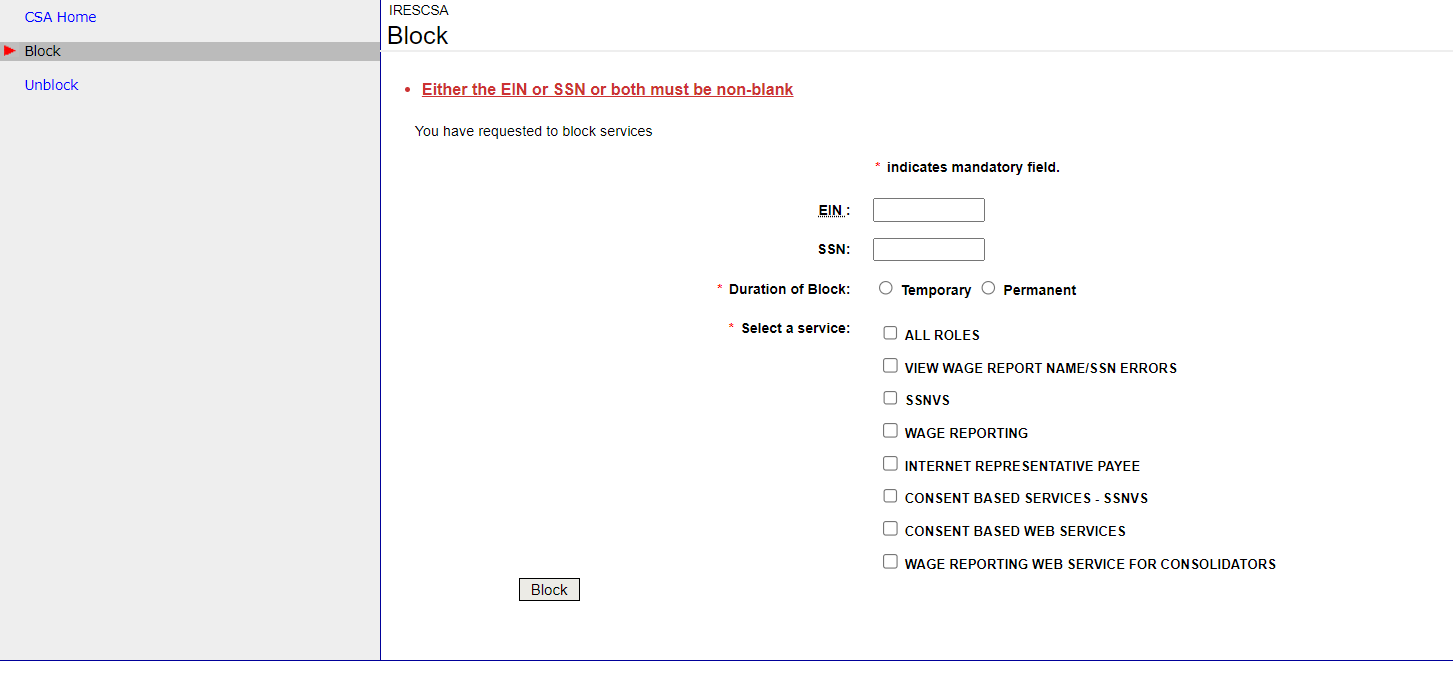
# **Deactivate Services**



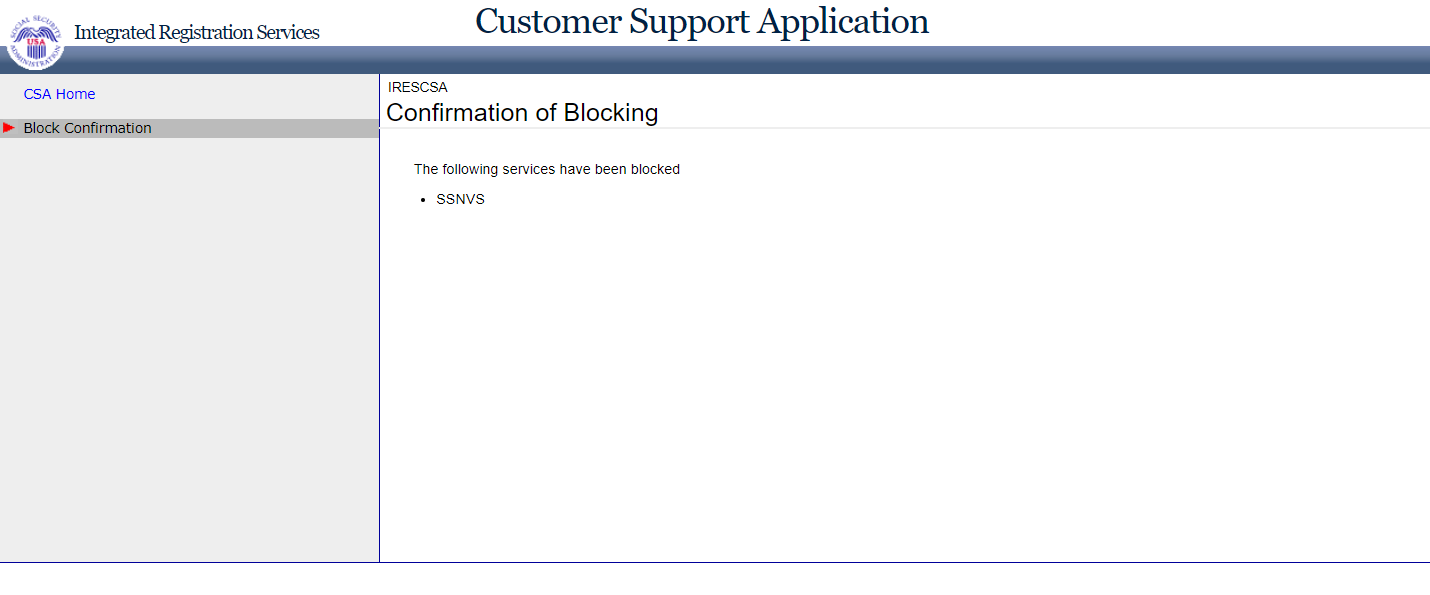
# **Block (update)**



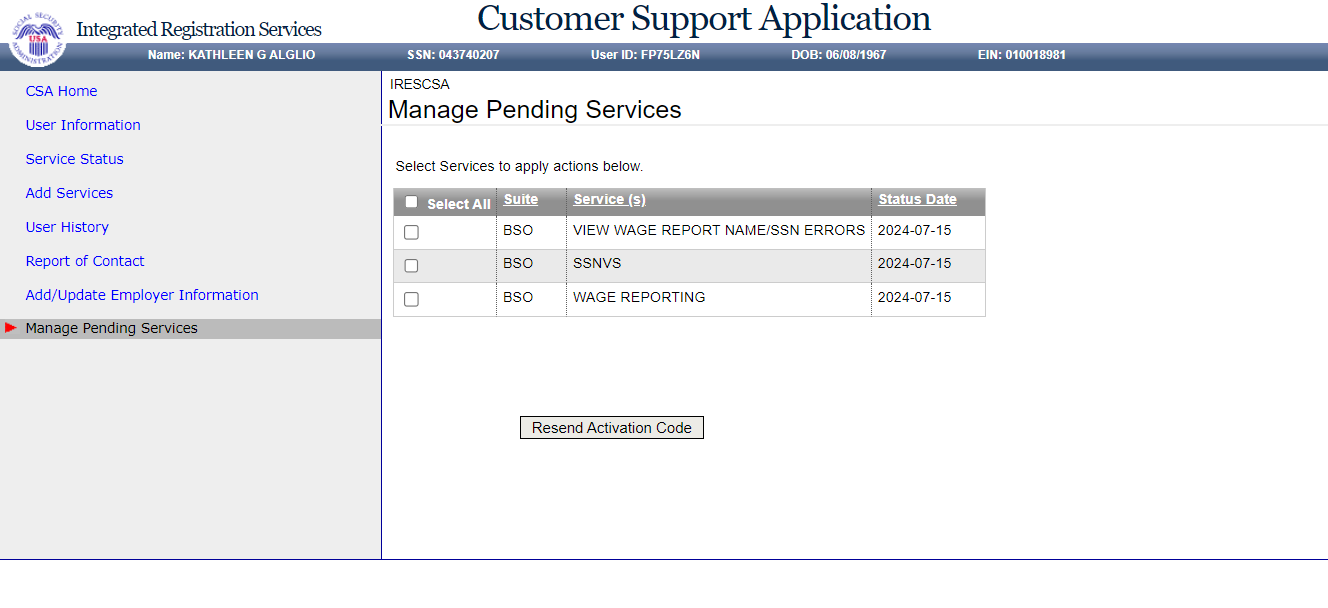
# **Block – Error (update)**



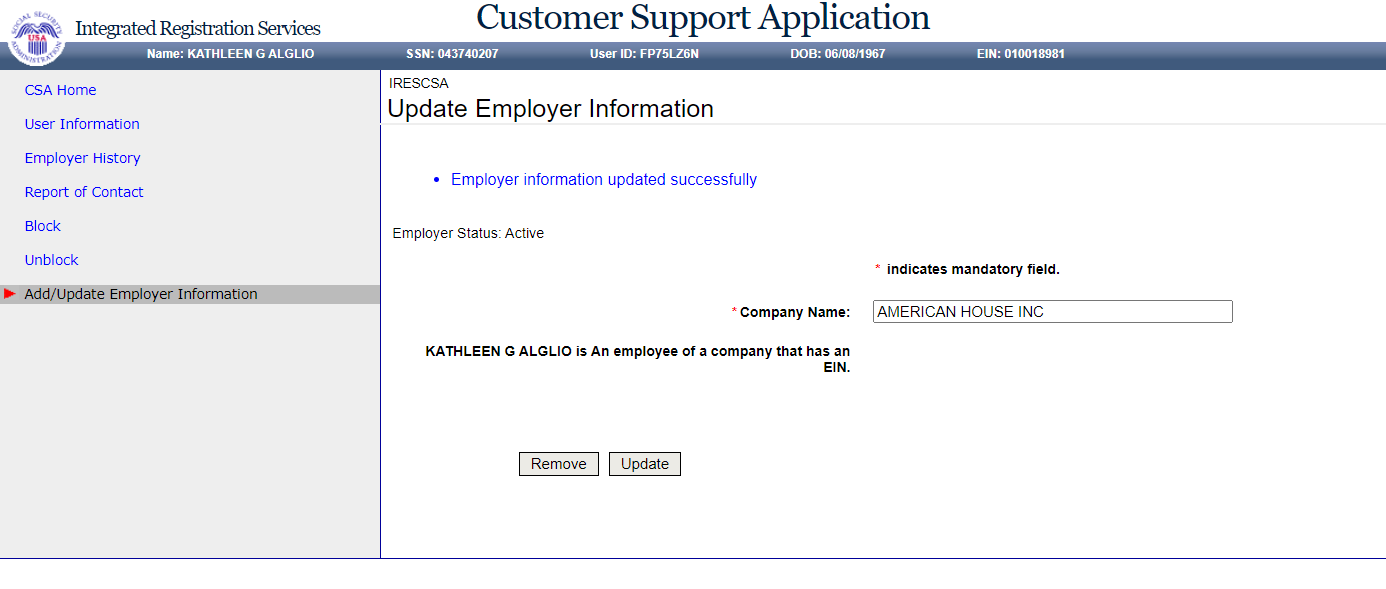
# **Confirmation of Blocking (update)**



# **Manage Pending Services (update)**



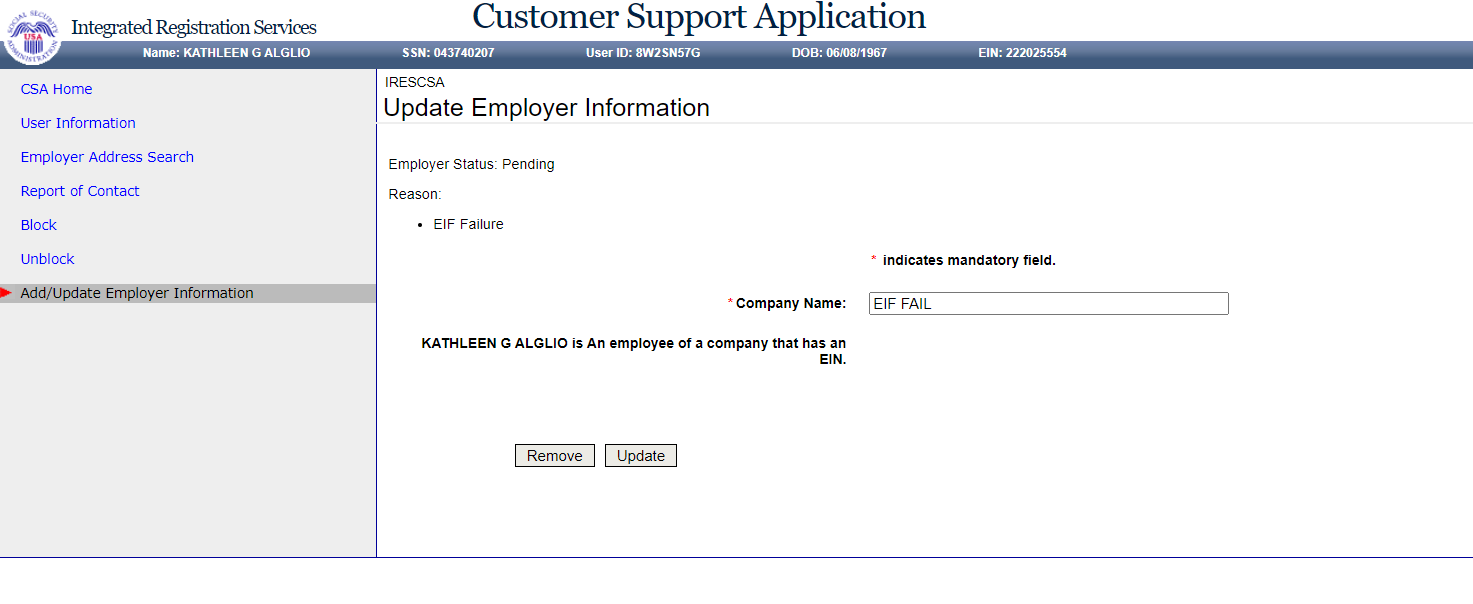
