

## Wilson Fish TANF Coordination Program Lookback Survey

Thank you for participating in this survey. Your answers to these questions will help ORR understand how the flexibilities available through the Wilson Fish TANF Coordination discretionary program (WF TCP) were utilized in your programs during this project period. ORR understands that WF TCP is a limited program and that many challenges facing your organization and the refugee resettlement network at large are outside the program's scope; these questions are meant to cover the broad range of activities that could be offered through your program and are not meant to indicate that your program should have addressed all populations and/or services listed. These questions are intended to supplement information that you have already provided ORR through the Semi-Annual Program Reports and other program documents. Your responses to these questions are for ORR's information only and will have no impact on the upcoming Year 5 funding awards for the current project period. Participation is voluntary and individual responses will be kept private. The survey will take about twenty minutes to complete. ORR will compile an aggregated summary of the results to share with grantees.

1. Which client populations accessed WF services **most often**? (*Please select one*)

R&P clients (meaning: refugees and SIVs assured to a local resettlement agency (LRA) by the Department of State)

Non-R&P clients (meaning: AHPs, UHPs, CHEs, Asylees, and SIVs not receiving R&P services)

2. When did the majority of clients access WF services, regardless of any other factors that may differ among them (i.e., immigration category or status)? (*Please select one*)

Between 1 – 90 days of arrival

Between 90 days and 12 months of arrival

Post-12 months of arrival

PAPERWORK REDUCTION ACT OF 1995 (Public Law 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to understand the initial project period and experiences of the WF TCP grant recipients to inform and support future efforts. Public reporting burden for this collection of information is estimated to average 20 minutes per grantee, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0531 and the expiration date is 9/30/2025. If you have any comments on this collection of information, please contact Abby Scott at leah.scott@acf.hhs.gov.

3. In your state, are two-parent families able to receive TANF? *(Please select one)*

Yes

No

4. In your state, how long do WF TCP client families, on average, receive TANF? This can be an estimation. *(Please select one for each family type)*

Two-parent families

Under 12 months

Between 12 and 18 months

Between 18 and 24 months

Over 24 months

Single-parent families

Under 12 months

Between 12 and 18 months

Between 18 and 24 months

Over 24 months

5. Using the scale below, how did the relationship with your state's TANF office improve as a result of this program? *(Please select one)*

*As a result of the WF TCP in my state, my office's relationship with the state TANF office improved:*

To a great extent

Somewhat

Very little

Not at all

6. Which client populations did your program design target? *(Please select as many as are relevant to your program design)*

R&P clients	Parents of unspecified or other gender identity (of two-parent families)	WF TCP staff providing services
Non-R&P clients		
Male parents (of two-parent families)	Single parents (any gender)	Client families living outside a 100-mile radius of WF TCP staff providing services
Female parents (of two-parent families)	Client families living within a 100-mile radius of	

7. Of the populations you selected above, which client populations **did not access** WF TCP services as you had anticipated and why? *(Please select as many as are relevant to your program design)*

R&P clients	Female parents (of two-parent families)	Client families living within a 100-mile radius of WF TCP staff providing services
Non-R&P clients		
Male parents (of two-parent families)	Parents of unspecified or other gender identity (of two-parent families)	Client families living outside a 100-mile radius of WF TCP staff providing services
	Single parents (any gender)	

Reason(s) targeted population(s) did not access WF TCP services *(Please select all that are applicable)*

Not enough interest from the population(s)

Overestimation of need within the population(s)

Services available from other providers

State-specific statutory barriers *(if selected, provide a brief summary of the statutory barrier)*

State-specific systematic barriers *(if selected, provide a brief summary of the system barrier)*

Restrictions on WF TCP funding prevented provision of specific services *(if selected, state which service(s))*

8. What data did you use to determine the level of program effectiveness? If you collected data that contributed to determining whether the program was effective in producing positive outcomes for clients, please provide a description of the data and the outcome indicators you measured. This can be program-wide or limited to a specific WF TCP service and/or client population. Please note this question pertains to any data collection conducted outside of ORR-required data collection. If you did not collect data on program success, skip this question. *(Please fill in the free text box below)*

9. If your program offered geographically remote services, did these services vary based on the locations in which they were offered? *(Please select one)*

Yes

No

10. If access to services for geographically remote clients varied, describe how and the reasons for that variance. *(Please select all that are applicable)*

Geographically remote clients received Information & Referral services only

Geographically remote clients received Foundational Case Management only (i.e., did not receive any specialized services that were available to in-person clients like digital literacy, etc.)

Services were not available to geographically remote clients through the local TANF office/workforce development vendor that were available to in-person clients through the local TANF office/workforce development vendor

Other:

11. Which service gaps were you able to fill with this program that you were not able to offer through other ORR funded programming? *(Please select from the options below as applicable to your program)*

Services to nonworking mothers

Services to single parents

Services to non-R&P arrivals who are living within a 100 mile radius of an LRA who would not otherwise have had access to services

Services to non-R&P arrivals who are living outside a 100 mile radius of an LRA who would not otherwise have had access to services

Digital literacy services

Financial literacy services

Refugee-focused employment services for recipients of TANF who would have otherwise been provided employment services by the state's mainstream workforce development programming

Increased LRA and statewide staff knowledge of TANF policy and processes

Mainstream community resources that were not engaged prior to WF TCP (if selected, please provide one or two examples of new community resource connections that resulted from WF TCP):

12. What barriers to communication and coordination with the TANF office were not able to be addressed through this program? *(Please select all that are applicable)*

Systems barriers to data sharing

Policy barriers to data sharing

Internal bureaucratic hierarchies made communication and coordination difficult (state-administered)

WF TCP grantee's position external to the state government bureaucracy made communication and coordination difficult (RD)

WF TCP grantee's position external to the state government bureaucracy made communication and coordination difficult (LRAs that are not the state-administered or RD SRC office)

Other:

13. What information delivery method(s) and/or content provided by ORR provide during the course of the project period did you find helpful? *(Please select from the below options)*

Ad hoc email guidance

Quarterly calls – updates from co-leads (Abby and Kelly)

Quarterly calls – peer to peer discussion

One-on-one phone calls and/or emails between your state and the WF TCP co-leads

TA provided during monitoring visits

WF TCP Tableau Dashboard

Other: