

OCS Service Finder User Feedback

User Experience

How easy was it to navigate the OCS Service Finder?



Navigation comment

Share any comments you have about navigating the OCS Service Finder.

Text input field for navigation comments.

How intuitive was the design of the Service Finder?



Intuitiveness comment

Share any comments you have about the intuitiveness of the OCS Service Finder.

Text input field for intuitiveness comments.

Did you encounter any technical issues while using the OCS Service Finder?

Yes (please describe)

No

How quickly did the pages load while using the OCS Service Finder?



Speed comment

Share any comments you have about the speed of the OCS Service Finder.

Text input field for speed comments.

How would you rate the overall user experience of the OCS Service Finder?



User experience comment

Share any comments you have about your experience using the OCS Service Finder.

Text input field for user experience comments.

Back Catherine

Functionality and Features

How clear and understandable were the instructions provided in the OCS Service Finder?



Instructions comment

Share any comments you have about the instructions provided for the OCS Service Finder.

Text input field for instructions comments.

How accurate were the search results provided by the OCS Service Finder?



Accuracy comment

Share any comments you have about the accuracy of the results from the OCS Service Finder.

Text input field for accuracy comments.

Were you able to find the services you were looking for using the OCS Service Finder?

Yes

No (please explain)

How helpful were the descriptions of the services provided by the OCS Service Finder?



Service descriptions comment

Share any comments you have about the service descriptions provided.

Text input field for service descriptions comments.

How would you rate the variety of services listed in the OCS Service Finder?



Service variety comment

Share any comments you have about the service variety provided.

Text input field for service variety comments.

What additional features would you like to see in the OCS Service Finder?

Text input field for additional features, with a character count of 1000.

Satisfaction

How satisfied are you with the overall performance of the OCS Service Finder?



Performance comment

Share any comments you have about the overall performance of the OCS Service Finder.

Text input field for performance comments.

How likely are you to recommend the OCS Service Finder to others?



Recommendation comment

Please expand on your selection above.

Text input field for recommendation comments.

How useful did you find the information provided by the OCS service Finder?



Relevance comment

Share any comments about the usefulness of the information provided on the OCS Service Finder.

Text input field for relevance comments.

Did the OCS Service Finder meet your expectations?



Do you have any other comments or suggestions for improving the OCS Service Finder?

Text input field for other comments, with a character count of 1000.

What additional features or improvements would you like to see in the OCS Service Finder tool?

Text input field for additional features, with a character count of 1000.

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to use the OCS Service Reviewer tool to validate information available in our OCS Service Finder, a brand-new application that allows families and communities to search for and find OCS funded services closest to their specific location via zip code or physical address. Public reporting burden for this collection of information is estimated to average 30 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is 5/31/2027. If you have any comments on this collection of information, please contact Juliana Melara at Juliana.melara@acf.hhs.gov.