# **Update Employer Information - Employer information updated successfully (update with message)**



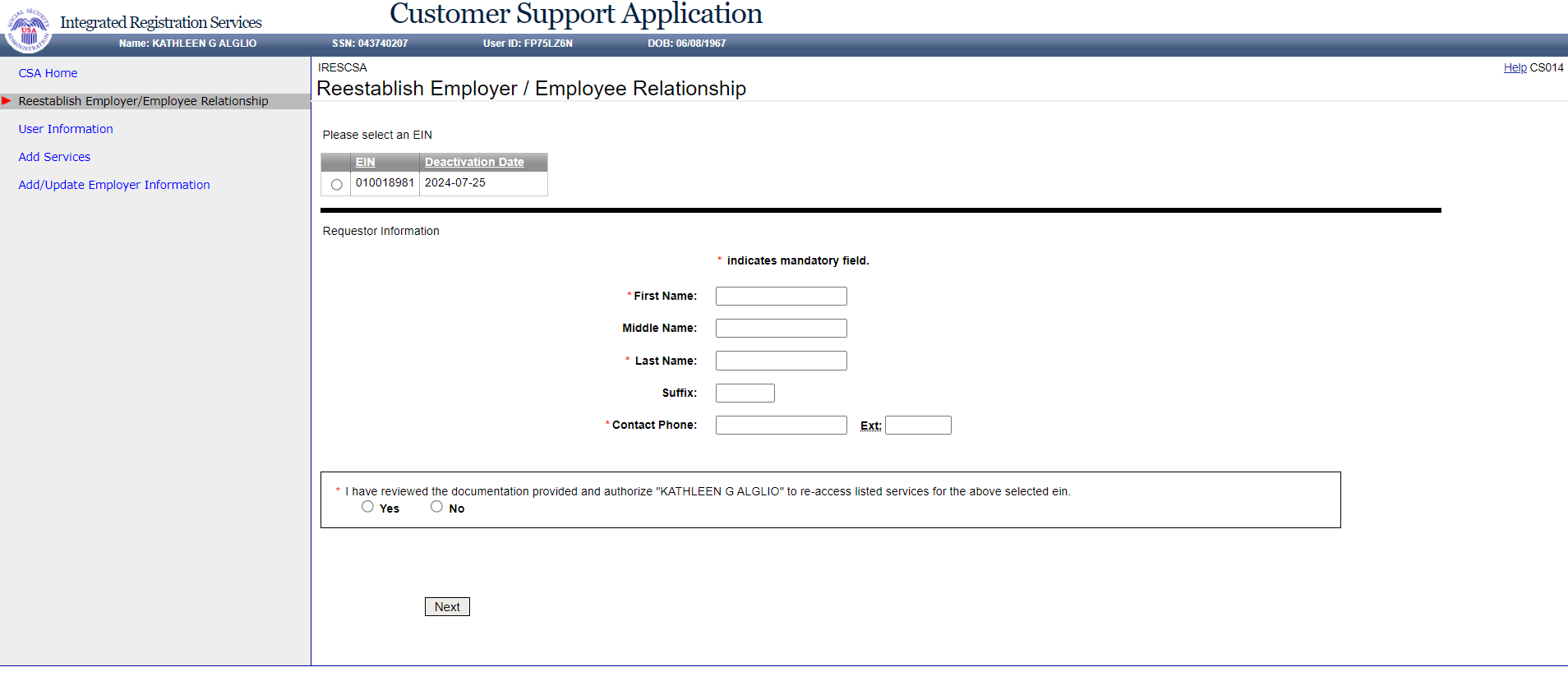
# **Update Employer Information - EIF & MEF failure (update)**



# **Update Employer Information - EIF Failure (update)**



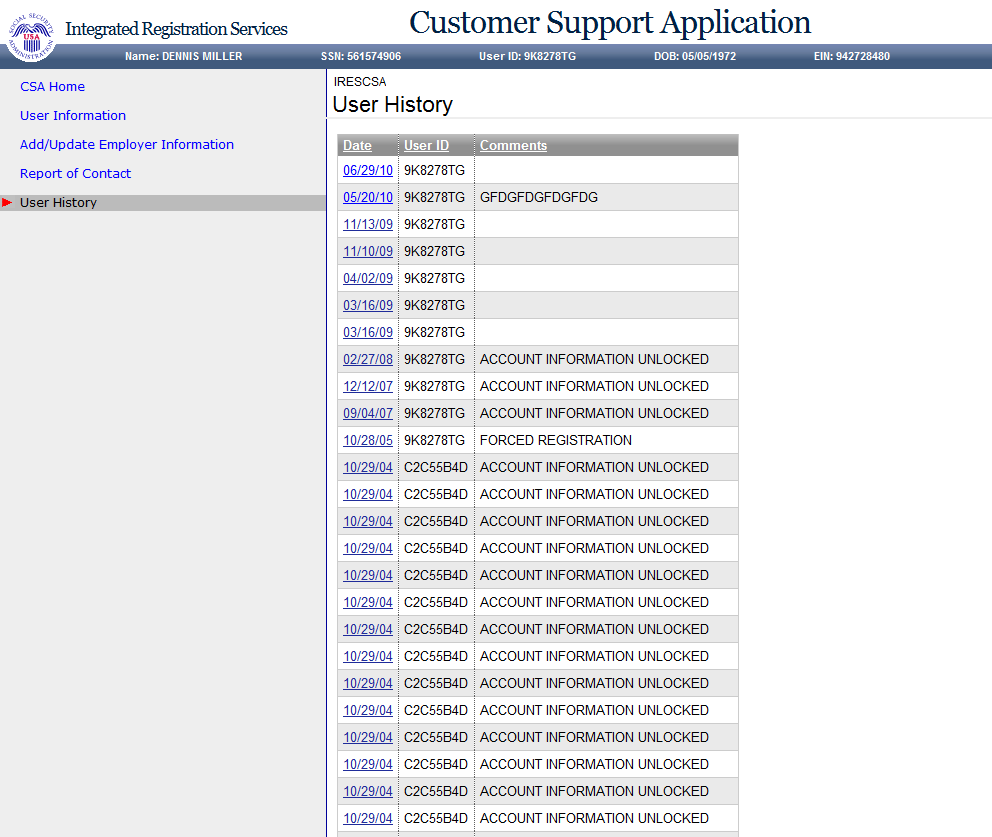
# **Reestablish Employer / Employee Relationship (update)**



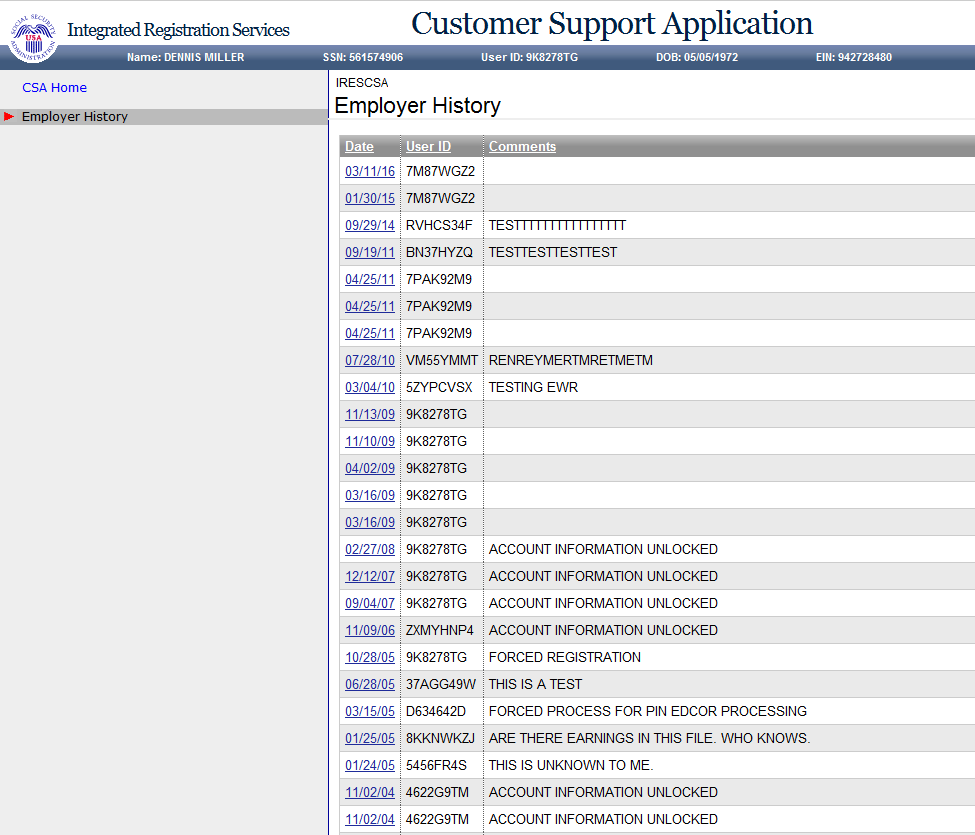
# **User History**



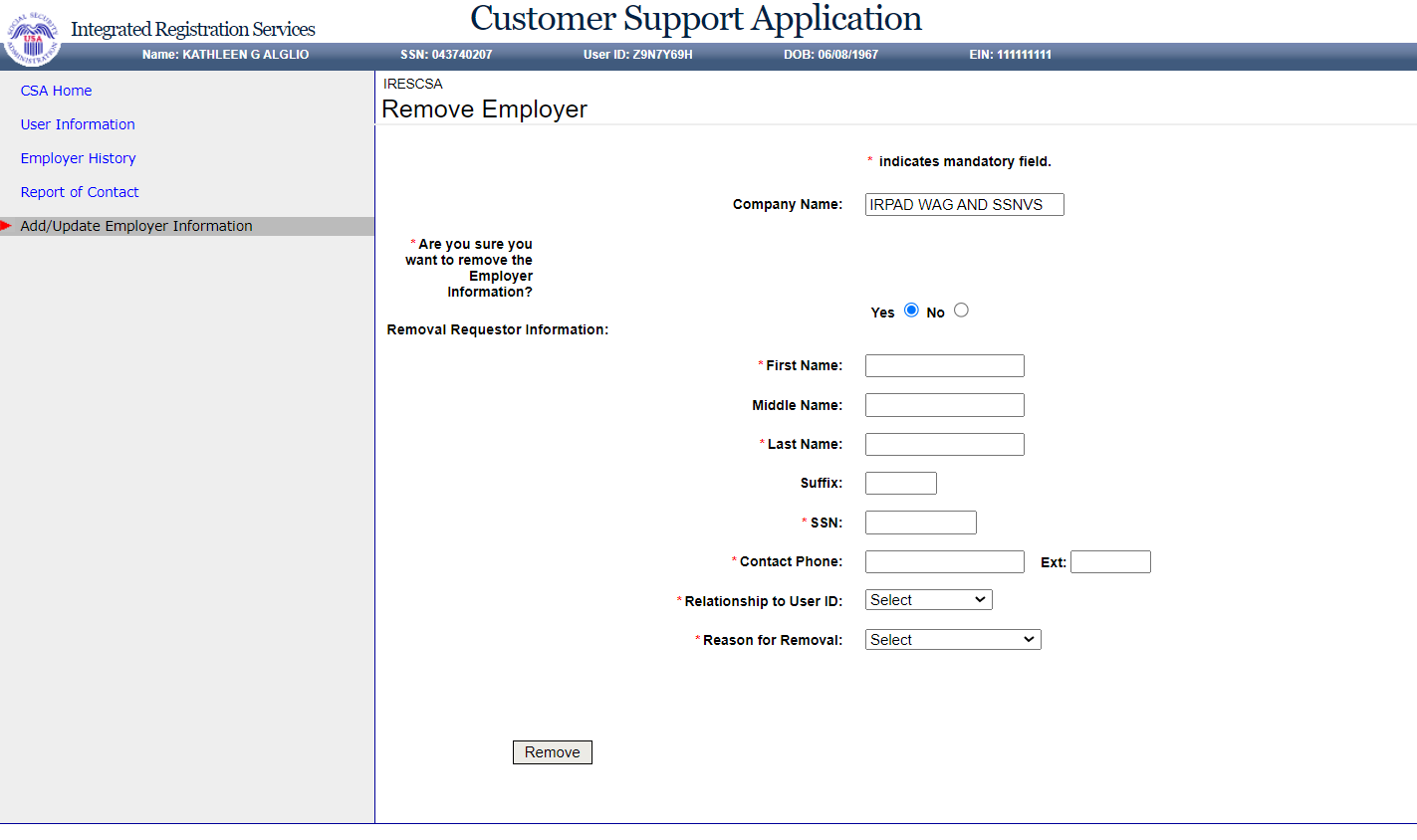
# **User History - for SSN**



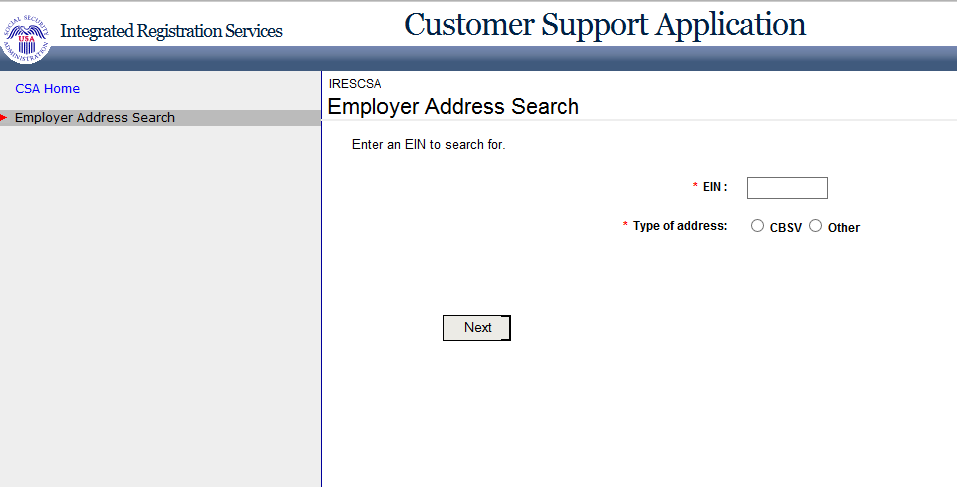
# **Employer History**



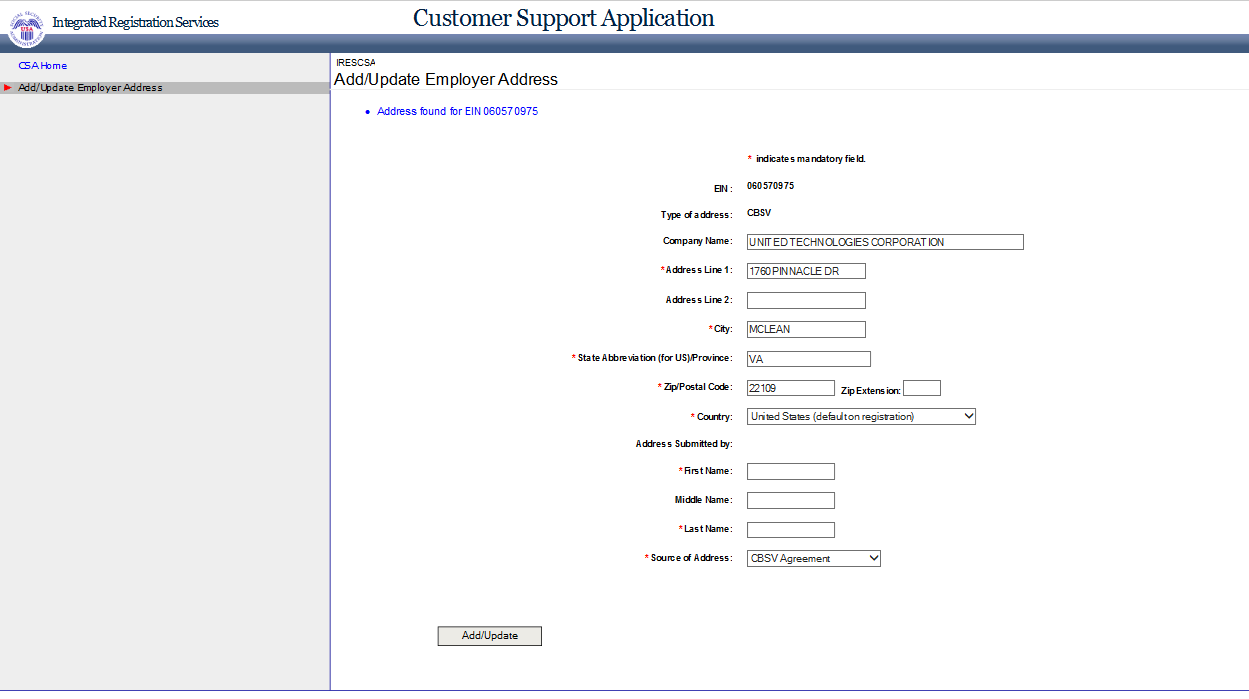
# **Remove Employer (update)**



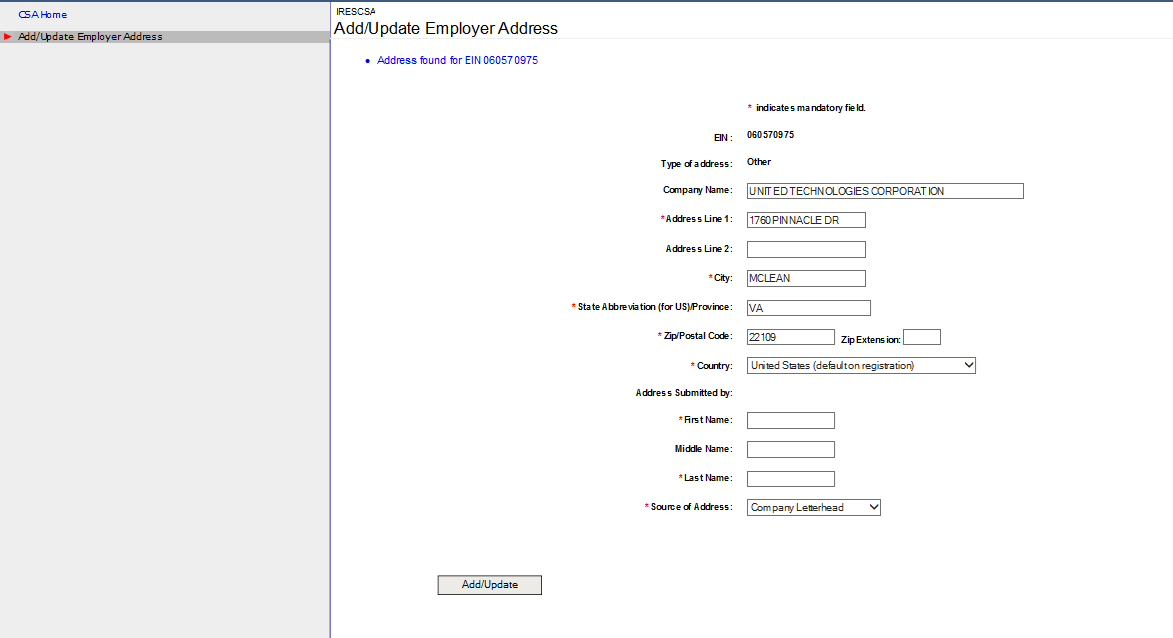
# **Employer Address Search**



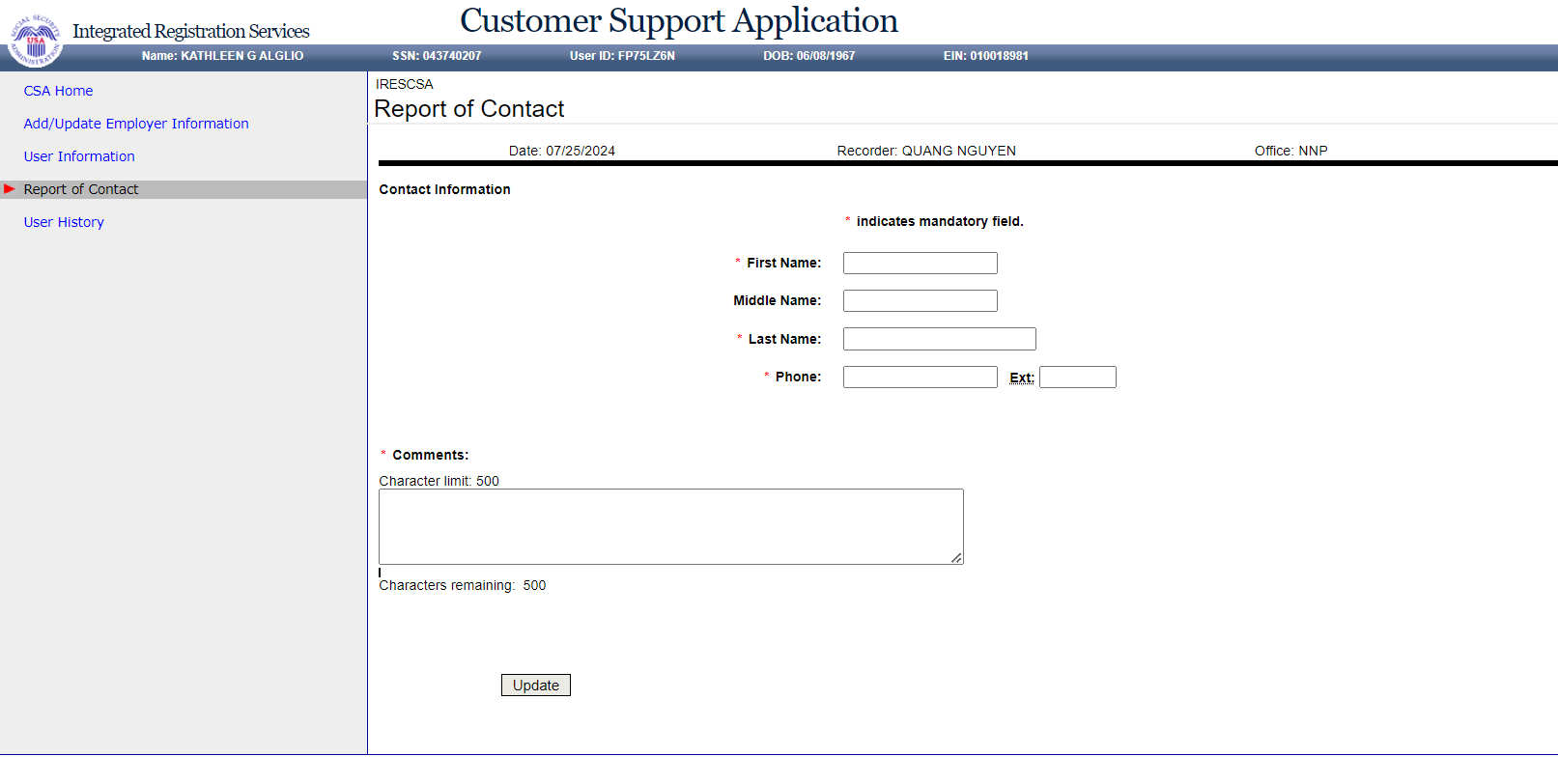
# **Add/Update Employer Address - CBSV Address**



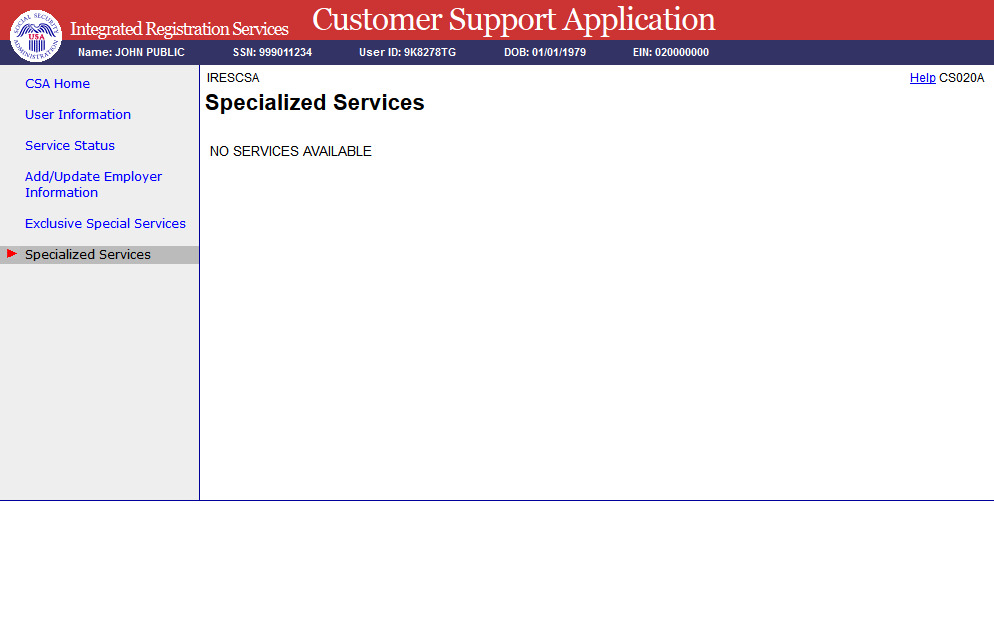
# **Add/Update Employer Address - Other Address**



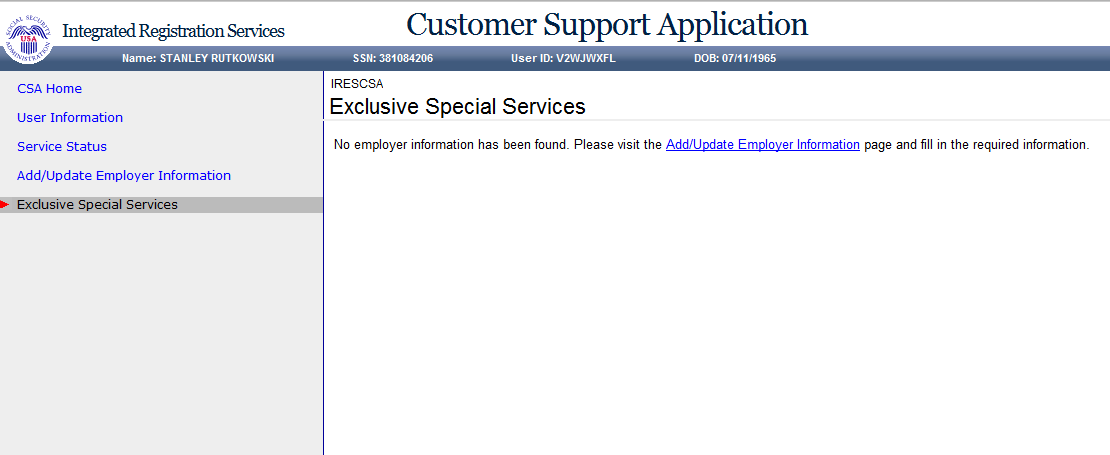
# **Report of Contact – Global (update)**



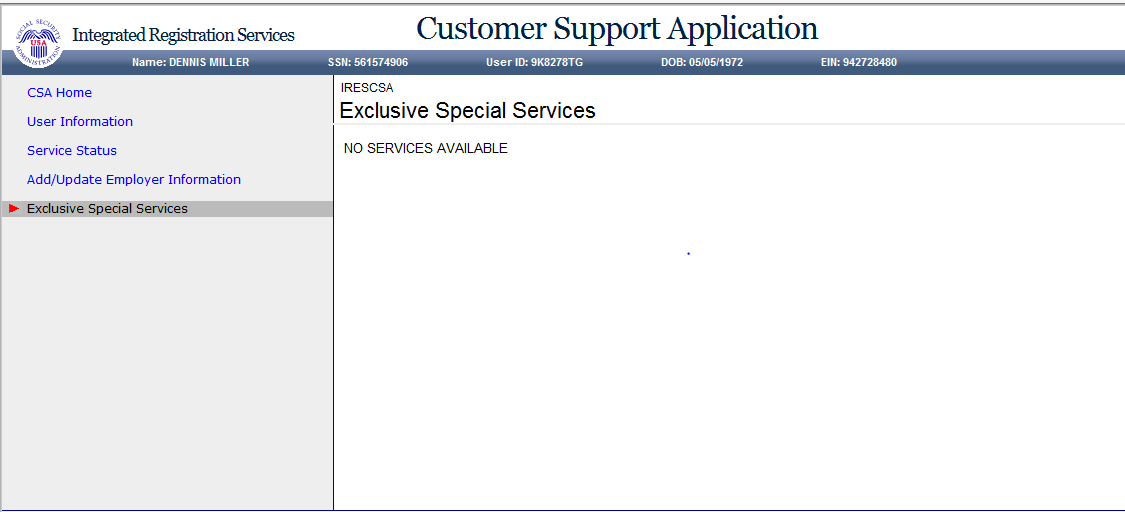
# **Specialized Services - No Services Available (not exist, CS020A was for the "external developers" role that never got implemented per Jason Cortezzo comment)**



# **Exclusive Special Services - No Services Available**



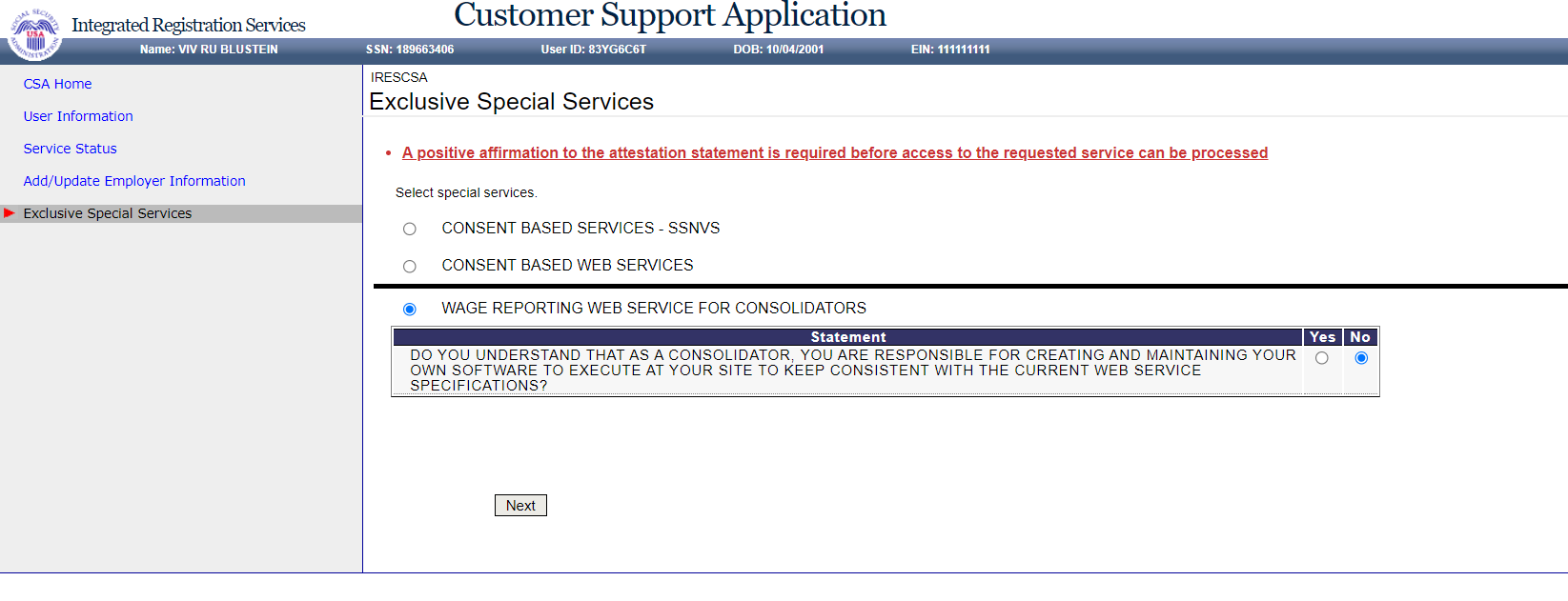
# **Exclusive Special Services - No Employer Info**



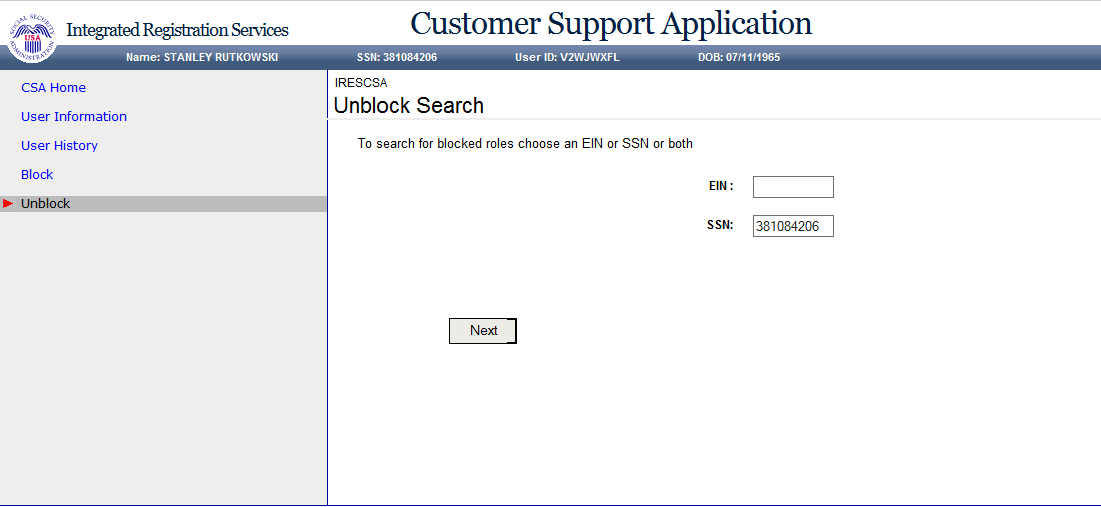
# **Exclusive Special Services - With Services (update)**



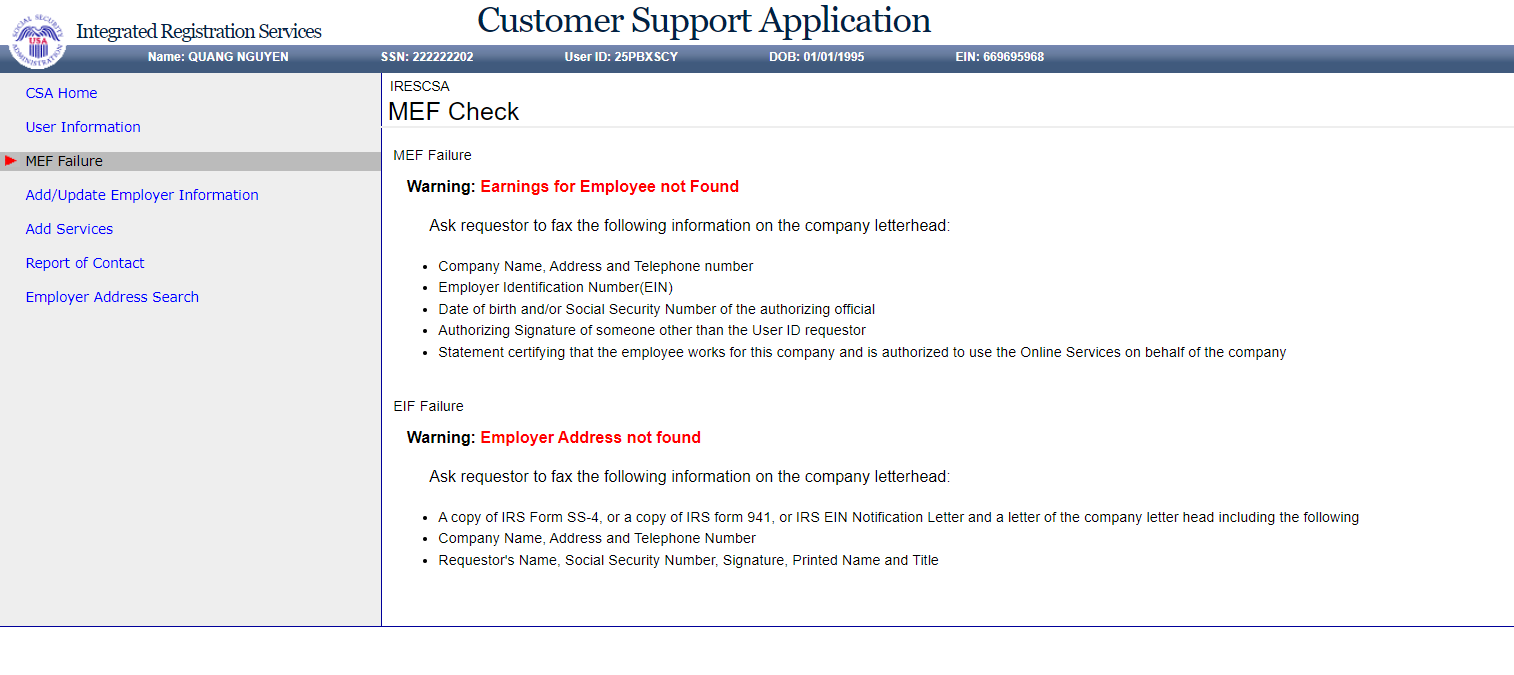
# **Exclusive Special Services - With Services – Error (update)**



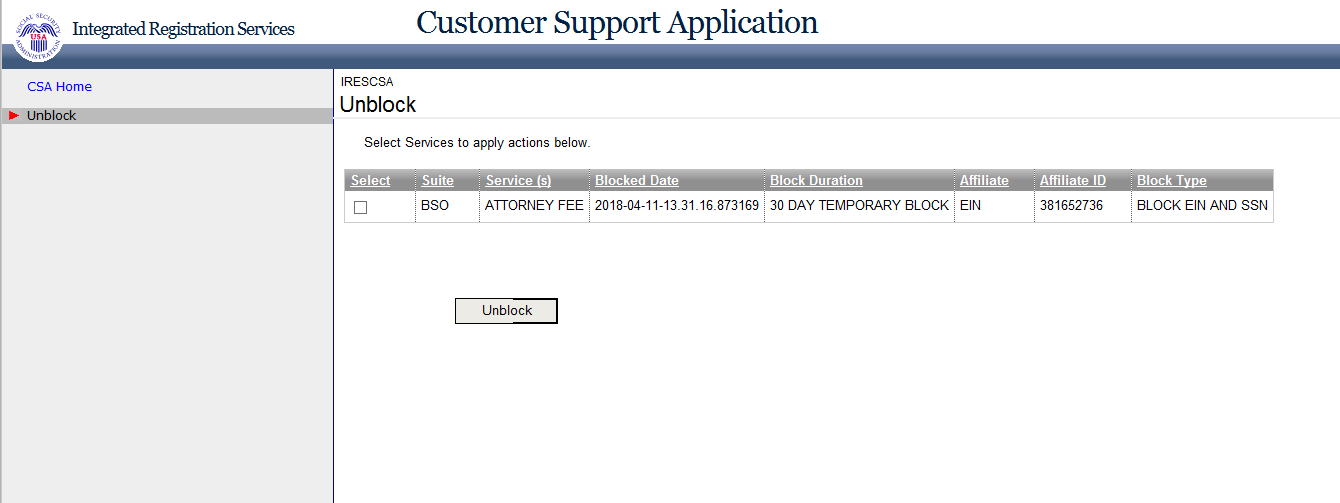
# **Unblock Search**



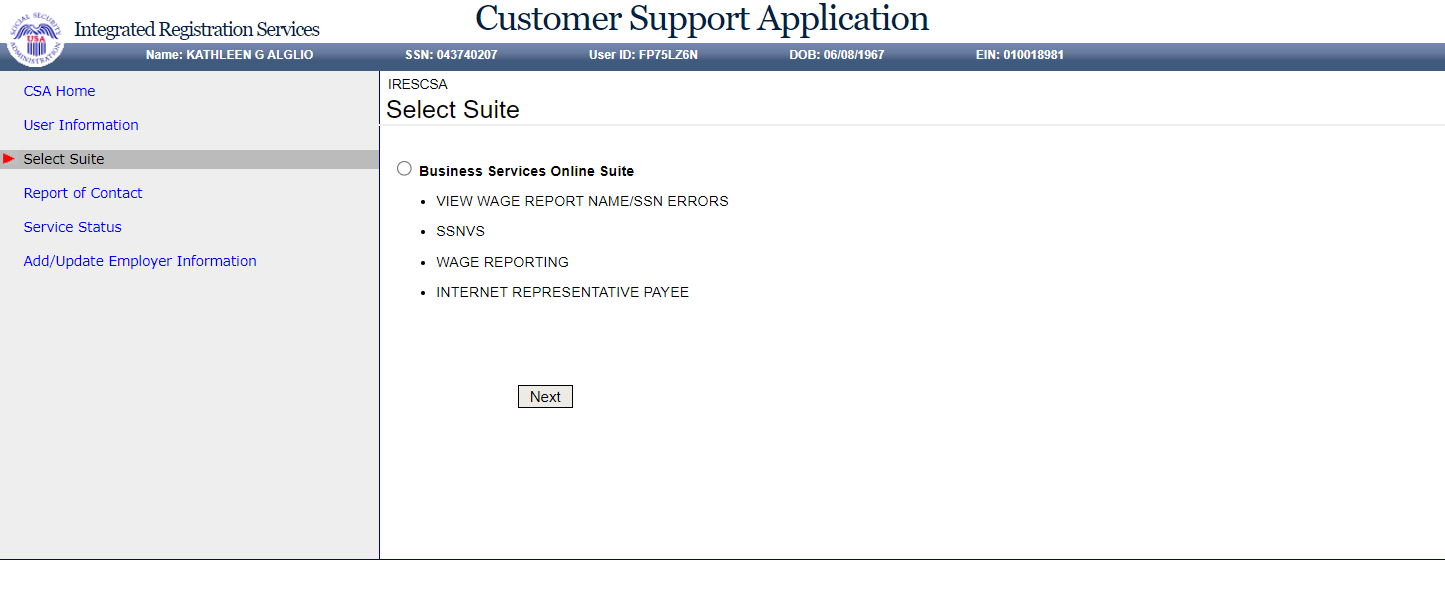
# **MEF & EIF Check – Failure (update)**

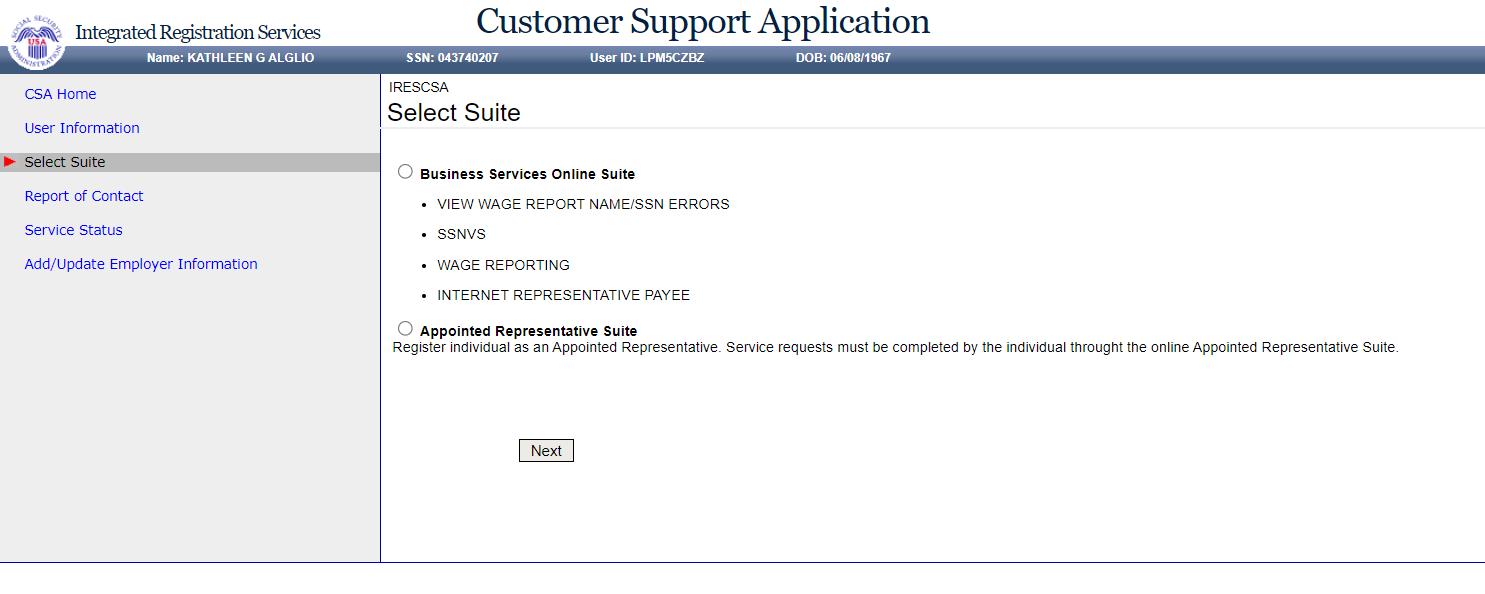


# **Unblock**

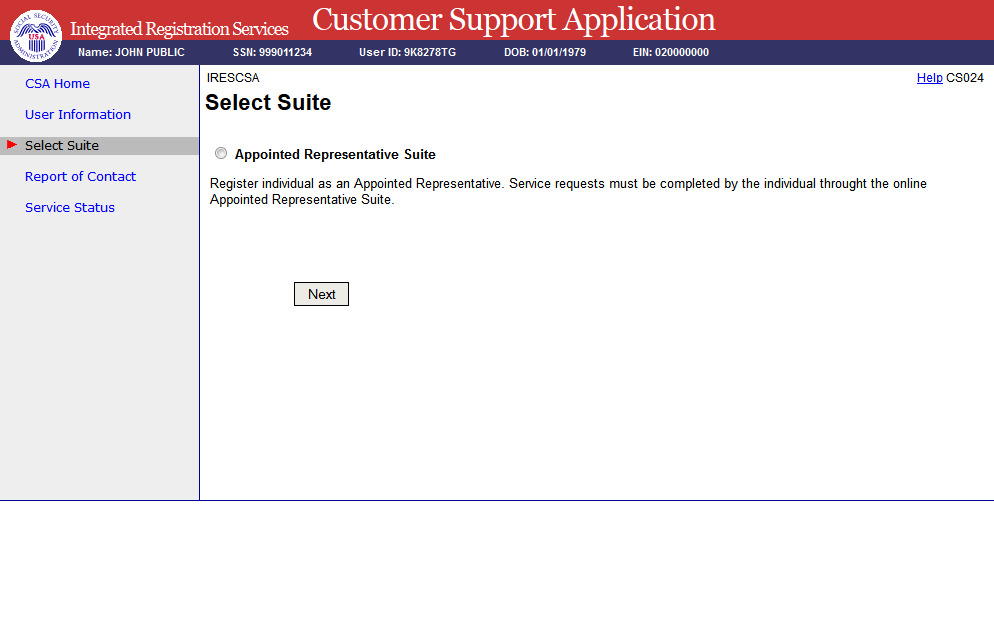


# **Select Suite – BSO (update)**





# **Select Suite – AR (it does not exist)**



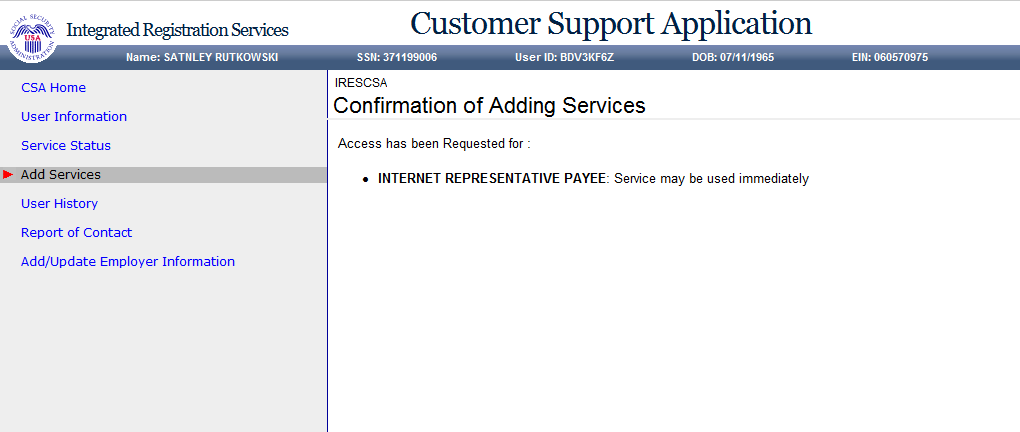
# **Confirmation of Remove Employer**



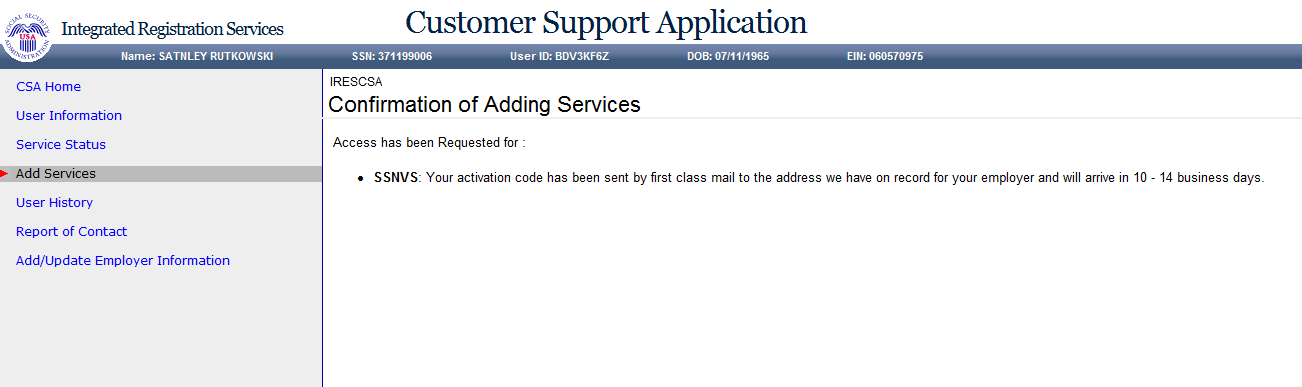
# **Confirmation of Adding Services - ATTORNEY FEE**



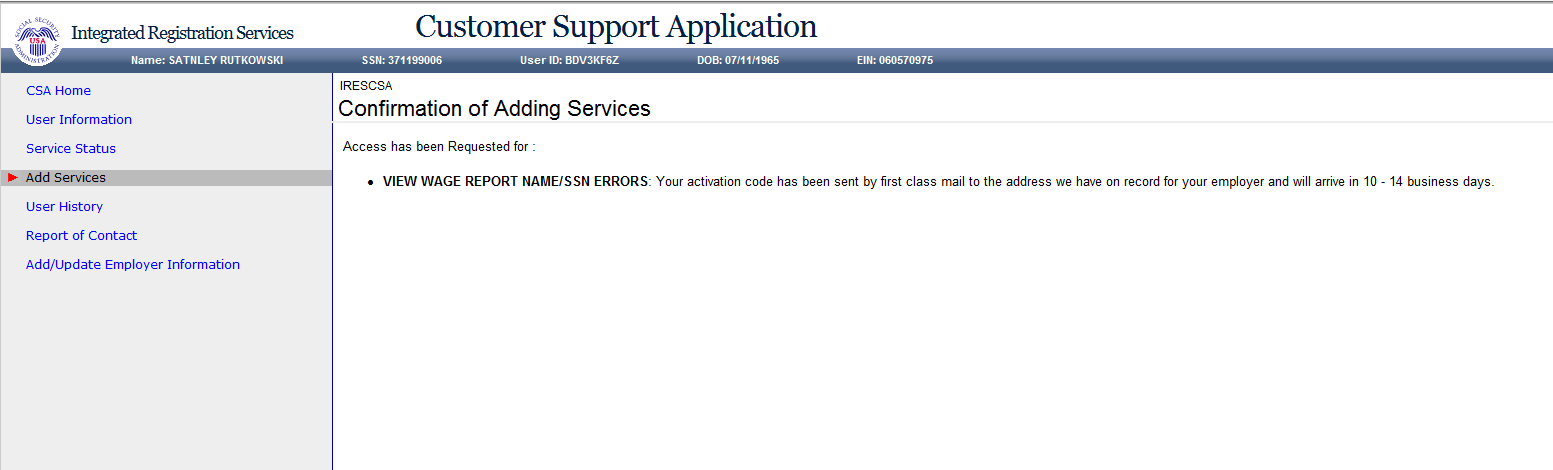
# **Confirmation of Adding Services - INTERNET REPRESENTATIVE PAYEE**

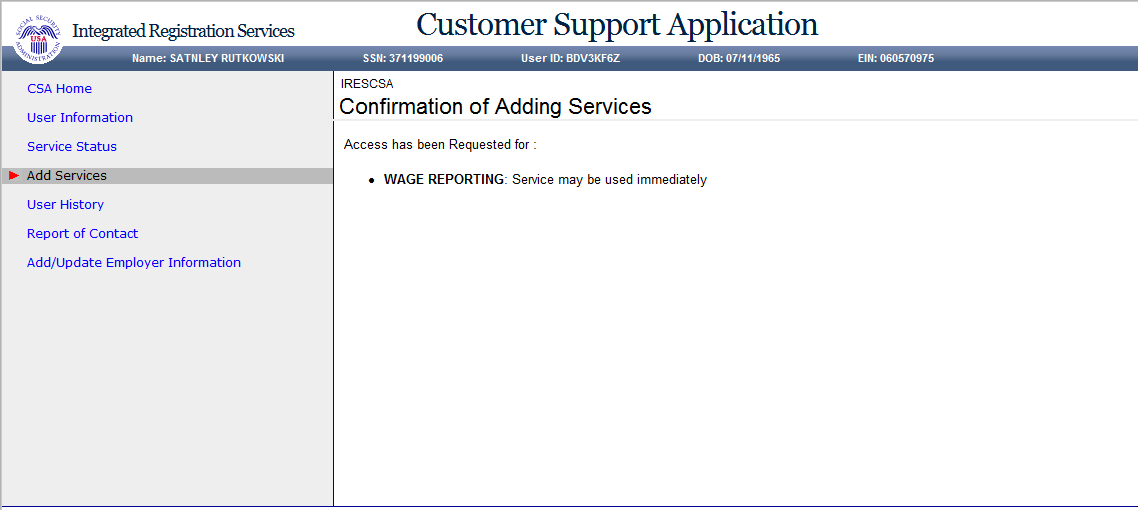


# **Confirmation of Adding Services - CONSENT BASED SERVICES – SSNVS**

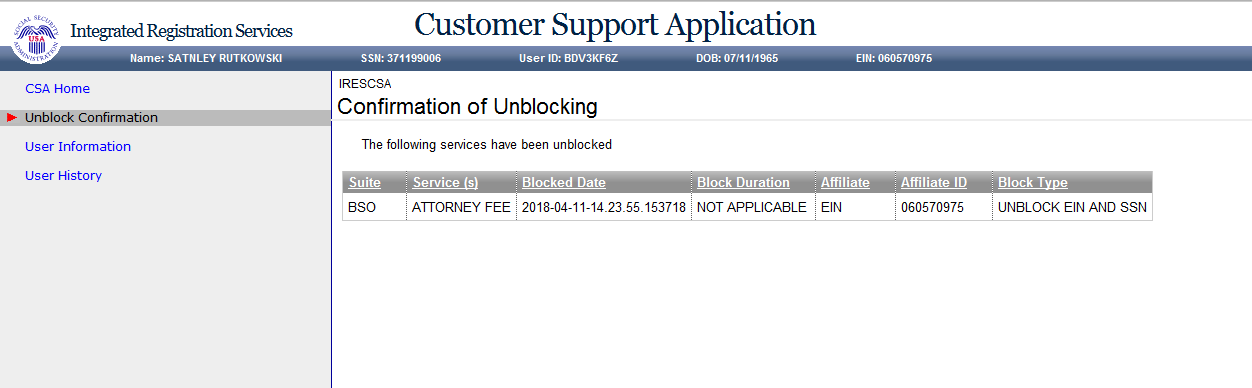


# **Confirmation of Adding Services - WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS**

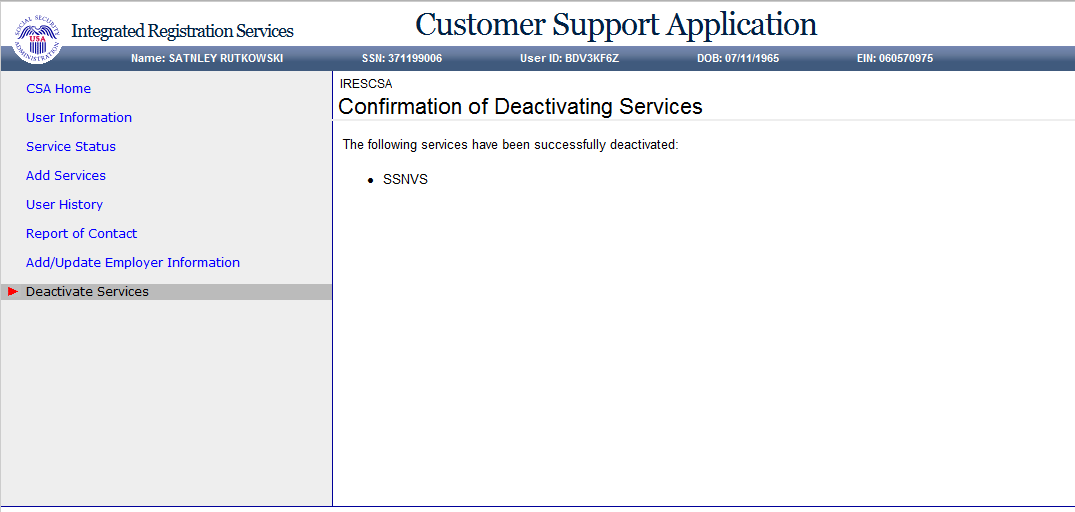




# **Confirmation of Unblocking**



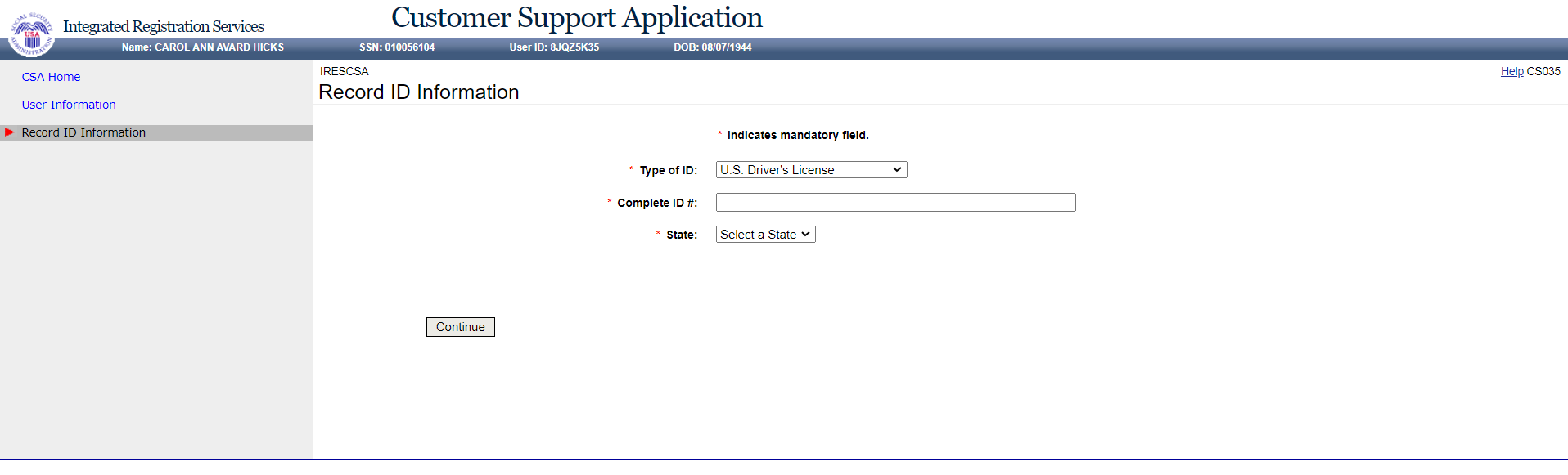
# **Confirmation of Deactivating Services**



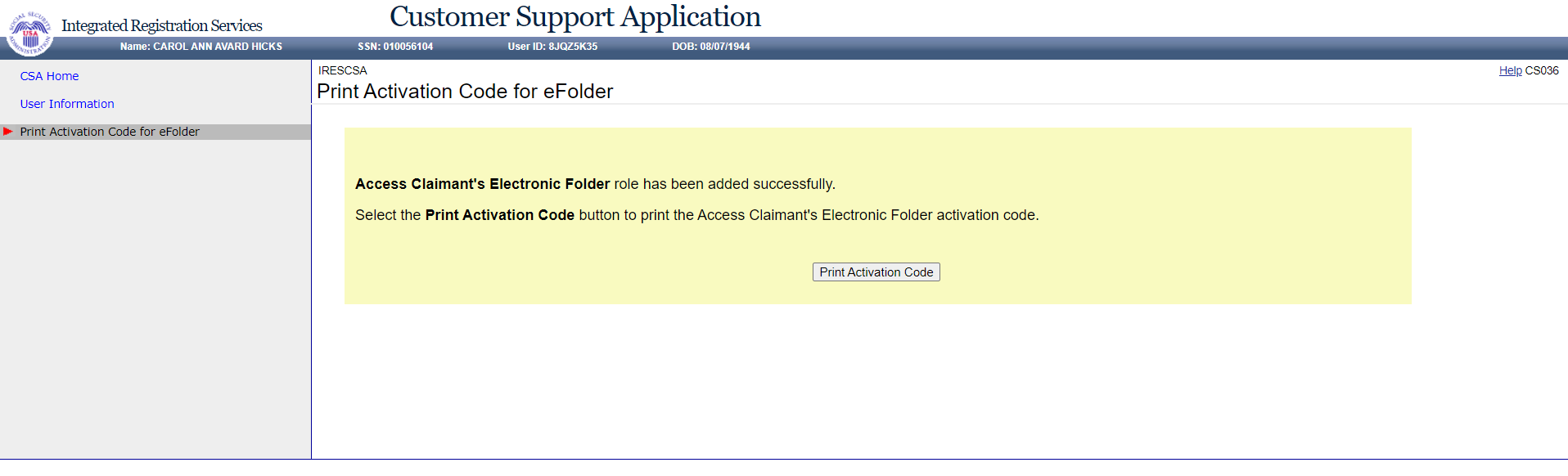
# **Confirmation of Reestablish Employer / Employee Relationship**



# **Record ID Information (update)**



# **Print Activation Code for eFolder (update)**



# **View Activation Code for eFolder (update)**

